



ANNUAL REPORT 2024

Redmond Police Department



Letter from Mayor Angela Birney and Chief Darrell Lowe



Mayor Angela Birney and Chief Darrell Lowe

Our Values

Respect: Willingness to show consideration regarding others with honor.

Professionalism: Work, deeds, actions, and presentation that demonstrate excellence.

Dedication: Practicing and promoting a high set of standards and values; walking the walk even when no one is looking; organization first.

The City of Redmond and the Redmond Police Department proudly present the 2024 Police Annual Report. Our officers and professional staff dutifully serve our more than 80,000 community members with collaboration, compassion, fairness, and integrity.

The Redmond Police Department is a premier agency committed to maintaining community safety with respect, professionalism, and a dedication to upholding the law by responding to emergencies, building community relationships, and implementing technological advancements.

The department has been at the forefront of adopting innovative technologies, including successfully launching the Drones as First Responders (DFR) program in April 2024.

The DFR program allows police to quickly respond to incidents and assess a situation before patrol units arrive, enabling more informed decision-making and ensuring safer outcomes for officers and community members. The DFR responded to 659 calls in 2024.

2024 also brought light rail to Redmond with the opening of the Overlake and Technology stations.

Our community-oriented outreach extends beyond Redmond. In 2024, Chief Lowe served as President of the Washington Association of Sheriffs and Police Chiefs (WASPC) and Immediate Past President of the King County Chiefs and Sheriffs Association. He serves on the Attorney General's Transition Committee, the Governor's Artificial Intelligence Task Force, and previously on the Governor's Task Force on Independent Investigations of Police Use of Force.

The Redmond policing culture is inclusive and transparent. We strive to ensure Redmond is a welcoming community for all, and we appreciate your continued support.

Sincerely,

Angela Birney, Mayor
City of Redmond

Darrell Lowe, Chief
Redmond Police Department

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A LOOK AT REDMOND POLICE

80,040

Population of Redmond (WA State Office of Financial,
Forecasting, & Research Division)

62,430

Total Calls to
Communications Center

37,940

Total Computer-Aided
Dispatch (CAD) Calls
Processed by
Communications Center



STATISTICS	2022	2023	2024
Total calls to RPD Communications Center	68,679	↑ 68,737	↓ 62,430
Total 911 calls	18,088	↓ 17,835	↓ 15,981
Average 911 call answer rate (in seconds)	4.83	4.83	↓ 4.24

DEPARTMENT AT A GLANCE

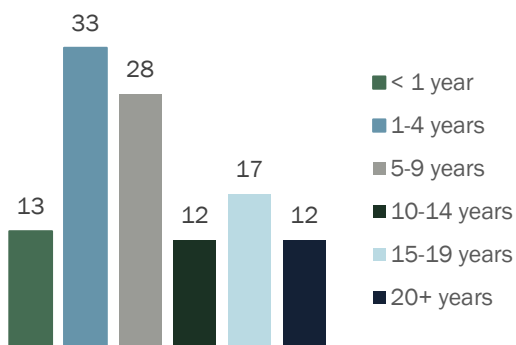


The Redmond Police Department is committed to providing quality service to community members by fostering relationships through collaboration, compassion, inclusivity, fairness, and communication. In 2024, the Redmond Police Department employed 115 personnel.

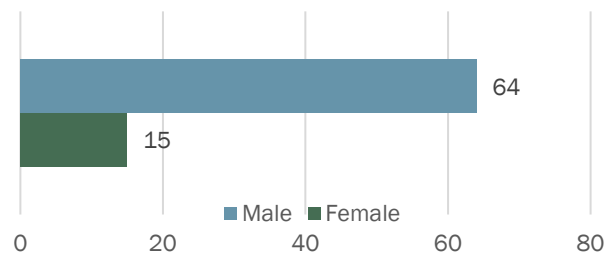
Employees

- 88 commissioned personnel when fully staffed
- 36 professional staff members

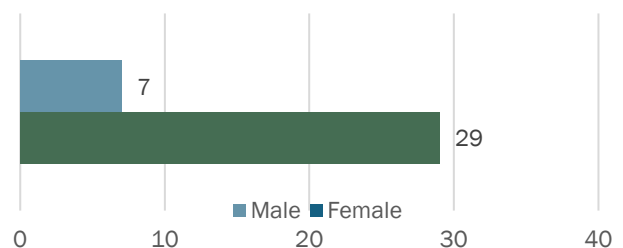
TENURE



RPD COMMISSIONED STAFF

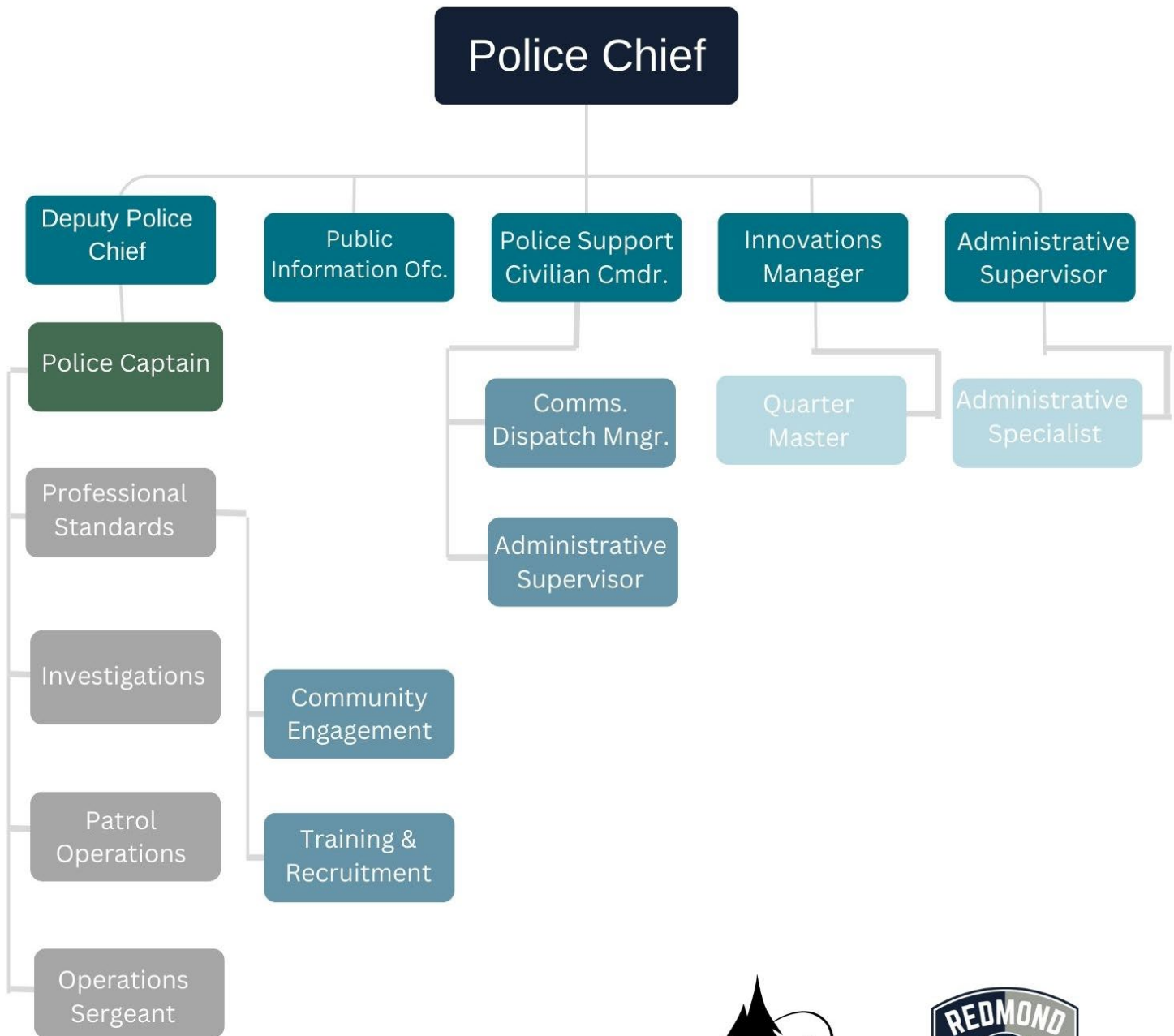


RPD PROFESSIONAL STAFF



ORGANIZATIONAL STRUCTURE

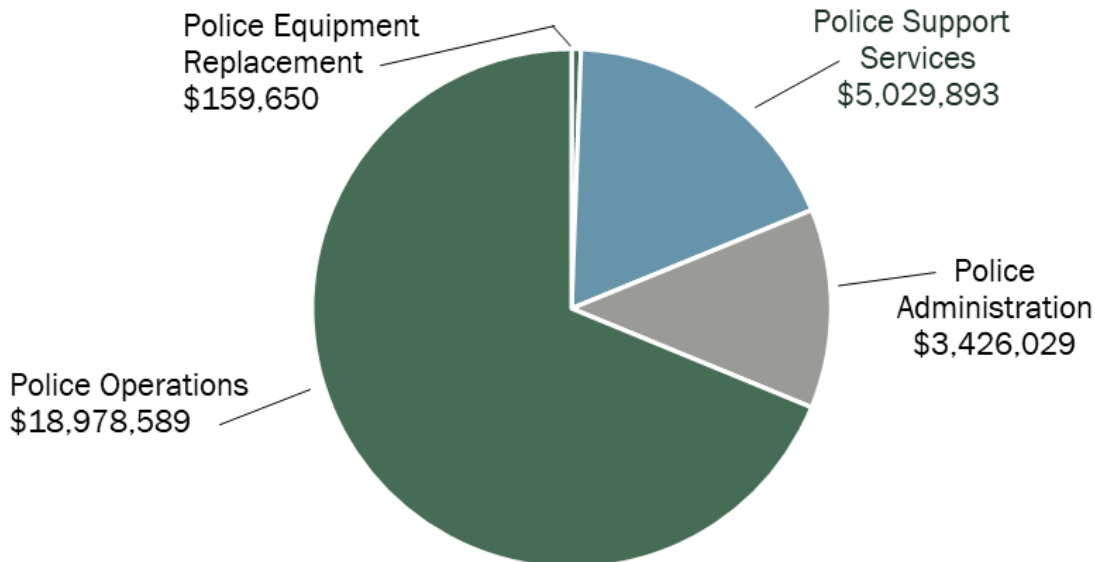
The Redmond Police Department includes 88 sworn police officers, 36 professional staff members, and a cadre of dedicated volunteers.



2024 ANNUAL BUDGET



ANNUAL BUDGET \$27,594,160



In addition to the budgets for each of the departments, expenditures were broken down as follows:

Salaries and Benefits: \$22,846,548

Office and Operating Supplies: \$558,635

Outside Services – Including Intergovernmental: \$2,872,571

Capital Outlay: \$198,000

Interfund Expenditures: \$1,118,407

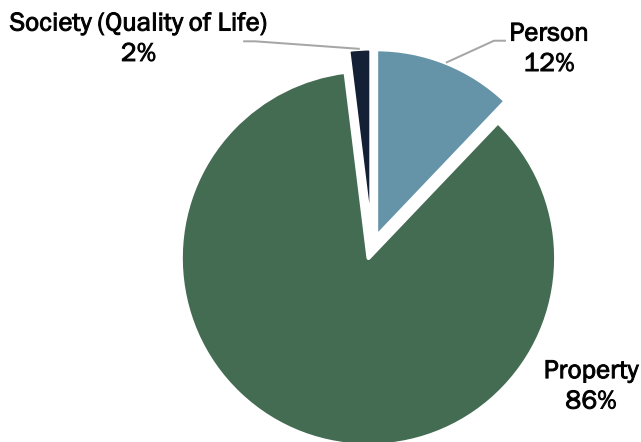
The department's main funding source is the General Operating Fund. The Police Department also generated approximately \$1.33 million in revenue, primarily from licenses and permits, fines, local and state grants, and general service charges.

CRIME AT A GLANCE

National Incident-Based Reporting System (NIBRS) Group A Offenses

We work around the clock to protect and serve our community. Overall, the city remains a safe place to live, work, and visit. In 2024, we saw a 5.3% decrease in crimes compared to 2023. This is consistent with the decrease seen in many cities in the region. The highest crime trends we continue to see are property crimes, which include burglaries, larceny thefts, motor vehicle thefts, and property destruction.

2024 GROUP A OFFENSES

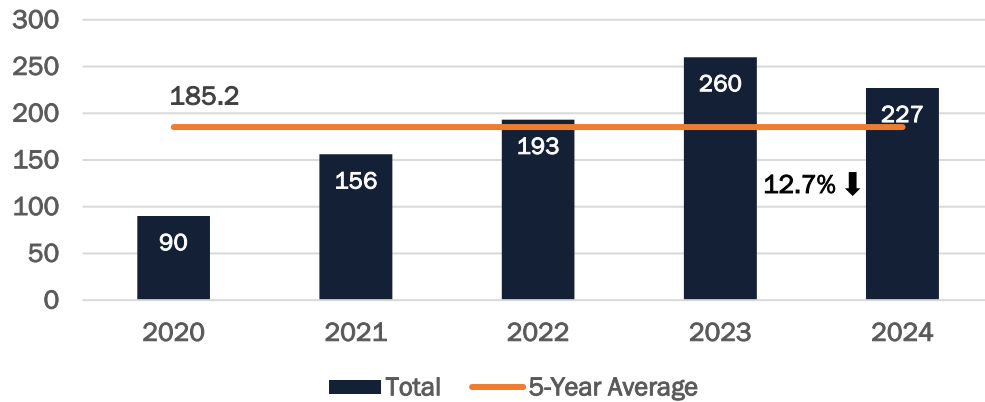


GROUP A OFFENSES				
Crimes Against	2023	% of Total	2024	% of Total
Person	528	11.9%	508↓	12.1%
Property	3,826	86.4%	3,603↓	85.9%
Society (Quality of Life)	75	1.7%	82↑	2.0%
Total Group A Offenses	4,429	100.0%	4,193	100.0%

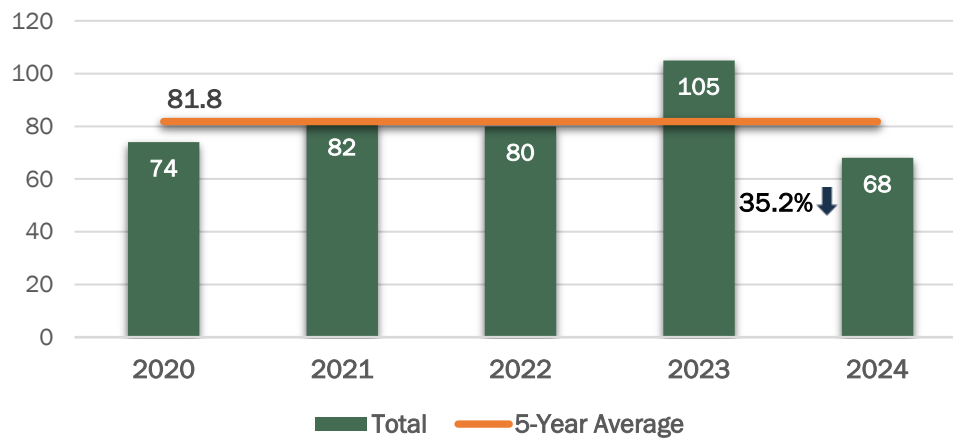
GROUP A OFFENSES	
Person	508
Murder	0
Manslaughter	0
Rape	23
Sodomy	1
Sexual Assault w/Object	1
Fondling	15
Aggravated Assault	54
Simple Assault	230
Intimidation	58
Kidnapping	4
Incest	0
Statutory Rape	0
Human Trafficking Offenses	2
Violation of No Contact/Protect.	120
Property	3,603
Robbery	31
Burglary	267
Larceny-Theft Offenses	1,793
Motor Vehicle Theft	227
Arson	12
Destruction of Property	839
Counterfeiting/Forgery	21
Fraud Offenses	360
Embezzlement	4
Extortion/Blackmail	20
Bribery	0
Stolen Property Offenses	29
Society (Quality of Life)	82
Animal Cruelty **	3
Drug/Narcotic Violations	36
Drug Equipment Violations	21
Gambling Offenses	0
Pornography	2
Prostitution Offenses	2
Weapon Law Violations	18
Total Group A Offenses	4,193

CRIME TRENDS

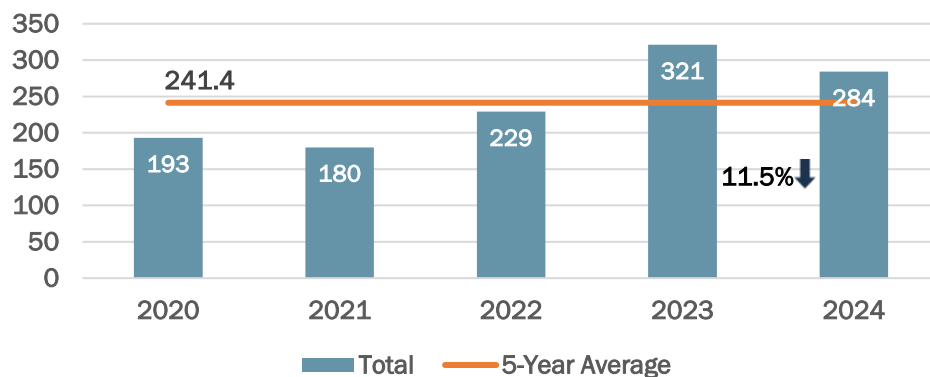
Motor Vehicle Thefts



Residential Burglaries

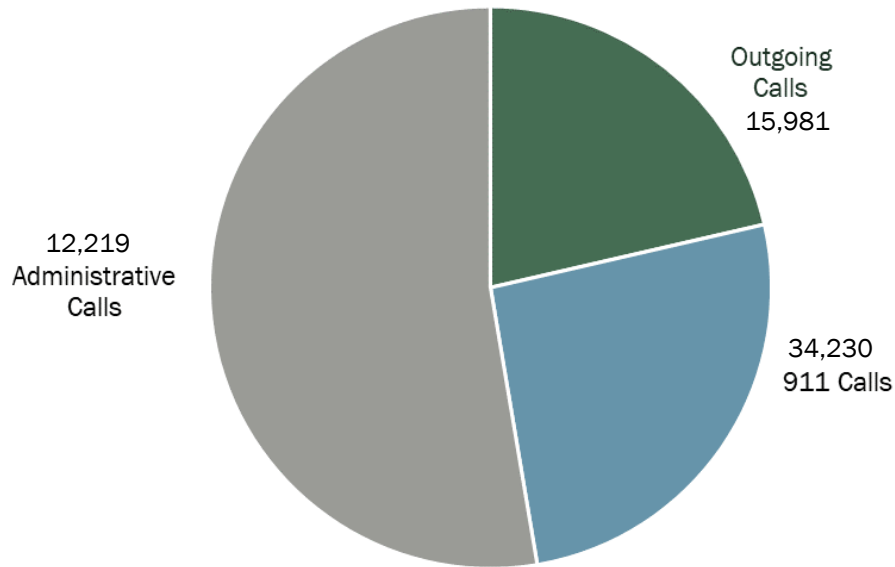


Assault



COMMUNICATIONS UNIT

CALLS PROCESSED BY COMMUNICATIONS CENTER



TOTAL NUMBER OF CALLS IN 2024: 62,430

The E-911 Police Department Communications Center is staffed 24 hours a day, seven days a week, and handles 911 and non-emergency calls for the City of Redmond and the City of Duvall.

The communications staff maintains radio communications with police officers. All activities are tracked in a Computer-Aided Dispatch (CAD) system. The Communications Unit fields and dispatches emergency and non-emergency calls and provides data for responding patrol officers. They handle anything from running license plates to checking a suspect's identity for warrants to calling tow trucks to clear collision scenes quickly. The Communications Unit provides guidance and instructions over the phone to people calling for help. They are truly the first responders to many critical incidents.

The Communications Center is the after-hours contact for public works, utility problems, and other City of Redmond emergencies. Other calls include internal department calls from officers or staff needing assistance and calls from other law enforcement agencies or government offices.

The Communications team members also enter stolen items, bench warrants, and court orders into local, state, and national databases.

In 2024, Redmond's average 911 call answer rate was 4.24 seconds, compared to the national average of 10 seconds.

PATROL UNIT

Patrol officers are the first responders to incidents as they directly respond to calls for service from the 911 Center. The 41 officers, 7 corporals, and 6 sergeants who serve in patrol are highly trained professionals who keep Redmond safe by employing the latest innovative strategies based on current industry standards.

The Patrol Unit responds on a rotating schedule to emergency and routine calls for service reported by Redmond community members, business owners and employees, and visitors.



Officers are assigned to specific areas based on the city's geographic areas, called Districts, to establish long-term relationships within the community.

When not dispatched to calls for service, patrol officers make vehicle stops, check suspicious persons, perform welfare checks with persons who may be endangered or need assistance, and patrol their assigned geographic areas. Many patrol officers have specialized training and serve in additional capacities, such as instructors for firearms, defensive tactics, and emergency vehicle operations.

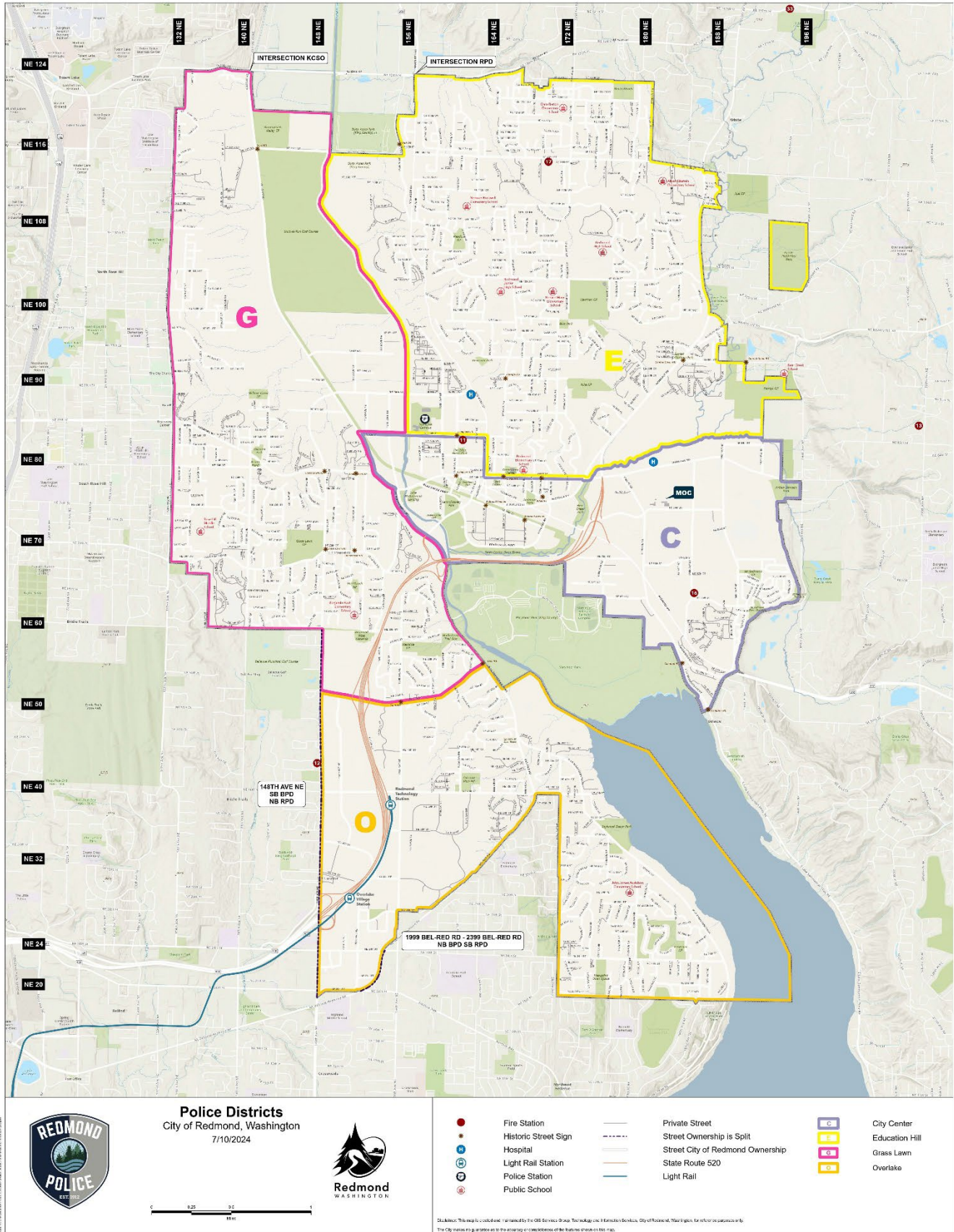
CALLS FOR SERVICE AND RESPONSE TIMES

District	Calls
City Center	10,732
Education Hill	7,752
Grass Lawn	3,958
Overlake	5,889
Other	1,739
Total	30,080

Officer Initiated Calls	
District	Calls
City Center	1,828
Education Hill	1,611
Grass Lawn	418
Overlake	1,006
Other	348
Total	4,761

Citywide	Response Times	(Minutes)	
	Average Pending Time	Average Travel Time	Average Response Time
Emergency	2.41	4.11	6.52
Non-Emergency	11.29	5.23	16.52

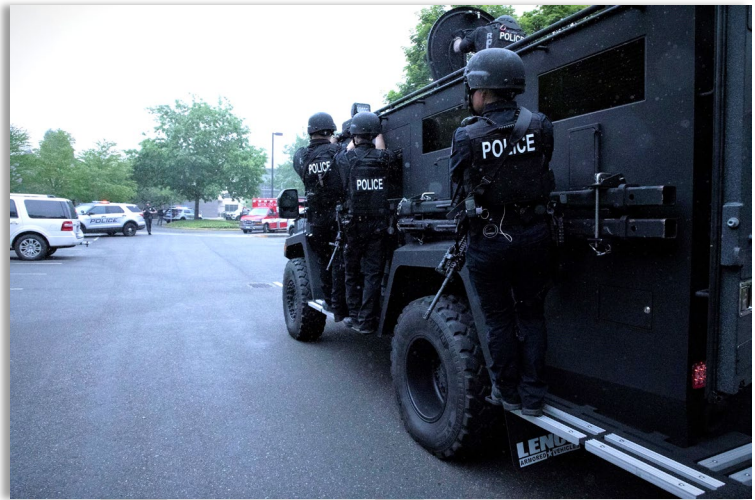
DISTRICT MAP



TACTICAL UNIT

Redmond Police Department is a member of the North Sound Metro Special Weapons and Tactics (SWAT) and the Crisis Negotiation Team (CNT).

SWAT and CNT are regional response teams trained to address potentially serious incidents such as volatile situations, arrests of violent suspects, hostage situations, barricaded persons, and hazardous search warrants. The North Sound Metro SWAT Team is a multi-jurisdictional unit comprised of officers from Redmond, Lynnwood, Edmonds, Mountlake Terrace, Bothell, Lake Forest Park, Kirkland, Mill Creek, Mukilteo, and Monroe.



The SWAT and CNT teams work together to resolve highly volatile incidents peacefully.

UNMANNED AIRCRAFT SYSTEMS / DRONES AS FIRST RESPONDERS PROGRAM

In April 2024, the Redmond Police Department launched its Drones as First Responders (DFR) program, becoming the first full-time DFR program in Washington and the Pacific Northwest.

This cutting-edge technology enables officers to deploy a drone within seconds and arrive on scene to most calls in under 90 seconds. The drones provide real-time aerial surveillance to enhance decision-making and improve safety. In 25% of cases, drone responses have canceled patrol units, allowing officers to remain available for other emergencies. The DFR responded to 659 calls in 2024.



The drones have been instrumental in locating suspects and providing live visuals for incidents involving armed individuals, shoplifting, DUIs, and traffic collisions.

In November, Redmond Police Department received FAA approval to operate drones without a visual observer, making Redmond one of only two cities on the West Coast and one of three in the entire country to receive this waiver. This milestone reinforces Redmond's leadership in public safety innovation and solidifies its reputation as a pioneer in integrating drone technology into law enforcement. The program has drawn significant media attention, and Redmond's drone pilots are now recognized as experts in the field.

RECRUITING AND HIRING UNIT

The Redmond Recruiting and Hiring Unit comprises a lieutenant, a sergeant, two recruitment officers, and an administrative specialist. This unit conducts background checks and recruits and hires for all department positions.

The Redmond Police Department is a full-service agency with employees who enjoy working within a supportive community. RPD seeks well-qualified police officers and professional staff.

Anyone interested in becoming an officer or applying for an open professional staff position should contact Redmond’s recruiting team at policehiring@redmond.gov or call 425-556-2530 to learn more.



Officers hired in 2024: 11
Professional Staff hired in 2024: 2

Officers attrition in 2024: 11
Professional Staff attrition in 2024: 3

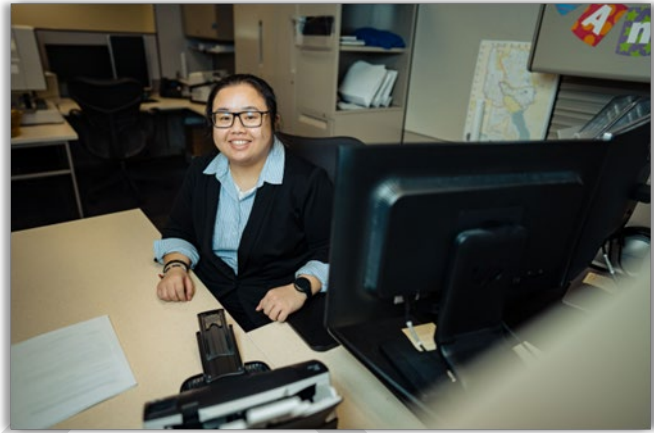
YEARS OF SERVICE MILESTONES

5 years	10 years	15 years	20 years	25 years
Viki Aleksandruk	Rena Thompson		Valerie Whiteaker	John Atkinson
Devin Almas	Joe Tingley			
Evan Barnard				
Brian Hood				
Natalie Jones				
Joe Rapcan				
Steve Tran				

Chief Darrell Lowe celebrated his 5-year milestone in 2024. Five officers and two professional staff members retired in 2024 after several years of service.

RECORDS UNIT

The Records Unit assists the public and is responsible for various tasks and internal processes within the police department. Records staff work on police case processing, the entry of court orders and preparation of service documents, warrants, the filing and maintenance of cases, archiving and security, assisting customers in the lobby and on the non-emergency telephone line, and statistical reporting of crime rates. Records staff reviews every written police case report for accuracy and submission to the National Incident-Based Reporting System (NIBRS), if applicable. The Records Unit is also responsible for the review and of all body-worn and fleet camera recordings before release to prosecutors, other law enforcement agencies, and the public.



The Records Unit handles all public records requests for the police department. Police records requests account for nearly 60% of all public records requests to the City of Redmond. The Records Unit works efficiently to ensure the public receives case reports, 911 audio, photographs, and all other requested documents and materials in a timely manner. The department also runs the Concealed Pistol License (CPL) and Firearms Transfer programs. Records employees evaluate every CPL applicant thoroughly due to the safety implications for the community.

Public Records Requests (PRR)	2022	2023	2024
PRR's Processed	1,603	1,914 ↑	2,107 ↑
Average Processing Time (days)	9.3	17.3 ↑	15.2 ↓

Firearms Data	2022	2023	2024
Firearm Transfer Applications Processed	1,187	874 ↓	13 ↓
Concealed Pistol Licenses Issued	433	412 ↓	352 ↓

Other Data	2022	2023	2024
Documents Scanned (pages)	39,717	44,908 ↑	36,499 ↓
Body-Worn / Fleet Camera Videos Reviewed	1,031	7,107 ↑	7,434 ↑

PROPERTY AND EVIDENCE

The Property and Evidence Unit primarily handles evidence relating to criminal investigations and is staffed by two full-time evidence technicians. The technicians are responsible for the intake, storage, security, and release of all property and evidence taken into custody. The technicians are also responsible for property found throughout the city and brought to the department, and the safekeeping of items held for arrestees.

Items found within the city limits are held for 60 days. If an owner cannot be located or the owner fails to pick them up, the items are donated, auctioned, or destroyed, depending on the item's condition, in accordance with state law.

A strict chain of custody must always be maintained to ensure the credibility of investigations and prosecution. Audits and inventories are performed throughout the year. When property or evidence is no longer needed for a case, and there is no known owner or attempts to contact an owner were unsuccessful, the property is destroyed, auctioned, or donated to non-profit organizations.

Evidence	2022	2023	2024
Items IN	2,446	2,995 ↓	2,601 ↓
Items OUT	2,806	3,186 ↓	2,397 ↓
ATF eTraces	33	20 ↓	39 ↑

ACCREDITATIONS

The Redmond Police Department achieved reaccreditation from the Washington Association of Sheriffs and Police Chiefs (WASPC) in 2024. Established in 1976 by the Washington State Legislature, WASPC's mission is to create and uphold standards and goals for law enforcement agencies across the state. The WASPC accreditation certification program certifies that the department is operating under best practices and standards for law enforcement.

This accreditation demonstrates the department's commitment to meeting the highest standards in law enforcement. WASPC accreditation professionalizes police agencies by ensuring they operate according to industry best practices.

By achieving accreditation, the Redmond Police Department shows its dedication to transparency, accountability, and continuous improvement in serving the community.

Agencies must be reaccredited every four years to maintain accreditation. The department successfully completed the initial accreditation process in 2001.

PROFESSIONAL STANDARDS

Use of Force Incidents

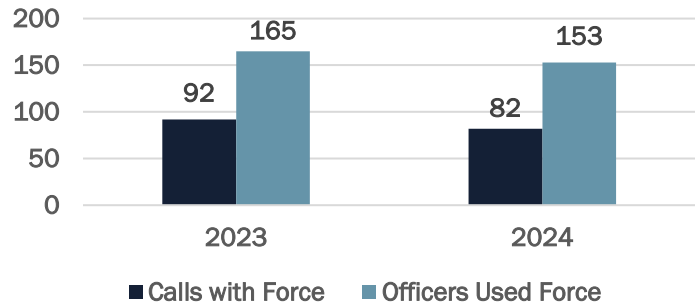
Police Contacts in 2024 = 30,079

- 82 calls involved force in 2024
(.27% of calls had force involved)

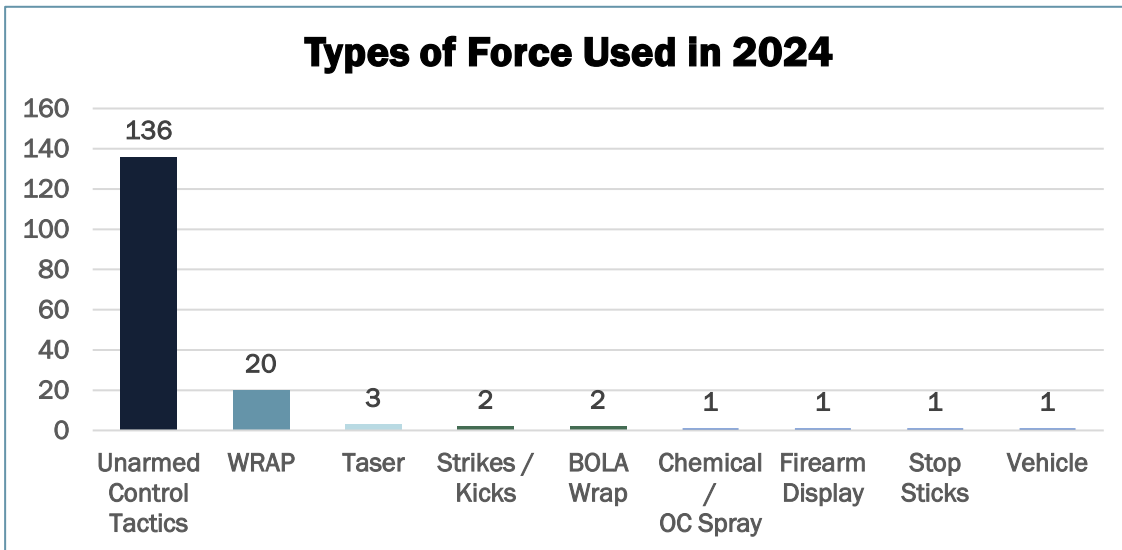
- 153 uses of force*

*Some incidents required more than one type of force to be used.

Use of Force by Year

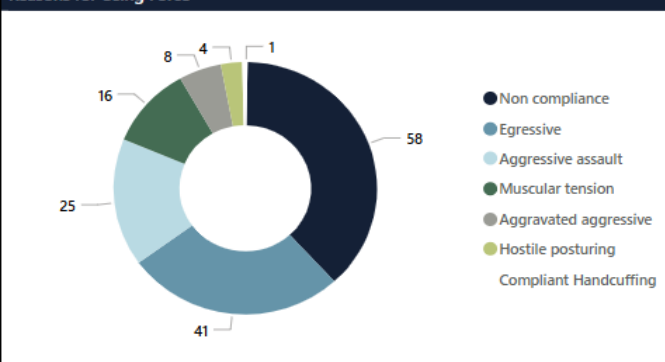


Types of Force Used in 2024

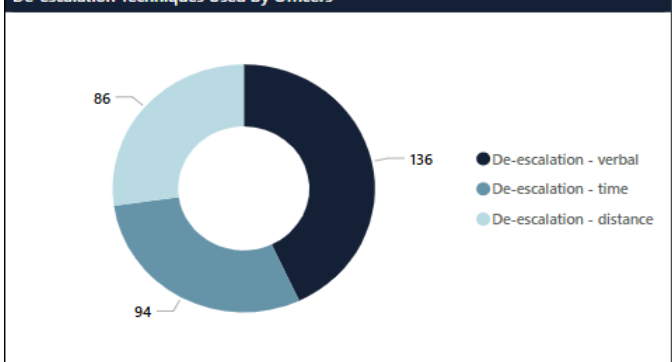


* The WRAP refers to a full-body restraint device designed to safely immobilize a subject who is resisting arrest or poses a continued threat. A BolaWrap is a handheld, non-lethal, remote restraint device used to safely and effectively restrain individuals from a distance, typically by deploying a Kevlar tether that wraps around their legs or arms.

Reasons for Using Force



De-escalation Techniques Used by Officers



TRAFFIC CONTROL & ENFORCEMENT

The Traffic Unit conducts various traffic-related calls for service within the city limits, such as collision investigations, traffic control, DUI enforcement, and school zone enforcement.

The Traffic Unit comprises a sergeant, two motorcycle officers, and one traffic collision investigator.

The team relies on gathered data and complaints to identify problem intersections and corridors to reduce collisions and violations.



Their efforts are not solely focused on issuing citations for violations. Traffic officers often use traffic stops as an educational opportunity rather than strict enforcement through citations. The goal is to maintain a safe driving community for vehicles, cyclists, and pedestrians throughout Redmond.

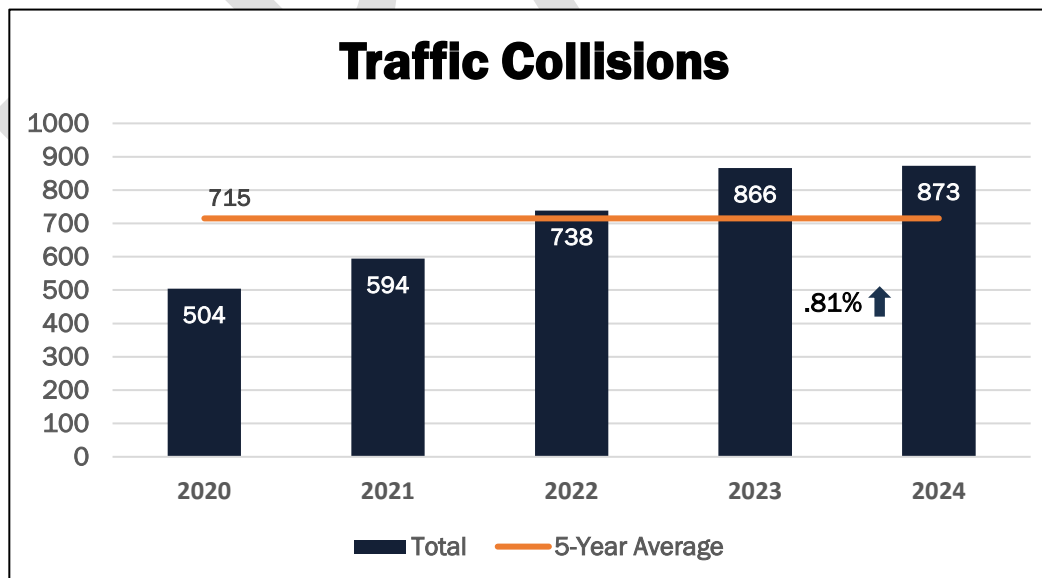
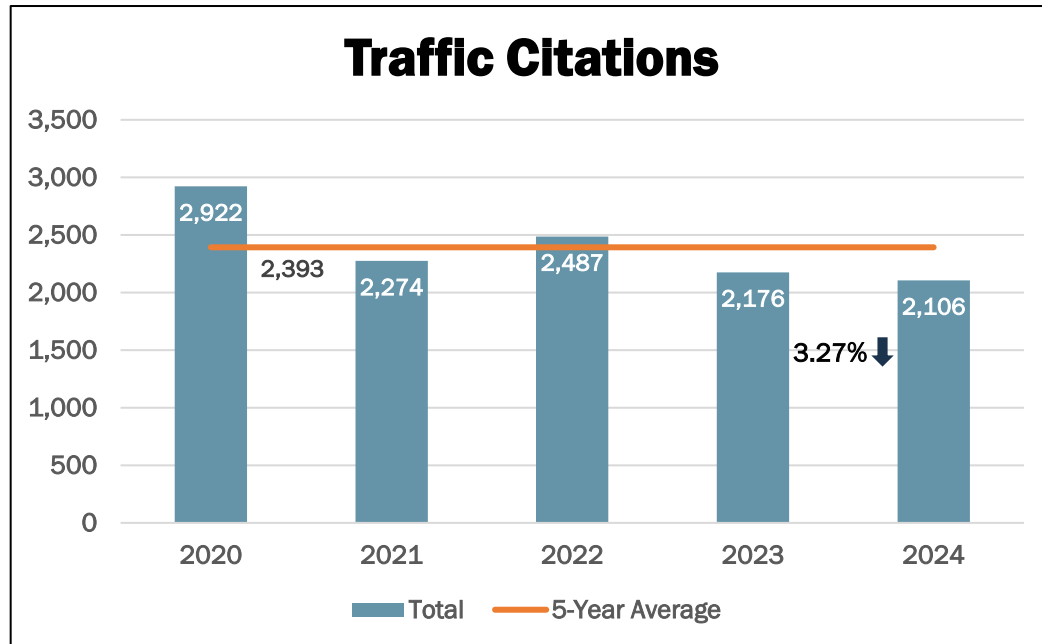
They work closely with the City of Redmond engineers to help design traffic infrastructure and signage. The unit also provides special event management to help keep community members and tourists safe.



In 2024, the Traffic Unit investigated one hit-and-run fatality case.

On Sept. 14, Redmond police responded to a fatal hit-and-run involving a pedestrian and a vehicle that fled the scene. With the help of community members, officers located the suspect's vehicle and took the driver into custody without incident. Community members also helped identify the victim through social media posts.

TRAFFIC UNIT



*Please note: Citations include moving, non-moving, pedestrian, bicycle, and parking violations.

K-9 UNIT

Redmond's K-9 Unit is comprised of a police officer and a highly trained canine. K-9 Officer Chewbacca, affectionately known as Chewie, is a German Shepherd whose first deployment was on May 4, 2023.

Chewie is the eighth K-9 officer with the Redmond Police Department.

He is a four-year-old pure German Shepherd born in Germany on November 16, 2019. He and his handler, Officer Zach Perkins, completed 400 hours of comprehensive training prior to his first deployment.

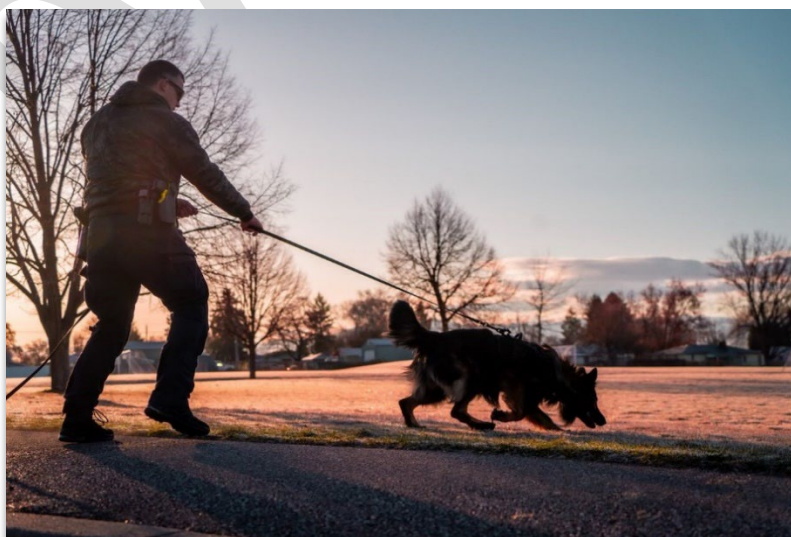
Chewie is certified by the Washington State Police Canine Association (WSPCA) in patrol work and trains regularly with other eastside K-9 Units.

All K-9 handlers undergo special training to handle their canine partners and are required to recertify every other year. The officers work and live with their dogs, so the training is continuous and ongoing.

The K-9 Unit may be deployed to conduct building and area searches, evidence searches, and tracking.

In 2024, Chewie was deployed to 50 incidents and successfully located six suspects.

Officer Perkins and Chewie also provide support for crime prevention programs and community events.



COMMUNITY ENGAGEMENT UNIT



The Community Engagement Unit facilitates the relationship between the Redmond Police Department and the community through various programs and safety events. The Community Engagement Unit is comprised of a sergeant, crime prevention coordinator, community resource officer, and volunteer coordinator.



Redmond Police Department coordinates events such as Coffee with a Cop and National Night Out. The Department also offers classes and programs to educate community members and businesses on crime prevention. Some offered classes include the Community Police Academy, Youth Academy, Property Crime Prevention, Burglary Prevention, Personal Safety, and Preparing for a Violent Intruder.

The unit recruits volunteers to assist with many activities. In 2024, the volunteers assisted with the Community Police Academy, Derby Days, National Night Out, and Trunk or Treat.



Throughout the year, the volunteers help deploy speed trailers and assist with disabled parking enforcement, fingerprinting, and helmet fitting.

The community engagement sergeant also oversees the Community Equity Advisory Team. This committee serves as an advisory council to the chief of police on equity, transparency, and community relations issues.



CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division (CID) primarily investigates felony-level crimes and certain misdemeanor crimes, such as financial, property, and personal crimes.

The CID comprises one lieutenant, one sergeant, one corporal, seven detectives, one legal advocate, three crime analysts, and one police support administrative specialist.

The Criminal Investigations Division investigated 345 cases in 2024.



The team develops additional leads in investigations, prepares and serves search warrants, prepares suspect composites, gathers and processes evidence, recovers stolen property, provides surveillance, arrests suspects, and prepares cases for presentation in court.

The department employs a legal advocate who provides domestic violence victims with courtroom assistance, safety planning, and referrals for other services. The crime analysis team researches and analyzes crime statistics to plan law enforcement activities and track crime patterns and trends. Crime analysts also work with regional law enforcement agencies to exchange crime information to help solve cases more efficiently.

In Oct. 2024, Detective Tyler Verwaren received a Certified Computer Forensics Examiner (CFCE) certification through the International Association of Computer Investigative Specialists (IACIS), becoming the second officer to achieve this certification in Redmond's history.

The certification validates Detective Verwaren's expertise in computer forensics, including evidence recovery and analysis. This knowledge is vital in today's investigative landscape, where technology plays an increasingly crucial role in solving crimes.

The certification strengthens the department's ability to address the challenges posed by digital crime.

REDMOND POLICE CADETS

The Redmond Police Cadet Unit 2913 consists of youth volunteers ages 14 to 21 who are interested in law enforcement. No residency is required, and current members hail from all over King County. Some cadets may aspire to become police officers, while others are merely interested in learning about the profession while gathering community service hours.

Cadets commit to volunteering with the post for at least one year and attending at least two monthly meetings and one event.

Cadets work at city events like Derby Days and Redmond Lights, assist with police trainings, and go on ride-a-longs with patrol officers.



Outside of the City of Redmond, cadets participate in several festivals to help support other posts and agencies. Redmond cadets also participate in regional training alongside other posts.

Sergeant Patty Neorr, Detective Tyler Verwahren, and Officers Holly Broughton, David Nguyen, Elliot Head, Rebecca Atkinson, and Nikki Eaton are current cadet mentors.

REDMOND POLICE FOUNDATION

The Redmond Police Foundation is a non-profit charitable organization established in accordance with Internal Revenue Service code 501(c) 3 to assist the City of Redmond's police department with non-budgeted expenditures. A resident-based, volunteer board of directors governs the Foundation. All contributions, donations, and grants are used to meet the foundation's mission and vision.

The Foundation is the only community-based organization authorized to raise funds for the Redmond Police Department. It serves as a vehicle for tax-exempt gifts and grants from individuals, businesses, and philanthropists intent on providing better policing and a safer community. The grants they fund are intended to enhance overall public safety and build stronger relationships between the community and the police department.

The Foundation also focuses on supporting the welfare and health of officers and the community. Its funds are dedicated to ensuring crucial programs are sustained and can grow to meet changing needs, including emergency housing for victims of crime, officer mental health support after critical incidents, an explosive detection canine unit, positive recognition, and awards for officers and staff.

Learn more about the Redmond Police Foundation at redmondpolicefoundation.org.



STAY CONNECTED

We invite community members to participate in our various programs and safety events, including Neighborhood Watch and Community Preparedness, Community Police Academy, Coffee with a Cop, National Night Out, and more. Please engage with us on social media to help us build strong community and law enforcement partnerships.

Websites:

www.redmond.gov/police

www.redmondpolicejobs.com

Social Media Platforms:



Redmond WA Police



@RedmondWaPD



@redmondwapolice



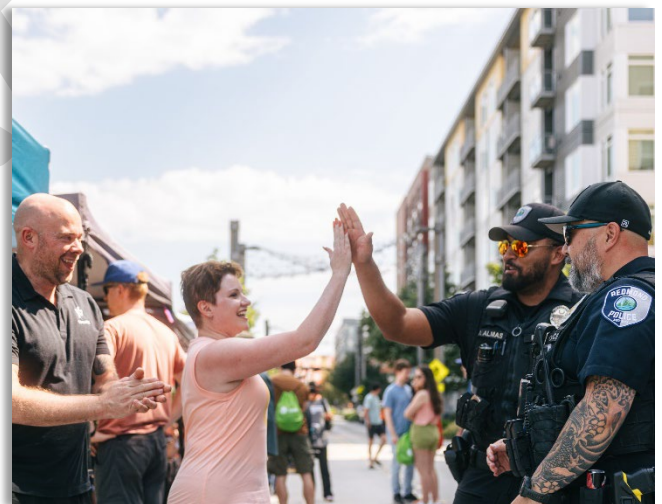
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