CITY OF REDMOND PARKS, ARTS, RECREATION, CULTURE, AND CONSERVATION (PARCC) PLAN

2023 PARCC Community Involvement Plan





March 2022

City of Redmond Parks, Arts, Recreation, Culture, and Conservation Plan: Community Involvement Plan

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How to use this community involvement plan

The City will use this community involvement plan to guide the process for informing and engaging all people who live, work and play in Redmond as well as City and Park and Recreation staff, to ensure that the 2023 PARCC Plan reflects the City of Redmond's growing and changing community.

This community involvement plan describes the involvement <u>objectives</u> and the <u>outreach strategies</u>, including the <u>outreach methods</u> the City will use to achieve them. City staff will use this plan to review preliminary research on Redmond's <u>demographic profile</u>, a description of <u>key audiences</u>, and to ensure consistent communication with <u>key messaging</u> and materials. The community involvement team will use these components as the framework to build the relationships and connections needed to inform the Redmond Parks, Arts, Recreation, Culture, and Conservation Plan update. The appendices include preliminary <u>partners and community contacts</u> and <u>key audience outreach</u> lists that support the community involvement plan approach.

The City may update this plan at major milestones to reflect community input.

City of Redmond Parks, Arts, Recreation, Culture and Conservation: Community Involvement Plan

Project description

The 2023 Redmond Parks, Arts, Recreation, Culture and Conservation (PARCC) Plan will outline a framework to improve the City's parks, trails, facilities, and community centers, as well as respond to the changing and growing needs of Redmond's diverse communities. This framework will define objectives for recreation and cultural arts programs and park resources over the next six to 20 years.

As part of a regular six-year update, the 2023 PARCC Plan will update elements of the 2017 plan, including the community profile, the parks and recreation system's needs, existing inventory, and service gaps. An action plan will recommend projects and initiatives. A funding plan will include capital projects, implementation timeline, and funding strategy and sources. These elements of the 2017 PARCC Plan need an update to reflect community changes since adoption and to ensure the City continues to be eligible for state-based grants, including Washington State and Conservation Office (RCO) grants.

Updating the PARCC Plan provides an opportunity to evaluate community members' use of existing infrastructure and recommend updates that better meet their needs and priorities. The 2023 PARCC Plan will respond to evolving trends in recreation, level of park use during the COVID-19 pandemic, and population changes in the City. The plan update will include an assessment of equitable access to parks and programs for all park visitors.

The 2023 PARCC Plan will reflect input from communities across Redmond, including those that have not historically been engaged in parks planning discussions, especially people who use languages other than English, youth under the age of 18, and people with disabilities. Engaging people with these identities will provide vital information on how the City of Redmond can offer equitable, accessible, and welcoming recreational activities and access to parks and open space to all people who live, work, and play in Redmond.

The PARCC Plan provides a framework for decision-making to guide the planning, development, and maintenance of Redmond's parks, recreation facilities, trails, and community centers. The Plan will align with existing citywide plans and policies including the Redmond 2050 plan and meet RCO requirements for funding. The objectives of the 2023 PARCC plan are to:

- Include input from local residents and community partners through meaningful and equitable community outreach, sensitive to COVID-19 restrictions, that will inform plan development;
- Update the park system inventory and conduct a conditions assessment of parks, public art, trails, facilities, and programs to guide the development of a systemwide needs assessment:
- Compose goals, strategies, and actions to enhance services and respond to community needs;

- Examine and analyze services and standards, including levels of service, recreation programming, and maintenance and operations needs in relation to funding; and
- Develop a concise, adaptive, and actionable plan with clear implementation strategies for RCO acceptance.

The 2023 PARCC Plan will include:

An updated community profile that contains an overview of Redmond, including a demographic profile and natural characteristics of the City's topography, watersheds, and critical areas.

A comprehensive inventory of parks, trails, recreation amenities, and community centers.

An evaluation of Parks and Recreation facilities level of service. Level of service describes the amount and quality of park and recreation facilities that are needed to serve the community at a desired and measurable standard. The evaluation will describe the primary facility level of service based on park classification (type of facility) and a secondary level of service that considers travel distance-based geographic distribution and facility accessibility. These evaluations will be informed by input from a public process that includes community members, stakeholders such as local employers and advocacy groups, City Commissions, and City Council. Assessing equitable facility and program access will be a key part of evaluating level of service.

An evaluation of Recreation programs level of service that includes a comprehensive list and analysis of the city's recreation programs, accessibility, participation levels, and program relevance to the community. This evaluation will be informed by input from a community process that includes community members, stakeholders such as local employers, and advocacy groups.

A Capital Improvement Plan (CIP) with an update to the 2019-2024 Parks and Recreation CIP including a prioritized list of long-range projects and recommendations for developing a Capital Replacement Program.

An Implementation Strategy including recommendations and operational considerations, in addition to financing options. The City will complete a State Environmental Policy Act (SEPA) environmental checklist as part of the process.

A summary of the community involvement process and how community input informed the 2023 PARCC plan. The City's goal is to reflect the diverse needs of the community and provide all residents equitable access to open space, recreational facilities, and meaningful programming.

Demographics

Redmond is a city in King County, Washington, located 15 miles east of Seattle. Its primary industry is technology and includes large employers such as Microsoft and Nintendo. The 2020 population estimate of Redmond City is 73,256, an increase in population from the 2010 estimate of 54,144.

Following is a preliminary snapshot of demographics from the U.S. Census Bureau QuickFacts with estimates from July 1, 2021. The City will conduct a more thorough analysis for the PARCC Plan to ensure accuracy.

Age and health

- 22.4% of the population is younger than 18 years of age.
- 10.8% of the population is older than 65 years of age.
- 3.8% of all people under 65 years of age have a disability.

Education and income

- 97% of the population has a high school diploma or higher education.
- 71.8% of all people ages 25 and higher have a bachelor's degree or higher.
- 5.4% of the total population have incomes at or below the <u>Federal Poverty</u> <u>Guidelines</u>.
- The median household income (in 2019 dollars), 2015 2019 was \$132,188

Computer and internet access

- 7.1% of households do not have internet access at home.
- 2.4% of households have no computer at home.
- 4.9% of households do not have broadband access at home.

Race and ethnicity

- 55% of the population identifies as white alone.
- 36.4% of the population identifies as Asian alone.
- 6.8% of the population identifies as Hispanic or Latino.
- 4.7% of the population identifies as being two or more races.
- 1.8% of the population identifies as Black or African American alone.
- 0.2% of the population identifies as Native Hawaiian alone or Other Pacific Islander alone.
- 0.2% of the population identifies as American Indian and Alaska Native alone.

Population characteristics

• 45.4% of households use a language other than English at home.

- 40.5% of the population are foreign born persons.
- 2,035 people are registered veterans.

Community involvement objectives

The primary reasons for a community involvement process are to inform Redmond residents, businesses, and visitors about the 2023 PARCC Plan, provide equitable and inclusive opportunities for community members to influence the future of parks and recreation programming in the City, and to learn from the community. The input from community members will inform the plan and help guide the City's decisions for future parks and recreation activities.

The City and the community involvement consultant team will reach out to community leaders and community-based organizations (CBOs), including cultural associations, faith-based organizations (FBOs), interest and advocacy groups, and other social groups that may not have been historically involved with the planning of Redmond's parks and recreational activities. The following objectives will help the City reach the goal of inclusive involvement.

Objectives

OBJECTIVE 1

Increase awareness about existing parks and recreation facilities while communicating the importance of the 2023 PARCC Plan to the future of Redmond's public spaces.

Broaden the awareness of the current recreation facilities. Communicate to the community the current conditions of parks, trails, and facilities. Gather community input about use and accessibility.

OBJECTIVE 2

Identify future recreational and programming needs and interests of the local Redmond community and park users who work in the area. Engage residents, park users, large employers, public officials, and community interest groups, with special attention to reach people in communities that have historically not been engaged. Focus on BIPOC communities, youth under the age of 18, and people with disabilities. Provide the City of Redmond with an understanding of the community's needs, priorities, and perspectives to develop a plan that reflects the community's recreational programming interests and assesses the relevance of current programs.

OBJECTIVE 3 Create opportunities for community involvement throughout the planning process.

Provide opportunities for the community to learn about the project in the language(s) they prefer and provide input at key milestones. This includes meeting people where they are and using accessible involvement tools.

OBJECTIVE 4 Build community trust and strengthen community relationships.

Provide an understanding of how the City will incorporate community input in the 2023 PARCC Plan. Provide clear and timely information to help the community understand the challenges, limitations, and opportunities of the plan.

OBJECTIVE 5 Build enthusiasm and excitement for the 2023 PARCC Plan.

Conduct the community process in a way that generates enthusiasm and support by providing fun and engaging opportunities to learn about and provide meaningful input to the Plan. Send the message that recreation opportunities in Redmond are accessible for all skill levels. Gather input to inform the PARCC plan of the community's desire for new and different programming that aligns with the changing population and increasing diversity of the community.

Outreach strategies

The following strategies will support the objectives throughout the planning process:

- Provide relevant and timely information to the community and interest groups, including opportunities to provide input at key decision-making milestones.
- Include culturally relevant involvement tools to reach and lift the voices of people from historically underrepresented communities.
- Use a range of involvement methods to inform and engage the community.
- Report back to the community on what the City heard from them and how the City used their input to influence the PARCC Plan.
- Engage in constructive dialogue on issues and opportunities.
- Provide decision makers with information on the community's perspectives and recreation priorities.
- Conduct engaging and interactive events that promote community participation.

Key audiences

The community involvement consultant team will work with the City of Redmond Parks and Recreation staff to inform and engage community members and specific audiences. In general, audiences include residents and, existing and potential park and recreation users and visitors, local schools, faith-based organizations and cultural centers, community-based organizations, large employers in the City of Redmond, and people who work in Redmond.

The team will coordinate with the City of Redmond's Diversity Equity and Inclusion Manager to identify organizations and groups that represent hard-to-reach communities. The involvement team will identify specific audiences for focused outreach, with an emphasis on people who are people who use languages other than

English, people with disabilities, communities identified in the Redmond 2050 plan as areas for growth, and youth under the age of 18.

When considering key audiences, types of diversity are independent but may be present in combinations. There is sometimes, but not always, more than one factor present. For example, a person with a disability may or may not be older than 65 years of age, or a person of color may or may not have a disability and may or may not have a low income.

See <u>Appendix A</u> for a preliminary list of potential audience members.

KEY AUDIENCE: People with disabilities

Strategies

- Connect with advocacy organizations and service providers.
- Partner with local FBOs that offer social services including alternate transportation.
- Coordinate with alternative job training centers and large employers for distributing information and surveys.
- Distribute information by posting to bulletin boards at grocery stores and shopping hubs.
- Post signs at parks, trails, playgrounds, recreation sites, and public kiosks. Include a QR code to access information online.
- Connect with Lake Washington School District's Special Education PTSA
- Staff tables at festivals and free events
- Reach out to King County Metro for promoting the survey on bus shelters and in-bus ad space.
- Provide information to medical centers for distributing information and surveys.

KEY AUDIENCE: People who use languages other than English

Working with the community involvement consultants' Language Services Specialists to develop recommendations for reaching people who use Chinese, Russian, and Spanish, the City will reach out to key audiences that use languages other than English.

People who use Chinese

- Partner with local Chinese CBOs, FBOs and cultural centers.
- Distribute information by posting to bulletin boards at grocery stores, shopping hubs, and local parks (especially near playgrounds)
- Hold staffed pop-up events (tabling) at grocery stores that are low-interaction oriented to allow people to engage at a level they feel comfortable with.
- Contact Redmond Saturday Market to reach out to vendors who are Chinese. Attend these events with a table that is low-interaction oriented to allow people to engage at a level they feel comfortable with.
- Provide flyers to bakers and bubble tea shops for patrons to take with them.

- Partner with preschools, schools and colleges that have Chinese culture, language, and immersion classes.
- Reach students through college bulletin boards and international student association, as well as social media posts specific to international students.
- Use social media prevalent in the Chinese community, specifically, WeChat, discussion websites, and Facebook groups.

People who use Russian

- Partner with local Russian cultural and community centers.
- Connect with Russian FBOs and churches that offer Russian language services and holiday events.
- Distribute information by posting to bulletin boards at grocery stores and shopping hubs in adjacent communities such as Bellevue and Kirkland.
- Use social media and news media websites prevalent in the Russian community including WhatsApp, Telegram, Viber, Facebook and Vk.
- Connect with local libraries that have English for Speakers of Other Languages (ESOL) classes.
- Consider reaching the Russian-speaking populations in other communities slightly farther away such as Auburn, Everett, Renton, and Tacoma. Some of these cities have international groceries, Russian restaurants, and churches that may draw large participation.

People who use Spanish and people who are Latinx

- Partner with local Latinx cultural centers and FBOs, especially churches who offer Spanish-language services, and holiday events.
- Distribute information by posting to bulletin boards at grocery stores and shopping hubs.
- Talk with the school district about clubs such as Latinos Unidos in high schools.
- Partner with Latinx community-based organizations.
- Contact Redmond Saturday Market to reach out to vendors who are Latinx. Hold a pop-up/tabling event at
- Reach out to the soccer community.
- Promote communications through Facebook classifieds.
- Connect with local libraries that have English for Speakers of Other Languages (ESOL) classes

KEY AUDIENCE: Communities identified in the Redmond 2050 plan as areas for growth

Strategies that align with the key audiences listed above will include outreach in the Overlake, Downtown, and Marymoor neighborhoods.

- Contact Seattle Light Rail for posting information at stations and in rail cars.
- Connect with organizations that serve and use Marymoor Park.
- Reach out to senior and/or assisted living facilities in Overlake and Marymoor Village.
- Distribute information by posting to bulletin boards located in much-frequented public spaces
- Share survey and meeting announcements with community-based organizations Community Involvement Plan | 2023 PARCC Plan

KEY AUDIENCE: Youth under the age of 18

Strategies

- Partner with youth centers.
- Reach out to faith-based organizations with youth groups.
- Connect with youth-oriented organizations such as the YMCA, YWCA.
- Partner with Redmond Youth Partnership Advisory Committee (RYPAC)
- Review Parks and Recreation programming activity registrations.
- Reach out to high school organizations, especially school newspapers and through school communication tools.
- Attend youth oriented public events.
- Distribute information by posting to bulletin boards located in much-frequented public spaces.

KEY AUDIENCE: People who are unhoused and people who are experiencing homelessness

Strategies that include reaching people where they are.

- Post information in public spaces including parks, shopping centers and transit hubs.
- Reach out to service providers, shelters, schools and community centers.
- Partner with churches and foodbanks.
- Connect with medical centers and urgent care facilities.

<u>See Appendix B</u> for a preliminary community outreach list.

Key messages

The City of Redmond and the community involvement consultant will communicate with the public throughout the planning process using the following key messages. Key messages will provide guidance for verbal and written communications. The City and project team will use the messages in communication materials and will modify them for specific situations.

- The 2023 PARCC Plan is a six-year guide developed by the City of Redmond Parks and Recreation for managing and enhancing parks, open space, trails, recreation, and cultural arts opportunities.
- The last PARCC plan update, in 2017, gave the Parks and Recreation department valuable information for updating the park system. Informed by public input the City responded by including new projects such as the opening of Redmond Central Connector Phase II and Redmond Community Center at Marymoor Village, renovation of Westside Park and the Redmond Pool, and others.
- You are helping the City envision the future. Everyone in the community plays an
 important role in the planning process by sharing their vision for the parks and
 recreation system and identifying priorities for future programs, events, and upgrades
 to existing parks. Share your voice. Your input will directly influence the 2023 PARCC
 plan.

- The City of Redmond currently provides and maintains over 1,351 acres of public park land and includes 47 parks, 59 miles of trails, 15 play areas, 11 sports fields, and 110 pieces of public art. In addition to parks and trails, we operate three community centers, a historic farm park, the Redmond Pool, and an art studio at Grass Lawn Park.
- The City of Redmond envisions a parks and recreation system where everyone plays. The updated plan will reflect the changing needs of the community and create a path for park improvements and programming that more closely aligns with the desired activities of the City's changing and growing population. Informed by people who live, work, and play in Redmond, the updated plan will reflect community aspirations for recreational programming and improvements to parks.
- Redmond Parks and Recreation is committed to providing inclusive recreational opportunities and supporting members of communities with special needs. The City is committed to ensuring that activities are accessible to all people who live, work, and play in Redmond.
- The City of Redmond will offer public input opportunities during the entire planning process for the 2023 PARCC Plan and strive to engage communities that have been historically underrepresented, with a focus on people with disabilities, youth under the age of 18, and people who identify as Black, Indigenous, or a person of color (BIPOC).

Outreach methods, schedule, and key milestones

Using the <u>International Association for Public Participation (IAP2) spectrum for levels of engagement</u>, the involvement team will use several methods to inform, consult, and involve the public. The levels of involvement will include:

Inform - provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities, and/or solutions.

Consult - obtain public feedback on analysis, alternatives, and/or decisions.

Involve - work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

Engagement methods will include virtual and in-person meetings, email communications, social media posts, city newsletter articles, distribution of a park survey through mail and online. The parks team will also hold "pop-up events" which are opportunities to have a table at a local event. The team will collaborate with the City of Redmond's Diversity, Equity and Inclusion Manager to identify organizations and groups that represent hard-to-reach communities.

The Parks and Trails Commission will be actively involved in the development, review, and refinement of the PARCC Plan. The commission is representative of the Redmond community and act as an advisory board for the update.

See Appendix C for the outreach schedule and key milestones.

*Events contingent on COVID-19 restrictions

Appendix A: Preliminary partners and community contacts

Organizations representing and/or led by people with disabilities

| Organization |
|--|
| ADS - Aging and Disability Services |
| Alliance of People with disAbilities |
| Sound Generations |
| Bridge Disability Ministries (Bellevue) |
| Bridge of Promise |
| Brightmont Academy |
| Community Living Connections |
| King County Disability Consortium |
| Lake Washington School District PTSA Special Education Group |
| Microsoft |
| Washington Autism Alliance |
| YMCA |
| YWCA |

Organizations representing and/or led by youth 18 and younger

| Organization |
|--|
| Boys and Girls Club of King County |
| Central Oregon Community College - Redmond Campus |
| Farrel-McWhirter (teen volunteers) |
| First Baptist Church of Redmond - Youth group |
| Friends of the Redmond Library |
| Friends of Youth, Redmond |
| Futurepreneurs Unlimited |
| Lake Washington School District, and Parent, Teacher, Student Assoc (PTSA) |
| Meadowbrook Church Youth Ministry |
| Redmond YoungLife |
| Old Firehouse Teen Center - City of Redmond |
| Panthers Youth Rugby |
| Redmond Youth Partnership Advisory Committee (RYPAC) - City of Redmond |
| Redmond Kiwanis Club - Key Clubs at Redmond High School and the Bear Creek |
| School |
| Redmond Little League |
| Redmond Toddler Group |

Organizations representing and/or led by people in the Chinese community

| Organization |
|--|
| Bellevue School District: Mandarin Dual Language program |
| Chinese Information and Service Center - Redmond Senior Center |
| Eastside Little Learner |
| Evangelical Chinese Church of Seattle |

| Jin Ting Chinese Dance School |
|--|
| Redmond Chinese Assembly |
| Seattle Chinese Garden |
| Spectrum Academy |
| United Chinese Americans of Washington State |
| Washington State Chinese Community Coalition |
| YoYo Chinese Schoolhouse |

Organizations representing and/or led by people in the Russian community

| Organization |
|---|
| Academy of Russian Classical Ballet |
| Armenian Cultural Association of Washington |
| Holy Resurrection Armenian Apostolic Church (Armenian House Community |
| Center) |
| Russian Community Center |
| Russian in Seattle |
| Russian Language School (Bellevue) |
| Russian Parents of Washington (Bellevue) |
| School of Russian Language (Bellevue) |
| Seattle Russian Mamas and Papas |
| St. George Coptic Orthodox Church |

Organizations representing and/or led by people in the Latinx community and representing populations that speak Spanish

| Organization |
|--|
| Centro Cultural Mexicano |
| Consejo Counseling and Referral Service |
| Goodwill Redmond (ESOL classes) |
| Iglesia Creekside Cristiana |
| Lake Washington School District Spanish-English Dual Language Choice Program |
| Latino Hispanos En Acción Together (H.E.A.T.) |
| Latinos Unidos |
| Overlake Christian Church |
| Seattle Latino Film Festival |
| St. Louise Parish (Bellevue) |

Arts and culture institutions

| Organization |
|---|
| Ananda Mela |
| Experience Redmond |
| Indian American Community Services |
| India Association of Western Washington |

| Muslim Association of Puget Sound |
|--|
| Redmond Art Works |
| Redmond Indian Association |
| Second Story Repertory |
| Venues for Artists in the Local Area (VALA) Eastside |
| Seattle Latino Film Festival |
| Urban Native Education Alliance |

Overlake and Marymoor Village

| Organization |
|--|
| Property management companies representing people who rent |
| Aegis Living Marymoor |
| Ardmore Elementary School |
| Assistance League of the Eastside |
| Eastside Rugby Club |
| Friends of Marymoor Park (and associated clubs) |
| Marymoor Community Gardens |
| Marymoor Montessori School |
| Northwest Cricket Club |
| Overlake School |
| Overlake Christian Church |
| Overlake Terrace Assisted Living |
| Redmond Community Center at Marymoor Village |
| Sound Transit Light Rail |
| Together Center |

Organizations serving people who are un-housed and people experiencing homelessness

| Organization |
|--|
| Assistance League of the Eastside |
| ARCH of King County |
| Avon Villa |
| Camp Unity East Side |
| Congregations for the Homeless Emergency Men's Shelter |
| Eastside Shelter for Families |
| Friends of Youth - Redmond |
| Hopelink |
| Lake Washington United Methodist Church Safe Parking Program |
| Overlake Christian Church Safe Parking Ministry |
| St Jude's Parish Safe Parking Program |
| Together Center |

Representative organizations and large local employers (employees above 500 not including the City or school district) In order of number of employees:

| Organization |
|-------------------------|
| Microsoft Corporation |
| Eurest Dining Services |
| Nintendo of America |
| Honeywell International |
| United Parcel Service |
| Stryker Corporation |
| Facebook Technologies |
| OneRedmond |
| Rotary Club of Redmond |

Internal City of Redmond Committees/Groups:

- o Redmond Parks and Trails Commission
- o RYPAC (teens)
- o SAC (Senior Advisory Committee)
- o Redmond Senior Community Center (RSCC) group
- o Adaptive program participants & families (we have a email listserv)
- o Farrel-McWhirter volunteers (group of teens)
- o Avon Villa- low income housing in Redmond.- we're doing a low-cost camp for them this summer
- o Redmond Historical Society- we have existing relationship with them and we sub-lease our space to them at Old Redmond Schoolhouse
- o Kiwanis we often partner with them, and they support our programs & events
- o Rotary Club- we often partner with them, and they support our programs & events

Appendix B: Key audience preliminary outreach list

| People with disabilities | | |
|--|--|--|
| Method | Organization / Business / Event | |
| Flyer distribution, bulletin boards, and Grocery stores and farmers markets, parks | | |
| signs | playgrounds, community centers, medical centers, | |
| Shop/restaurant counters | Shopping centers, | |
| Colleges, schools, pre-school | Lake Washington PTSA Special Education Group | |
| Partnering with FBOs | Bridge Disability Ministries (Bellevue) | |
| Partnering with transportation service | Eastside Easy Rider Collaborative, Hopelink, | |
| providers | | |
| Connecting with advocacy groups | Move Redmond, Bridge of Promise, Alliance of | |
| | People with disAbiliites | |
| Pop-up events | Local farmers markets, free events and festivals, Park | |
| | and Recreation permitted events, Color Festival, | |
| | Redmond Saturday Market, Derby Days | |

| Large employers | Microsoft (see list from Beckye Frey/Redmond | | |
|--|--|--|--|
| | 2050) see list above | | |
| | | | |
| Youth ages 18 and under | | | |
| Method | Organization / Business / Event | | |
| Flyer distribution, bulletin boards, and | Grocery stores and farmers markets, parks and | | |
| signs | playgrounds, shopping centers, community centers, | | |
| Partnering with FBOs | Youth groups | | |
| Colleges, schools, preschool | Lake Washington Technical College, RYPAC, Lake | | |
| | Washington School District, Peachjar with LWSD, | | |
| | LWSD PTSA | | |
| Media websites | High school (maybe middle school) journalists | | |
| City Parks and Recreation Website | Pop-out link to survey in all four languages, | | |
| Pop-up events | Local farmers markets, free events and festivals, Park | | |
| | and Recreation permitted events, Color Festival, | | |
| | Redmond Saturday Market, Derby Days | | |
| | | | |
| People who use Chinese | | | |
| Method | Organization / Business | | |
| Flyer distribution, bulletin boards, and | Grocery stores such as H-mart; M&M Foods, Costco | | |
| signs | Parks and playgrounds, Richmond Town Center - by | | |
| | the water fountain and seating areas | | |
| Shop/restaurant counters | Sharetea, Yifang Taiwan Fruit Tea, Meetea Café | | |
| Colleges, schools, preschool | YoYo Chinese Schoolhouse, Eastside Little Learners, | | |
| Colleges, scriools, prescriool | Spectrum Academy, South Seattle College's Seattle | | |
| | Chinese Garden, Bellvue School District: Mandarin | | |
| | Dual Language program | | |
| Partnering with FBOs | Evangelical Chinese Church, Redmond Chinese | | |
| | Assembly | | |
| Facebook, We Chat | Chinese Meet Seattle, Chinese in Seattle, Seattle | | |
| racebook, we char | Chinese Mom, Groups such as shopping groups, | | |
| | sports groups | | |
| Discussion websites | https://www.seattlechinaren.com | | |
| Media websites | http://seattlechinesepost.com | | |
| Wedia Websites | http://seattlechinesetimes.com | | |
| | https://iexaminer.org | | |
| Pop-up events | Free events and festivals and broader Seattle | | |
| | Chinese celebrations such as the Seattle Chinese | | |
| | Garden Kite Festival, Seattle Chinese Garden | | |
| | Bamboo Festival, and the Bamboo Circle | | |
| | Celebration | | |
| | Coloniation | | |
| People who use Russian | | | |
| Method | Organization / Rusiness | | |
| | Organization / Business | | |
| Flyer distribution, bulletin boards, and | Parks and playgrounds, Richmond Town Center - by | | |
| signs | the water fountain and seating areas | | |
| | | | |

| | Grocery stores such as: European Deli & Produce (Kirkland), International Deli (Bellevue), Arbat Natural Foods (Kirkland), European Grocery | |
|--|--|--|
| | (Bellevue) | |
| Shop/restaurant counters | Restaurant and cafes outside of Redmond such as: Blinchiki (Bellevue), Rush in Dumplings (Kirkland) Piroshy Piroshky (Bellevue) | |
| Partnering with CBOs | Russian Parents of Washington, Russian Community Center Redmond | |
| Partnering with FBOs | St. Katherine Orthodox Church (Kirkland), Russian Center at FGM Church | |
| Colleges, schools, preschool | University of Washington, Department of Slavic Languages, Academy of Russian Classical Ballet, Russian Language School (Bellvue), School of Russian Language (Bellevue) | |
| Social media: Facebook, WhatsApp, Telegram, Viber, and Vk, Meetup | Russian Community Center (Redmond), Russian Language in Seattle and WA / Русский язык в Сиэтле и Вашингтоне, Russian Seattle; Russian Bellevue, Redmond Neighbors, Russian Washington, Russian Parents of Washington; Russian Washington, Russian In Seattle / Washington (South,) Saturday conversation in Russian (Meetup) | |
| Media websites | Russianseattle.com | |
| Pop-up events | Redmond Saturday Market, Bellevue Farmers Market, festivals and free events | |
| People who use Spanish and people w | vho are Latinx | |
| Method | Organization / Business | |
| Flyer distribution, bulletin boards, and signs | Mercado Latino, La Quemada; La Superior Market; Plaza Mexico | |
| | Parks and playgrounds, Richmond Town Center - by the water fountain and seating areas | |
| Shop/restaurant counters | La Quemada, La Superior (Bellevue) | |
| Partnering with CBOs | Centro Cultural Mexicano, H.E.A.T, Latinos Unidos | |
| Partnering with FBOs | St, Louise Parish (Bellevue), Iglesia Creekside Cristiana, Overlake Christian Church | |
| Colleges, schools, preschool | Latinos Unidos, Bellevue College for Continuing Education, Goodwill Redmond (ESOL classes), Lake Washington School District Spanish-English Dual Language Choice Program | |
| Social media: Facebook | Groups: Latinos Unidos https://www.facebook.com/latinos.unidos.56614 Classifieds: Clasificados Seattle, Clasificados King County, Clasificados de Redmond Wa, Free | |

| | Clasificados WA Bellevue, Clasificados Snohomish & King County | | |
|--|---|--|--|
| Media websites | https://www.elmundous.com/ | | |
| Wedia websites | https://elsietedias.com/ | | |
| | https://www.larazanw.com/ | | |
| Pop-up events | Festivals and free events such as Mexican | | |
| | Independence Day, Food Bank events at St Louise | | |
| | Parish (Bellevue), Seattle Latino Film Festival | | |
| Large employers | Microsoft (see list from Beckye Frey/Redmond | | |
| | 2050), Eurest Dining Services, Stryker, see list above | | |
| People who are unhoused and people | e who are experiencing homelessness | | |
| Method | Organization / Business / Event | | |
| Flyer distribution, bulletin boards, and | Grocery stores and farmers markets, Parks and | | |
| signs | playgrounds, Redmond Town Center - by the water | | |
| | fountain and seating areas | | |
| Partnering with CBOs | Together Center | | |
| Partnering with FBOs and shelters | See extensive list in above section | | |
| Partnering with medical centers | Swedish Emergency Room, Evergreen Health | | |
| 5 | Emergency, Concentra Urgent Care, Overlake | | |
| | Clinics Urgent Care | | |
| Colleges, schools | Lake Washington School District | | |
| Pop-up events | Local farmers markets, free events and festivals, Park | | |
| | and Recreation permitted events, Color Festival, | | |
| | Redmond Saturday Market, Derby Days | | |

Appendix C: Outreach methods, schedule, and key milestones

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|------------|------------------------------------|--|---|-----------------------------|---|
| | | | | | |
| February | Project Kickoff | City of Redmond Commission Sessions | Project introduction to the Commission | Inform, Consult | Redmond staff |
| MAILED SUR | VEY | | | | |
| mid-March | Needs assessment: Survey "Live" | Community survey "live" | Gather widespread input from Redmond residents and park users to understand park usage and community needs | Inform, Consult, Involve | Consultant team |
| | | Council email | Awareness | | Redmond Staff |
| | | Update to City website | Inform website visitors about project, link to survey | Inform, Consult | Redmond staff advised by consultant team |
| | | Postcard mailing | Promote survey - mailing to zip codes based on demographic analysis and Redmond staff's identified priority communities | Consult | Consultant team |
| | | Parks and Trails Commission | Review results and synthesize information for next steps in planning process | Involve | Redmond Staff |

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|---|----------------------------------|--|---|------------------|--------------------|
| STAKEHOLDEF | R DISCUSSIONS | | | | |
| Late March- May (prior to virtual public meeting) | Stakeholder discussions begin | Mixed group of interests Residents or managers of multifamily buildings (urban) | Two Group discussions/interviews with specific stakeholder groups to understand park usage and community needs • Mixed group of interests for discussions (Recreation, sports, art) • Balance of needs | Consult | Consultant team |
| | | Unhoused individuals | 6 one-to-one interviews with specific stakeholder groups to understand park usage and community needs. Potential groups: PEPS or other young families Dog owners Russian/Hispanic/SE Asian communities* Healthy aging/active living groups Arts focus Teens Special interests: Cricket/Rugby/Gardens | Consult | Consultant team |
| Late March | | Sharing on social media begins - | Message, take the survey, attend virtual community meeting #1 | | |
| | | Parks and Trails Commission | Help identify groups to target in these meetings | Consult | Redmond Staff |
| late April/ early May | | Stakeholder discussions continue | Interviews with specific stakeholder groups to understand park usage and community needs | Involve | Consultant team |

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|-----------------------------|---|---|---|------------------|---|
| late-March | Needs assessment: Online Survey "Live" | Online engagement begins (social media posts, etc.) | Promote the survey through online engagement, leverage Redmond's social network | Consult | Redmond staff advised by consultant team |
| late-March | | City e-News, Parks e- news | Promote survey | Consult | Redmond staff advised by consultant team |
| | | emails to partner groups and organizations with a link to the survey and invitation to share with their networks | Get the community excited about the possibilities | Consult | Redmond staff advised by consultant team |
| (in mailboxes ~April 18) | | City Focus newsletter (mailing) | Promote survey, upcoming virtual meeting | Involve | Redmond staff advised by consultant team |
| | | Sharing on social media continues | Promote survey to targeted groups • PRR Language specialists | | Redmond staff/Consultant team |
| April | | Utility bill insert | Promote survey to broad audience | Involve | Redmond staff |
| | | Outreach to student journalists | Promote survey to youth | | |
| April | | Yard Signs in Parks | Promote survey to Park & Trail Users | Inform | Redmond Staff |
| Late March/April | | Poster distribution | Promote survey to targeted groups and locations. PRR Language specialists Parks Maintenance and Operations Parks and Trails Commission | Inform | Consultant Team |
| | | Parks and Trails Commission | Promote the survey, review results, synthesize information for gaps in future outreach or topics for research | Involve | Redmond Staff |

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|-------------------|------------------------------------|--|--|--|--|
| June 1 6:30 pm | Needs assessment: Survey "Live" | Virtual community meeting # 1 | Get the community excited about the possibilities, gather "live" feedback, intro to the project and sharing survey. Poll top questions. (slide further out to here top level highlights from survey) | Involve | Consultant team and Redmond staff |
| | | Focus Newsletter | Join the meeting: JUNE 1, 6:30 p.m. | Inform | |
| | | Sharing on social media continues | message take the survey/join a meeting | Inform | |
| | | Non-English Speaking groups/orgs outreach | Advertise meeting will have translations | Inform | Language staff to promote to channels |
| POP UP EVEN | TS | | | | |
| Summer | Needs assessment: Survey "Live" | | Meet people where they are. Attend events to speak with people in person if possible | | |
| 2-Apr | (tentative, suggested list) | | Beat the Bunny 5K at City Hall | | |
| 28-May | (tentative, suggested list) | | Asian Pacific Islander Festival 12-6 | | |
| 4-Jun | (tentative, suggested list) | | Festival of Color | | Redmond staff advised by consultant team, |
| 18-Jun | (tentative, suggested list) | Pop-up events | • VegFest (DT Park) | | |
| July 8-10 | (tentative, suggested list) | | Derby Days | Involve | potentially |
| July 30-31 | (tentative, suggested list) | | | supported by Parks and Trails Commission | |
| August | (tontativo | | Rockin' on the River (Senior focus) | | Commission |
| Various | (tantative suggested | | Underrepresented geographic areas (ie Overlake, Grasslawn, dependent on initial feedback) | | |

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|-----------------------------|------------------|---|--|------------------|---|
| | | | Downtown-dog park focus | | |
| MEETING IN | A BOX | | | | |
| Late summer/fall | Develop Content | | Determine Meeting in a Box objective and ask of community | Inform | Consultant Team |
| | | Community meetings (guest at already- scheduled meetings) | Use Meeting -in-a-Box toolkit to engage | Consult | Redmond staff advised by consultant team |
| | | Targeted outreach | Who is missing from survey results, virtual meeting, and stakeholder groups? Key Audiences/Upcoming Community Meetings | | |
| | | Sharing on social media continues - | message add virtual meeting # 2 announcement) | | |
| DOG PARKS (| 'NEW, tentative) | | | | |
| Summer | | Intercept in Downtown, pop up dog | Gather feedback on need, concerns | | |
| | | Apartment Building Meeting | Meet with Red 160 and other buildings in DT core to discuss need and impacts | | |
| After PARCC survey-fall? | | Online Survey | Dog owner/Not, Live in DT/have yard, how would get to park, level of need, features, concerns, site ranking, What has Kirkland/Bothell done? | | |

| Timeline | Key Milestone | Outreach method | Purpose | Engagement level | Task Driver |
|-------------------------|---------------------------|--|---|------------------|---|
| | | Social media outreach | | | |
| Virtual commu | inity meeting # 2 | | | | |
| September | Draft plan development | Virtual community meeting # 2 | Share what the survey has informed the design team of. Fill in gaps | Consult | Consultant team and Redmond staff |
| | | Parks and Trails Commission | Provide feedback on design and promotion of the community meeting | Involve | Caroline, Consultant team |
| | | Social media messaging: attend virtual community meeting #2 | | | |
| | | Email prior participants | | | |
| Review and Ap | oproval | | | | |
| December and January | Review and approval | City of Redmond Commission Sessions | Review and report out to Commission | Consult | Redmond staff |
| | | | | | |