

2024 Sample Performance Measures Report

City of Redmond

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Introduction

Healthy and Sustainable

Outcome #1: Environmental preservation responsibly balanced with growth.

As Redmond grows from a suburb to a city, it's important that we balance this growth with protecting and preserving our environment. Each performance measure tied to this outcome tracks how well the City is maintaining Redmond's quality of life and healthy local ecosystem through compliance to local, state, and federal environmental regulations.



One of Redmond's most vital responsibilities is ensuring that our water customers have access to clean and reliable drinking water. The City of Redmond utilizes multiple safeguards to ensure the quality and reliability of our water. One of those safeguards is monitoring, treating, conveying, and testing daily drinking water in the distribution system. For each of these tests, there are compliance regulations that the City must follow to ensure we're testing our water safely and with minimal environmental impact.

In 2024, 100% of our drinking water quality tests met compliance regulations, marking Redmond's fourth consecutive year with a 100% success rate since we started tracking this statistic.

Quality standards also apply to each of Redmond's water sources. For all of 2024, 48% of the groundwater monitoring wells met water quality standards. While this represents an 8% increase from last year's rate of 40%, it's a slight drop from the 50% rate achieved in 2022, showing that there is room for improvement.

OUTCOME #1 PERFORMANCE MEASURES

Measure	2022	2023	2024
<i>Dashboard Indicator: Percentage of drinking water quality tests that meet compliance regulations</i>	100%	100%	100%
Percentage of groundwater monitoring wells that meet quality standards	50%	40%	48%
Percentage of high-risk sites provided with technical assistance	100%	100%	100%
Percentage of pressure-reducing stations rebuilt each year	20%	20%	20%
Maintenance Report Card: Number of water main breaks per 100 miles of pipe	0.29	2.07	2.37
<i>Dashboard Indicator: Freshwater Water Quality Index</i>	N/A	N/A	N/A
Percentage of City-owned catch basins inspected each year	60%	48%	54%
Percentage of the City with adequate stormwater flow control	23%	24%	Pending
Percentage of City-owned sewer mains CCTV inspected each year	12%	13%	15%
Maintenance Report Card: Number of sanitary sewer overflows	2	0	0

Outcome #2: Climate action goals achieved through green practices and policies.



In 2020, City Council approved a Climate Emergency Declaration, establishing a goal of carbon neutrality for City operations by 2030. This declaration paved the way for the Environmental Sustainability Action Plan (ESAP), which provides a foundational roadmap

for achieving Redmond’s vision of a climate-friendly and environmentally sustainable community. The plan includes 24 key strategies and 169 associated actions working toward this end. Each performance measure tied to this outcome tracks how well the City is progressing on these strategies and actions.

In 2024, City of Redmond greenhouse gas emissions reached (insert number here) metric tons of CO2e – a (insert number here) % decrease from 2023. We continue to work hard toward carbon neutrality for City operations by 2030. In the last biennium, we successfully completed a fleet study that included an electrification analysis, implemented a pest management program, planted more than 400 trees on city properties, completed a 2022 greenhouse gas emissions inventory for government operations, and more.

While we are showing significant progress toward our City’s operations emissions goals, there is much more work to be done. As our city continues to grow, so have our community-wide greenhouse gas emissions. In 2024, we saw a (insert number here) % increase in community-wide greenhouse gas emissions from the year prior. This underscores the importance of utilizing all strategies and actions available in pursuit of carbon neutrality for our community.

38%
of community-wide solid waste diverted from the landfill.


245
Businesses and multi-family complexes participating in organics recycling.


_____ MMBtu
Community energy consumption.

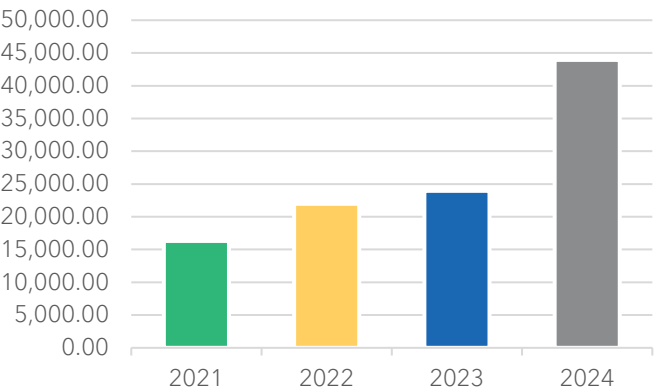

OUTCOME #2 PERFORMANCE MEASURES

Measure	2022	2023	2024
<i>Dashboard Indicator: Community-wide GHG emissions (metric tons)</i>	717,200	814,855	Pending
City of Redmond government operations GHG emissions (metric tons)	3,580	3,568	Pending
Community energy consumption	4,639,908	4,745,023	4,535,720
Percentage of community-wide solid waste diverted from landfill	43%	42%	38%
Number of businesses and multi-family complexes participating in organics recycling	219	208	245

Outcome #3: Places and programs that support an active and involved community.

We build community through people, parks, arts, recreation, and conservation. An active and involved community is one indicator that a community is thriving – and it’s the City’s goal to provide as many places and programs as possible to support this. Each performance measure tied to this outcome tracks how well the City is providing activities, recreation, and spaces to gather and celebrate our diverse community and learn with each other.

Number of People Served Through Recreation Activities



One way of measuring how well we’re providing places and programs for our community is by the percentage of residents in Redmond who have convenient access to outdoor sports and fitness facilities from their residence or place of employment. In 2024, (insert number here) % of residents had this access, a (insert number here) % increase from the year prior. In fact, since 2021, Redmond has seen an (insert number here) % increase in this statistic, highlighting how important it is to us that we provide safe, accessible recreation.

Recreational expenditures per capita tracks the average amount of money a resident spends on recreational services. This statistic can be a reliable indicator of how strongly the community is engaging

with the recreation programs being provided. Just offering recreational programs is not enough – we want these programs to support an active and involved community as well. In 2024, residents spent \$75 on recreation expenditures. This marks the second consecutive year we’ve reached this amount.

OUTCOME #3 PERFORMANCE MEASURES

Measure	2022	2023	2024
<i>Dashboard Indicator: Recreation expenditures per capita.</i>	\$46.92	\$75.00	\$75.00
Number of people served through recreation activities.	21,981	23,958	43,943
Number of hours indoor and outdoor facilities are scheduled for use.	85,235	71,341	73,226
<i>Dashboard Indicator: Percentage of residents and employees in Redmond that have convenient access to outdoor sports and fitness facilities from their residence or place of employment.</i>	54%	54%	Pending
Percentage of total Redmond land area covered by tree foliage	38%	37%	37%
Average # of maintenance hours per active community park.	4,065	4,006	3,932

Summary



The City of Redmond assures that no person shall, on the grounds of race, color, national origin, or gender, as provided by Title VI of the Civil Rights Act of 1964 and the Civil Rights Restoration Act of 1987, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. For more information about Title VI, please visit redmond.gov/TitleVI.

无歧视声明可在本市的网址 redmond.gov/TitleVI 上查阅 | El aviso contra la discriminación está disponible en redmond.gov/TitleVI.