

City of Redmond



Agenda

Tuesday, January 21, 2025

4:30 PM

City Hall: 15670 NE 85th St; Remote: Comcast Ch. 21/321, Zply Ch. 34,
Facebook (@CityofRedmond), Redmond.gov/rctlive, or 510-335-7371

Committee of the Whole - Public Safety and Human Services

Committee Members

Osman Salahuddin, Presiding Officer

Jeralee Anderson

Steve Fields

Jessica Forsythe

Vanessa Kritzer

Angie Nuevacamina

Melissa Stuart

Meetings can be attended in person, viewed live on RCTV (redmond.gov/rctlive), Comcast Channel 21/321, Ziplly Channel 34, Facebook/YouTube (@CityofRedmond), or listen live at 510-335-7371

AGENDA

ROLL CALL

- 1. Health Through Housing - Haven Heights Project Report [CM 25-034](#)**

[Attachment A: Haven Heights 6-month Report](#)

Department: Planning and Community Development, 15 minutes

Requested Action: Informational

- 2. Human Services Funding Awards Update [CM 25-035](#)**

Department: Planning and Community Development, 5 minutes

Requested Action: Informational

ADJOURNMENT

Meeting videos are usually posted by 12 p.m. the day following the meeting at redmond.legistar.com, and can be viewed anytime on Facebook/YouTube (@CityofRedmond) and OnDemand at redmond.gov/OnDemand



Memorandum

Date: 1/21/2025

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 25-034

Type: Committee Memo

TO: Committee of the Whole - Public Safety and Human Services

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Planning and Community Development	Carol Helland	425-556-2107
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DEPARTMENT STAFF:

Planning and Community Development	Seraphie Allen	Deputy Director
Planning and Community Development	Brooke Buckingham	Human Services Manager

TITLE:

Health Through Housing - Haven Heights Project Report

OVERVIEW STATEMENT:

In accordance with the Operational Agreement, King County and The Salvation Army will provide an update on Redmond’s Health Through Housing project. This permanent supportive housing project, now named Haven Heights, has been open since July 2024.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information **Provide Direction** **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
Comprehensive Plan Housing Element, Housing Action Plan
- **Required:**
Redmond Municipal Chapter 21.57
- **Council Request:**
N/A
- **Other Key Facts:**
The City’s Interlocal Agreement with King County requires a report to Council within six months of the facility accepting residents.

OUTCOMES:

Increasing options for affordable housing is a top priority for the City. King County Countywide Planning Policies have established housing targets for cities to accommodate anticipated future growth in the next 20 years. The housing needed for Redmond has been estimated across all income levels and includes anticipated demand for Permanent Supportive Housing (PSH). These projects will help Redmond fulfil its housing goals.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
N/A
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:

None. Staff time associated with this project is funded through the adopted budget.

Approved in current biennial budget: Yes No N/A

Budget Offer Number:

0000307-Housing and Human Services

Budget Priority:

Vibrant and Connected

Other budget impacts or additional costs: Yes No N/A

If yes, explain:

N/A

Funding source(s):

This project is fully funded through King County’s Health Through Housing Initiative.

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
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Date: 1/21/2025

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 25-034

Type: Committee Memo

11/19/2024	Committee of the Whole - Public Safety and Human Services	Receive Information
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Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
	None proposed at this time	N/A

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

Attachment A: Haven Heights 6-month Report

Health Through Housing, report to Redmond City Council

Haven Heights in Honor of Bruce Thomas

1/21/2025

Per section 4 of the Operational Agreement executed by the City of Redmond and King County pertaining to the Health Through Housing site within the City, this document and corresponding City Council briefing fulfills the commitment to provide a report 6 months following the initial resident entry to Haven Heights in Honor of Bruce Thomas on June 28, 2024.

The Salvation Army is the operator of this Emergency Housing resource, which will be converted to Permanent Supportive Housing through renovations occurring in 2025. From initial resident move-ins to present Haven Heights has had a capacity of 15 residential units, which will increase to 100 units in incremental phases during site improvements. The County is in process of finalizing the general contractor procurement process, and anticipate construction mobilization in March 2025. The renovation will be completed in phases, with partial completion planned for mid-summer 2025 to increase occupancy to 60+ units. The final phase and full project completion is planned for mid-Q4 2025.

Monthly community meetings open to the public, which are also attended by Haven Heights residents, have occurred from opening through 2024 and are transitioning to a quarterly cadence in 2025. In general community feedback has focused on the positive impact of the program in addressing local need for affordable and supportive housing for people experiencing homelessness.

Per The Salvation Army, the majority of residents are connected to primary healthcare and other essential resources through both on site case management and service connections external to HTH, many of which pre-date their entry Haven Heights. In addition to 3 meals per day, residents receive HTH supplemental services of transportation and employment supports on a weekly or multiple days per week basis. Additionally on-site services include individualized case management, weekly soundbaths provided by a community volunteer, game, bingo, and movie nights, arts and crafts activities, grocery store trips, and outings in the community.

As requested in the operational agreement, the following data summarizes key metrics, resident demographics, and service information available for the small number of residents and short period of time of this review.

The following information was obtained from Homeless Management Information System (HMIS) data as of 12/18/2024.

Overview of Residents Served

Since the program's start on June 28, 2024, through the end of the reporting period on December 18, 2024, 17 residents have been served at Haven Heights. As of December 18, 2024, 12 residents were being served, while five residents have exited the program.

Demographics of Residents Served (n=17)

BIPOC	Percent
BIPOC	41%
Not-BIPOC	59%

Gender Identity	Percent
Male	53%
Female	47%

Average Age in Years	62.4
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Ties to the Community	100%
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Health Insurance Enrollment Among Residents

- All clients reported some type of insurance coverage at program start, with 94% covered by Medicaid, Medicare, or both.

On-Site Services and Resident Supports

- Metro Mobility Supports: 201 transit boardings have been completed since the program's start, according to Hopelink HTH Orca Usage data as of November 19, 2024.
- Employment Resource Program: Five residents have enrolled in the Employment Resource Program (ERP) since the program's start, according to HMIS ERP data as of December 9, 2024.

Residents Maintaining Housing or Transitioning to Permanent Destinations

- 93% of residents (n=13) have either maintained their housing at Haven Heights or moved on to other permanent destinations.

Emergency Medical Response

EMS responses to 2122 152nd Ave NE Redmond, WA from June through December 2024

- Basic Life Support: 11 responses (9 Bellevue FD and 2 Redmond FD) for the following primary impressions resulting in 9 transports.

Primary Impression

	Frequency
Abdominal Pain	1
Chest Pain / Discomfort	1
Diabetic Hyperglycemia	2
Injury	2
No Complaints or Injury/Illness Noted	1
Obvious Death	1
Pain (Non-Traumatic)	2
Skin infection	1
Total	11

- Advanced Life Support: 4 responses (3 Bellevue ALS and 1 Redmond ALS) for the following primary impressions resulting in 2 transports.

Primary Impression

	Frequency
Abdominal Pain	1
Cancelled on Scene	1
Chest Pain, Other (Non-Cardiac)	1
Standby/Unit Assist	1
Total	4



Memorandum

Date: 1/21/2025

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 25-035

Type: Committee Memo

TO: Committee of the Whole - Public Safety and Human Services

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Planning and Community Development	Carol Helland	425-556-2107
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DEPARTMENT STAFF:

Planning and Community Development	Seraphie Allen	Deputy Director
Planning and Community Development	Brooke Buckingham	Human Services Manager

TITLE:

Human Services Funding Awards Update

OVERVIEW STATEMENT:

Council awarded an additional \$100,000 in human services funding for the 2025 -2026 biennium. Staff were asked to update the City Council on the Human Service Commission’s recommendation for utilization of these additional funds.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information **Provide Direction** **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
Redmond Municipal Code 4.30 Human Services Commission; Human Services Strategic Plan
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**
On November 19, 2024, Council adjusted the budget to award an additional \$100,000 in human services funding. The Human Services Commission met to identify which programs should receive these additional funds. Their recommendations were informed by strategic plan priorities, Council direction, and community input.

OUTCOMES:

The following programs were identified as further prioritizing the need for additional basic need assistance, employment support, and legal assistance. Agencies have been informed of these revised awards. Annual award amounts of \$50,000:

	2025 request	original award	Revised annual award
Assistance League of the Eastside - Operation School Bell	\$5,300	\$-	\$4,609
Eastside Legal Assistance Program - Pooled Cities General Request	\$30,000	\$-	\$21,701
HERO House NW - Supported Employment	\$25,000	\$12,500	\$22,500
NAMI Eastside - Community Mental Health Education and Support Program	\$30,000	\$-	\$13,690

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
N/A
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:
\$100,000

Approved in current biennial budget: Yes No N/A

Budget Offer Number:
0000307-Housing and Human Services

Budget Priority:
Vibrant and Connected

Other budget impacts or additional costs: Yes No N/A

If yes, explain:

Date: 1/21/2025

Meeting of: Committee of the Whole - Public Safety and Human Services

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Staff time and costs associated with administering contracts and monitoring performance is funded through the adopted budget.

Funding source(s):

General Fund

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
11/19/2024	Business Meeting	Approve
10/22/2024	Special Meeting	Receive Information

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
	No proposed meetings	N/A

Time Constraints:

Timely award notification required to meet contract and invoice deadlines.

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

N/A