

Attachment B Additional Background Information

Approval of Interlocal Agreement with King County for the City to operate as a Public Safety Answering Point (911)

911 service in the State of Washington is provided through a partnership between the Washington Military Department State E911 Coordinator's Office (SECO) and individual counties. King County E911 implements this 911 service through a partnership with the 12 Public Safety Answering Points (PSAPs) in the county. The Redmond Police Communications Center is one of those 12 PSAPs. King County E911 is responsible for providing call and data delivery systems and equipment to connect the State Emergency Services IP Network (ESInet) to the PSAP (per RCW 38.52.510). The PSAP is responsible for processing the calls received.

Redmond Police has operated as a PSAP through an agreement with King County E911 since the mid 1990's. In March 2010, Redmond signed an Enhanced 911 Participation Agreement, which had a maximum 5- year term. This agreement outlined the responsibilities for the county and for the City's PSAP related to the delivery of 911 services. As that agreement was set to expire, efforts were underway to review E911 operations and develop a Strategic Plan. The existing PSAPs continued to operate within the structure of the Enhanced 911 Participation Agreement.

The King County E911 Strategic Plan was developed over a two-year period with stakeholder involvement from elected officials, PSAPs, police and fire representatives, and county staff. The Plan included strategic directions addressing governance and decision structure, technology investment strategy, and a 10-year sustainable financial plan. After adoption of the Strategic Plan in 2018, the county and representatives from each PSAP in King County began the process of drafting an Interlocal Agreement (ILA) to replace the expired Enhanced 911 Participation Agreement.

The new ILA is similar to the previous agreement but provides additional detail about the RCW and WAC requirements related to state, county, and PSAP roles. It further accounts for the updated methods for communicating with 911 (voice, text, or any emerging next generation 911 technology), includes references to the Strategic Plan to address conflicts between the agreement and the Strategic Plan, and outlines the dispute resolution process, which is consistent with the Strategic Plan.

The individual agreements between King County and the PSAPs are intended to be substantially similar to ensure consistent services throughout the county. Creation and review of the draft ILA included review by Redmond's City Attorney as well as management, finance representatives, and legal representation from other agencies.

The ILA includes a PSAP Funding Process Policy, as required by the Strategic Plan. The Funding Process Policy was developed in 2019-2020 through a collaborative, facilitated process that included staff from Redmond Finance and Police Departments. The King County E-911 Program Office uses 911 excise tax revenue funds to pay for system network and equipment related to receipt of 911 calls from the State Emergency Services IP Network (ESInet) and delivery to the PSAPs. Available funds are also used to support other PSAP 911 costs through reimbursement using an escrow fund. Redmond is currently receiving approximately \$200,000/year in escrow funding available through reimbursement for WAC eligible expenses.