

City of Redmond



Agenda

Tuesday, October 25, 2022

4:30 PM

City Hall: 15670 NE 85th St; Remote: Comcast Ch. 21/321, Ziplly Ch. 34,
Facebook (@CityofRedmond), Redmond.gov/rctlive, or 510-335-7371

Committee of the Whole - Parks and Environmental Sustainability

Committee Members

David Carson, Presiding Officer

Jeralee Anderson

Steve Fields

Jessica Forsythe

Varisha Khan

Vanessa Kritzer

Melissa Stuart

AGENDA

ROLL CALL

1. Approval to Award Contract for Recreation Software to Amilia [CM 22-665](#)
Technologies USA, Inc.

[Attachment A: Software License Agreement](#)

[Attachment B: Appendix A](#)

[Attachment C: Amilia Privacy Policy](#)

[Attachment D: Statement of Work](#)

[Attachment E: Project Schedule](#)

[Attachment F: Information Privacy and Security Agreement](#)

[Attachment G: Certificate of Insurance](#)

Department: Parks and Recreation, 5 minutes

Requested Action: Consent, November 1st

2. Approval to Extend Contract for Recreation Software with [CM 22-664](#)
ACTIVE Network, LLC. for One Year

[Attachment A: ActiveNet Amendment Schedule](#)

Department: Parks and Recreation, 5 minutes

Requested Action: Consent, November 1st

3. 4Culture Art Grant Approval [CM 22-663](#)

[Attachment A: 4Culture Grant Contract](#)

Department: Parks and Recreation, 5 minutes

Requested Action: Consent, November 1st

4. Redmond Lights 2022 Program Plan [CM 22-662](#)

Department: Parks and Recreation, 10 minutes

Requested Action: Informational

5. Parks, Arts, Recreation, Culture, and Conservation (PARCC) [CM 22-666](#)
Plan Update

[Attachment A: PARCC Plan Update](#)

[Attachment B: Survey and Questionnaire Report](#)

Department: Parks and Recreation, 15 minutes

Requested Action: Informational

ADJOURNMENT



Memorandum

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-665

Type: Committee Memo

TO: Committee of the Whole - Parks and Environmental Sustainability

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Parks	Loreen Hamilton	425-556-2336
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DEPARTMENT STAFF:

Parks	Zach Houvener	Recreation Business Manager
Parks	Jeffrey Guptil	Customer Experience Administrator
Technology and Information Services	Courtney Miller	Technology Project Manager

TITLE:

Approval to Award Contract for Recreation Software to Amilia Technologies USA, Inc.

OVERVIEW STATEMENT:

Following completion of a competitively bid RFP process, and in line with the City Purchasing Policy, we are seeking approval to award the Recreation Software contract to Amilia Technologies USA Inc., for their software product named "SmartRec". This software is utilized to manage all aspects of over-the-counter and online activity/program registrations, facility reservations and scheduling, memberships, point-of-sale, payment processing, and reporting for approximately 3,000 recreation programs offered each year (nearly 20,000 registrations/year on average). The company was chosen by a cross-departmental committee including sponsors from Parks, TIS, and Finance. We are asking for Council approval of \$38,176 for the total cost of implementation and license fees for the initial 24-month term of the agreement.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information Provide Direction Approve

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
PARCC Plan
- **Required:**
Council approval is required to award a Technology Services Agreement that exceeds \$50,000
- **Council Request:**

N/A

• **Other Key Facts:**

RFP is part of due diligence for the department as our needs have changed and evolved out of the pandemic. Existing vendor and software contract was originally executed in 2015.

OUTCOMES:

With our current contract ending, we chose to go through a competitive process to ensure we had a tool that best met the department needs. Awarding this contract to Amilia Technologies USA Inc. will modernize and improve the recreation software user experience for the public and allow staff to track cost recovery/service levels in line with our council adopted cost of service policy.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

• **Timeline (previous or planned):**

N/A

• **Outreach Methods and Results:**

N/A

• **Feedback Summary:**

N/A

BUDGET IMPACT:

Total Cost:

The total costs for implementation (\$19,000) and license fees (\$19,176) for the initial 24-month term would be \$38,176. Implementation fees include one-time professional service fees, purchase of Point-of-Sale terminals, and costs related to Data Migration. Starting in March 2023, software license fees of \$799/month would be invoiced monthly to license the product for the initial 24-month term of the agreement.

Approved in current biennial budget:

Yes

No

N/A

Budget Offer Number:

00217

Budget Priority:

Healthy and Sustainable: Community Recreation.

Other budget impacts or additional costs:

Yes

No

N/A

If yes, explain:

SmartRec charges a 1% service fee on all transactions through the platform. Credit Cards (Visa, Mastercard, Discover) are charged 2.75% + \$0.30 per transaction; \$0.30 per transaction for refunds. E-checks (ACH) are charged 1% + \$0.50 per transaction.

Service fees would not begin until we “go-live” with SmartRec software. The service fee costs are in line with our cost recovery and are built into our fees for programs and is similar to the fees paid to our current provider. It is anticipated

that the service fees would put the annual contract amount over \$50,000 and is the reason for seeking council authorization.

Funding source(s):

Ongoing costs will come out of the Recreation Activity Fund. Costs associated with the RFP and implementation will be absorbed within the current Parks and Recreation budget.

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
11/1/2022	Business Meeting	Approve

Time Constraints:

We are currently seeking to renew our contract with our current software provider, ActiveNet, for a one-year contract extension that would continue our relationship through March 2024. Implementation of SmartRec software is scheduled to start in March 2023 to allow time for kick-off, business process assessment, configuration planning, data migration, staff training, testing, and launching the product to the public.

ANTICIPATED RESULT IF NOT APPROVED:

If the contract is not awarded to Amilia Technologies USA Inc., we would have a significant disruption to our services that would impact the community’s ability to register for programs. Parks and Recreation would need to re-negotiate a further extension with our current service provider.

Our current recreation software provider has proven inadequate to keep up with the demands of our department, since originally executing the contract in 2015. Their product does not allow for cost recovery to be captured in the system, we experience glitches with the Activity Page during registration periods that cause confusion to our community, resulting in a loss of revenue and an unpleasant customer experience, and they shifted their policy that no longer allows us to process refunds unless our account is pre-funded. This lengthy process often takes several days and requires interdepartmental approval at many levels.

ATTACHMENTS:

Attachment A: City of Redmond - SmartRec Software License Agreement

Attachment B: Appendix A

Attachment C: Amilia Privacy Policy

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-665

Type: Committee Memo

Attachment D: Statement of Work

Attachment E: Project Schedule

Attachment F: Information Privacy and Security Agreement

Attachment G: Certificate of Insurance



AMILIA
SmartRec

AMILIA SOFTWARE LICENSE AGREEMENT

SmartRec Platform

Prepared for:

City of Redmond



This Software License Agreement (the “Agreement”) is entered into by and between:

City of Redmond, a company/corporation/other (as applicable incorporated under the laws of Washington having its registered office at: 15670 Northeast 85th Street Redmond 98052 United States represented herein by: Angela Birney, Mayor ("Customer" or "you")	AMILIA TECHNOLOGIES USA, INC. , a company incorporated under the laws of Delaware having its registered office at 1209 Orange Street, City of Wilmington, County of New Castle, 19801 and its principal place of business at 1751 Richardson Street, Suite 3.105, City of Montreal, Province of Quebec, Canada, represented herein by William Owens, Enterprise Account Executive ; ("Amilia")
(Collectively, the "Parties")	

The Parties agree to the following terms and conditions:

A. Initial Term
Initial Term: 24 months (can be renewed for the same period of time). Commencement Date: March 1, 2023 Expiration Date: March 1, 2025
B. License Fees
Software fees: \$799/month to be invoiced monthly. <input type="checkbox"/> Essential Plan <input type="checkbox"/> Enterprise Plan <input checked="" type="checkbox"/> Parks & Rec Plan Service fees: 1% of Customer’s transaction revenues processed through the SmartRec Platform to be invoiced monthly. (Software fees and Service fees are referred to as “License Fees”) Estimated annual Customer’s revenues: \$2500000/Year
C. Payment processing Fees
Credit cards (Visa, Mastercard, Discover): 2.75% + \$0.30 per transaction to be invoiced monthly. Refunds are \$0.30 per transaction. eCheck (ACH): 1% + \$0.50 per transaction to be invoiced monthly. Additional fees passed through directly from credit card companies may be applied, including but not limited to, credit card chargebacks, reversals, and retrievals, and returns on e-checks due to insufficient funds.

D. Other Fees

\$12,000 for professional services

\$425/unit + shipping per payment terminals

Professional services, such as consulting and training services, are performed on a fixed price basis and will be invoiced according to the payment schedule established in a statement of work to be issued by Amilia.

Professional services, such as data migration or integrations, are rendered on a time and material basis and will be invoiced based on the rates established in the table below:

Volume of data & Complexity	Under 1,000 lines	1,000-5,000 lines	5,000-10,000 lines	10,000+ lines
Simple – Clients Only (Adult Account Owners Only) (Names, Addresses, Phones, Email, DOB, Admin notes, Balance)	\$500	\$1000	\$1500	\$2500
Medium – Families (Multiple people within the same account) (Names, Addresses, Phones, Email, DOB, Admin notes, Balance)	\$1000	\$1500	\$2500	Custom Quote
Complex – Clients with purchases (Memberships, Activities, Multipasses, Skills) One purchased item per person	\$2000	\$3000	Custom Quote	Custom Quote
Complex – Clients with multiple purchases (Memberships, Activities, Multipasses, Skills) Multiple purchased items per person	Custom Quote Starting at \$3000			

E. Notice and Communication

Any notice or other communication given under the terms of this Agreement shall be in writing and may be delivered personally, by courier, or by prepaid registered mail, addressed as follows, until changed by notice given in accordance herewith:

if to Amilia: at 1751 Richardson Street, Suite 3.105, Montreal, Quebec, Canada

if to Customer: at the address above.

Any such notice or other communication shall be effective when actually received and, if received after normal business hours, shall be effective the next business day after receipt.

The foregoing shall also apply, as applicable, as regards to any payment made to Amilia under the terms of the Agreement.

F. Legal Conditions

D. Other Fees

This Agreement incorporates all the terms and conditions specified in Appendix A – Redmond Final.pdf.

In the event of a conflict between any provisions in the Appendix A and any other provision in the Agreement or any other appendix or exhibit to the Agreement, the terms provided in the Appendix A shall govern.

AMILIA TECHNOLOGIES USA, INC. By:	City of Redmond By:
Name: William Owens	Name: Angela Birney
Title: Enterprise Account Executive	Title: Mayor
Date: Jul 5, 2022	Date:

APPENDIX A TERMS AND CONDITIONS

1. The SmartRec Solution

a. Platform & API. Amilia provides (i) an e-commerce platform (the “SmartRec Platform”) that is designed to increase the revenue and streamline the operations of programs and (ii) an application program interface (“API”) to enable access to the SmartRec Platform (the API and the SmartRec Platform are collectively designated as the “SmartRec Solution”). The uses of the SmartRec Solution (including use of the API through a third-party product that accesses the SmartRec Platform) are subject to the terms and conditions of this Agreement.

b. License Grant. Subject to you paying the License Fees and any other undisputed fees stipulated and agreed upon with Amilia herein, Amilia grants you a personal, limited, non-exclusive, revocable, non-transferable license, non-sublicensable license to electronically access and use the SmartRec Solution (the “License”). The License includes access to all features, modules (except Community Segments), SmartRec Solution, and API/Web Hook end points/connections developed by Amilia. The SmartRec Solution includes any software, programs, documentation, tools, internet-based services, components, and any updates (including software maintenance, service information, help content, bug fixes or maintenance releases) thereto provided to you by Amilia. Amilia reserves for itself all other rights and interest not explicitly granted under this Agreement.

c. License fees and Payment terms. You agree to pay to Amilia via direct debit or electronic funds transfer (additional fees may apply if payment is made by cheque) all License Fees and any other undisputed fees stipulated and agreed upon with Amilia herein within thirty (30) days of date of invoice issued by Amilia. If you fail to make any payment to Amilia when due, you must, without prejudice to any other right or remedy of Amilia (a) pay interest on the amount outstanding, at a monthly rate equal to 1% or a per annum rate equal to 12% and (b) reimburse Amilia for all reasonable costs and expenses incurred by it in relation to the outstanding debt and collection of said debt. Notwithstanding any provision to the contrary, all payments required to be made hereunder shall be timely made, and no payments to Amilia shall be withheld, delayed, reduced, or refunded if Amilia has fully performed its material obligations and its inability to meet any schedule or delivery requirements is caused by your failure to provide certain of its information (including End User Information as defined hereinafter) as are required to perform any of Amilia’s obligations hereunder. It is solely your responsibility to determine what, if any, taxes apply in connection with the use of the SmartRec Solution, and to assess, collect, report, or remit the correct taxes to the proper tax authority. Amilia has no obligation to determine whether taxes apply, or calculate, collect, report, or remit any taxes to any tax

authority arising from any transactions made in connection with your use of the SmartRec Solution.

d. Customer/End User Service Support. Amilia will use commercially reasonable efforts to resolve any technical issues relating to your Amilia account (“Account”) and your use of the SmartRec Solution. You are solely responsible for all customer service issues to your end users of the SmartRec Solution (the “End Users”) relating to your License for your services, including pricing, order fulfillment, order cancellation by you or the customer, returns, refunds and adjustments, rebates, functionality and warranty, technical support and feedback concerning experiences with your personnel, policies, or processes. In performing customer service, you will always present yourself as a separate entity from Amilia. You acknowledge that you shall comply with Amilia’s guidelines for making available your End User Information (as defined hereinafter) to be imported and processed through the SmartRec Platform. You further acknowledge that Amilia does not control the import of such information from its point of origin and shall not be held liable for any delays to your and your customer’s access to the SmartRec Platform caused by your non-compliance to such import guidelines.

e. Security. [Intentionally Deleted]

f. Availability. Subject to any emergency maintenance performed on an unscheduled basis and any downtime resulting from such emergency maintenance and except for all planned downtime, Amilia will use commercially reasonable efforts to operate and maintain the SmartRec Solution to make it available 24 hours a day, 7 days a week. The number and the duration of any planned downtime shall be at Amilia’s sole discretion, provided, however, that Amilia intends to use commercially reasonable efforts to schedule such planned downtime during evening and weekend hours (Eastern Time).

g. Amilia Representations and Warranties. Amilia represents and warrants to you that: (i) it has all necessary rights in the SmartRec Platform and its intellectual property to grant to you the Licence under this Agreement; and (ii) the SmartRec Platform will perform substantially in accordance with the Documentation. Amilia does not guarantee that the SmartRec Platform will perform error free or uninterrupted. Customer acknowledges that Amilia does not control the transfer of data over communications facilities, including the internet and that the SmartRec Platform may be subject to limitations, delays, and other problems inherent in the use of such communications facilities. For purposes of this provision, “Documentation” means the user guides, online help, release notes, training materials and other documentation provided or made available by Amilia to you regarding the use or operation of the SmartRec Platform, as may be amended from time to time by Amilia, at its sole discretion. EXCEPT AS

EXPRESSLY STATED IN THIS SECTION OR AS REQUIRED BY APPLICABLE LAW, THE SMARTREC PLATFORM, THE API AND THE DOCUMENTATION ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT ANY WARRANTIES, EITHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

2. Your Engagement.

a. Use. You represent, warrant and covenant that you: (i) shall use the SmartRec Solution as contemplated by this Agreement, (ii) have the sole responsibility for the accuracy, quality, integrity, legality and reliability of your data; (iii) shall use commercially reasonable efforts to prevent unauthorized access to, or use of, the SmartRec Solution, and promptly notify Amilia of any such unauthorized use; (iv) are, and will remain during the Initial Term or any Renewal Term, in compliance with all applicable laws in connection with your use of the SmartRec Solution; and (v) shall use the trademarks, names, references, logos or other marks owned or licensed by Amilia (collectively, the “**Amilia Trademarks**”) strictly in accordance with the restrictions and policies that Amilia may provide you with from time to time. You will not: (i) license, sublicense, sell, resell, rent, lease, assign, distribute, timeshare or otherwise commercially exploit or make the SmartRec Solution available to any third party, other than as contemplated in this Agreement; (ii) send spam or otherwise duplicative or unsolicited messages using directly or indirectly the SmartRec Solution in violation of applicable law; (iii) send, store or use obscene, threatening, libellous or otherwise unlawful or tortious material using directly or indirectly the SmartRec Solution; (iv) send, store or use any material violating third party rights including, but not limited to, Intellectual Property Rights (as defined herein) or privacy rights using directly or indirectly the SmartRec Solution; (iv) send, store or use material containing harmful computer codes, files, scripts, agents or programs using directly or indirectly the SmartRec Solution; (v) interfere with or disrupt the integrity or performance of the SmartRec Solution or the data contained therein; (vi) attempt to gain unauthorized access to the SmartRec Solution or its related systems or networks; (vii) modify, copy or create derivative works based on the SmartRec Solution or Amilia’s Intellectual Property Rights therein; (viii) create internet links to or from the SmartRec Solution, or frame or mirror any content forming any part of the SmartRec Platform other than on your own website for the purposes hereof or otherwise for your own internal business purposes; or (ix) disassemble, reverse engineer or decompile the SmartRec Solution for any purpose or reason.

b. Suspicion of Unauthorized or Illegal Use. Amilia reserves the right to decline any transaction submitted to the SmartRec Platform which Amilia

reasonably suspects, in its sole discretion, (i) is in violation of this Agreement or any other Amilia Agreement to which you are a party or is in violation of applicable law, or (ii) exposes either party to harm, including but not limited to fraud and other criminal acts. You hereby grant Amilia authorization to share information with law enforcement about you, your transactions, or your Account if Amilia reasonably suspects that your Account has been used for an illegal or criminal purpose. Amilia will give you prompt advance notice of any impending disclosure of your information to law enforcement and grant you, or your attorneys, the possibility to participate in any police or legal proceeding.

c. Your Content. For the Initial Term or any Renewal Term, you grant a non-exclusive, non-transferable, royalty-free, fully-paid, worldwide license, to use, copy, publicly perform, publicly display, reformat, translate, excerpt (in whole or in part), sublicense, distribute, prepare derivative works of, or incorporate into other works any and all information about your goods and services (“**License for your services**”), including any trademarks, trade names, service marks, logos, images, descriptions or other text, telephone numbers, and addresses therein, for any purpose, whether on the Amilia public website, third-party websites, mobile applications, syndicated advertisements or otherwise. The license rights granted hereby will apply to any form, media, or technology. The creation, distribution, transmission, public display and performance, accessing, downloading and copying of your information pursuant to the license rights granted to Amilia herein, to the best of your knowledge, does not and will not infringe any rights, including but not limited to Intellectual Property Rights or privacy rights, of any third party. Notwithstanding the foregoing, Amilia cannot use your data, except in aggregate form, as well as any of your representation without your prior written approval.

d. Privacy. You acknowledge having reviewed the Amilia Privacy Policy (<https://www.amilia.com/legal/privacy>) relating to the collection, use and safeguard of the personal information provided to Amilia on its website. If you receive information about others using the SmartRec Solution, you must keep such information confidential and only use it in connection with the SmartRec Solution and your policies relating to the use of information that is confidential or personal or as otherwise permitted by applicable law. You may not disclose or distribute any such information to a third party or use any such information for marketing purposes unless you received express written consent to do so.

e. Your Representations and Warranties. You represent and warrant to Amilia that: (a) you are eligible to register and use the SmartRec Solution and have the right, power, and ability to enter into and perform under this Agreement; (b) the name identified by you when registering is your name or business name under which you sell goods and services; (c) any sales transaction submitted by you will represent a bona fide sale by you; (d) any sales transactions

submitted by you will accurately describe your license for your services sold and delivered to your customers; (e) you will fulfill all of your obligations to each customer for which you submit a transaction and will resolve any consumer dispute or complaint directly with your customer; (f) all transactions initiated by you will comply with all applicable laws, rules, and regulations applicable to your business, including any applicable tax laws and regulations; and (g) you will not use the SmartRec Solution, directly or indirectly, for any fraudulent undertaking or in any manner so as to interfere with the use of the SmartRec Solution in accordance with the terms of this Agreement.

3. Initial Term, Renewal Term, Suspension and Termination

a. Initial Term. This Agreement (and the License granted herein) commences upon the Commencement Date and expires on the Expiration Date specified herein, unless otherwise terminated in accordance with the provisions herein. Notwithstanding the foregoing, this Agreement shall automatically be extended for an additional two-year term on the Expiration Date (each, a “**Renewal Term**”) and on each successive anniversary of the Expiration Date (each, a “**Renewal Date**”), unless and until (i) either party gives written notice of non-renewal at least 60 business days before the Expiration Date or any Renewal Date; or (ii) the Agreement is terminated earlier in accordance with its terms.

b. Suspension. With reasonable advance notice to you, Amilia may suspend your Account and your access to the SmartRec Solution, at its sole discretion, if (i) Amilia reasonably determines in its sole discretion that your use of the SmartRec Solution is causing immediate, material and ongoing harm to the SmartRec Solution or its use by others or abuse or excessively frequent requests to the SmartRec Platform via the API, as determined by Amilia in its sole discretion; or (ii) if you fail to make any undisputed payment to Amilia when due and such failure is not cured within ten (10) days after receipt of a notice from Amilia. Amilia is not liable to you or any other person for any damages resulting from a suspension under these circumstances.

c. Termination by either party. This Agreement may be immediately terminated by you or by Amilia: (i) as set forth in Section 6.a or 7.i; (ii) if the other party is in material breach of any of the provisions of the Agreement and such breach is not cured within 60 days after receipt of notice from the non-breaching party; or (iii) if either party commits an Act of bankruptcy. For purposes of this Section 3.c. iii), an “Act of bankruptcy” shall mean, (i) the entry of a decree or order for relief of a party by a court of competent jurisdiction in any involuntary case involving a party under any bankruptcy, insolvency, or other similar law now or hereafter in effect; (ii) the appointment of a receiver, liquidator, assignee, custodian, trustee, or other similar agent for a party or for any substantial Part of a party’s assets or property; (iii) the filing with respect to a party of a petition in any such involuntary bankruptcy case, which

petition remains un-dismissed for a period of ninety (90) days or which is dismissed or suspended pursuant to any provision of any United States bankruptcy law, including under the *Federal Bankruptcy Code*; (iv) the commencement by a party of a voluntary case under any bankruptcy, insolvency, or other similar law now or hereafter in effect; or (v) the making by a party of any general assignment for the benefit of creditors.

d. Termination by you. To the extent that the Initial Term is for a period exceeding 12 months, you may terminate this Agreement at the expiration of the 12-month period starting as at the Commencement Date of the Initial Term by giving a written notice of 60 days to Amilia. The effective date of such termination shall be at the expiration of such 60-days notice.

e. Effects of Suspension or Termination. Upon suspension or termination of this Agreement, you agree: (i) to immediately deactivate your Account and your access to the SmartRec Platform; (ii) to immediately cease use of the SmartRec Solution; (iii) to discontinue use of any Amilia Trademarks or other Intellectual Property Rights of Amilia and to immediately remove any Amilia Trademarks from your website; (iii) that the License granted by Amilia to you under this Agreement shall terminate; and (iv) that Amilia may immediately deactivate your Account and your access to the SmartRec Platform and after 60 days, Amilia may delete your Account from Amilia’s “live” site. During such 60 days and upon your written request, Amilia will grant you limited access to the SmartRec Platform for the sole purpose of allowing you to retrieve your data, provided you have paid in full all undisputed amounts owed to Amilia up to the date of suspension or termination of this Agreement; (v) that you will not be refunded the remainder of any fees that you paid for the SmartRec Solution prior to such termination or suspension; and (vi) that Amilia will not be liable to you for compensation, reimbursement, or damages in connection with your use, termination, suspension of the SmartRec Solution or deletion of your information or account data.

4. Confidential Information.

“**Confidential Information**” means any information provided by either party (a “**Disclosing Party**”) and any information received by the other party (a “**Receiving Party**”) in connection with this Agreement, including the terms and conditions of this Agreement, which is not otherwise available to the general public without restriction as well as any and all other Intellectual Property Rights, proprietary knowledge, trade secrets, customer lists or information concerning the Disclosing Party’s internal affairs, technical information, specifications, drawings, documentation and “know-how” of every kind and description supplied by the Disclosing Party, or indirectly by any of its affiliates, under this Agreement or otherwise. All Confidential Information of a Disclosing Party is, and shall remain, the exclusive property of the Disclosing Party. The Receiving Party shall treat and protect the Confidential Information of the

Disclosing Party as confidential and shall not reproduce or divulge the Confidential Information of the Disclosing Party in whole or in part to any third party, except as authorized in writing by the Disclosing Party or as permitted by this Agreement. The Receiving Party may disclose Confidential Information only to its affiliates, employees, directors, or officers on a “need to know” basis, provided that each such affiliates, employee, director or officer, as applicable, shall have signed a confidentiality undertaking no less restrictive than the provisions of this Section 4. Notwithstanding any provisions contained in this Agreement, the Receiving Party shall not be required to maintain in confidence the following information: (i) information which, at the time of disclosure to the Receiving Party, is in the public domain; (ii) information which, after disclosure, becomes part of the public domain by publication or otherwise, except by breach of this Agreement by the Receiving Party; (iii) information that was in the Receiving Party’s possession at the time of disclosure by the Disclosing Party, provided that such information was not obtained, directly or indirectly, from the Disclosing Party on a confidential basis; (iv) information that the Receiving Party can demonstrate resulted from its own research and development, independent of disclosures by the Disclosing Party; or (v) information that the Receiving Party received from third parties, provided that such information was not obtained, directly or indirectly, from the Disclosing Party on a confidential basis. Notwithstanding anything in this Agreement to the contrary, the Receiving Party may disclose confidential information pursuant to any governmental, judicial, or administrative order, subpoena, discovery request, regulatory request or similar requirement, provided that the Receiving Party promptly, to the extent legally permissible and practicable, notifies the Disclosing Party in writing of such demand for disclosure so that the Disclosing Party, at its sole expense, may seek to make such disclosure subject to a protective order or other appropriate remedy to preserve the confidentiality of the confidential information. The Receiving Party shall not oppose and shall cooperate with efforts by the Disclosing Party with respect to any such request for a protective order or other relief. Notwithstanding the foregoing, if the Disclosing Party is unable to obtain or does not seek a protective order and the Receiving Party is legally requested or required to disclose such confidential information, disclosure of such confidential information may be made without liability. The Receiving Party shall, upon any request by the Disclosing Party, immediately return or destroy the Disclosing Party’s Confidential Information and all portions and copies thereof, which are in Receiving Party’s possession or control. If the Receiving Party discloses or uses (or threatens to disclose or use) any Confidential Information of the Disclosing Party in breach of this Section 4, the Disclosing Party shall have the right, in addition to any other remedies available to it, to seek injunctive relief to enjoin such acts, without the requirement of posting a bond, it being specifically acknowledged by the Parties that any other available remedies are inadequate. Amilia recognizes

that the Customer is a municipal entity subject to the Washington State Public Records Act, Chapter 42.56 RCW, and that Customer is obligated to disclose records upon request unless a specific exemption from disclosure exists. Nothing in the Agreement, or associated documents, is intended to prevent the Customer’s compliance with the Public Records Act, and Customer shall not be liable to Amilia due to Customer’s compliance with any law or court order requiring the release of public records.

5. Intellectual Property Rights.

All patents, patent applications, copyright, names, trademarks, service marks, trade dress, know-how, trade secrets, industrial designs, other similar instruments, or rights whether proprietary or otherwise, whether registered or unregistered, and all rights in relation to any of the foregoing which are recognized in any jurisdiction (“**Intellectual Property Rights**”) owned or held by Amilia shall always remain Intellectual Property Rights of Amilia. Nothing in this Agreement shall be construed or interpreted as conferring upon you any right or interest in the Intellectual Property Rights owned or held by Amilia, whether in the SmartRec Platform, the API or otherwise, other than as expressly set forth in this Agreement. All data entered or uploaded by you, except for transaction data shared with the user, is your sole and exclusive property. Amilia is free to use or disclose any comments or ideas that you submit to Amilia without any compensation to you. You further acknowledge that, by acceptance of your suggestions for any feature or aspect of the SmartRec Platform or the API, Amilia does not waive any rights to use similar or related ideas previously known to Amilia, or developed by your employees, or obtained from sources other than yours.

6. Liability

a. Amilia Liability. To the full extent permitted by applicable law and subject to Section 6.c., Amilia, at its own expense, will defend and indemnify you from and against all claims, suits and proceedings (“**Claims**”) (i) alleging that the SmartRec Platform, and your use of the SmartRec Platform in accordance with this Agreement, infringes the Intellectual Property Rights or other rights of a third party; (ii) arising out of Amilia’s breach of Section 4 (Confidential Information); (iii) arising out of Amilia’s breach of Section 1.g. (Amilia Representations and Warranties); or (iv) arising out of the negligence or wilful misconduct by its employees or agents. If a Claim is brought or threatened against you alleging infringement of the Intellectual Property Rights of a third party, Amilia will, at its sole option and expense, use commercially reasonable efforts either (a) to procure a license (or other rights) that will protect you against such Claim without cost to you; (b) to modify or replace all or portions of the SmartRec Platform as needed to avoid infringement, such update or replacement having substantially similar or better capabilities; or (c) if (a) and (b) are not commercially feasible, terminate the Agreement. The rights and remedies granted to you in this section state Amilia’s entire liability, and are your exclusive remedy, with

respect to any claim of infringement of the Intellectual Property Rights of a third party.

b. Your Liability. To the full extent permitted by applicable law and subject to Section 6.c., you will, at your own expense, defend and indemnify Amilia, its shareholders, affiliates, directors, officers, affiliates, agents, employees and representatives (the “**Amilia Parties**”) from and against all Claims (i) alleging that your data or any of your trademarks, or Amilia’s use thereof in accordance with this Agreement, infringes the Intellectual Property Rights or other rights of, or has caused harm to, a third party; (ii) arising out of your breach of Section 4 (Confidential Information); (iii) arising out of your access to or use of the SmartRec Solution other than in accordance with the terms of this Agreement; (iv) arising out of your breach of Section 2 e) (Your Representations and Warranties); or (v) arising out of the negligence or wilful misconduct by you or any of your employees or agents; and will hold the Amilia Parties harmless from and against all liability, damages, expenses and costs finally awarded or agreed to be paid in settlement (including, without limitation, reasonable legal fees) (collectively, “**Losses**”) to the extent based upon such a Claim.

c. Limitation of Liability

(i) IN NO EVENT SHALL (I) EITHER PARTY, (II) ITS RESPECTIVE SUPPLIERS OR LICENSORS, AS APPLICABLE OR (III) ANY OF THE RESPECTIVE AFFILIATES, AGENTS, SHAREHOLDERS, DIRECTORS, OFFICERS AND EMPLOYEES OF ANY OF THE ENTITIES LISTED IN (I) OR (II) ABOVE, BE LIABLE FOR ANY LOST PROFITS, LOSS OF DATA, OR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES ARISING OUT OF, IN CONNECTION WITH OR RELATING TO THIS AGREEMENT OR THE SMARTREC PLATFORM OR THE API.

(ii) UNDER NO CIRCUMSTANCES WILL AMILIA BE RESPONSIBLE FOR: (A) LOSS OR PROPERTY DAMAGE, OF ANY NATURE WHATSOEVER, RESULTING FROM YOUR ACCESS TO OR USE OF THE SMARTREC PLATFORM OR THE API (EXCEPT TO THE EXTENT SUCH LIMITATION IS NOT PERMITTED BY APPLICABLE LAW); (B) INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SMARTREC PLATFORM OR THE API, NOT CAUSED BY THE NEGLIGENCE OR WILFUL MISCONDUCT OF AMILIA; (C) ANY SOFTWARE BUGS, VIRUSES, TROJAN HORSES, OR OTHER HARMFUL CODE THAT MAY BE TRANSMITTED TO OR THROUGH THE SMARTREC PLATFORM OR THE API, NOT CAUSED BY THE NEGLIGENCE OF AMILIA; (D) ERRORS, INACCURACIES OR OMISSIONS IN ANY CONTENT OR INFORMATION PROVIDED BY YOU OR ANY THIRD PARTY, AND/OR (E) THE DEFAMATORY, OFFENSIVE, OR ILLEGAL CONDUCT OF ANY THIRD PARTY.

(iii) WITHOUT LIMITING THE FOREGOING PROVISIONS OF THIS SECTION AND

EXCEPT FOR LIABILITY ARISING OUT OF THE GROSS NEGLIGENCE OR WILFUL MISCONDUCT OF AMILIA, THE CUMULATIVE LIABILITY OF (I) AMILIA, (II) SUPPLIERS OR LICENSORS OF AMILIA, AND (III) ANY OF THE RESPECTIVE AFFILIATES, SHAREHOLDERS, AGENTS, DIRECTORS, OFFICERS AND EMPLOYEES OF ANY OF THE ENTITIES LISTED IN (I) OR (II) ABOVE SHALL BE LIMITED TO DIRECT DAMAGES AND IN ALL EVENTS SHALL NOT EXCEED IN THE AGGREGATE THE AMOUNT OF LICENSE FEES PAID BY YOU TO AMILIA DURING THE THREE (3) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM FOR LIABILITY OR THE LOSS. THE LIMITATIONS APPLY EVEN IF AMILIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND SUCH DAMAGE FAILS TO ITS ESSENTIAL PURPOSE.

d. Amilia Insurance coverage. Amilia will, at its expense and at all times during the Initial Term or any Renewal Term, hold and maintain commercially reasonable insurance policies, as determined by Amilia in its own discretion.

7. General Terms

a. Disputes; Choice of Law; Jurisdiction and Venue. The validity of this Agreement, the construction and enforcement of its terms, and the interpretation of the rights and duties of the Parties shall be governed by the laws of the State of Washington, without regard to conflict of law rules. The Parties hereto agree to the exclusive jurisdiction of the courts of the State of Washington for any legal controversy arising in connection with this Agreement. NOTWITHSTANDING ANY PROVISIONS TO THE CONTRARY IN THIS PROVISION, IN THE EVENT OF ANY VIOLATION OF THIS AGREEMENT, EITHER PARTY MAY INITIATE AN ACTION SEEKING INJUNCTIVE RELIEF BEFORE ANY COURT OF COMPETENT JURISDICTION.

b. No Waiver or Limitation. A party’s failure to assert any right or provision under this Agreement shall not constitute a waiver of such right or provision. This Agreement does not limit any rights that either party may have under trade secret, copyright, patent, or other laws.

c. Right to Change. At any time during the Initial Term or any Renewal Term, Amilia has the right to change, delete, discontinue, or impose conditions on any feature or aspect of the SmartRec Platform or the API that Amilia in its sole discretion deem to be reasonable in the circumstances, including by way of a notice by email provided that the SmartRec Platform shall continue to perform substantially in accordance with the Documentation. Any use of the SmartRec Platform after its publication of any such changes shall constitute your acceptance of such change.

d. Amendment. Unless otherwise stated in this Agreement, this Agreement may not be amended or modified except in writing signed by both Parties.

e. Disclosures and Notices. You agree and accept that Amilia can provide disclosures and notices regarding the SmartRec Platform and the API to you by posting such disclosures and notices emailing them to the

administrator's email address listed in your Account. Any use of the SmartRec Platform after its publication of any such changes shall constitute your acceptance of such change.

f. Independent Contractor. Nothing in this Agreement shall be construed in any manner to create between the Parties the relationship of joint venturers or partners, employer and employee, master or servant. Neither party shall be obligated nor bound by any agreements, representations or warranties made by the other party.

g. Successors and Assignment. This Agreement is binding upon the Parties and their respective successors and permitted assigns.

h. Third Party Platforms and Links to Other Websites. You may be offered services, products and promotions provided by third parties and not by Amilia, and the Amilia website may contain links to third-party websites as a convenience to you. If you decide to use these third-party services, you will be responsible for reviewing and understanding the terms and conditions associated with these services. Amilia is not responsible for the performance of these services and does not approve of, endorse, or warrant the performance of these services. When you use any such link to go from Amilia's websites to another website, the Amilia Privacy Policy is no longer in effect.

i. Force Majeure. "Force Majeure Event" means fire, telecommunications failures, utility failures, power failures, equipment failures, labour strife, riots, war, terrorist attack, public health emergency, non-performance of vendors or suppliers, acts of God or other cause over which the Affected Party has no reasonable control. If either party (an "**Affected Party**") is delayed from performing any of its obligations (except payment obligations) under this Agreement because of a Force Majeure Event then performance is excused for the period of the delay to the extent the delay is due to a Force Majeure Event and the Affected Party will not be in default under this Agreement. As soon as reasonably practicable after the start of a Force Majeure Event, the Affected Party will give to the other party written notice of the nature and expected duration of such event. If the delay continues for more than 15 days, then

the party entitled to performance may give to the Affected Party notice of immediate termination of this Agreement.

j. Entire Agreement. These terms and conditions and the content of this Agreement to which this Appendix A is attached constitute the entire agreement between the Parties with respect to the matters covered by this Agreement and this Appendix A.

k. Severability. Whenever possible, each provision or portion of any provision of this Agreement shall be interpreted in such manner as to be effective and valid under applicable law, but if any provision or portion of any provision of this Agreement is held to be invalid, illegal or unenforceable in any respect under any applicable law or rule in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other provision or portion of any provision in such jurisdiction, and this Agreement shall be reformed, construed and enforced in such jurisdiction as if such invalid, illegal or unenforceable provision or portion of any provision had never been contained herein.

l. Survival. Any provision that is reasonably necessary to accomplish or enforce the purpose of this Agreement remain in effect in accordance with its terms upon the termination of this Agreement, including without limitation Sections 3 and 4 of this Agreement.

m. Currency. Monetary amounts stated, advanced, paid or calculated in or pursuant to this Agreement are and shall be stated, advanced, paid or calculated in United States dollars.

n. Counterpart. This Agreement may be executed in any number of counterparts, and each such counterpart hereof will be deemed to be an original instrument, but all such counterparts together will constitute but one agreement. Transmitted copies (reproduced documents that are transmitted via photocopy, facsimile or any other process that accurately transmits the original, for example by email receipt of scanned documents) are considered documents equivalent to original documents and signatures so transmitted and received shall be treated for all purposes of this Agreement as original signatures and shall be deemed valid, binding, and enforceable by and against the Parties.

Attachment C

Legal conditions

[User Agreement](#)[Privacy Policy](#)

Privacy Policy

Amilia Enterprises Inc. (“Amilia”) is committed to protecting its user’s (“User”, “you,” “your,”) privacy. Amilia respect privacy and want its User to understand how we collect and safeguard its personal information (“Personal Information”).

1. How Amilia Collect Your Personal Information

Creation of an Amilia user account (“User Account”) and its usage is done on a voluntary basis. By creating a User Account, Amilia collect and keep Personal Information about you through sources provided during the User Account creation, registrations, applications and other forms, or that is provided to us in writing. Such Personal Information includes the information provided to create the User Account, such as name, mailing address, email address, date of birth and telephone numbers, as well as information on interests or hobbies. In addition, Personal Information from transactions done by you may be collected and kept, as well as technological information that we receive automatically when visiting our website such as cookies, log files, or web beacons.

2. How we use the Personal information

Amilia use the Personal Information solely for the purposes of (1) matching potentially useful products and services based on Personal Information provided and (2) transmit such Personal Information to organizations using Amilia (“Client”) e-commerce platform (“Platform”) offering goods or services (“Qualified Offering”) to which you wish to subscribe to or enroll with via the Platform.

Such Client may have separate privacy policies and different data-collection practices. Amilia is not responsible for the actions or practices of the Client, or for the Personal Information provided to them as directed by you. Should Amilia require Personal Information about its User for any other purpose, we will explain how we intend to use it at the time of collection, and obtain your prior consent.

Amilia use your Personal Information to build and manage your User Account. Amilia may use certain third parties, as well as our own agents or representatives to provide marketing and administrative services. Third parties may also be used to help us administer our Platform or assist us in analyzing data or sending out Personal Information. As a result, they may have Personal Information about you in order to perform their functions. However, all third parties, agents and representatives will be bound by legal agreements to not use or disclose the Personal Information we provide them for any purpose other than to perform their requested functions.

From time to time, we may also provide aggregated, non-personally identifiable information about our Users to third parties for audit, marketing and other purposes. Because aggregated data is not associated with any particular person, these third parties will not have access to any personally identifiable information about the Users.

3. Collection of personal information regarding children

Amilia User Account may be shared with Beneficiaries. Amilia may collect Personal Information about children who you are the legal tutor for the purposes stated above. In the event that children

are legally authorized to provide their consent to such collection, you undertake to obtain such consent prior to providing any such Personal Information.

4. Protecting the personal information

Amilia protect User Personal Information with technical safeguards and security measures and only retain the Personal Information for the time that it is required and the purposes specify. We will promptly investigate and respond to concerns brought to our attention concerning your Personal Information and will advise you of the status of our investigation in a timely manner.

In order to enhance the protection of User Personal Information, you should never share its Amilia password with anyone. If you feel that your password has been compromised, you should change it immediately. After a User have finished using the Platform, you should log out of your User Account and exit browser to prevent unauthorized access to your User Account.

To the extent that Amilia provide User Personal Information to other persons, we will only provide such information that the User has consented to or that is required or permitted by law.

Notwithstanding the above, Amilia may disclose User Personal Information to third parties when we believe such disclosure is appropriate to comply with a legal requirement, such as a law, regulation, court order, subpoena or search warrant, or in the course of a legal proceeding. Amilia may also disclose User Personal Information as we believe appropriate to enforce or apply our rights under our agreements, to protect the rights, property or safety of Amilia, our Clients and others, including exchanging information for fraud protection and credit risk reduction.

5. Right to access the personal information

The User has the right to access its Personal Information in its User Account at any time. Given that a User may also have provided Personal Information about Beneficiaries, such Beneficiaries may access their Personal Information through the User Account. If the Personal Information that we have is incorrect, you may correct it by logging into your User account and update your Personal Information or to the extent that this is not possible, may ask that we correct the User Personal Information, by emailing at privacy@amilia.com.

6. Deletion of the personal information

The User may require the deletion of its Personal Information at any time. When the User requests data deletion, all of its Personal information stored with Amilia will be deleted (except for User's Personal Information which has been stored in backup archives in the ordinary course of business in which case Amilia will securely store your Personal Information and isolate it from any further processing until deletion is possible). User's request will be processed within 14 business days, and User will be contacted by email when the deletion is complete. If for any reason, Amilia is unable to move forward with deleting User's Amilia profile, User will be notified by email.

7. Right to withdraw consent

The User has the right to opt-out from providing its Personal Information for any purpose or withdrawing its consent from the usage of the Personal Information already provided to us. There is some Personal Information that is necessary to use our Platform. As a result, please note that opting-out or withdrawing consent you won't be able to use the Platform

Should the User wish to opt-out, withdraw consent, or should have any questions respecting our Privacy Policy, you may contact us by emailing at privacy@amilia.com.

8. Business transaction

In the event that Amilia intend to sell or transfer ownership or control of any or all of its business, operations or services to a third party, we reserve the right to disclose User Personal Information

that we have to a potential buyer both before and after the purchase. However, in the event the sale goes through, we will require that the receiving party agree that they will be similarly bound by the provisions of this Privacy Policy and that they will only use and disclose the Personal Information that we have as we are entitled under this Privacy Policy. In the event the sale does not go through we will require the potential purchaser to not use or disclose the Personal Information that we have in any manner whatsoever and to completely erase the Personal Information.

9. Changes to privacy policy

Amilia reserve the right to revise this Privacy Policy at any time and without advance notice. You are encouraged to review the Privacy Policy and all other policies on the Amilia website regularly. Use of this site is also governed by the Amilia Enterprise Inc. User Agreement.

To the extent that any material changes are made to this Privacy Policy and/or to Amilia more generally, and to the extent that these changes will have an impact on the information-handling practices described herein, The User will receive notification through its email and/or Amilia website at least 30 days prior to the implementation of such changes and will be given the opportunity to opt-out of or withdraw its consent from the use of the User existing Personal Information in a new manner.

Last modified: October 11th 2016

Amilia Professional Services: Statement of Work

Project Summary:

The City of Redmond intends to implement the SmartRec platform to replace its ActiveNet software.

SmartRec is a highly configurable product, and as such it is expected that the results of operations that can reasonably be deemed to be core to the needs of City's Parks and Recreation Department will be able to be replicated by the software. The processes City staff will follow will be determined by the Core User Group in partnership with Amilia staff.

In this context, Amilia will ensure there is a process that City staff can follow to complete their tasks. It is important to note that SmartRec is not the same product as ActiveNet and the process will more than likely be different.

Should any part of the onboarding process uncover a software deficiency that does not allow for a configuration needed by the city, Amilia will use all commercially reasonable methods to resolve this deficiency.

Scope:

- Business Process Assessment (up to 8 hours of business assessment workshops)
- Configuring planning & consulting throughout the project (up to 12 hours of consulting calls)
- Training for staff
 - Full access to the Amilia University – no limit on the number of staff who have access.
 - Up to 16 hours of training webinars with your implementation consultant.
 - Webinar recordings will be shared with the City.
- Launch Readiness Support: Testing and ensuring correct set ups.
- Project Management (for the duration of the project)
 - Assigned project manager.
 - Weekly status calls (60-min).
 - Meeting agendas, minutes, action item reports.
 - Detailed project Gantt chart.
- Change Management Workshop
 - ½ day change management workshop for the leadership team.
- Services of an API consultant to guide City staff through the design of any required integrations, and the discovery of our API endpoints and webhooks. All meetings can be recorded and the recordings shared upon request.
- Access to all API/Web Hooks.

- Adding of an inquiry/payment of an invoice to the API/Web Hook catalogue free of charge and if necessary.

Out of Scope:

- Custom feature development*
- Data Migration is possible but not included in the quoted fees (consult pricing matrix included with this document and the license agreement)
- Integrations with a 3rd party via the API/Web Hook infrastructure (City is responsible for integrations with any 3rd party applications)

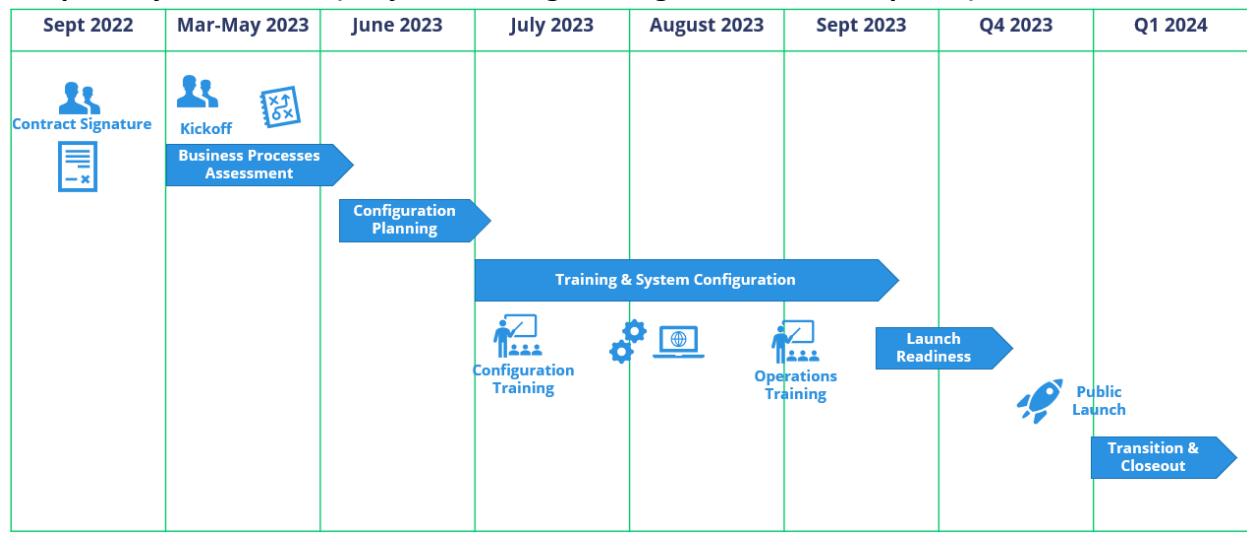
*Custom feature is defined as a feature that does not exist in the platform

Client Responsibilities:

- The City is responsible to identify a project champion(s) to coordinate internally to ensure all **City** stakeholders are involved in the right sections.
- The City is responsible to identify a Core User group who will be extensively trained and make configuration decisions on behalf of the city.

Professional Services: Timeline & Milestones

Sample Project Timeline (subject to change during the assessment phase):



Milestone 1 – Project Kick Off (March 2023)

Introduction of the teams involved in the implementation.

Deliverables - Completion of:

1. Introductory Call
2. Project Kick Off Call

Milestone 2 – Business Processes Assessment (March-May 2023)

In order to gain a full, in-depth understanding of the City’s operations and detailed processes, the Amilia team will facilitate a business process assessment workshop with key stakeholders (as determined by the City). The deliverables of this workshop are to map out and document for the purposes of planning training:

- The City resident journey.
- Business rules and processes used to conduct daily operations.
- Current state and planning for future state of City processes.

Additionally, an important component of the Business Assessment is to build a working relationship with the team members who will participate in the implementation to set us up for success.

The workshop consists of up to eight (8) hours of sessions with relevant stakeholder groups (e.g. rentals, aquatics, memberships, senior programming).

Deliverables - completion of mapping out and documentation of:

1. The City of Redmond resident journey.
2. Business rules and processes used to conduct daily operations.
3. Current state and planning for future state of City processes.

Milestone 3 – Configuration Planning (June 2023) & Project Consulting (throughout the project)

Upon completion of the business process assessment workshop, the Amilia implementation team works with the City Core User group to plan the configuration of the software. Key deliverables at this stage include selecting the modules that will be used within the software, preparing the program hierarchy, outlining the facilities hierarchy, creating user permission groups, and supporting the City in creating documentation outlining the system configuration. The key deliverables from this stage require close collaboration between the core user group and the Amilia implementation team.

At this stage, we also assign stakeholders who will be responsible for the configuration of every aspect of the software. This list of people helps preparing the training and configuration phase, including how to structure the agenda to best suit the City’s needs.

Deliverables -

1. Plan the configuration of the software.
2. Select modules to be used.

- a. Note: the City can add/remove modules at any time without informing Amilia.
3. Determine programming and facility hierarchy.
4. Determine user permission groups.

Milestone 4 – Virtual Instructor-led Training & System Configuration (July-September 2023)

During this phase, the Implementation Consultant will deliver live, web-based sessions. The content of these training sessions will be customized to the needs of the City based on the outputs of the business assessment and feedback from the core user group. The Implementation Consultant will work with the users to set up scheduled sessions and identify areas of training to be covered. These training sessions are interactive, and participants are encouraged to follow along in the system, as well as ask questions throughout. Each session is recorded and provided to the attendees so that they can review at their leisure. We recommend that the training include core users as well as recreation managers and supervisors who will be responsible for managing the software, entering programs and memberships, etc. Typically, users that only perform client operations (front desk staff) do not need the full training and we recommend that City staff who participated in the full training in turn train their front desk staff. Amilia can support this by providing content and guidance.

Deliverables –

1. Advanced training for the Core User group.
2. Documentation of configuration processes and unique and/or City of Redmond specific system configurations and recommendations that are not easily replicated via the help center.
3. Training and configuration of all required modules.
4. Training and POS fully set up.
5. All shelters available for public rental set up.
6. Live Segments (ArcGIS integration) to be set up and configured by City staff (with the support of the Amilia team).
7. Recreation centers ready for participants and check-in capabilities.
8. City staff to add all programming information added to the system.
9. Access to API consultant to guide City staff through the design of any required integrations.
10. Services of API consultant in the discovery of SmartRec API endpoints and webhooks.
11. Access to all API/Web Hook infrastructure and documentation.

Milestone 5 – Launch Readiness: Data migration (Q4 2023)

Mass data migration is not recommended. As most data becomes outdated quickly, it is usually best practice to start new as residents create their accounts. This helps ensure your CRM is up to date and information is accurate. Utilizing change management support, we recommend inviting residents to set up their account, and even create an “enter to win” concept to build the database more quickly.

Although we look for opportunities to populate the database organically, there are scenarios where the best solution is to import critical data – examples include but are not limited to - account balances, bookings that extend past a go live date, account credits, active memberships. We will determine together the best strategy for the City’s data cutover.

If required, data migration is charged on a per job basis according to the chart below:

Volume of data & Complexity	Under 1,000 lines	1,000-5,000 lines	5,000-10,000 lines	10,000+ lines
Simple – Clients Only (Adult Account Owners Only) (Names, Addresses, Phones, Email, DOB, Admin notes, Balance)	\$500	\$1000	\$1500	\$2500
Medium – Families (Multiple people within the same account) (Names, Addresses, Phones, Email, DOB, Admin notes, Balance)	\$1000	\$1500	\$2500	Custom Quote
Complex – Clients with purchases (Memberships, Activities, Multipasses, Skills) One purchased item per person	\$2000	\$3000	Custom Quote	Custom Quote
Complex – Clients with multiple purchases (Memberships, Activities, Multipasses, Skills) Multiple purchased items per person	Custom Quote Starting at \$3000			

Deliverables:

1. Data migration of current information (if purchased).
2. City staff enter all reservation/permit/contract information into the system that happens past go-live date (if required).

Milestone 6 – Launch Readiness: Testing (Q4 2023)

The Amilia team will support City stakeholders in testing key processes and configurations documented in the configuration planning phase.

Deliverables – Testing of:

1. POS & accompanying hardware set up at all locations.
2. Facility configurations to confirm public rental set up is ready for live reservations/payments.
3. Recreation center configurations to confirm participants and check-in capabilities.
4. Programming configurations to confirm system and is ready for participants to sign up and pay.

5. Any integrations that are being leveraged.

Milestone 7 – Launch (Q1 2024)

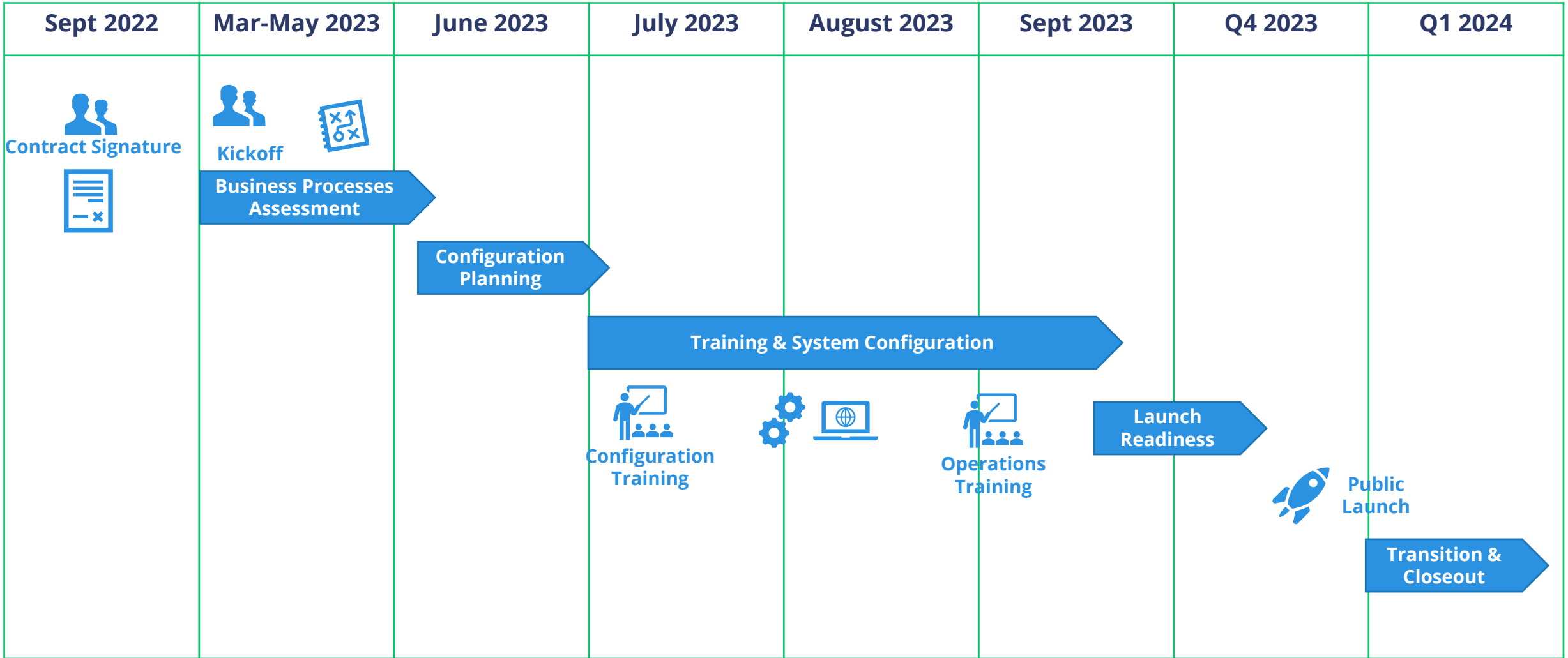
The Amilia team will support City stakeholders virtually during soft and formal launch.

Milestone 8 – Transition & Closeout (Q1 2024)

The Amilia team will support City stakeholders in their transition to the Customer Success and Support teams.

Professional Services: Billing

All services billed in 2 parts upon completion of Milestone 1 and 6.



INFORMATION PRIVACY AND SECURITY AGREEMENT

This Information Privacy and Security Agreement (“IPSA”) is entered into by and between the City of Redmond (“City”) and Amilia Technologies USA Inc. (“Contractor”) as of the date last signed below (the “Effective Date”) and hereby amends the attached agreement between City and Contractor (the “Underlying Agreement”). This IPSA shall apply to the extent that the provision of services by Contractor pursuant to the Underlying Agreement, for example including but not limited to, professional services, SAAS, on-premises software, and remote desktop access, involves the processing of City Data, access to City systems, or access to City Data that is subject to privacy laws.

In consideration of the mutual promises in the Underlying Agreement, this IPSA and other good and valuable consideration, the parties agree as follows:

1. Definitions.

a. “Authorized Users” means Contractor's employees, agents, subcontractors and service providers who have a need to know or otherwise access City Data to enable Contractor to perform its obligations under the Underlying Agreement or the IPSA, and who are bound by confidentiality and other obligations sufficient to protect City Data in accordance with the terms and conditions of this IPSA.

b. “City Data” means any and all information that the City has disclosed to Contractor or that Contractor has created on behalf of the City pursuant to its obligations under the Underlying Agreement.

c. “Data Breach” means the unauthorized acquisition, access, use, or disclosure of City Data which compromises the security or privacy of the City Data or associated City software systems.

d. “Services” means all services, work, activities, deliverables, software or other obligations provided by Contractor pursuant to the Underlying Agreement.

2. Standard of Care.

a. Contractor acknowledges and agrees that, in the course of its engagement by City, Contractor may create, receive, or have access to City Data. Contractor shall comply with the terms and conditions set forth in this IPSA in its creation, collection, receipt, access to, transmission, storage, disposal, use, and disclosure of such City Data and be responsible for any unauthorized creation, collection, receipt, access to, transmission, storage, disposal, use, or disclosure of City Data under its control or in the possession of Authorized Users.

b. Contractor further acknowledges that use, storage, and access to City Data shall be performed with that degree of skill, care, and judgment customarily accepted as sound, quality, and professional practices. Contractor shall implement and maintain safeguards necessary to ensure the confidentiality, availability, and integrity of City Data. Contractor shall also implement and maintain any safeguards required to be implemented by applicable state and federal laws and regulations.

3. User Access to City Data.

a. Contractor shall not access, use or disclose City Data in any manner that would constitute a violation of state or federal law the terms of the Underlying Agreement, or the terms of this IPSA. Contractor may only provide access to Authorized Users who have a legitimate business need to access, use or disclose City Data in the performance of Contractor's duties to City.

b. If Contractor requires access to a City software system, then each Authorized User must have a unique sign-on identification and password for access to City Data on City systems. Authorized Users are prohibited from sharing their login credentials, and may only receive such credentials upon execution of the Authorized User Access Agreement, attached hereto as Exhibit A. Contractor shall notify City within one (1) day of the departure of any Authorized User, so that City may terminate such Authorized User's access to City software systems.

4. Use of Subcontractors or Agents.

a. Contractor may disclose City Data to a subcontractor and may allow the subcontractor to create, receive, maintain, access, or transmit City Data on its behalf, provided that Contractor obtains satisfactory assurances that the subcontractor will appropriately safeguard the information. Without limiting the generality of the foregoing, Contractor shall require each of its subcontractors that create, receive, maintain, access, or transmit City Data on behalf of Contractor to execute a written agreement obligating the subcontractor to comply with all terms of this IPSA and to agree to the same restrictions and conditions that apply to Contractor with respect to the City Data.

b. Contractor shall be responsible for all work performed on its behalf by its subcontractors and agents involving City Data as if the work was performed by Contractor. Contractor shall ensure that such work is performed in compliance with this IPSA, the Underlying Agreement and applicable law.

5. Use, Storage, or Access to, City Data.

a. Contractor shall only use, store, or access City Data in accordance with, and only to the extent permissible under this IPSA and the Underlying Agreement.

b. Contractor may store City Data on servers housed in datacenters owned and operated by third parties. Any transmission, transportation, or storage of City Data outside the United States and Canada is prohibited except with the prior written authorization of the City.

6. Privacy.

a. Contractor represents and warrants that in connection with the Services provided by Contractor:

i. All use of City Data by Contractor shall be strictly limited to the direct purpose of performing the Services, except to the extent that City expressly grants permission in writing for such additional uses.

ii. Collection of data which identifies individuals shall be limited to the minimum required by the Services.

iii. If the Services, in whole or part, involves access or delivery of information pertaining to the City via a public-facing web site, then Contractor represents and warrants that its current privacy policy is published online, and is accessible from the same web site as any web-hosted application that is a part of the Services. Contractor's privacy policy will provide end-users with a written explanation of the personal information collected about end-users, as well as available opt-in, opt-out, and other end-user privacy control capabilities.

iv. If Contractor creates technical system log information, aggregated technical usage or traffic data, and/or statistically measured technical usage or traffic data that contains or originated (in whole or part) from City Data, then Contractor's use of such data shall be strictly limited to the direct purpose of the Services and Contractor's technical security operations and systems maintenance. Contractor is prohibited from using such data that personally identifies an individual for secondary commercial purpose (including but not limited to marketing to such individuals or disclosing data to third parties for reasons unrelated to the primary purpose for originally collecting the data), nor may Contractor solicit consent from the identified individual to do so unless the Underlying Agreement defines a means to do so that does not unduly burden individual privacy rights.

b. Contractor shall maintain the confidentiality of City Data. Confidential information shall not be deemed to include information which (a) is or becomes publicly known through no fault of Contractor; (b) is a publicly available document; or (c) disclosure of which is required by court order or legal requirement. If disclosure of City Data is required by court order or legal requirement the Contractor shall notify City, unless such notification is prohibited by court order or legal requirement. City may take such legally available measures as it chooses to limit or prevent disclosure of the City Data.

7. Information Security. This Section 7 applies to the extent that Contractor owns, supports, or is otherwise responsible for host(s), network(s), environment(s), or technology products (including hardware or software) which may contain City Data.

a. Contractor represents and warrants that the design and architecture of Contractor's systems (including but not limited to applications and infrastructure) shall be informed by the principle of defense-depth; controls at multiple layers designed to protect the confidentiality, integrity and availability of data.

b. Contractor shall make appropriate personnel vetting/background checks, have appropriate separation of duties, and undertake other such workflow controls over personnel activities as necessary to safeguard City Data.

c. Contractor shall implement appropriate procedures to monitor and deploy security patches and prevent unintended or unauthorized system configuration changes that could expose system vulnerability or lead to a Data Breach.

d. To the extent that the Services include software that was developed, in whole or part, by Contractor, then Contractor shall ensure that all such Services were developed within a software development life cycle (SDLC) process that includes security and quality assurance roles and control process intended to eliminate existing and potential security vulnerabilities.

e. Contractor shall have appropriate technical perimeter hardening. Contractor shall monitor its system and perimeter configurations and network traffic for vulnerabilities, indicators of activities by threat actors, and/or the presence of malicious code.

f. Contractor shall have access, authorization, and authentication technology appropriate for protecting City Data from unauthorized access or modification, and capable of accounting for access to City Data. The overall access control model of Contractor systems shall follow the principal of least privileges.

g. Contractor shall collaborate with City to safeguard electronic City Data with encryption controls over such City Data both stored and in transit. Contractor shall discontinue use of encryption methods and communication protocols which become obsolete or have become compromised. All transmissions of City Data by Contractor shall be performed using a secure transfer method.

h. Contractor shall maintain a process for backup and restoration of data with a business continuity and disaster recovery plan.

i. Contractor facilities will have adequate physical protections, commensurate with leading industry practice to secure business facilities, data centers, paper files, servers, backup systems, and computing equipment, including, but not limited to, all mobile devices and other equipment with information storage capability.

j. Contractor shall, at its own expense, conduct an information security and privacy risk assessment, periodically but in any event no less than every 2 years, in order to demonstrate, substantiate, and assure that the security and privacy standards and practices of Contractor meet or exceed the requirements set out in this IPSA. Upon written request, Contractor shall furnish City with an executive summary of the findings of the most recent risk assessment. In lieu of providing an executive summary, Contractor may provide evidence of privacy and security certification from an independent third party.

i. City reserves the right to conduct or commission additional tests, relevant to the Services, in order to supplement Contractor’s assessment. Contractor shall cooperate with such effort.

ii. If the findings of the risk assessment identify either: a potentially significant risk exposure to City Data, or other issue indicating that security and privacy standards and practices of Contractor do not meet the requirements set out in this IPSA, then Contractor shall notify City to communicate the issues, nature of the risks, and the corrective active plan.

8. Data Breach Procedures and Liability.

a. Contractor shall maintain a data breach plan in accordance with the criteria set forth in Contractor’s privacy and security policy and shall implement the procedures required under such data breach plan on the occurrence of a Data Breach, in compliance with the requirements of Washington’s data breach notification law codified at RCW 42.56.590. Contractor shall report, either orally or in writing, to City any Data Breach involving City Data including any reasonable belief that an unauthorized individual has accessed City Data. The report shall identify the nature of the event, a list of the affected individuals and the types of data, and the mitigation and investigation efforts of Contractor. Contractor shall make the report to the City immediately upon discovery of the Data Breach, but in no event more than forty-eight (48) hours after discovery of the Data Breach. Contractor shall provide investigation updates to the City.

b. To the extent permitted by applicable law, upon a Data Breach, Contractor is not permitted to notify affected individuals without the express written consent of City. Unless Contractor is required by law to provide notification to third parties or the affected individuals in a particular manner, City shall control the time, place, and manner of such notification.

9. No Surreptitious Code. Contractor warrants that, to the best of its knowledge, its system is free of and does not contain any code or mechanism that collects personal information or asserts control of the City’s system without City’s consent, or which may restrict City’s access to or use of City Data. Contractor further warrants that it will not knowingly introduce, via any means, spyware, adware, ransomware, rootkit, keylogger, virus, trojan, worm, or other code or mechanism designed to permit unauthorized access to City Data, or which may restrict City’s access to or use of City Data.

10. Public Records Act. Contractor recognizes that City is a municipal entity subject to the Public Records Act, Chapter 42.56 RCW, and that City is obligated to disclose records upon

request unless a specific exemption from disclosure exists. Nothing in this IPSA is intended to prevent City's compliance with the Public Records Act, and City shall not be liable to Contractor due to City's compliance with any law or court order requiring the release of public records.

11. City Control and Responsibility. City retains all ownership, title, and rights to the City Data. City has and will retain sole responsibility for: (a) all City Data; and (b) City's information technology infrastructure, including computers, software, databases, electronic systems (including database management systems) and networks, whether operated directly by City or through the use of third-party services.

12. Term and Termination.

a. Term. The term of this IPSA is the same as the term in the Underlying Agreement.

b. Termination. In addition to the termination rights in the Underlying Agreement, City may terminate this IPSA and the Underlying Agreement as follows:

i. In the event of a material breach of this IPSA by the Contractor, provided that City first sends the Contractor written notice describing the breach with reasonable specificity, including any steps that must be taken to cure the breach. If Contractor fails to cure the breach to the reasonable satisfaction of City within thirty (30) days after receipt of the written notice, this IPSA and the Underlying Agreement may be terminated at the end of the 30-day period; provided, that if a cure cannot be completed within the thirty (30) day period, the cure period shall be extended so long as Contractor shall initiate the cure within the thirty (30) day period and thereafter diligently pursue it to completion, and provided further, that the cure period shall not be extended more than ninety (90) days after receipt of the notice of the breach; or

ii. Immediately upon a Data Breach by Contractor or Contractor's Authorized Users.

c. Effect of Expiration or Termination.

i. If City terminates the Underlying Agreement or this IPSA due to a material breach or Data Breach described in Section 12.b above, City shall not be obligated to pay any early termination fees or penalties.

ii. Within thirty (30) days following the expiration or termination of the Underlying Agreement, Contractor shall return to City all City Data in a format and structure acceptable to City and shall retain no copies of such City Data, unless City requires destruction of the City Data. As applicable, Contractor shall comply with any transition service requirements described in the Underlying Agreement.

iii. Contractor is permitted to retain City Data in its backups, archives and disaster recovery systems until such City Data is deleted in the ordinary course of Contractor's data deletion practices; and all City Data will remain subject to all confidentiality, security and

other applicable requirements of this IPSA and as otherwise required by law.

13. Insurance. Contractor will maintain at its sole cost and expense at least the following insurance covering its obligations under this IPSA.

a. Cyber Liability Insurance: With coverage of not less than Two Million Dollars (\$2,000,000) in the aggregate which shall include at a minimum coverage for (i) unauthorized access, which may take the form of a “hacker attack” or a “virus” introduced by a third party or cyber extortion; (ii) crisis management, response costs and associated expenses (e.g. legal and public relations expenses); (iii) breach of the City Data; and (iv) loss of data or denial of service incidents.

b. If Contractor’s Services include professional services, then Contractor shall maintain Professional Liability or Errors and Omissions Coverage of not less than Two Million Dollars (\$2,000,000) per claim and in the aggregate.

c. Contractor’s insurance shall be primary to any other insurance or self-insurance programs maintained by City. Contractor shall provide to City upon execution a certificate of insurance and Commercial General Liability additional insured endorsement. Receipt by City of any certificate showing less coverage than required is not a waiver of Contractor’s obligations to fulfill the requirements.

d. Upon receipt of notice from its insurer(s), Contractor shall provide City with thirty (30) days prior written notice of any cancellation of any insurance policy, required pursuant to this Section 13. Contractor shall, prior to the effective date of such cancellation, obtain replacement insurance policies meeting the requirements of this Section 13. Failure to furnish to City replacement insurance policies meeting the requirements of this Section 13 shall be considered a material breach of this IPSA.

e. Contractor’s maintenance of insurance as required by this Section 13 shall not be construed to limit the liability of Contractor to the coverage provided by such insurance, or otherwise limit the City’s recourse to any remedy available at law or equity. Further, Contractor’s maintenance of insurance policies required by this IPSA shall not be construed to excuse unfaithful performance by Contractor.

14. Cumulative Rights and Remedies. All City rights and remedies set out in this IPSA are in addition to, and not instead of, other remedies set out in the Underlying Agreement, irrespective of whether the Underlying Agreement specifies a waiver, limitation on damages or liability, or exclusion of remedies. The terms of this IPSA and the resulting obligations and liabilities imposed on Contractor shall supersede any provision in the Underlying Agreement purporting to limit Contractor’s liability or disclaim any liability for damages arising out of Contractor’s breach of this IPSA.

15. Indemnification. Contractor shall indemnify, defend and hold harmless City and City’s officers, directors, employees, volunteers and agents (each, a “City Indemnitee”) from and against any and all third party claims, actions, suits, or proceedings, whether civil, criminal, administrative, or investigative, including any liabilities, obligations, losses, damages, costs, fees, penalties, fines, assessments, settlements, charges or other expenses of any kind (including, but

not limited to, reasonable attorneys' fees and legal costs) arising from any third party claims (collectively, "Claims"), including without limitation actions or investigations (formal or informal) by regulatory bodies, authorities or agencies, incurred by such City Indemnitee where such Claims arise out of (i) a material breach of this IPSA by Contractor which remains uncured thirty (30) days from written notice by City to Contractor; (ii) a violation by Contractor of any information security and privacy statute or regulations which remains uncured thirty (30) days from written notice by City to Contractor; or (iii) any Data Breach caused by Contractor. This indemnity shall not apply to the extent a claim under it results from City's negligence or willful misconduct.

16. Limitations of liability. EXCEPT FOR LIABILITY ARISING OUT OF THE GROSS NEGLIGENCE OR WILFUL MISCONDUCT OF CONTRACTOR, THE CUMULATIVE LIABILITY OF (I) CONTRACTOR, AND (II) ANY OF THE RESPECTIVE AFFILIATES, SHAREHOLDERS, AGENTS, DIRECTORS, OFFICERS AND EMPLOYEES OF ANY OF THE ENTITIES LISTED IN (I) OR (II) ABOVE SHALL BE LIMITED TO DIRECT DAMAGES AND IN ALL EVENTS SHALL NOT EXCEED IN THE AGGREGATE, PER INITIAL TERM OR RENEWAL TERM, AN AMOUNT UP TO OR EQUAL TO \$150,000. THE LIMITATIONS APPLY EVEN IF CONTRACTOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND SUCH DAMAGE FAILS TO ITS ESSENTIAL PURPOSE. IN NO EVENT SHALL (I) CONTRACTOR (II) ITS SUPPLIERS OR LICENSORS, AS APPLICABLE OR (III) ANY OF ITS AFFILIATES, AGENTS, SHAREHOLDERS, DIRECTORS, OFFICERS AND EMPLOYEES OF ANY OF THE ENTITIES LISTED IN (I) OR (II) ABOVE, BE LIABLE FOR ANY LOST PROFITS, LOSS OF DATA, OR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES ARISING OUT OF, IN CONNECTION WITH OR RELATING TO THIS IPSA OR THE UNDERLYING AGREEMENT. THE LIMITATIONS APPLY EVEN IF AMILIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND SUCH DAMAGE FAILS TO ITS ESSENTIAL PURPOSE.

17. Miscellaneous.

a. Order of Precedence. This IPSA shall survive the expiration or earlier termination of the Underlying Agreement.

b. Entire Agreement. This IPSA, including its exhibits, constitutes the sole and entire agreement of the Parties with respect to the subject matter of this IPSA and supersedes all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.

c. No Third-Party Beneficiaries. This IPSA is for the sole benefit of the parties hereto and their respective permitted successors and permitted assigns and nothing herein, express or implied, is intended to or shall confer upon any other person any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of this IPSA.

d. Notices. All notices required to be given by either party to the other under this IPSA shall be given to the Technology and Information Systems Service Desk at the following email address: ISAdministration@redmond.gov, or phone number: 425-556-2929. All other notices shall be governed by the requirements of the Underlying Agreement.

e. Amendment and Modification; Waiver. No amendment to or modification of this IPSA is effective unless it is in writing, identified as an amendment to or modification of

this IPSA and signed by an authorized representative of each party. The waiver of any breach of any provision of this IPSA will be effective only if in writing. No such waiver will operate or be construed as a waiver of any subsequent breach.

f. Severability. If a provision of this IPSA is held invalid under any applicable law, such invalidity will not affect any other provision of this IPSA that can be given effect without the invalid provision. Further, all terms and conditions of this IPSA will be deemed enforceable to the fullest extent permissible under applicable law and, when necessary, the court is requested to reform any and all terms or conditions to give them such effect.

g. Governing Law; Submission to Jurisdiction. This IPSA is governed exclusively by the laws of the State of Washington, excluding its conflicts of law rules. Exclusive venue for any action hereunder will lie in the state and federal courts located in Seattle, King County, Washington and both parties hereby submit to the jurisdiction of such courts.

h. Counterparts. This IPSA may be executed in counterparts and by facsimile or electronic pdf, each of which is deemed an original, but all of which together are deemed to be one and the same agreement. A signed copy of this IPSA delivered by facsimile, e-mail or other means of electronic transmission is deemed to have the same legal effect as delivery of an original signed copy of this IPSA.

[Signature Page to Follow]

IN WITNESS WHEREOF, the parties hereto have executed this agreement as of the date first above written.

Amilia Technologies USA INC.

City of Redmond

Name: _____
Title: _____
Date: _____

By: _____

By: _____

Name: _____

Title: _____

Date: _____

EXHIBIT A
AUTHORIZED USER ACCESS AGREEMENT

Name of Individual: _____ Name of Contractor: _____

I understand and agree that I am being provided electronic access to a system containing confidential and or proprietary data (the “City Data”) owned and operated by the City of Redmond (“City”) due to my employment by or contractual relationship with _____ (“Contractor”).

I agree that I may use the City Data for the sole purpose of Contractor’s obligations to City and in a manner that complies with City’s Information Technology Usage Policy. I understand that under no circumstances shall I attempt to impermissibly access, download, read, alter, use or disclose any City Data.

In the event I inadvertently access City Data not related to Contractor’s obligations to City, I agree that I will not use, copy, alter or disclose such data and will immediately delete all such data from my records and notify City.

I understand that my user identification, password and profile (collectively, “Authorized User ID”) will allow me to access the City Data. I acknowledge that I will keep my Authorized User ID confidential and will not divulge such information to any other individual or entity. I agree to take appropriate measures to protect the privacy of any City Data and to comply with Contractor’s privacy and security policies and procedures. I agree that if I suspect that my Authorized User ID has been obtained by another individual, I will immediately inform City so that appropriate action may be taken.

I understand that my access to City Data may be monitored. I understand that all actions used in connection with the City Data may be saved, searched and audited for compliance. I understand that I do not have any personal privacy rights related to my access of the City Data. I further understand that the City has the right to revoke my access at any time.

I agree that I will not use City Data for any other purpose, including personal use, solicitation for outside business ventures, or clinical or research studies. I understand that unauthorized use or disclosure of certain types of City Data may subject me to civil liability under state and/or federal law, and that improper use or disclosure may constitute a crime.

I understand that should I violate any provision of this Authorized User Access Agreement, City will discontinue my access to the City Data and may terminate access of Contractor.

I acknowledge that I have read, understand and agree with the conditions above. Further, I agree to immediately notify City at ___ of any conflict with or violation of the above conditions.

Authorized User Signature

Date



CERTIFICATE OF LIABILITY INSURANCE

This certificate is issued as a matter of information only and confers no rights upon the certificate holder and imposes no liability on the insurer.
This certificate does not amend, extend or alter the coverage afforded by the policies below.

1. CERTIFICATE HOLDER - NAME AND MAILING ADDRESS	2. INSURED'S FULL NAME AND MAILING ADDRESS
To Whom It May Concern	Entreprises Amilia Inc. / Amilia Technologies USA Inc.
	3105-1751 Richardson
	Montréal, QC
POSTAL CODE	POSTAL CODE H3K 1G6

3. DESCRIPTION OF OPERATIONS/LOCATIONS/AUTOMOBILES/SPECIAL ITEMS TO WHICH THIS CERTIFICATE APPLIES (but only with respect to the operations of the Named Insured)
Software company that develops e-commerce solutions. Insurer: Lloyd's Underwriters via Beazley Canada Limited.

4. COVERAGES

This is to certify that the policies of insurance listed below have been issued to the insured named above for the policy period indicated notwithstanding any requirements, terms or conditions of any contract or other document with respect to which this certificate may be issued or may pertain. The insurance afforded by the policies described herein is subject to all terms, exclusions and conditions of such policies.

LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS

TYPE OF INSURANCE	INSURANCE COMPANY AND POLICY NUMBER	EFFECTIVE DATE YYYY/MM/DD	EXPIRY DATE YYYY/MM/DD	LIMITS OF LIABILITY (Canadian dollars unless indicated otherwise)		
				COVERAGE	DED.	AMOUNT OF INSURANCE
COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE OR <input checked="" type="checkbox"/> OCCURRENCE <input checked="" type="checkbox"/> PRODUCTS AND / OR COMPLETED OPERATIONS <input checked="" type="checkbox"/> EMPLOYER'S LIABILITY <input checked="" type="checkbox"/> CROSS LIABILITY <input checked="" type="checkbox"/> TENANTS LEGAL LIABILITY <input type="checkbox"/> POLLUTION LIABILITY EXTENSION	Beazley Canada Limited 19650870	2021/9/21	2022/9/21	COMMERCIAL GENERAL LIABILITY BODILY INJURY AND PROPERTY DAMAGE LIABILITY - GENERAL AGGREGATE - EACH OCCURRENCE PRODUCTS AND COMPLETED OPERATIONS AGGREGATE <input checked="" type="checkbox"/> PERSONAL INJURY LIABILITY OR <input type="checkbox"/> PERSONAL AND ADVERTISING INJURY LIABILITY MEDICAL PAYMENTS TENANTS LEGAL LIABILITY POLLUTION LIABILITY EXTENSION	1,000 1,000 1,000 1,000 1,000 1,000	5,000,000 5,000,000 5,000,000 25,000 500,000
<input checked="" type="checkbox"/> NON-OWNED AUTOMOBILES <input checked="" type="checkbox"/> HIRED AUTOMOBILES AUTOMOBILE LIABILITY <input type="checkbox"/> DESCRIBED AUTOMOBILES <input type="checkbox"/> ALL OWNED AUTOMOBILES <input type="checkbox"/> LEASED AUTOMOBILES ** <small>** ALL AUTOMOBILES LEASED IN EXCESS OF 30 DAYS WHERE THE INSURED IS REQUIRED TO PROVIDE INSURANCE</small> <input type="checkbox"/> UMBRELLA FORM <input type="checkbox"/>	Beazley Canada Limited 19650870	2021/9/21	2022/9/21	NON OWNED AUTOMOBILE BODILY INJURY AND PROPERTY DAMAGE COMBINED BODILY INJURY (PER PERSON) BODILY INJURY (PER ACCIDENT) PROPERTY DAMAGE EACH OCCURRENCE AGGREGATE	1,000	1,000,000
OTHER LIABILITY (SPECIFY) <input checked="" type="checkbox"/> Errors & Omissions Liability <input checked="" type="checkbox"/> Errors & Omissions Liability <input checked="" type="checkbox"/> Errors & Omissions Liability	Beazley Canada Limited 17600353	2021/9/21	2022/9/21	Product and Services	5,000	2,000,000
	Beazley Canada Limited 17600353	2021/9/21	2022/9/21	Cyber Security	5,000	2,000,000
	Beazley Canada Limited 17600353	2021/9/21	2022/9/21	Media Liability	5,000	2,000,000

5. CANCELLATION
 Should any of the above described policies be cancelled before the expiration date thereof, the issuing company will endeavor to mail 0 days written notice to the certificate holder named above, but failure to mail such notice shall impose no obligation or liability of any kind upon the company, its agents or representatives.

6. BROKERAGE/AGENCY FULL NAME AND MAILING ADDRESS	7. ADDITIONAL INSURED NAME AND MAILING ADDRESS (but only with respect to the operations of the Named Insured)
Assurart Inc. (QC)	
410-2055 rue Peel	
Montréal, QC	
POSTAL CODE	POSTAL CODE H3A 1V4
BROKER CLIENT ID: ENTRAMI-01	POSTAL CODE

8. CERTIFICATE AUTHORIZATION	
ISSUER Assurart Inc. (QC)	CONTACT NUMBER(S) TYPE Phone NO. (833) 382-9357 TYPE NO.
AUTHORIZED REPRESENTATIVE Pascale Rondeau	TYPE NO. TYPE NO.
SIGNATURE OF AUTHORIZED REPRESENTATIVE	DATE 2021/9/3 EMAIL ADDRESS prondeau@assurart.com



Memorandum

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-664

Type: Committee Memo

TO: Committee of the Whole - Parks and Environmental Sustainability

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Parks	Loreen Hamilton	425-556-2336
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DEPARTMENT STAFF:

Parks	Zach Houvener	Recreation Business Manager
Parks	Jeffrey Guptil	Customer Experience Administrator

TITLE:

Approval to Extend Contract for Recreation Software with ACTIVE Network, LLC. for One Year

OVERVIEW STATEMENT:

We are seeking to renew our contract with our current software provider, ACTIVE Network, LLC., for a one-year contract extension via an amendment to our current contract that would continue our relationship through March 2024. This extension will allow the department time to complete our business assessment, configuration, data migration, testing, and training with a new product named "SmartRec" by Amilia Technologies USA Inc., with an anticipated launch to the public in March 2024. Selection of the new software followed all Purchasing policies, including a competitive RFP process and will come to City Council for approval.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information Provide Direction Approve

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
PARCC Plan
- **Required:**
Council approval is required to award a Consulting Services Agreement that exceeds \$75,000
- **Council Request:**
N/A
- **Other Key Facts:**

OUTCOMES:

Renewing our contract with our current software provider, ACTIVE Network, LLC., for one year would allow the department time for kick-off, business process assessment, configuration planning, data migration, staff training, testing, and launching new recreation software “SmartRec” to the public with Amilia Technologies USA Inc.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
N/A
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:

The cost will come out of the Recreation Activity Fund and will follow the transactional schedule below:

- Public Interface Online Transaction Fee: 5.14%
- Staff Interface Processing/ Technology Fee: 2.14 %
- Staff Interface Credit Card Processing Fee: 3.00%
- ECP: 0.5%

These fees are direct costs that are in line with our cost recovery and are built into our fees for programs.

In 2021 the total cost was \$94,607.07 with higher revenues and associated fees projected for the period March 2023 - March 2024 due to increased department offerings and demand.

Approved in current biennial budget: **Yes** **No** **N/A**

Budget Offer Number:

00217

Budget Priority:

Healthy and Sustainable: Community Recreation.

Other budget impacts or additional costs: **Yes** **No** **N/A**

If yes, explain:

Funding source(s):

Directly funded by revenue from recreation activity registration and rental revenue that meets Parks and Recreation cost recovery targets.

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
11/1/2022	Business Meeting	Approve

Time Constraints:

If there are delays in signing the extension with ACTIVE Network, LLC, operations of the Parks and Recreation Department will be impacted as the contract is on its final extension. Additionally, it would impact the ability to transition to a new software that has been selected through a competitive process.

ANTICIPATED RESULT IF NOT APPROVED:

If the contract with ACTIVE Network, LLC. is not extended, this would create a gap of several months where we would be without an adequately implemented recreation software system.

ATTACHMENTS:

Attachment A: ActiveNet Amendment Schedule

**AMENDMENT #1
TO THE AGREEMENT**

This Amendment No. 1 (this "**Amendment 1**") is made effective as of _____ (the "**Amendment 1 Effective Date**") by and between the City of Redmond (the "**City**") and Active Network, LLC ("**Consultant**") and amends that certain Consultant Agreement, dated as of September 1, 2015, (the "**Agreement**") entered into by the Parties. City and Consultant are also individually referenced herein as a "Party" and collectively as the "Parties." Capitalized terms used but not defined herein shall have the meanings ascribed to such terms in the Agreement.

NOW THEREFORE in consideration of the mutual covenants, recitals and promises contained in this Amendment and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by each Party, the Parties hereto hereby agree as follows:

1. **Changes to the Agreement.**

- A. Paragraph 16 of Exhibit C, Products and Services Agreement Contract #00050341, as amended by Exhibit F, Supplemental Terms and Conditions, is deleted in its entirety and replaced with the following:

"Unless otherwise provided in the applicable Schedule, Active shall provide to Client, and the Client shall license from Active, the Hosted Software commencing on the Effective Date of this Agreement, and remaining in full force until March 11, 2024.

- B. Schedule Quote Number 00050341 is deleted in its entirety and replaced with Schedule Quote Number 00126119, attached hereto.

2. **Full Force and Effect.** Except as expressly modified herein, the Agreement remains in full force and effect. All references in the Agreement to "this Agreement," "hereto," "hereof," "hereunder" or words of like import referring to the Agreement shall mean the Agreement as amended by this Amendment 1. In the event any of the terms and conditions of the Agreement conflict with the terms and conditions of this Amendment, the terms and conditions of this Amendment 1 shall prevail only as to the subject matter expressly stated herein.

3. **Counterparts.** This Amendment 1 may be executed in several counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same document, binding against each of the Parties. To the maximum extent permitted by law or by any applicable governmental authority, this Amendment 1 may be transmitted by facsimile, electronic mail (including pdf) or other transmission method with the same validity as if it were an ink-signed document and any counterpart so delivered shall be deemed to have been duly and validly delivered and be valid and effective for all purposes.

IN WITNESS WHEREOF, the Parties hereto have executed this Amendment 1 as of the Amendment 1 Effective Date.

Active Network, LLC
by its authorized signatory

City of Redmond
by its authorized signatory

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____



Schedule

Company Address 5850 Granite Parkway, Suite 1200
 Plano, TX 75024
 US

Created Date 7/29/2022
 Quote Number 00126119
 Currency USD

Prepared By Molly Mueller
 Opportunity Owner Nicola LeBlanc
 Owner Email nicola.leblanc@activenetwork.com

Contact Name Jeffrey Guptil
 Phone 14255562362
 Email jguptil@redmond.gov

Bill To Name City of Redmond
 Bill To Contact Jeffrey Guptil
 Bill To Address 6505 176th Avenue NE
 Redmond, WA 98052 United States

Ship To Contact Jeffrey Guptil
 Ship To Address 6505 176th Avenue NE
 Redmond, WA 98052 United States

Product	Product Type	Description	Quantity	Fee %
ACTIVENet - Public Interface - Online Transaction Fee	SaaS	Rates for organizations under \$1,500,000 in annual revenue through ACTIVE Net.	1	5.14
ACTIVENet - SaaS				
ACTIVENet - Staff Interface - Payment Processing Fee - Credit Card	SaaS	Rates for organizations between \$1,500,000 to \$8,000,000 in annual revenue through ACTIVE Net.	1	3.00
ACTIVENet - Staff Interface - Payment Processing Fee - Electronic Cheque/Check Processing	SaaS		1	0.50
ACTIVENet - Staff Interface - Technology Fee	SaaS	Rates for organizations under \$1,500,000 in annual revenue through ACTIVE Net.	1	2.14

Active reserves the right, and may take additional measures to verify Client's account which may consist of reviewing publicly available data and/ confirmation of Client provided information. Such verification measures will be completed in advance of remittance.

All fees described herein are in consideration of the Software and Services that Active provides. Active and Client acknowledge that certain credit card network rules and laws prohibit imposing a surcharge that is based on the type of payment method used (e.g., having a different fee for the use of a credit card vs. debit card), and therefore, each agree not to impose such a surcharge on any End User. The payment options we offer may include MasterCard, Visa, American Express and Discover.

*Sales tax and shipping not included in total price. Sales tax and shipping, where applicable, will be added to your invoice.

Quote Acceptance Information

Signature: _____

Printed Name: _____

Title: _____

Date: _____

PO# (if applicable): _____



Memorandum

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-663

Type: Committee Memo

TO: Committee of the Whole - Parks and Environmental Sustainability

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Parks	Loreen Hamilton	425-556-2336
-------	-----------------	--------------

DEPARTMENT STAFF:

Parks	Chris Weber	Cultural Arts Administrator
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TITLE:

4Culture Art Grant Approval

OVERVIEW STATEMENT:

City staff is seeking approval from City Council to authorize the Mayor to accept a 4Culture Grant Contract in the amount of \$21,975 for use funding Cultural Arts projects. This grant supports the 3rd annual Public Art Intensive Eastside workshop and temporary public art exhibit.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information **Provide Direction** **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
2013 Cultural Corridor Master Plan, 2015 PARCC Plan, 2017 Public Art Plan
- **Required:**
Council approval is required for grant acceptance.
- **Council Request:**
N/A
- **Other Key Facts:**
N/A

OUTCOMES:

Overall, Cultural Arts programs and projects enhance livability in Redmond and contribute to making Redmond a great place to live, work, play, and invest. The Public Art Intensive Eastside trains the next generation of Eastside public artists

and displays artworks from these emerging artists as part of Redmond Lights.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
N/A
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:
N/A

Approved in current biennial budget: Yes No N/A

Budget Offer Number:
#000249 (Arts & Community Events)

Budget Priority:
Vibrant & Connected

Other budget impacts or additional costs: Yes No N/A

If yes, explain:
N/A

Funding source(s):
Arts Activity Fund, 4Culture Grant

Budget/Funding Constraints:
N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-663

Type: Committee Memo

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
11/1/2022	Business Meeting	Approve

Time Constraints:

Recommending approval to approve/accept the 4Culture Grant Contract in November to receive funds for Winter projects.

ANTICIPATED RESULT IF NOT APPROVED:

Reduced funding available for remaining 2022 projects.

ATTACHMENTS:

Attachment A - 4Culture Grant Contract



TEL 206.296.7580
TTY 711

101 PREFONTAINE PL S
SEATTLE WA 98104

WWW.4CULTURE.ORG

GRANT INFORMATION

CONTRACTOR INFORMATION

City of Redmond
Angela Birney
Mayor
PO Box 97010
Redmond, Washington 98073
(425) 556-2313

Your Contract #: 122358A
Arts Sustained Support - 1750
Motion #: 2022-20

PROGRAM INFORMATION

Attached is your Contract with 4Culture for \$21,975.00 for the *2022 Arts Sustained Support* project. The contract starts on 01/01/22 and ends on 12/31/22.

For questions, contact Bret Fetzer at bret.fetzer@4culture.org or (206) 263-1599.

SCOPE OF SERVICE

City of Redmond and 4Culture, the Cultural Development Authority of King County, mutually agree that the following services be provided in accordance with the application submitted to and approved by the 4Culture Board.

Support for 2022 Programs, including events or activities with actual expenses in excess of the amount of this organization's Arts Sustained Support award, occurring between Jan 1 and Dec 31 of this year, and which are open and publicized to the community. Funds are provided on a cost reimbursement basis, including any overhead, personnel, rent, insurance, and related operating expenses necessary as part of the production of activities and experiences supported by this award.

Payable upon completion of events or activities that fulfill the requirements above and submittal of an invoice, including documentation regarding:

- Final project budget, actual
- Samples of programs, brochures, or other marketing materials featuring the 4Culture logo, if available
- Photos of the event, if available

Final payment will not be made until acknowledgment is submitted

PUBLIC BENEFIT

In partnership with the Redmond Arts Commission, the Redmond Arts Program supports local artists, organizations and the creative community in making Redmond a culturally rich place to live, work and visit. The annual programming includes performances, installations, workshops, and artist support opportunities that are always free to the community. The Public Art Intensive Eastside program invests in training the next generation of Eastside King County public artists, who can create culturally relevant artworks that represent the regions diverse population. This free multi-day intensive workshop culminates with an exclusive opportunity for these artists to apply to a temporary public art call for a chance to be paid to create and display artwork at the City's signature event Redmond Lights.

CONTRACTOR INSTRUCTIONS

Please electronically sign this Contract within two weeks of receipt and return any required enclosures. You will not be able to make changes to this Contract. If there is an error in the document, or if you need to request changes in your Scope of Service or other items, please contact your Program Manager listed above.

1. **Services** – Please review the information, Specific Scope, and Public Benefit sections above carefully. These explain the services you are agreeing to provide in accordance with the application you submitted to 4Culture.
2. **Enclosures** – Please download and complete any required enclosures listed below and e-mail to 4Culture at attachments@4culture.org. Enclosures with private information (e.g. social security numbers on a W-9) may be mailed to 4Culture, 101 Prefontaine Pl S, Seattle, WA 98104-2672.
 - a. Items to be returned **at the time you sign the contract**:
 - [W-9](#)
 - b. **At the time you are requesting payment**, you will need to provide appropriate documentation such as an interim invoice, final invoice, evaluation, or digital photos. Please review your specific grant program requirements at 4Culture's website: [Manage Your Award](#).
3. **4Culture Logo** – For details of the requirements for acknowledging 4Culture support, please refer to Section I, C. of the contract. The [4Culture logo](#) is available for download in PDF, EPS, and Jpeg formats.

Promote your 4Culture funded project using our [Media Kit](#). Find out what's required, what you can do, and how we can help.

4. **Signature** – Follow the link in the e-mail message - you will be walked through a few simple steps to read and sign the contract at Conga Sign. A copy of the Contract will be e-mailed to you as a PDF after it has been signed by 4Culture’s Executive Director.

AGENCY SERVICES CONTRACT

THIS CONTRACT is entered into by the CULTURAL DEVELOPMENT AUTHORITY OF KING COUNTY ("4Culture"), whose address is 101 Prefontaine Place South, Seattle, WA 98104-2672 and telephone number is (206) 296-7580 and the Contractor as named on the attached Contract Information Sheet. The Contractor is an art, cultural, preservation or historical organization or specialist identified by 4Culture as qualified to receive funds pursuant to King County Code Sections 2.48 and 4.42 and RCW 67.28.180 and as hereinafter may be amended. The 4Culture Board of Directors approved providing funds for this project in the motion referenced in the Contract Information Sheet.

4Culture desires to provide funds with which the Contractor shall render certain services to King County citizens. Such services are for the benefit of King County citizens and are provided by museums, performing arts experiences, heritage services and preservation activities and are consistent with those defined in RCW 67.28.180 ("Public Benefit Services").

4Culture is organized pursuant to King County Ordinance 14482 and RCW 35.21.730, et seq. RCW 35.21.750 provides as follows: "[All] liabilities incurred by such public corporation, commission, or authority shall be satisfied exclusively from the assets and properties of such public corporation, commission or authority and no creditor or other person shall have any right of action against the city, town, or county creating such corporation, commission, or authority on account of any debts, obligations, or liabilities of such public corporation, commission, or authority."

The legislative authority of 4Culture has found and declared that providing funds to Contractor to reimburse costs in consideration of services provided hereunder constitutes a public purpose with the meaning of Article VII, Section 1 of the Washington State Constitution for which public funds may properly be expended or advanced.

NOW, THEREFORE, in consideration of payments, covenants, and agreements hereinafter mentioned, to be made and performed by the parties hereto, the parties covenant and do mutually agree as follows:

I. SCOPE OF SERVICES

A. The Contractor shall provide services and comply with the requirements set forth hereinafter and in the Grant Information cover sheet.

B. Purchase of Services. Funds awarded under this Agreement shall be used solely to reimburse the Contractor for expenses incurred solely in accordance with the Project Proposal and Budget made by the Contractor, and the final agreed upon Specific Scope of Services identified by 4Culture. The work described generally by the Project Proposal and Budget and more specifically by the Specific Scope of Services, including an identified Public Benefit shall hereinafter be referred to as the "Project".

C. Contractor agrees to acknowledge **4Culture** support in all marketing and promotional materials, websites, brochures, press releases, advertisements, signage and other related materials during the period this contract is in force, with the credit line "this project was supported, in part, by 4Culture/King County Lodging Tax", and/or by the use of the **4Culture logo**.

D. The Contractor agrees to notify 4Culture whenever possible in advance of any public benefit Project activities.

II. DURATION OF CONTRACT

This Agreement shall commence and terminate on dates noted on the Contract Information Sheet. This Agreement, however, may be terminated earlier as provided in Section IV hereof.

III. COMPENSATION AND METHOD OF PAYMENT

A. 4Culture shall reimburse the Contractor for its actual and authorized expenditures incurred in satisfactorily completing the services contracted for and otherwise fulfilling all other requirements specified in this contract in an aggregate amount indicated on the Contract Information Sheet.

B. Contractor shall submit an invoice and any reports required, not more than 30 days after the completion of each specified phase identified there. 4Culture will initiate authorization for payment after approval of corrected invoices and reports. 4Culture shall make payment to the contractor not more than 60 days after an approved invoice is received.

C. Contractor shall submit its final invoice and all outstanding evaluations, reports and deliverables within 30 days of the date this Agreement terminates. If the contractor's final invoice and reports are not submitted by the day specified in this subsection, 4Culture will be relieved of all liability for payment to the contractor of the amounts set forth in said invoice or any subsequent invoice.

D. If the Contractor fails to comply with any terms or conditions of this contract or to provide in any manner the work or services agreed to herein, 4Culture may withhold any payment to the Contractor until 4Culture is satisfied that corrective action, as specified by 4Culture, has been completed. This right is in addition to and not in lieu of 4Culture's right to terminate this contract as provided in Section IV, any other rights of 4Culture under this Agreement and any other right or remedy available to 4Culture at law or in equity.

IV. TERMINATION OF AGREEMENT

If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner its obligations under this Agreement or if the Contractor shall violate any of its covenants, agreements or stipulations of this Agreement, 4Culture may terminate this Agreement and withhold the remaining allocation. Prior to so terminating this Agreement, 4Culture shall submit written notice to the Contractor describing such default or violation. 4Culture shall not so terminate this Agreement if 4Culture determines that Contractor has, within twenty (20) days of the date of such notice, fully corrected such default or violation.

V. MAINTENANCE OF RECORDS

A. The Contractor shall maintain accounts and records, including personnel, property, financial, insurance and programmatic records and other such records as may be deemed necessary by 4Culture to ensure proper accounting for all contract funds and compliance with this Agreement. All such records shall sufficiently and properly reflect all direct and indirect costs of any nature expended and services provided in the performance of this Agreement.

B. These records shall be maintained for a period of six (6) years after termination of this Agreement unless a longer retention period is required by law.

VI. AUDITS AND EVALUATIONS

A. The records and documents with respect to all matters covered by this Agreement shall be subject at all times to inspection, review or audit by 4Culture and/or federal/state officials so authorized by law during the performance of this Agreement and six (6) years after termination hereof.

B. The Contractor shall provide right of access to its facilities, including by any subcontractor to 4Culture, the King County, state and/or federal agencies or officials at all reasonable times in order to monitor and evaluate the services provided under this Agreement. 4Culture will give advance notice to the Contractor in the case of fiscal audits to be conducted by 4Culture.

C. The Contractor agrees to cooperate with 4Culture in the evaluation of the Contractor's performance under this contract and to make available all information reasonably required by any such evaluation process. The results and records of said evaluations shall be maintained and disclosed in accordance with RCW Chapter 42.17 (Public Records Act).

VII. PROPRIETARY RIGHTS

If any patentable or copyrightable material or article should result from the Project, all rights accruing from such material or article shall be the sole property of Contractor. Contractor agrees to and does hereby grant to 4Culture, an irrevocable, nonexclusive, and royalty-free license to use, according to law, any material or article and use any method that may be developed as part of the work under this Agreement, solely for non-commercial publicity and marketing purposes. The foregoing license shall not apply to existing training materials, consulting aids, checklists, and other materials and documents of Contractor which are modified for use in the performance of this Agreement. 4Culture will not use, license, distribute or gift any of Contractor's work, material, article or method for profit.

VIII. FUTURE SUPPORT

4Culture makes no commitment to support the services contracted for herein nor guarantee regarding the success of the services and assumes no obligation for future support of the Project except as expressly set forth in this Agreement.

IX. HOLD HARMLESS AND INDEMNIFICATION

A. In providing services under this Agreement, the Contractor is an independent contractor, and shall determine the means of accomplishing the results contemplated by this Agreement. Neither the Contractor nor its officers, agents or employees are employees of 4Culture for any purpose. The Contractor shall comply with all applicable federal and state laws and regulations regarding employment, minimum wages and hours, and discrimination in employment. The Contractor is responsible for determining the compensation of its employees, for payment of such compensation, and for all federal and/or state tax, industrial insurance, and Social Security liability that may result from the performance of and compensation for these services. The Contractor and its officers, agents, and employees shall make no claim of career service or civil service rights which may accrue to a 4Culture employee under state or local law. 4Culture assumes no responsibility for the payment of any compensation, wages, benefits, or taxes by, or on behalf of the Contractor, its employees and/or others by reason of this Agreement. To the extent allowed by law, the Contractor shall protect, defend, indemnify and save harmless 4Culture and its officers, agents, and employees from and against any and all claims, costs, and/or losses whatsoever occurring or resulting from (1) the Contractor's failure to pay any such compensation, wages, benefits, or taxes; (2) the supplying to the Contractor of work, services, materials, or supplies by Contractor employees or other suppliers in connection with or support of the performance of this Agreement. The Contractor shall also defend, indemnify, and save harmless 4Culture, and its officers, agents, and employees, from and against any and all claims made by Contractor's employees arising from their employment with Contractor.

B. To the full extent provided by applicable law, the Contractor shall protect, defend, indemnify, and save harmless 4Culture its officers, employees, and agents from any and all costs, claims, judgments, and/or awards of damages, arising out of or in any way resulting from the acts or omissions of the Contractor, its officers, employees, and/or agents, except to the extent resulting from 4Culture's sole negligence. If this Agreement is a "a covenant, promise, agreement or understanding in, or in connection with or collateral to, a contract or agreement relative to the construction, alteration, repair, addition to, subtraction from, improvement to, or maintenance of, any building, highway, road, railroad, excavation, or other structure, project, development, or improvement attached to real estate" within the meaning of RCW 4.24.225, the Contractor shall so protect, defend, indemnify, and save harmless 4Culture, its officers, employees, and agents only to the extent of the Contractor's, its officers', employees', and/or agents' negligence. The Contractor agrees that its obligations under this subparagraph extend to any claim, demand, and/or cause of action brought by or on behalf of any employees, or agents. Claims shall include, but are not limited to, assertions that the use or transfer of any software, book, document, report, film, tape or sound reproduction or material of any kind, delivered hereunder, constitutes an infringement of any copyright.

X. CONFLICT OF INTEREST

A. Chapter 42.23 RCW (Code of Ethics for Municipal Officers--Contract Interests) is incorporated by reference as if fully set forth herein and the Contractor agrees to abide by all the conditions of said Chapter. Failure by the Contractor to comply with any requirements of such Chapter shall be a material breach of contract.

B. In addition, Contractor represents, warrants and covenants that no officer, employee, or agent of 4Culture who exercises any functions or responsibilities in connection with the planning and implementation of the Specific Scope of Contract Services funded herein, has or shall have any beneficial interest, directly or indirectly, in this contract. The Contractor further represents, warrants and covenants neither it nor any other person beneficially interested in this Agreement has offered to give or given any such officer, employee, or agent of 4Culture, directly or indirectly, any compensation, gratuity or reward in connection with this Agreement. The Contractor shall take all appropriate steps to assure compliance with this provision.

XI. INSURANCE REQUIREMENTS

A. Contractor shall procure, at its sole cost and expense, Commercial General Liability insurance against claims for injuries to persons or damages to property which may arise from, or in connection with the performance of work hereunder by the Contractor, his agents, representatives, employees, and/or subcontractors. The costs of such insurance shall be paid by the Contractor or subcontractors. Each policy shall be written on an "Occurrence" basis.

B. Minimum Scope of Insurance shall be Insurance Services Office form number (CG 00 01 Ed. 11-88)—Minimum Combined Single Limit of \$1,000,000 BI & PD with a General Aggregate per project.

C. Deductibles and Self Insured Retentions

Any deductibles or self-insured retentions must be declared to, and approved by, 4Culture. The deductible and/or self-insured retention of the policies shall not apply to the Contractor's liability to 4Culture and shall be the sole responsibility of the Contractor.

D. Other Insurance Provisions

The insurance policies are to contain, or be endorsed to contain, the following provisions:

1. General Liability Policies

a.) 4Culture, its officers, employees and agents are to be covered as primary additional insureds as respects liability arising out of activities performed by or on behalf of the Contractor in connection with this Agreement.

b.) To the extent of the Contractor's negligence, the Contractor's insurance coverage shall be primary insurance as respects 4Culture, its officers, employees, and agents. Any insurance and/or self-insurance maintained by 4Culture, its officers, employees, or agents shall not contribute with the Contractor's insurance or benefit the Contractor in any way.

c.) The Contractor's insurance shall apply separately to each insured against whom claim is made and/or lawsuit is brought, except with respect to the limits of the insurer's liability.

2. All Policies

a.) Coverage shall not be suspended, voided, canceled, reduced in coverage or in limits, except as reduced in aggregate by paid claims, at any point during the life of this contract. No material change, or cancellation or nonrenewal of any policy required by this contract shall occur without thirty (30) days' prior written notice to 4Culture.

E. Acceptability of Insurers

Unless otherwise approved in writing by 4Culture, insurance is to be placed with insurers with a Best's rating of no less than A:VIII, or, if not rated with Best's, with minimum surpluses the equivalent of Best's surplus size VIII.

F. Verification of Coverage

4Culture, reserves the right to request that contractor submit the certificate(s) of insurance evidencing compliance with all requirements set forth above.

XII. NONDISCRIMINATION

A. During the performance of this Agreement, Contractor shall comply with state, federal and local legislation requiring nondiscrimination in employment and the provision of services to the public, including, but not limited to: Title VI of the Civil Rights Act of 1964; chapter 49.60 RCW (the Washington state law against discrimination); K.C.C. chapter 12.16 regarding discrimination and affirmative action in employment by contractors, subcontractors and vendors; K.C.C. chapter 12.17 prohibiting discrimination in contracting; K.C.C. chapter 12.18 requiring fair employment practices; K.C.C. chapter and 12.22 prohibiting discrimination in places of public accommodation.

B. The Contractor shall maintain, until 12 months after completion of all work under this contract, all written quotes, bids, estimates or proposals submitted to the Contractor by all businesses seeking to participate in this Agreement. The Contractor shall make such documents available to 4Culture for inspection and copying upon request.

XIII. NOTICES

Whenever this Agreement provides for notice to be provided by one party to another, such notice shall be in writing and directed to the chief executive officer of Contractor and the Executive Director of 4Culture at the addresses first written above. Any time within which a party must take some action shall be computed from the date that the notice is received by said party.

XIV. GENERAL PROVISIONS

No modification or amendment to this Agreement shall be valid unless made in writing and signed by the parties hereto. Proposed changes which are mutually agreed upon shall be incorporated by written amendments to this Agreement. 4Culture's failure to insist upon the strict performance of any provision of this Agreement or to exercise any right based upon a breach thereof or the acceptance of any performance during such breach, shall not constitute a waiver of any right under this Agreement. In the event any term or condition of this Agreement or application thereof to any person or circumstances is held invalid, such invalidity shall not affect other terms, conditions, or applications of this Agreement which can be given effect without the invalid term, condition, or application. To this end, the terms and conditions of this Agreement are declared severable. The parties agree that this Agreement is the complete expression of the terms hereto and any oral or written representations or understandings not incorporated herein are excluded. Both parties recognize that time is of the essence in the performance of the provisions of this Agreement.

XV. ATTORNEYS' FEES; EXPENSES

Contractor agrees to pay upon demand all of 4Culture's costs and expenses, including attorneys' fees and 4Culture's legal expenses, incurred in connection with the enforcement of this Agreement. 4Culture may pay someone else to help enforce this Agreement, and Contractor shall pay the costs and expenses of such enforcement. Costs and expenses include 4Culture's attorneys' fees and legal expenses whether or not there is a lawsuit, including attorneys' fees and legal expenses for bankruptcy proceedings (and including efforts to modify or vacate any automatic stay or injunction), appeals, and any anticipated post-judgment collection services. Contractor also shall pay all court costs and such additional fees as may be directed by the court. Notwithstanding the foregoing, subject to RCW 4.84.330, if either Contractor or 4Culture is the prevailing party in any action to enforce the provisions this Agreement, then such prevailing party shall be entitled to reasonable attorneys' fees in addition to costs and necessary disbursements.

XVI. SURVIVAL

The terms and conditions of Sections III, V, VI, VII, VIII, IX, XI, XII, XIII, XIV and XV shall survive the termination of this Agreement and shall be continuing obligations of the parties.

4CULTURE:

CONTRACTOR:

\signature3

\signature1

\fullname3

\fullname1

\title3

\title1

\date3

\date1

\initial2



Memorandum

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-662

Type: Committee Memo

TO: Committee of the Whole - Parks and Environmental Sustainability

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Parks	Loreen Hamilton	425-556-2336
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DEPARTMENT STAFF:

Parks	Austin Horner	Events Program Coordinator
Parks	Zach Houvener	Recreation Business Manager

TITLE:

Redmond Lights 2022 Program Plan

OVERVIEW STATEMENT:

Redmond Lights is a celebration of winter holiday traditions reflecting the cultures and faiths of the diverse Redmond community explored through light displays, art installations, and performances. This year’s event features temporary public art and light displays installed in Downtown Park from December 1 to January 4 and three Friday Night Celebrations on December 2, 9, and 16 from 6 p.m. to 9 p.m. that include live entertainment and activities.

Event Elements:

- Temporary public art throughout Downtown Park
- Light installations throughout Downtown Park
- Live entertainment on Buoyant Pavilion and the Moving Arts Center stages
- Kids Light Promenade
- Craft and recreation activities
- Community/cultural booths and performances
- Activity booths
- Food trucks
- Kids Coloring Contest
- Business Window Decorating Contest
- Resident Decorating Contest
- Redmond Lights 2022 Blinker Stops
- OneRedmond’s International Winter Market on Dec. 3

Sponsors & Partners:

- Key partnerships include: Redmond STEM Center, OneRedmond, Experience Redmond
- Sponsors include: Microsoft, Amazon, Redmond Town Center, BECU, Sotheby’s Realty, South West Plumbing, Stock Charts, iSmile Orthodontics for a total of \$81,000

Businesses & Community Group Involvement Opportunities:

- Blinker Stops
- Window Decorating Contest
- Activity booth hosting at Friday Night Celebrations
- Food Trucks
- Sponsorships
- Performances
- One Redmond’s International Winter Market vendors

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

- Receive Information Provide Direction Approve

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
PARCC Plan, Cost of Service Methodology
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**
N/A

OUTCOMES:

N/A

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
 - Outreach to local businesses and community - Aug. 2022 to Nov. 2022
 - Outreach for attendees - begins late Oct. 2022
- **Outreach Methods and Results:**
 - In-person visits to all businesses, organizations, and apartment complexes adjacent to Downtown Park
 - Email outreach to all businesses, organizations, and apartment complexes adjacent to Downtown Park
 - Email outreach to Redmond faith and culture groups
 - Dedicated website
 - Social media campaigns
 - Email newsletters
 - Posters and banners

- News release
- Kickoff Video
- Utility Bill Inserts
- Mailed postcards to affected area organizations and apartment complexes

● **Feedback Summary:**

N/A

BUDGET IMPACT:

Total Cost:

\$182,000

Approved in current biennial budget:

Yes

No

N/A

Budget Offer Number:

000249 - Arts & Community Events

Budget Priority:

Vibrant & Connected

Other budget impacts or additional costs:

Yes

No

N/A

If yes, explain:

N/A

Funding source(s):

- Arts Activity Fund (011)
 - LTAC Grant - \$42,500
 - 4Culture Grant - \$7,500
- Community Events Fund (013) - staffing costs
 - Sponsorships - \$81,000
 - LTAC Grant - \$50,000
- Event fees - \$1,000

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-662

Type: Committee Memo

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

N/A



Memorandum

Date: 10/25/2022

Meeting of: Committee of the Whole - Parks and Environmental Sustainability

File No. CM 22-666

Type: Committee Memo

TO: Committee of the Whole - Parks and Human Services

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Parks	Loreen Hamilton	425-556-2336
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DEPARTMENT STAFF:

Parks	Jeff Aken	Park Planning Manager
Parks	Caroline Chapman	Senior Parks Planner

TITLE:

Parks, Arts, Recreation, Culture, and Conservation (PARCC) Plan Update

OVERVIEW STATEMENT:

Development of the PARCC Plan includes three main pillars: the community need assessment; analysis of current system performance; and the development of future project lists. Previous study sessions provided information about the community outreach methods, level of service and the current conditions of our parks and recreation. This update will look at how the third pillar of future project lists is being developed and progress towards completing the PARCC Plan which is seeking adoption in Q2 of 2023.

Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

Receive Information Provide Direction Approve

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
PARCC Plan; Redmond 2050; Washington State Growth Management Act; Facilities Strategic Plan; Community Strategic Plan; Comprehensive Plan.
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**

The PARCC Plan is updated every six years to remain in compliance with the Washington State Recreation and Conservation Office (RCO). The PARCC Plan update will be brought forward for adoption in Q2 of 2023. The PARCC plan is also being updated in coordination with Redmond 2050.

OUTCOMES:

Staff has reviewed public outreach, existing project lists, and community needs to begin developing potential projects to be a part of the near term, midterm, and long-term projects in the PARCC Plan. Beyond projects, staff will develop a list of recommended programs and policies to be implemented after the adoption of the PARCC Plan. Part of this update will include an overview of the proposed PARCC Plan outline and a summary of the October 5, 2022 Community Meeting.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

• **Timeline (previous or planned):**

- March 25, 2022 - May 16, 2022 - Survey & online questionnaire
- May 2, 2022 - July 9, 2022 - Intercept events at parks, local businesses, and events
- May 6, 2022 - August 14, 2022 - Stakeholder Group Interviews
- June 1, 2022 - Community Meeting #1
- October 5, 2022 - Community Meeting #2

• **Outreach Methods and Results:**

Robust community feedback from the online and statistically valid survey with more than 1,200 responses in 4 languages was received and presented to council in June 2022. Community members were given the opportunity to provide more focused feedback on the types of amenities, recreation programs, and events they would like to see via intercept events. A second community meeting was held on October 5, 2022 to review core priorities staff heard from the outreach. That feedback will be incorporated into the PARCC Plan and as part of the project evaluation criteria.

Feedback Summary:

See attachment B.

BUDGET IMPACT:

Total Cost:

\$126,000 is budgeted for a consultant to help with the PARCC Plan update.

Approved in current biennial budget: **Yes** **No** **N/A**

Budget Offer Number:

00247 - Parks, Trails and Open Space

Budget Priority:

Healthy and Sustainable

Other budget impacts or additional costs: **Yes** **No** **N/A**

If yes, explain:

Significant staff time will be part of this effort.

Funding source(s):

General Fund

Budget/Funding Constraints:

N/A

Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
7/6/2021	Committee of the Whole - Parks and Human Services	Receive Information
11/1/2021	Committee of the Whole - Parks and Human Services	Provide Direction
12/7/2021	Business Meeting	Approve
3/22/2022	Committee of the Whole - Parks and Human Services	Receive Information
6/14/2022	Study Session	Receive Information
8/9/2022	Study Session	Provide Direction

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
5/2/2023	Business Meeting	Approve

Time Constraints:

The current PARCC Plan needs to be updated with the Recreation and Conservation Office by June of 2023. Staff is targeting City Council approval in Q2 2023.

ANTICIPATED RESULT IF NOT APPROVED:

Opportunities for grant funding through the Washington State Recreation and Conservation Office will not be available to the city if not approved before March 2024.

ATTACHMENTS:

- A. 2022.10.25 - Staff Report Presentation
- B. PARCC Survey and Questionnaire Report



PARCC Plan Update

October 25, 2022

Jeff Aken, Parks Planning Manager

Caroline Chapman, Senior Parks Planner



Redmond
WASHINGTON

AGENDA

PARCC Plan Process

Outreach Update

Plan Outline and Design

Next Steps



What is the **PARCC Plan**?

The citywide Parks, Arts, Recreation, Culture, and Conservation (PARCC) Plan is a six-year guide* and strategic plan for managing and enhancing **parks, open space, trails, recreation, and cultural opportunities** for the Redmond community.

**The last plan was adopted in 2017.*

Share YOUR IDEAS for Redmond Parks and Recreation

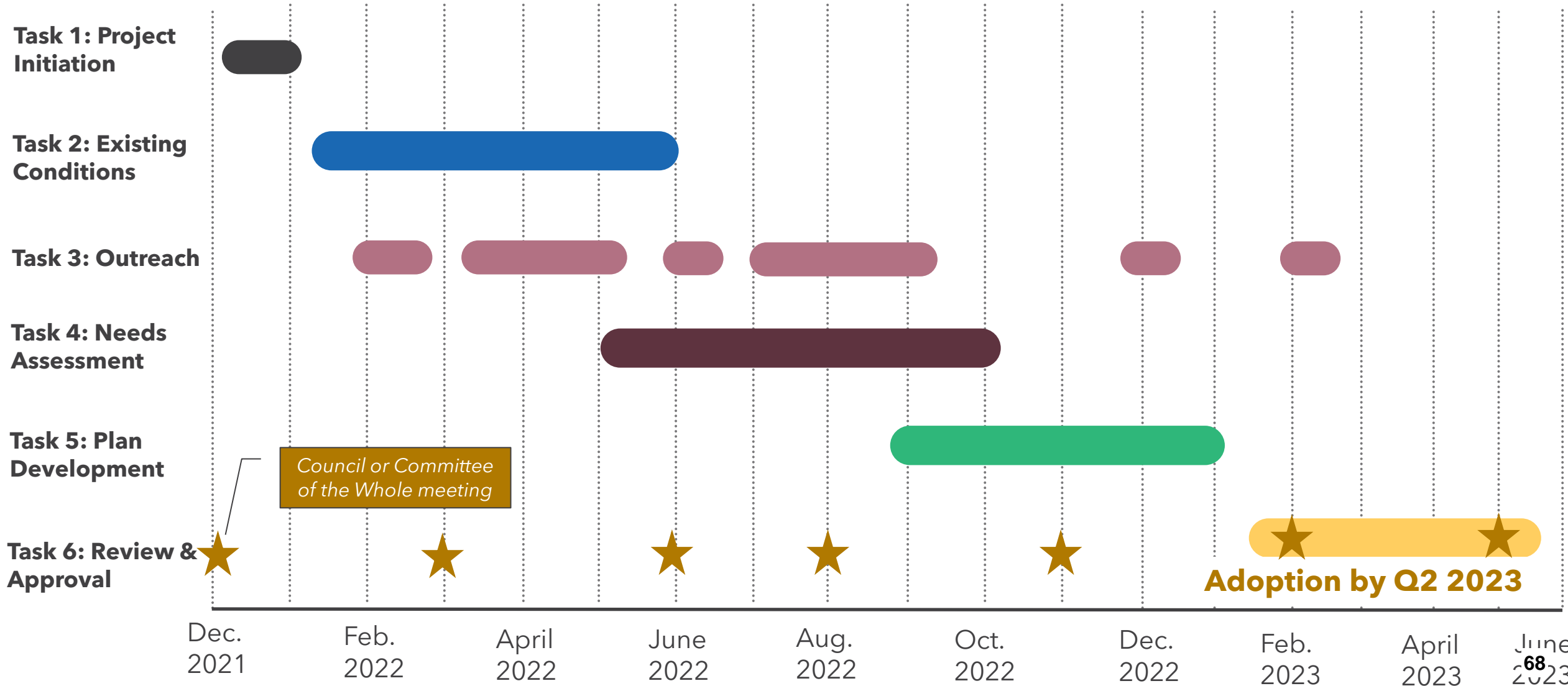
Help plan a future where everyone plays!

LetsConnectRedmond.com/PARCC

Notice of nondiscrimination is available at redmond.gov/TitleVI.
无歧视声明可在本市政府网站redmond.gov/TitleVI上查看。
El aviso contra la discriminación está disponible en redmond.gov/TitleVI.
Уведомление о недопущении дискриминации доступно на сайте: redmond.gov/TitleVI.

Redmond
Parks and Recreation **67**

PARCC Plan Timeline



PARCC Plan Pillars

Community Needs Assessment

- Surveys
- Meetings and stakeholder feedback

Complete

Level of Service

- Mapping and inventory
- Capital project updates

Complete

Capital Projects

- Capital improvement list
- Project prioritization

Underway

Community Outreach

- Over 2,000 participants
- A dozen engagement opportunities



**Event
Tabling**



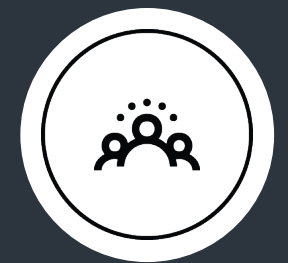
Survey



**Virtual
Community
Meeting**



**Let's Connect and
social media**



**Focus Group
Meetings**

Core Themes: Community Feedback

Take Care of What You Have

- Overall system in very good condition
- Minor renovations (sport court resurfacing)
- ADA enhancements (trails, playgrounds)
- Natural area management and resiliency
- Trail signage, maintenance, and clearing

Continue to Build System

- Existing undeveloped park sites offer capacity for additional recreation amenities
- New community center to improve program access
- Explore water access opportunities
- Intergenerational activities and cultural events

Expand Recreational Opportunities

- Trail system expansion and connections
- Additional playgrounds, including all-inclusive play
- Facilities for pickleball, community gardens, and off-leash areas
- Additional public art, performances, and events

Enhance User Convenience and Amenities

- Plaza chairs, tables, and benches
- Park and trail restrooms
- Picnic areas and flexible space
- Signage and wayfinding
- City communications

Community Meeting #2

Core Priority Areas Presented

1. 10-minute Walk & Equitable Access
2. Expanding Recreation Diversity
3. Trail Connections & Experiences

Comment Summary:

- Strong support for youth/teen cricket
- Strong interest in pickleball court clusters
- Interest in volunteer opportunities
- ADA accessible routes and connections Downtown

Which of the following are the biggest park and recreation priorities to you and your household? Select top three choices.

1. Build the currently undeveloped park sites
2. Add more amenities (picnic shelters, gardens, dog parks)
3. Expand recreation programs, classes and camps
4. Expand the trail system to connect parks and create loops
5. Provide more public art, cultural events & performances
6. Something else; these don't meet my needs:

Comments and/or Questions:

- Shakespeare in the park?

PARCC Plan Goals: DRAFT



Expand Access for All

- Multimodal connections
- Implementing ADA
- Wide range of program offerings
- Inclusive of age, ability
- Collaboration with regional partners and private entities
- Communications / translations



Build Strong Communities

- Arts and events offerings and partnerships
- Recreation programming
- Collaboration with other departments and region
- Public health and well being (mental/physical)
- Parks planning
- Maintain what we have



Innovate for the Future

- Maintenance and Operations best practices
- Managing growth
- Increasing capacity
- Providing for community diversity
- Budgeting and revenue
- Forward thinking/planning ahead



Protect the Natural Environment

- Mitigating and addressing climate change
- Tree canopy
- Multimodal connections

Outline and Design

Chapter 1: What is the PARCC Plan?

Introduction & Overview

Chapter 2: Our Community Profile & Community Engagement

Chapter 3: Where We Are Inventory, Needs Assessment, and Level of Service by topic area

Chapter 4: Where We're Going Vision, Goals, Policies, and Actions

Chapter 5: How We'll Get There Projects and six-year Action Plan

Community Engagement

Community engagement and input played an important role in identifying current community priorities. Several outreach methods were used to connect with the community, seek their input and provide information about the Plan in COVID-sensitive formats. The City of Redmond received a significant amount of community feedback throughout this planning process, and the City made a significant investment in outreach to non-English speaking communities in an effort to respect and express the diversity of Redmond.

Community Survey

A community-wide, mail and online survey was conducted to assess the recreational needs and priorities of Redmond residents in early 2022. The survey was mailed to a random sample of 2,500 households within the city limits of Redmond on March 24, 2022, and reminder postcards were mailed to the 2,500 households on April 5th. An online version of the survey was posted to the city's website on March 25th. Residents who did not receive a mail survey were able to complete the survey online. The survey was closed on May 16, 2022. The survey was available in Chinese, English, Russian and Spanish, and the cover letter accompanying the printed mail survey was written in all four languages and included unique QR codes to access each in-language survey online.

Overall, 330 surveys from the random sample mailing have been completed and returned (13.2% response rate, 5% margin of error). An additional 881 surveys were completed from the general, community-wide online surveys. In all, 1,211 surveys were collected, which includes 29 Chinese, three Russian and 10 Spanish surveys. Survey respondents were asked about:

- Performance and quality of programs and parks
- Usage of City parks and recreation facilities
- Opinions about the need for various park, recreation and trail improvements
- Priorities for future park and recreation services and facilities



2000+
COMMUNITY MEMBERS
PARTICIPATED IN PARCC PLAN

- 01. CINCO DE MAYO TABLING**
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- 02. YARD SIGNS AT PARKS & TRAILS**
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- 03. VIRTUAL OPEN HOUSE**
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- 04. FESTIVAL OF COLORS TABLING**
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- 05. SOCIAL MEDIA POSTS**
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Next Steps

Update Project Lists

Commission Feedback

Council Study Sessions:
Early 2023

Adoption Goal: June
2023

Thank You

www.LetsConnectRedmond.com/parcc
ckchapman@redmond.gov



To: Caroline Chapman, City of Redmond Parks Planner
From: Steve Duh, Conservation Technix, Inc.
Date: May 26, 2022
Re: **City of Redmond PARCC Plan**
Community Survey Summary Results

Conservation Technix is pleased to present the results of a survey of the general population of the City of Redmond that assesses residents' recreational needs and priorities.

KEY FINDINGS

Residents visit frequently and are very satisfied with existing parks and trails.

Visitation is high, with more than 88% of respondents visiting parks and open space at least a few times per month. More than two in three visiting at least once a week (70%).

A large majority respondents indicated that they are very or somewhat satisfied in their satisfaction of the City's parks (90%) and its trails and pathways (90.5%). Majorities of respondents also indicated satisfaction with the City's public visual art (67%), community events (57%), and art, music and culture events (51%) in Redmond. Indoor community centers received the lowest ratings, with 23% of respondents rating satisfaction as either somewhat dissatisfied or dissatisfied; however, approximately 43% of respondents did not rate satisfaction toward indoor community centers.

Respondents also were asked to rate the condition of a variety of park and recreation facilities. Respondents gave overwhelming high marks to the condition of Redmond's community parks (86%). Strong majorities of respondents also rated the condition of many other facility types as either excellent or good: trails (77%), their nearest neighborhood park (69%), natural resource parks (63%), and urban parks (62%).

Residents participate in a range of activities and programs

Respondents visit local parks and recreation facilities for a variety of reasons. The most popular amenities used during visits are trails for walking, running, hiking, biking or riding horses (95%), followed by relaxation, visiting nature and meditation (85%). Majorities of respondents visit park and open space for playgrounds (66%), the farm or wildlife viewing (65%), picnic areas (64%) and public art installations, performances or events (56%).

The greatest number of respondents had participated in classes and programs at Redmond Pool (31%), community events (31%), and Farrel-McWhirter programs (31%).

While residents prioritize maintaining existing parks and facilities, they are generally supportive of improving the City's park and recreation system as well.

Respondents ranked as their top three priorities: Maintaining existing parks and amenities to extend their useful life (1st), Expanding trail opportunities (2nd), and adding new amenities or features within existing parks (3rd).

More than half of respondents believe there are not enough swimming pools or swim beaches (59%), community gardens (56%), or pickleball courts (51%). A plurality of respondents (42%) felt that city-produced signature events were the highest priority of the options provided and the highest overall attendance (72%).

More than 80% of respondents indicated support for additional multi-use walking and biking trails; river and lake access (kayak launch areas, fishing); "Rewilding", expanding tree canopy, or allowing select areas to be naturalized; and additional tables, chairs, and lighting in plazas.

For recreation programs, more than half of the respondents who provided feedback felt the City needed more of the following recreation program types:

- Redmond Pool (swim lessons, family swim time, etc.)
- Community Gardens
- Youth summer camps (Farm & Pony, Nature Vision, sports, Cartoonaversity)
- Youth programs, classes, and activities (arts, crafts, music, etc.)
- Teen programs, classes & activities (life skills classes, art, music, etc.)
- Adult programs, classes & activities (arts, crafts, music, etc.)
- Farrel-McWhirter programs, classes, and activities (farm, nature, outdoor)

Residents provided a substantial amount of write-in responses

Respondents were asked to describe one thing that they would like to see the City of Redmond do to improve parks, trails, or natural areas. While residents left hundreds of specific comments and ideas, a few themes emerged:

- The highest frequency comments related to interest in additional pickleball courts, areas for off-leash dogs, trails, cricket fields, and ongoing maintenance.
- Respondents expressed interest in, and enthusiasm for, a wide variety of park improvements listed elsewhere in the survey, including the development of playgrounds, off-leash dog areas, and sport-specific facilities, including fields for cricket and rugby.
- Respondents would like to see continued investment in the expansion and maintenance of the city's trail system – both paved and soft-surface trails. Several respondents also asked for investments in pedestrian and bicyclist access and safety improvements (sidewalks, crossings, bike lanes, etc.), as well as mapping, wayfinding signage, and etiquette communications.
- Several respondents offered interest in additional events and public art displays, as well as interest in another community center and pool.

DIFFERENCES BY DEMOGRAPHIC GROUPS

The table below summarizes key differences between respondents of different demographic groups.

Note: Results are aggregated for the mail and online surveys and are for informational purposes only.

Age	
<p style="text-align: center;">20 to 55</p> <ul style="list-style-type: none"> • Most frequent users of parks & recreation facilities • Feel the City needs more pool programs, youth summer camps and youth programs • More strongly favored expanding trail opportunities • More supportive of tables, chairs and lighting in plazas and outdoor ping pong tables 	<p style="text-align: center;">Over 55</p> <ul style="list-style-type: none"> • Visited for pickleball more often • More frequently rated community centers and urban parks as in poor condition • Slightly higher need for pickleball courts, off-leash dog areas and public art installations • Participated at a slightly higher rate in adult fitness classes, community events, and Redmond Pool programs
Gender	Race / Ethnicity
<ul style="list-style-type: none"> • Female respondents had higher usage of park and recreation facilities for splash pads, farm visits, the art and clay studio and public art installations • Male respondents indicated a higher need for sport fields and basketball courts • Female respondents noted a higher priority for temporary art events than male respondents 	<ul style="list-style-type: none"> • Asian, Indian and Latinx respondents identified greater need for adult sport programs, youth sports, youth programs and youth summer camps, in addition to party packages and family programs • Indian respondents have higher need for playgrounds and cricket fields; more satisfied with indoor centers • Latinx respondents have higher interest plaza tables/chairs
Location	
Central / East – Downtown, SE Redmond, Bear Creek	
<ul style="list-style-type: none"> • Slightly more likely to use parks and recreation facilities frequently • More supportive of tables, chairs and lighting in plazas • Slightly higher priority on building new parks on existing city-owned land 	
South – Overlake, Idylwood	
<ul style="list-style-type: none"> • Slightly less satisfied with the City’s parks • Slightly higher priority on adding new amenities at existing parks • More supportive of a splash pad and environmental education center 	
West – Grass Lawn, Sammamish Valley, Willows, Rose Hill	
<ul style="list-style-type: none"> • Rated the condition of their local neighborhood parks and community parks more favorably • More supportive of picnic shelters, gathering spaces and cricket fields • Visited more often for sport fields for soccer, football, rugby or lacrosse 	
North – Education Hill, North Redmond	
<ul style="list-style-type: none"> • Slightly less satisfied with the City’s parks • Visited more often for sport fields for soccer, football, rugby or lacrosse • Slightly more usage of Farrel-McWhirter programs and participation in youth programs 	

SURVEY METHODOLOGY

In close collaboration with City of Redmond staff and the Parks & Trails Commission, Conservation Technix developed the 19-question survey that was estimated to take less than ten minutes to complete.

The survey was mailed to a random sample of 2,500 households within the city limits of Redmond on March 24, 2022, and reminder postcards were mailed to the 2,500 households on April 5th. An online version of the survey was posted to the city’s website on March 25th. Residents who did not receive a mail survey were able to complete the survey online. The survey was closed on May 16, 2022, and the full dataset was compiled and reviewed.

The survey is available in English, Chinese, Russian and Spanish, and the cover letter accompanying the printed mail survey was written in all four languages and included unique QR codes to access each in-language survey online. Overall, 330 surveys from the random sample mailing have been completed and returned (13.2% response rate, 5% margin of error). An additional 881 surveys were completed from the general, community-wide online surveys. In all, 1,211 surveys were collected, which includes 29 Chinese, three Russian and 10 Spanish surveys.

Information about the survey was promoted through a number of channels, including on the City’s website, in the e-newsletter, on Let’s Connect, through multiple social media postings, through direct outreach to partner organizations and recreation program participants, and with posters with QR codes at parks and community events.

Although households were randomly chosen to receive the mail survey, respondents were not necessarily representative of all city residents. However, age group segmentation shows general alignment with current Census data. See the table below for age demographics for the mail and online surveys below, as well as comparative percentages for Redmond’s population. See pages 19-21 for other demographic subgroup data comparisons.

Figure 1. Age demographics of survey respondents

Age group	Survey Respondents			City of Redmond	
	Mail	Online-only	Combined	All	Over 20
Under 20	2.3%	5.7%	4.7%	24.5%	--
20 to 34	22.3%	11.5%	14.6%	26.9%	35.7%
35 to 44	27.9%	30.3%	29.6%	17.7%	23.4%
45 to 54	14.0%	26.1%	22.6%	11.5%	15.2%
55 to 64	14.0%	11.6%	12.3%	9.2%	12.2%
65 to 74	12.5%	11.3%	11.6%	6.1%	8.1%
75 and older	7.2%	3.5%	4.6%	4.1%	5.4%
Total	100%	100%	100%	100%	100%

This report includes findings of community opinions based on the combined responses from the mail survey and online. Each section also notes key differences between different demographic groups and among responses to the online-only survey, where applicable. Percentages in the report may not add up to 100% due to rounding.

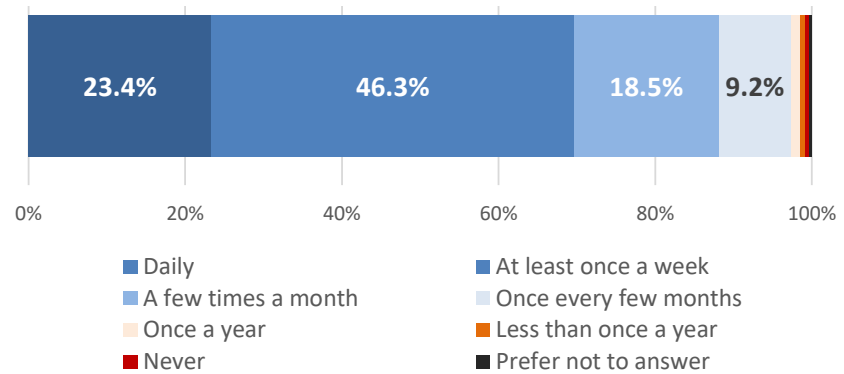
DETAILED FINDINGS

Usage and satisfaction of parks and recreation facilities

How often do residents use various parks and recreation facilities?

Respondents were asked how often they, or members of their household, visited a City of Redmond park, trail, community center, or open space. Respondents tend to visit frequently, with more than two in three visiting at least once a week (70%) and another 19% visiting a few times per month. Only 9% of respondents visit just a few times per year. Very few (<2%) did not visit a park at all.

Figure 2. On average, how often do you visit or use a Redmond park, trail, community center, or open space?



While younger respondents visit the City’s parks, trails, community centers and open space more frequently than older respondents, over half of respondents 75 years old and over still visit at least once a week. Online-only survey respondents tend to visit at slightly more often as mail survey respondents. Also, mail survey respondents over 75 indicated a slightly lower frequency of park usage compared to the online-only respondents. Respondents who live in Downtown were slightly more likely than respondents elsewhere to use parks and recreation facilities frequently. No significant responses differences were noted by gender.

How do residents rate their satisfaction with Redmond’s parks and recreation facilities?

Respondents were asked to rate their satisfaction with a variety of park and recreation facilities types on a scale from very satisfied to dissatisfied. A large majority respondents indicated that they are very or somewhat satisfied in their satisfaction of the City’s parks (90%) and its trails and pathways (90.5%). Majorities of respondents also indicated satisfaction with the City’s public visual art (67%), community events (57%), and art, music and culture events (51%) in Redmond.

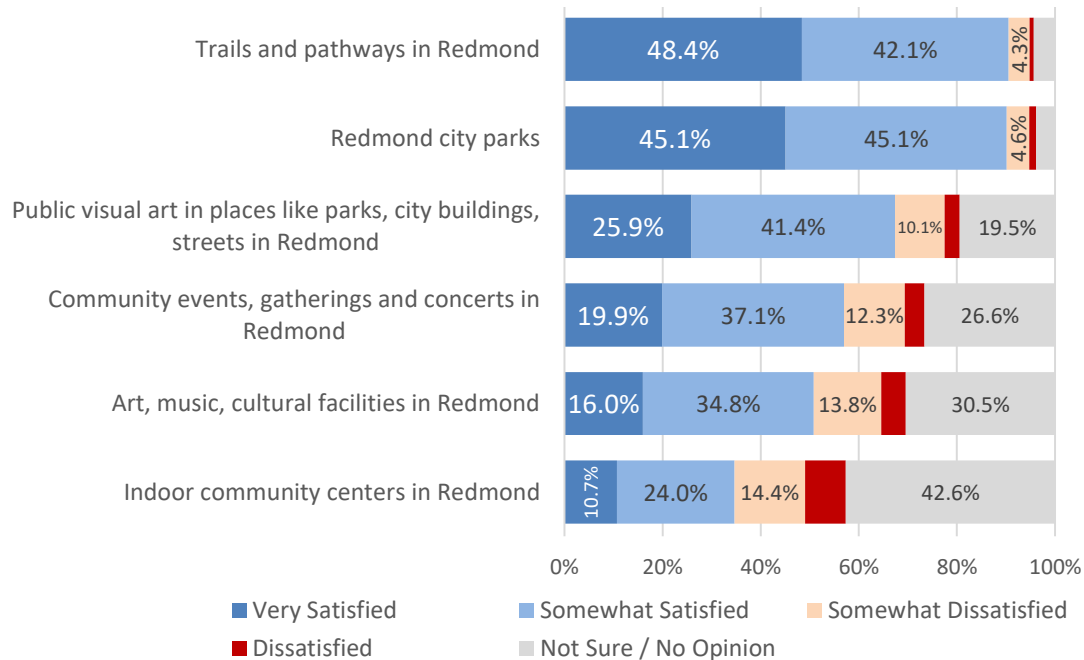
Indoor community centers received the lowest ratings, with 23% of respondents rating satisfaction as either somewhat dissatisfied or dissatisfied. Approximately 43% of respondents did not rate satisfaction toward indoor community centers.

Overall, online-only survey respondents indicated higher satisfaction for each of the facility types compared to the mail survey respondents, with the exception of city parks and trails. In those instances, there were no variations in how respondents rated satisfaction. Mail survey respondents 65 years of age and over were less satisfied with indoor community centers and public visual art.

Respondents living in Overlake and North Redmond were slightly less satisfied with the City’s parks than those living in other parts of the city. Respondents who identified as Indian indicated a slightly higher

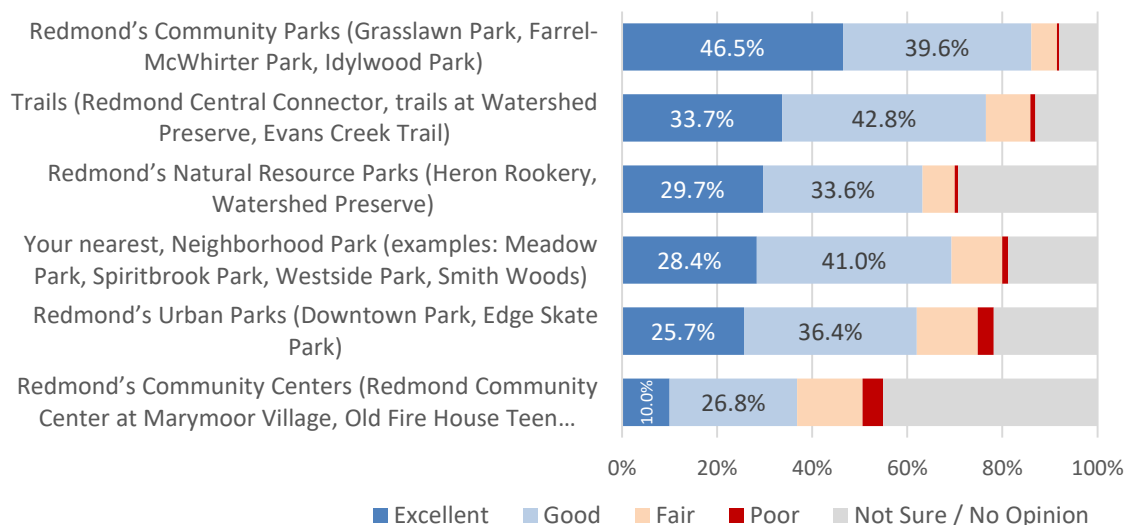
satisfaction of indoor community centers. No other differences were noted by ethnicity, geography or gender.

Figure 3. Rate your household’s overall satisfaction with each of the following City of Redmond Parks and Recreation programs, events, and facilities. (Check only one box in each row)



How do residents rate the condition of Redmond’s parks and recreation facilities?

Respondents also were asked to rate the condition of a variety of park and recreation facilities. Respondents gave overwhelming high marks to the condition of Redmond’s community parks (86%). Strong majorities of respondents also rated the condition of many other facility types as either excellent or good: trails (77%), their nearest neighborhood park (69%), natural resource parks (63%), and urban parks (62%).



As with the question on overall satisfaction about recreation facilities, respondents also rated the condition of the City's community centers more poorly than other facility types, with 37% rating community centers as excellent or good. Approximately 45% of respondents did not rate community centers and indicated a response of 'not sure' or 'no opinion'.

Respondents to the mail survey and the online-only survey provided generally consistent responses on the condition of park and recreation facility types, except mail survey respondents were less favorable toward the City's community centers. Respondents living in Grass Lawn rated the condition of their local neighborhood parks and community parks more favorably than those from other city neighborhoods. Respondents who identified as Indian rated the condition of community centers more favorably. No other significant differences were noted by ethnicity, geography or gender.

Respondents over 75 years of age more frequently rated community centers and urban parks as in poor condition, but these two facility types also included higher percentages of 'not sure / no opinion' responses compared to other age groups.

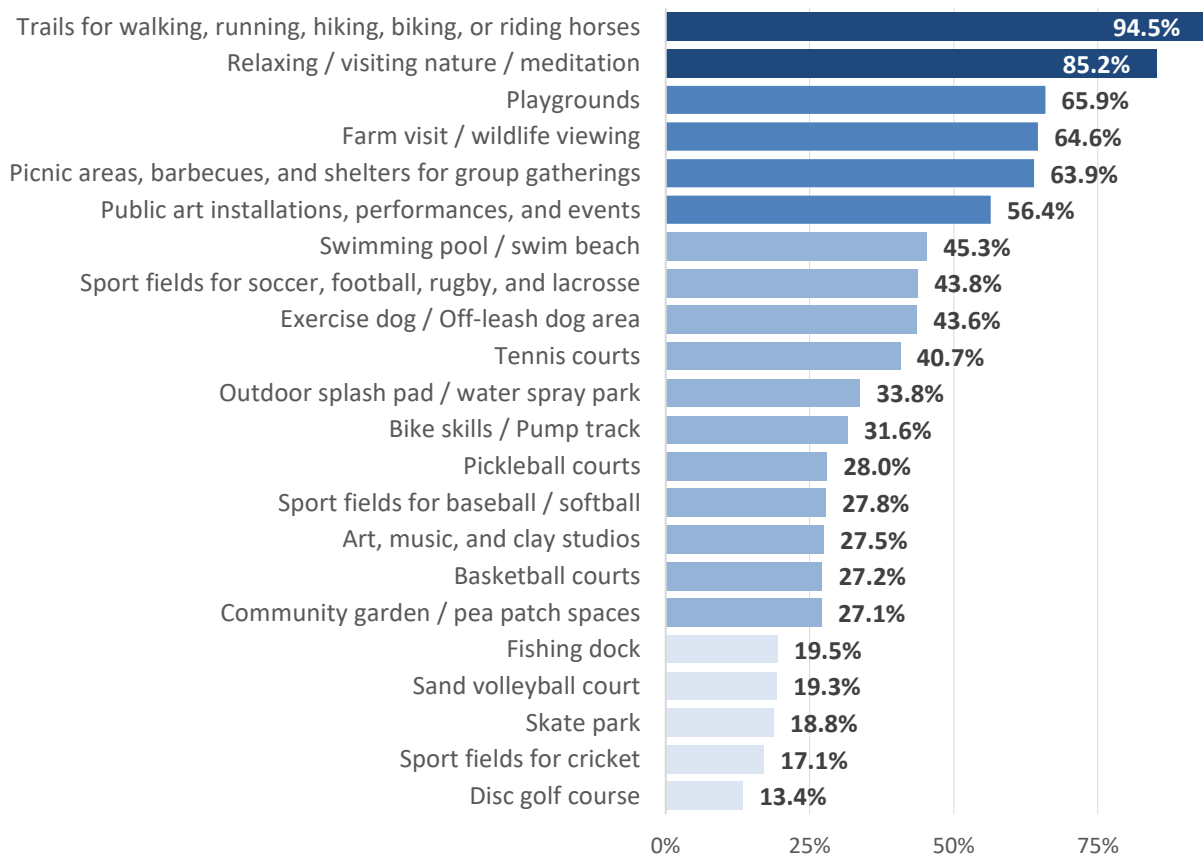
Why do residents visit parks, and does the number of existing park and recreation amenities meet residents' needs?

The survey asked residents a pair of questions regarding their use of, and sense of adequacy about, common park and recreation facilities.

Respondents visit local parks and recreation facilities for a variety of reasons. The most popular amenities used during visits are trails for walking, running, hiking, biking or riding horses (95%), followed by relaxation, visiting nature and meditation (85%). Majorities of respondents visit park and open space for playgrounds (66%), the farm or wildlife viewing (65%), picnic areas (64%) and public art installations, performances or events (56%). Approximately one in three respondents visited for swimming (45%), sport fields (44%), exercising a dog (44%), tennis courts (34%), and splash pad (32%).

Female respondents indicated a slightly higher usage of park and recreation facilities for splash pads, farm visits, the art and clay studio and public art installations. Respondents between 35 and 54 years of age indicated slightly higher usage for playgrounds and basketball courts, while those over 55 years of age visited for pickleball more often. Respondents living in Education Hill and Grass Lawn visited more often for sport fields for soccer, football, rugby or lacrosse.

Figure 5. Different activities and amenities bring people to city parks, community centers, and open spaces. Please indicate if your household uses these park features. (Check all that apply)



Respondents generally feel that the City already provides enough of all of the amenities listed. A plurality of respondents indicated the greatest need for trails (42%) and swimming pool or swim beach (40%).

If respondents who answered “Not Sure / No Opinion” are excluded from the results, more than half of respondents believe there are not enough swimming pools or swim beaches (59%), community gardens (56%), or pickleball courts (51%). Between 35% and 40% of respondents who rated their options believe that there is not enough of the following:

- Public art installations, performances, and events (45%)
- Trails for walking, running, hiking, biking, or riding horses (45%)
- Art, music, and clay studios (42%)
- Playgrounds (40%)
- Exercise dog / Off-leash dog area (38%)
- Relaxing / visiting nature / meditation (38%)
- Tennis courts (36%)
- Picnic areas, barbecues, and shelters for group gatherings (35%)

Respondents to the mail survey indicated a slightly higher need for public art installations and farm visits or wildlife viewing. Those who took the online-only survey and those between 35 and 44 years of age had a slightly higher need for cricket fields. Respondents over 55 years of age had a slightly higher need for pickleball courts, off-leash dog areas and public art installations. Male respondents indicated a higher need for each sport field type and for basketball courts, while female respondents had a greater need for a swimming pool or beach access, art, music or clay studios, public art installations, farm visits and outdoor splash pads. Respondents who identified as Asian had a slightly higher need for public art installations and tennis; those who identified as Indian had a higher need for playgrounds and cricket fields.

Figure 6. Using the same list again, indicate if the current offerings are adequate or not.

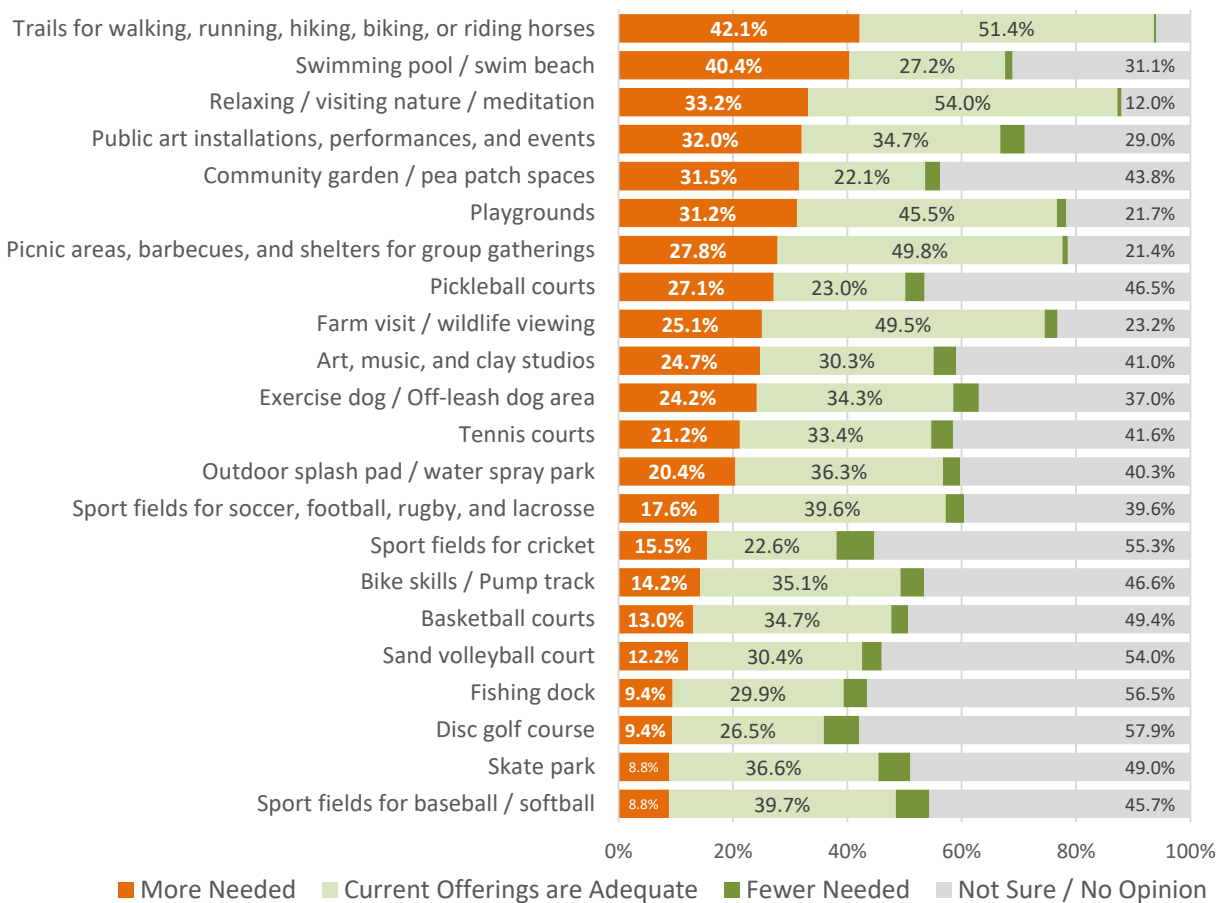
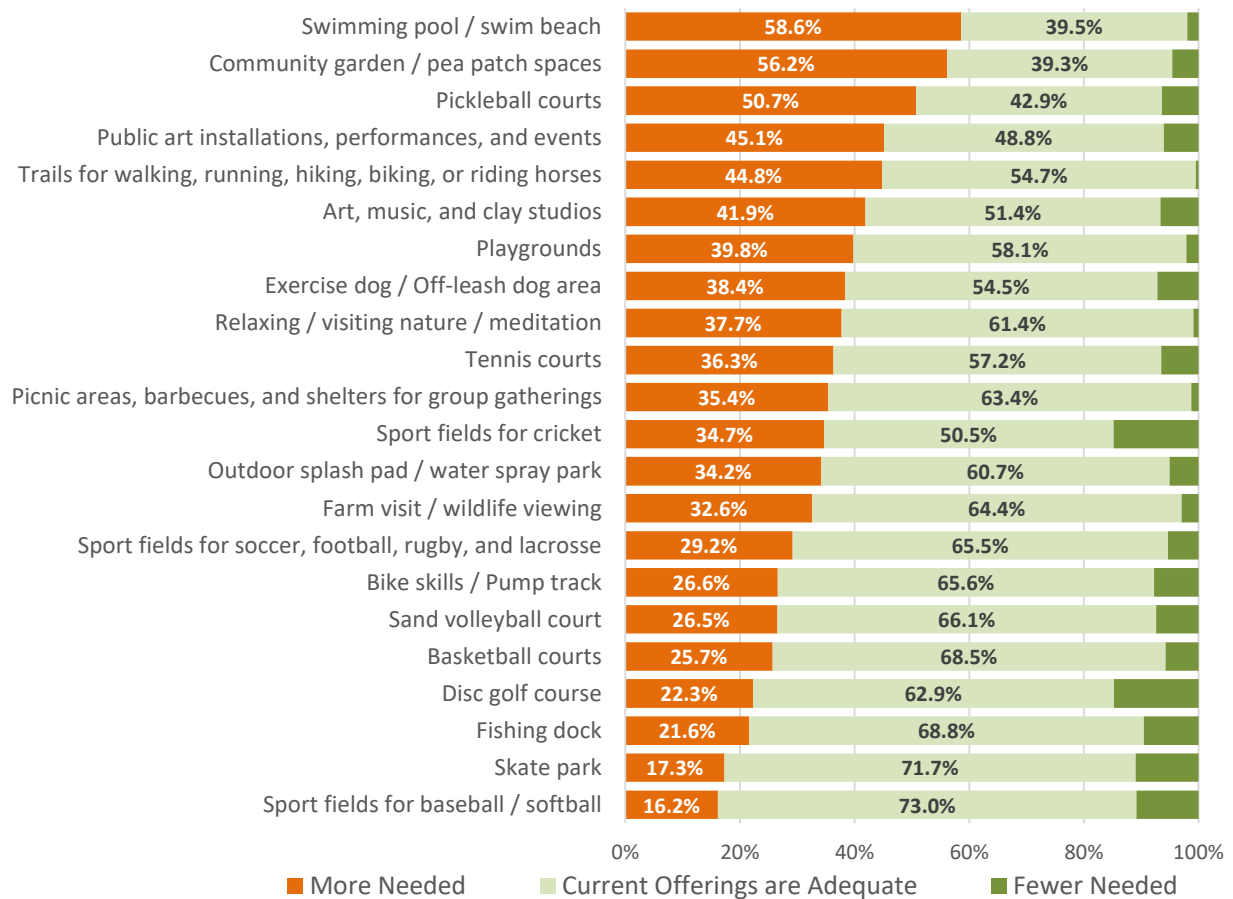


Figure 7. Using the same list again, indicate if the current offerings are adequate or not. (Excluding “Not Sure / No Opinion” responses)



Recreation programs

What park and recreation options do residents have an interest in? Would they support adding more of these options to Redmond’s park system?

The survey also asked residents a pair of questions regarding their participation in, and sense of adequacy about, a variety of available recreation program options.

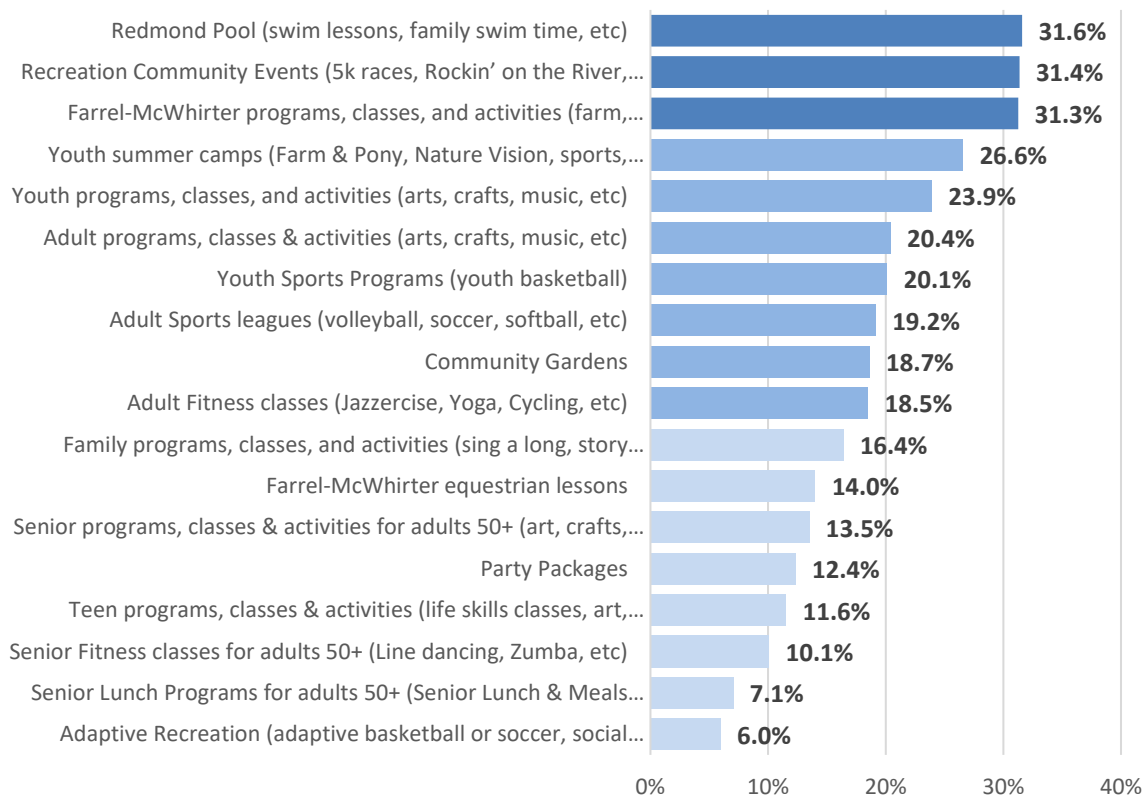
Overall, less than one in five respondents (18.5%) have participated in the City’s recreation programs. Of the listed activities, the greatest number of respondents had participated in classes and programs at Redmond Pool (31%), community events (31%), and Farrel-McWhirter programs (31%).

Overall, respondents to the mail survey participated more in adult fitness classes, and those responding to the online-only survey participated more in community events. Mail survey respondents 55 years of age and over participated at a slightly higher rate than other age groups in adult fitness classes,

community events, and Redmond Pool programs. Online-only respondents between 20 and 34 years of age participated more with adult sport leagues.

Respondents to the mail survey over 55 years of age indicated higher participation in pool programs, Farrel-McWhirter programs and adult fitness classes. Respondents to the online survey between 20 and 34 years of age participated more in adult sport leagues, and across all age groups, online respondents participated at a higher rate in community events. Female respondents (or their household) participated at higher rates in the following: adult fitness, adult programs and classes, youth summer camps, youth programs and classes, senior fitness, and senior programs and classes. Respondents living in Education Hill participated more in youth summer camps, and those living in Grass Lawn, Education Hill and North Redmond used Farrel-McWhirter programs more than those living in other neighborhoods.

Figure 8. The City offers different kinds of recreational classes and activities throughout the year. Please indicate if your household has participated or used each of the listed recreation program types in the past.



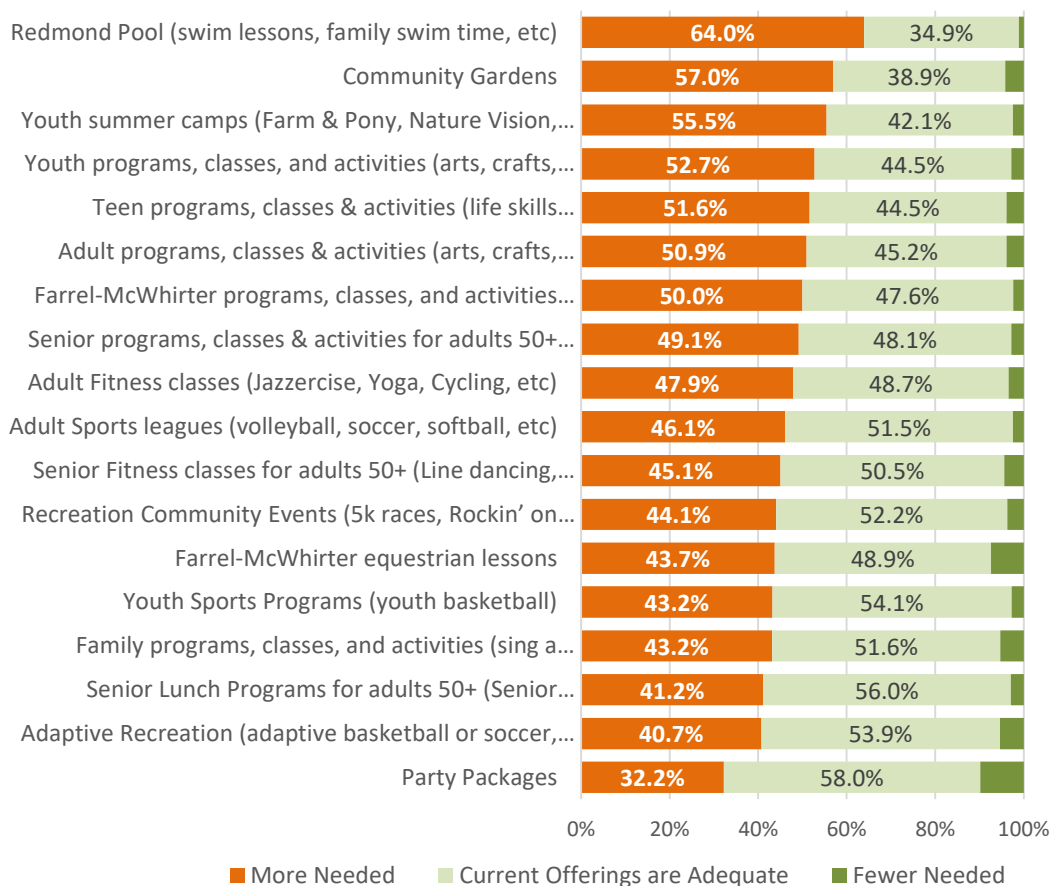
The survey asked respondents which types of recreation programs, classes, and activities they would like to see more of. Notably, approximately more than half of respondents (59%) responded that they were not sure or had no opinion whether current offerings are adequate or not. Of those respondents who expressed an opinion, more than half felt the City needed more of the following recreation program types:

- Redmond Pool (swim lessons, family swim time, etc.)
- Community Gardens
- Youth summer camps (Farm & Pony, Nature Vision, sports, Cartoonaversity)

- Youth programs, classes, and activities (arts, crafts, music, etc.)
- Teen programs, classes & activities (life skills classes, art, music, etc.)
- Adult programs, classes & activities (arts, crafts, music, etc.)
- Farrel-McWhirter programs, classes, and activities (farm, nature, outdoor)

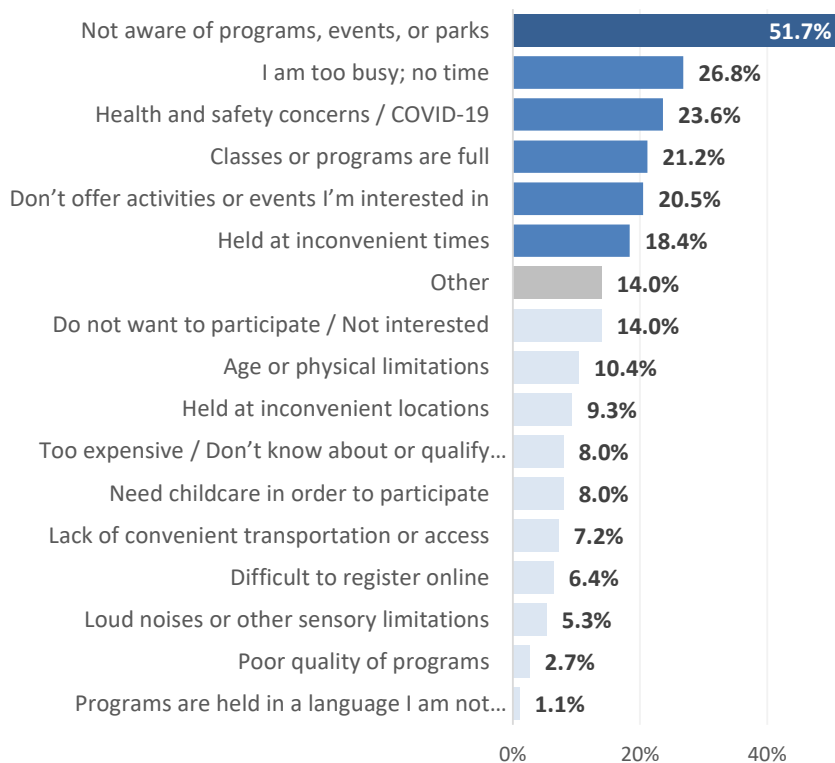
Mail survey respondents indicated a stronger need for community gardens across all age groups. Respondents between 35 and 54 years of were more likely to feel the City needs more pool programs, youth summer camps and youth programs. Adults over 55 had the greatest unmet needs for adult programs, Farrel-McWhirter programs and senior programs. A need for more adult sport leagues was identified by respondents younger than 35 and those between 65 and 74 years of age. Female respondents indicated a greater need for community gardens, senior programs, senior fitness, family programs, both Farrel-McWhirter program types, adult fitness, and adult programs and classes. Respondents who identified as Asian, Indian or Latinx indicated a greater need for adult sport programs, youth sports, youth programs and youth summer camps, in addition to party packages and family programs.

Figure 9. Using the same list again, indicate if the current offerings are adequate or not. (Excluding “Not Sure / No Opinion” responses)



Respondents were also asked why they do not participate in recreation or sports programs offered by Edmonds. More than one-half (52%) responded that they were not aware of program offerings, suggesting a significant opportunity for the City to improve information and outreach. Nearly 27% of respondents said they were too busy to participate in programs. Between 15% and 25% of respondents cited programs held at inconvenient times (18%), not having programs or activities of interest (21%), classes being full (21%), or having health and safety concerns (24%) as the reasons they do not participate. There were no significant differences in responses by subgroups.

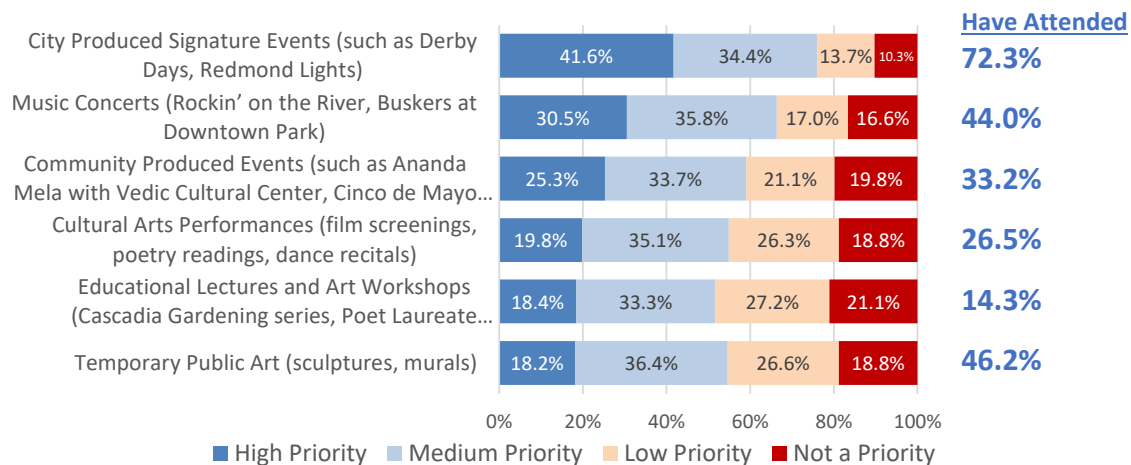
Figure 10. Please CHECK ALL the reasons why your household does not use Redmond’s Parks & Recreation more often, including visiting trails, attending recreation programs and activities, community events, or visiting community centers. (Check all that apply)



Community Events

As with recreation programs and park amenities, the survey asked a pair of questions regarding attendance to, and priority for, a range of community event types. A plurality of respondents (42%) felt that city-produced signature events were the highest priority of the options provided and the highest overall attendance (72%). Music concerts and community-produced events were also strong priorities. Temporary public art and educational lectures were noted as the lowest priorities for community events, even though respondents noted strong attendance to temporary public art (46%).

Figure 11. The City of Redmond offers or supports many community events throughout the year that are free to the public and utilize city staff resources and funding. For each community event type listed below, indicate if your household has attended in the past. Using the same list again, indicate whether each is a High Priority, a Medium Priority, a Low Priority, or Not a Priority for your household.



Mail survey respondents between 55 and 74 years of age indicated highest attendance at signature events, and those over 55 years of age had higher attendance at music concerts than other age groups. Female respondents attended temporary public art events and music concerts at higher rates than male respondents. No other significant differences regarding attendance were noted by geography.

Regarding event priorities, online-only survey respondents between 20 and 44 rated community-produced events as a higher priority than other age groups. Also, female respondents noted a higher priority for temporary art events than male respondents. No other significant differences regarding priorities were noted by geography.

Priority Investments

Do residents support additional park and recreation facilities?

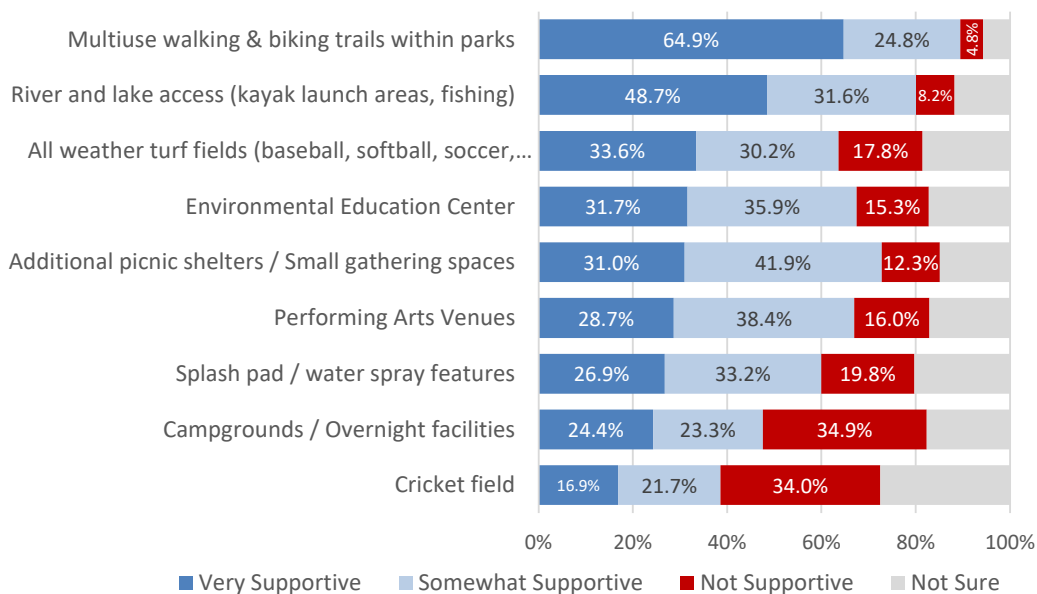
The survey asked residents a pair of questions regarding their level of support for a variety of amenities and facilities that could be added to the park system, with listed options segmented between those that represent higher cost improvements and those that represent lower cost improvements.

When presented higher-cost potential improvements, respondents were most supportive of adding multi-use walking and biking trails and river and lake access opportunities. Respondents were less supportive of adding campgrounds or cricket fields.

For the listed sport amenities, online-only respondents younger than 55 were more supportive of turf fields, and those between 35 and 44 were more supportive of cricket fields. Male respondents were slightly more supportive of turf fields and cricket fields than female respondents. Respondents living in the Sammamish Valley/Willows/Rose Hill areas were slightly more supportive of cricket fields than those living in other neighborhoods.

Respondents between 65 and 74 years of age were more supportive of performing arts venues, and those younger than 45 were more supportive of campground facilities. Respondents living in Overlake were more supportive of a splash pad. Those living in Idylwood were more supportive of an environmental education center, and those in the Sammamish Valley/Willows/Rose Hill areas were more supportive of picnic shelters and gathering spaces. Respondents who identified as Asian, Indian or Latinx were more supportive of turf fields and picnic shelters and gathering areas.

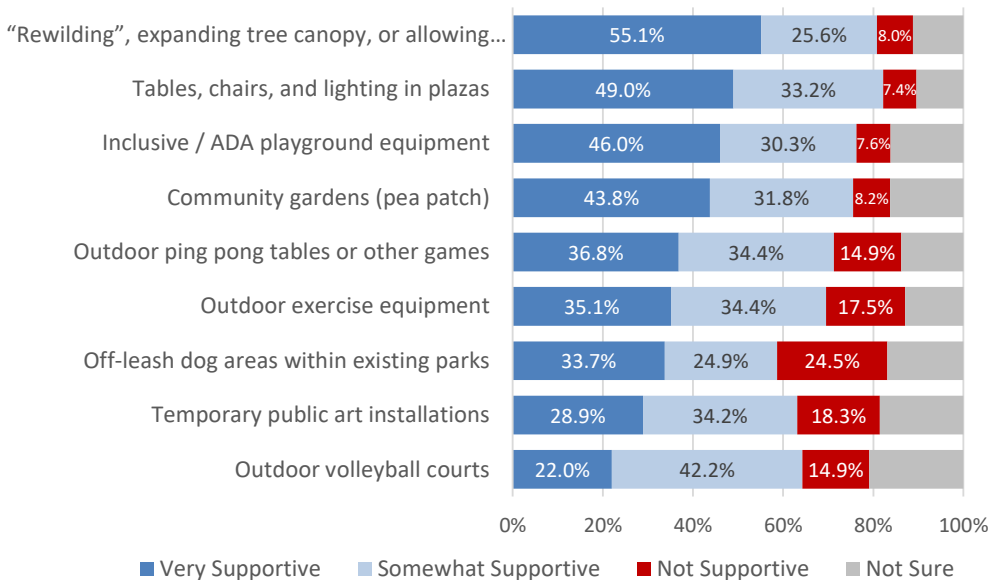
Figure 12. The following list includes higher cost park amenities and facilities that the City of Redmond could consider adding to the park system. Please indicate for each whether you would be Very Supportive, Somewhat Supportive, Not Supportive, or Not Sure.



When given a list of potential low cost park amenities the City could consider adding to the park system, majorities of respondents were supportive of all options listed. They were most supportive of rewilding natural areas, tables and chairs in plazas and all-inclusive playgrounds.

For lower cost amenities, there were few difference between the mail and online survey responses or by age group. Tables, chairs and lighting in plazas and outdoor ping pong were slightly more supported by respondents under 45 years of age. Overall, female respondents were more supportive of each of the amenities listed than male respondents. Also, respondents living in Downtown were more supportive of tables, chairs and lighting in plazas than other city neighborhoods. Those who identified as Latinx were slightly more supportive of tables, chairs and lighting in plazas. No other significant differences were noted by ethnicity, geography or age group.

Figure 13. The following list includes lower cost park amenities that the City of Redmond could consider adding to the park system. Please indicate for each whether you would be Very Supportive, Somewhat Supportive, Not Supportive, or Not Sure.



What recreation and park investments would residents prioritize?

Respondents were asked to rank a list of potential recreation, park and open space investments. Respondents to both the mail and online survey ranked maintaining existing parks and amenities to extend their useful life as the top priority. Also, respondents to both the mail and online survey ranked the same items as their top three priorities: maintaining existing parks, expanding trail opportunities, adding new amenities at existing parks. Mail survey respondents were more strongly supportive of maintaining existing parks, by approximately eight percentage points.

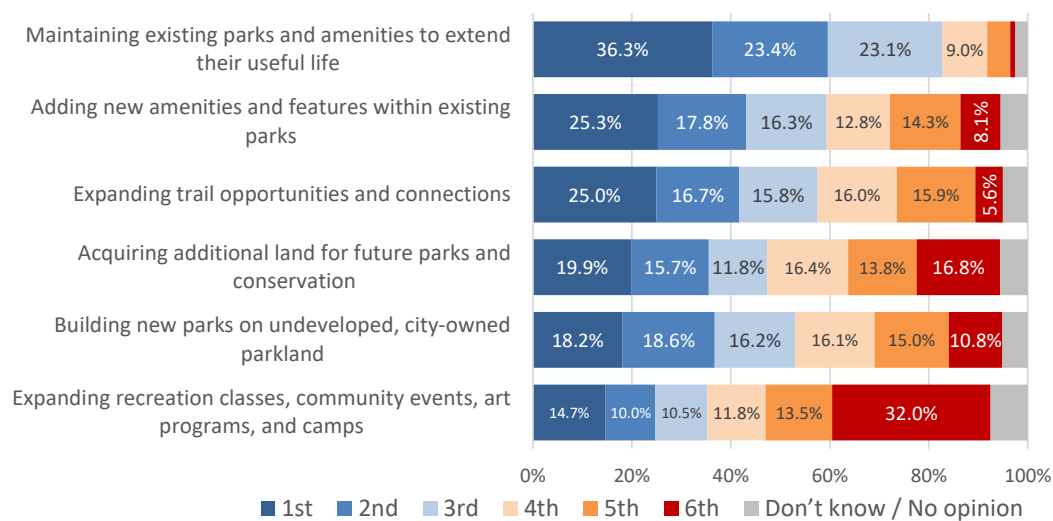
However, respondents to the mail survey prioritized expanding trail opportunities as their second highest priority, while those who completed the online survey prioritized adding new amenities and features within existing parks as the second highest priority. Respondents in both the mail and online surveys ranked providing recreational programs as their lowest priority.

Respondents to the mail survey over 55 years of age more strongly favored building new parks on existing city-owned land, and those between 35 and 54 more strongly favored expanding trail opportunities.

Respondents living in Idylwood placed a slightly higher priority on adding new amenities at existing parks, and respondents living in Bear Creek / SE Redmond placed a slightly higher priority on building new parks on existing city-owned land. Responses did not vary significantly by gender.

Figure 14. For the following list, indicate how you would rank the priority for each (1st priority is highest and 6th priority is lowest). Mark each ranking number only once.

Mail	Online
1. Maintaining existing parks and amenities...	1. Maintaining existing parks and amenities...
2. Expanding trail opportunities and connections	2. Adding new amenities within existing parks
3. Adding new amenities within existing parks	3. Expanding trail opportunities and connections
4. Building new parks on city-owned parkland	4. Building new parks on city-owned parkland
5. Acquiring land for future parks and conservation	5. Acquiring land for future parks and conservation
6. Expanding recreation classes, events & camps	6. Expanding recreation classes, events & camps



Do residents have specific improvements they would like to see?

Respondents were asked to describe one thing that they would like to see the City of Redmond do to improve parks, trails, or natural areas. While respondents provided over 800 specific comments and ideas, a few themes emerged:

- The highest frequency comments related to interest in additional pickleball courts, areas for off-leash dogs, trails, cricket fields, and ongoing maintenance.
- Respondents expressed interest in, and enthusiasm for, a wide variety of park improvements listed elsewhere in the survey, including the development of playgrounds, off-leash dog areas, and sport-specific facilities, including fields for cricket and rugby.
- Comments related to dogs included interest in off-leash dog parks, in addition to the need for better dog waste pick-up and management, unleashed dogs in parks and on trails, and dogs in the water at Idylwood Park.

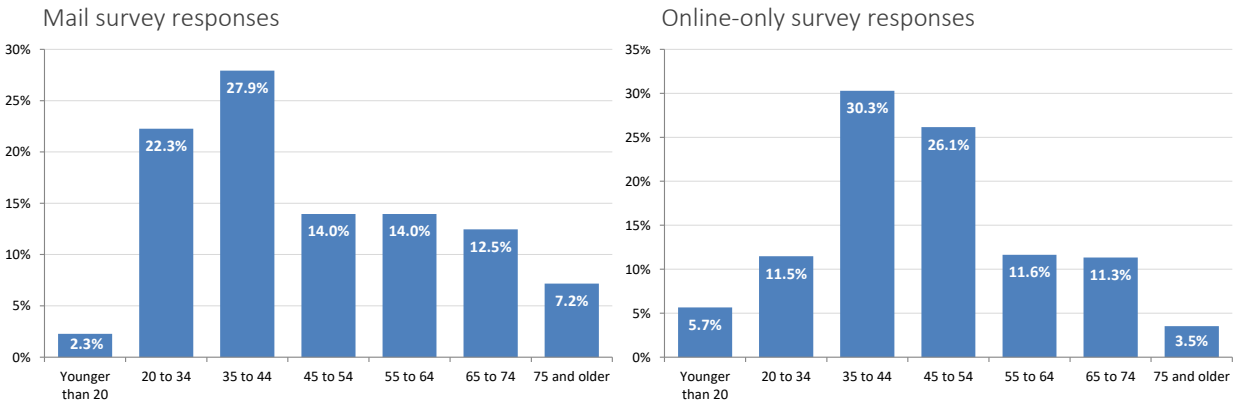
- Respondents would like to see continued investment in the expansion and maintenance of the city's trail system – both paved and soft-surface trails. Several respondents also asked for investments in pedestrian and bicyclist access and safety improvements (sidewalks, crossings, bike lanes, etc.), as well as mapping, wayfinding signage, and etiquette communications.
- Numerous respondents expressed a desire for continued site management and safety, including concerns about general maintenance, security lighting in parks and on trails, dog waste, trash, and potential car prowls.
- Several comments were made in favor of additional user conveniences, such as the need for more restrooms in parks and along trails, security lighting, and additional parking at popular parks and trailheads.
- Several respondents offered interest in additional events and public art displays, as well as interest in another community center and pool.
- Some respondents about the ongoing development occurring in Redmond and tall buildings shading downtown areas. Related comments included interest in additional parks and open space lands, access to nature, preservation of urban trees, and opportunities for places to garden.

The full list of write-in comments is provided at the end of this summary memo.

Demographics

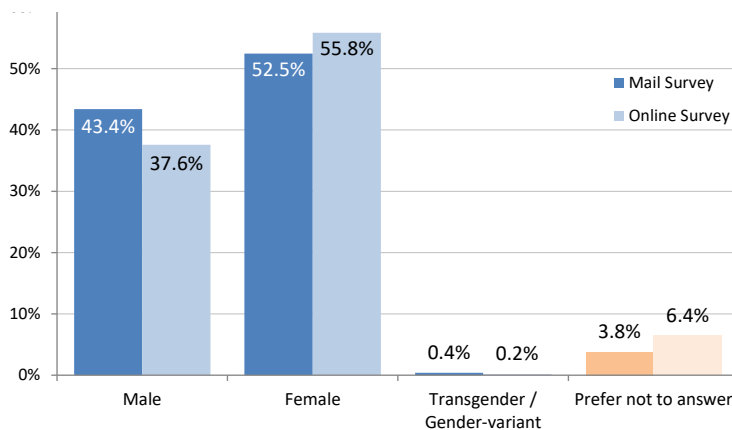
Age

Overall, approximately half of respondents were between 35 and 54 years of age (52%). Online-only survey respondents tended to be younger than those who responded to the mail survey with a larger percentage of middle-age respondents –68% were between 35 and 64 years, 17% were under 35 years old, and only 15% were over 65.



Gender identity

Female respondents took the survey at a slightly higher rate than other genders. In all, female responses represented 55% of the total survey collection, which is also slightly higher than the US Census estimate of 49.5% population citywide.



Race and ethnicity

A majority of respondents (54% combined between mail and online surveys) identified as White/Caucasian, which is close to the US Census estimate of 57% citywide. Responses were closely aligned between the mail survey and the online-only survey. However, only two-thirds of all survey participants (65%) provided responses to this question.

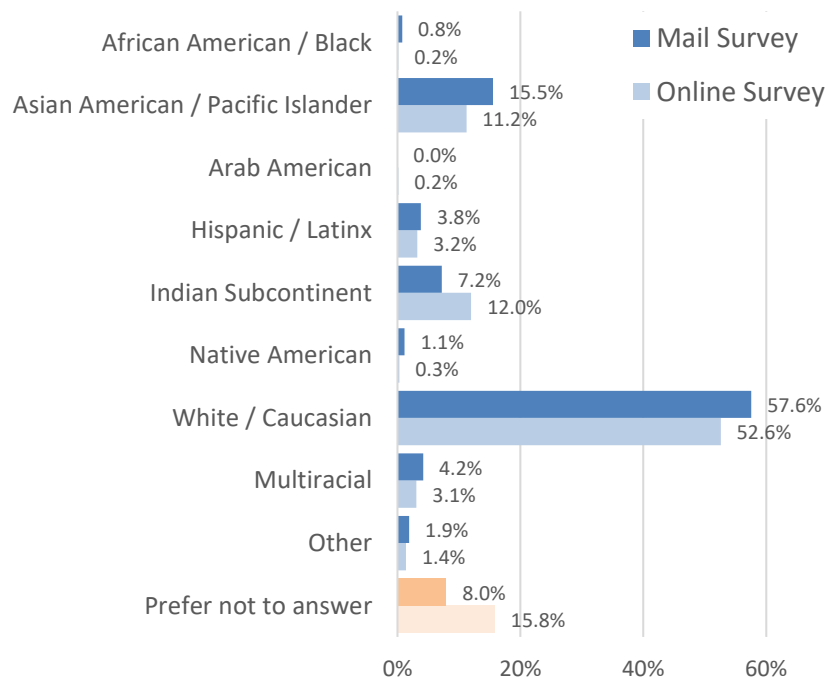


Figure 15. Comparison of survey responses to US Census for race and ethnicity responses.

Race / Ethnicity	Survey Combined	City of Redmond*
African American / Black	0.3%	2.4%
Asian / Pacific Islander	23.2%	44.8%
Native American	0.5%	0.4%
White / Caucasian	54.0%	48.9%
Other	1.5%	3.4%
Multiracial	3.4%	8.9%
Hispanic / Latinx	3.4%	7.6%

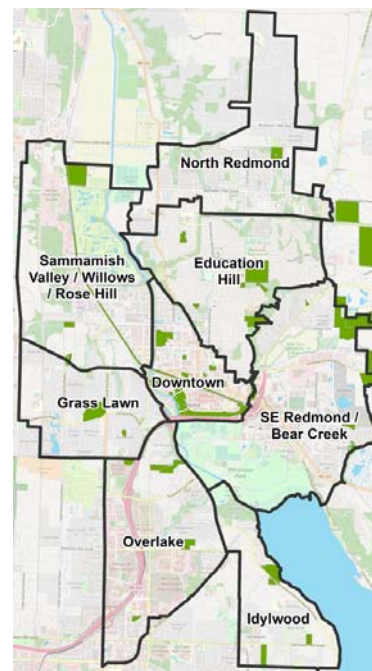
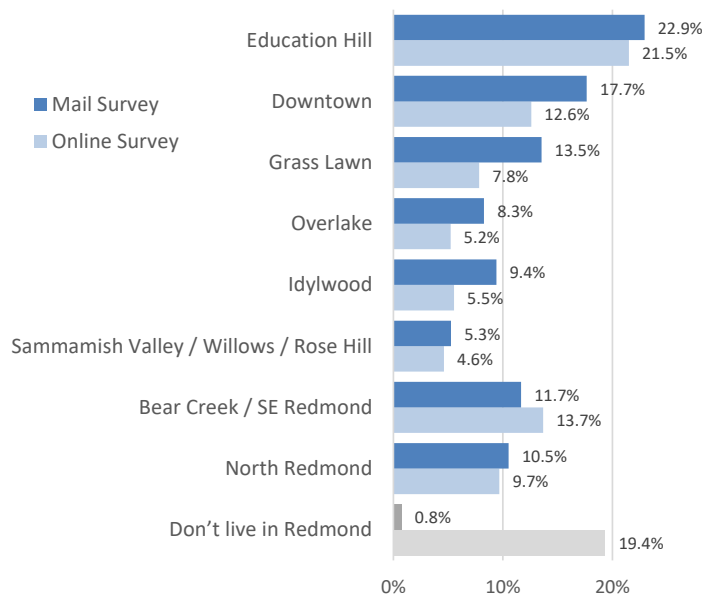
* Sources: Race data from US Census 2020 Decennial Census Redistricting Data. Ethnicity data from US Census 2020 ACS 5-Year Estimates

Having or living with a disability

Approximately 8% (73 out of 910 respondents) identified as having or living with a disability.

Location of residence

Survey respondents live predominantly in Downtown, Bear Creek / SE Redmond or Education Hill (49% combined between mail and online surveys). Respondents to the online survey were similarly distributed across the city compared to the mail survey, with slightly higher representation of residents in Bear Creek / SE Redmond. However, a larger portion (19%) of online-only respondents do not live in the city. The survey response distribution between Redmond neighborhoods also aligns strongly with the City's neighborhood-based forecast using Washington Office of Financial Management population estimates.



ATTACHMENT 1. SURVEY INSTRUMENT



Redmond
WASHINGTON

Community Survey on Parks and Recreation

The City of Redmond is beginning a community-led process to update its citywide Parks, Arts, Recreation, Culture, and Conservation (PARCC) Plan. Your opinions are important to the City and will help inform how we update the PARCC Plan. Responses are anonymous.

1. On average, how often do you visit or use a Redmond park, trail, community center, or open space?

- | | |
|--|--|
| <input type="checkbox"/> Daily | <input type="checkbox"/> Once a year |
| <input type="checkbox"/> At least once a week | <input type="checkbox"/> Less than once a year |
| <input type="checkbox"/> A few times a month | <input type="checkbox"/> Never |
| <input type="checkbox"/> Once every few months | <input type="checkbox"/> Prefer not to answer |

2. Rate your household's overall satisfaction with each of the following City of Redmond Parks and Recreation programs, events, and facilities. (Check only one box in each row)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Not Sure / No Opinion
Redmond city parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways in Redmond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public visual art in places like parks, city buildings, streets in Redmond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art, music, cultural facilities in Redmond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community events, gatherings and concerts in Redmond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indoor community centers in Redmond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How would you rate the condition of each of the following parks or community centers?

	Excellent	Good	Fair	Poor	Not Sure / No Opinion
Your nearest, Neighborhood Park (examples: Meadow Park, Spiritbrook Park, Westside Park, Smith Woods)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Redmond's Community Parks (Grasslawn Park, Farrell-McWhirter Park, Idylwood Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Redmond's Urban Parks (Downtown Park, Edge Skate Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Redmond's Natural Resource Parks (Heron Rookery, Watershed Preserve)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Redmond's Community Centers (Redmond Community Center at Marymoor Village, Old Fire House Teen Center, Redmond Pool)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails (Redmond Central Connector, trails at Watershed Preserve, Evans Creek Trail)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. What is one thing that the City of Redmond can do to improve parks, trails, community centers, arts, recreation programs, and/or open space?

The City of Redmond is using the services of a consultant team who specializes in park and recreation planning. Please return your completed survey in the enclosed Return-Reply Envelope addressed to:
Conservation Technix Inc.
PO Box 885

We'll now ask you three questions about (#5) using Redmond parks, trails, and open spaces, (#6) attending Redmond events, and (#7) participating in recreation programs and classes.

5. Different activities and amenities bring people to city parks, community centers, and open spaces. Please indicate if your household uses these park features **AND** indicate if the current offerings are adequate or not.

	Have visited / used in a typical year (pre-COVID)?		Should there be more or less of this type of activity or amenity available?			
	Yes	No	More Needed	Current Offerings are Adequate	Fewer Needed	Not Sure / No Opinion
Picnic areas, barbecues, and shelters for group gatherings	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relaxing / visiting nature / meditation	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Farm visit / wildlife viewing	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails for walking, running, hiking, biking, or riding horses	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bike skills / Pump track	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skate park	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor splash pad / water spray park	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Swimming pool / swim beach	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fishing dock	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exercise dog / Off-leash dog area	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public art installations, performances, and events	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Art, music, and clay studios	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport fields for cricket	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport fields for soccer, football, rugby, and lacrosse	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport fields for baseball / softball	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sand volleyball court	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Basketball courts	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis courts	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pickleball courts	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disc golf course	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community garden / pea patch spaces	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. The City of Redmond offers or supports many community events throughout the year that are free to the public and utilize city staff resources and funding. For each community event type listed below, indicate if your household has attended in the past **AND** indicate whether each is a High Priority, a Medium Priority, a Low Priority, or Not a Priority for your household.

	Have attended / participated in a typical year (pre-COVID)?		For my household, these types of events are...			
	Yes	No	High Priority	Medium Priority	Low Priority	Not a Priority
City Produced Signature Events (such as Derby Days, Redmond Lights)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Produced Events (such as Ananda Mela with Vedic Cultural Center, Cinco de Mayo with Centro Cultural Mexicano)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Music Concerts (Rockin' on the River, Buskers at Downtown Park)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cultural Arts Performances (film screenings, poetry readings, dance recitals)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Temporary Public Art (sculptures, murals)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Educational Lectures and Art Workshops (Cascadia Gardening series, Poet Laureate writing workshops)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. The City offers different kinds of recreational classes and activities throughout the year. Please indicate if your household has participated or used each of the listed recreation program types in the past AND indicate if the current offerings are adequate or not.

	Have participated in a typical year (pre-COVID)?		Should there be more or less of this type of activity or resource available in the future?			
	Yes	No	More Needed	Current Offerings are Adequate	Fewer Needed	Not Sure / No Opinion
Senior programs, classes & activities for adults 50+ (art, crafts, social clubs)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior Fitness classes for adults 50+ (Line dancing, Zumba, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior Lunch Programs for adults 50+ (Senior Lunch & Meals on Wheels)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult programs, classes & activities (arts, crafts, music, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Fitness classes (Jazzercise, Yoga, Cycling, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Sports leagues (volleyball, soccer, softball, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen programs, classes & activities (life skills classes, art, music, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth programs, classes, and activities (arts, crafts, music, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Sports Programs (youth basketball)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth summer camps (Farm & Pony, Nature Vision, sports, Cartoonaversity)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family programs, classes, and activities (sing a long, story time, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Farrel-McWhirter programs, classes, and activities (farm, nature, outdoor)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Farrel-McWhirter equestrian lessons	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adaptive Recreation (adaptive basketball or soccer, social events, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreation Community Events (5k races, Rockin' on the River, Cornhole, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Gardens	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Redmond Pool (swim lessons, family swim time, etc)	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Party Packages	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Please CHECK ALL the reasons why your household does not use Redmond's Parks & Recreation more often, including visiting trails, attending recreation programs and activities, community events, or visiting community centers. (Check all that apply)

- | | |
|--|--|
| <input type="checkbox"/> N/A - Does not apply to me | <input type="checkbox"/> Programs are held in a language I am not comfortable speaking |
| <input type="checkbox"/> Do not want to participate / Not interested | <input type="checkbox"/> Don't offer activities or events I'm interested in |
| <input type="checkbox"/> I am too busy; no time | <input type="checkbox"/> Poor quality of programs |
| <input type="checkbox"/> Not aware of programs, events, or parks | <input type="checkbox"/> Held at inconvenient times |
| <input type="checkbox"/> Age or physical limitations | <input type="checkbox"/> Held at inconvenient locations |
| <input type="checkbox"/> Classes or programs are full | <input type="checkbox"/> Lack of convenient transportation or access |
| <input type="checkbox"/> Need childcare in order to participate | <input type="checkbox"/> Too expensive / Don't know about or qualify for reduced fare |
| <input type="checkbox"/> Health and safety concerns / COVID-19 | <input type="checkbox"/> Difficult to register online |
| <input type="checkbox"/> Loud noises or other sensory limitations | <input type="checkbox"/> Other: _____ |

9. The following list includes higher cost park amenities and facilities that the City of Redmond could consider adding to the park system. Please indicate for each whether you would be Very Supportive, Somewhat Supportive, Not Supportive or Not Sure.

	Very Supportive	Somewhat Supportive	Not Supportive	Not Sure
All weather turf fields (baseball, softball, soccer, lacrosse)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cricket field	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Splash pad / water spray features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
River and lake access (kayak launch areas, fishing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multiuse walking & biking trails within the park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Performing Arts Venues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmental Education Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional picnic shelters / Small gathering spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Campgrounds / Overnight facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. The following list includes lower cost park amenities that the City of Redmond could consider adding to the park system. Please indicate for each whether you would be Very Supportive, Somewhat Supportive, Not Supportive or Not Sure.

	Very Supportive	Somewhat Supportive	Not Supportive	Not Sure
Community gardens (pea patch)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor volleyball courts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inclusive / ADA playground equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Off-leash dog areas within existing parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Temporary public art installations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tables, chairs, and lighting in plazas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor ping pong tables or other games	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
"Rewilding", expanding tree canopy, or allowing select areas to be naturalized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor exercise equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. For the following list, indicate how you would rank the priority for each (1st priority is highest and 6th priority is lowest). Mark each ranking number only once.

	Select each priority ONLY ONCE.						Don't know / No opinion
	Highest priority → Lowest priority						
	1st	2nd	3rd	4th	5th	6th	
Adding new amenities and features within existing parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building new parks on undeveloped, city-owned parkland	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintaining existing parks and amenities to extend their useful life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acquiring additional land for future parks and conservation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expanding trail opportunities and connections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expanding recreation classes, community events, art programs, and camps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

We're asking these demographic questions to help us evaluate the effectiveness of our outreach activities. It's important that you provide a response to each question.

12. What is your age?

- Younger than 20
- 20 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 and 74
- 75 and older

13. In which Redmond neighborhood do you live?

- Education Hill
- Downtown
- Grass Lawn
- Overlake
- Idylwood
- Sammamish Valley / Willows / Rose Hill
- Bear Creek / SE Redmond
- North Redmond
- Don't live in Redmond

14. Which gender do you identify with?

- Male
- Female
- Transgender / Gender-variant
- Prefer not to answer

15. Do you identify with having or living with a disability?

- Yes
- No
- Prefer not to answer

16. Which of the following best describes your racial and ethnic heritage?

- African American / Black
- Asian American / Pacific Islander
- Arab American
- Hispanic / Latinx
- Indian Subcontinent
- Native American
- White / Caucasian
- Multiracial
- Other (please specify) _____
- Prefer not to answer



ATTACHMENT 2. OPEN-ENDED RESPONSES (un-edited; non-English responses included as original & translated)

Question 4. What is one thing that the City of Redmond can do to improve parks, trails, community centers, arts, recreation programs, and/or open space? (open-ended responses)

Mail Survey

- Increase security/organize watches at parking lots.
- It could improve to have more QR codes in the trails with the maps of the parks. Also, I would like more events in the main library to be used as community center.
- Having more trails that are separated from the road - the river trail ends up being extremely crowded on nicer days showing how much demand there is for green spaces that are separated from cars.
- More flat and smooth paths/areas for roller skating. Also more open/free spaces for creating and art (knit/crochet/embroidery circles, painting studios, etc.)
- support trees, increase tree canopy, fight drought conditions that kill trees by watering young trees, etc.
- Safety - make sure it's safe around the parks
- Have more off leash areas for dogs.
- Add a playground downtown. I live a ten minute walk north of the library, but the closest playground is Anderson Park which is miles away and too far for little kids. A playground at the City Hall campus would be wonderful for the people who make downtown Redmond their home. Right now it seems like it is only for young professionals who just live in the apartments for a few years and then move on.
- Add more kids play area
- More dog friendly parks
- Would like to see some covered facilities (temporary coverings) - so some activities can be enjoyed year round.
- More parking spaces (Idylwood is always busy, even overflow parking; bike racks for local access; kayak unload stations)
- Please bring more gardens to community, even small garden bed filled with low maintenance flowers and a pumpkin (again - low maintenance plant) will be huge for little kids
- regular maintenance
- More free outdoor movies with n summer and more soccer girl and women group sports
- More nature and bike trails
- Better maintenance of trees and grounds. Use leaves (don't waste), mulch, chips more around trees and shrubs. Use chips for wet areas to build soil and calcium compounds to help break clay.
- More garden spaces please.
- Encourage use, by sending out a high-level map that identifies each park and its offerings. Ie. Swing set, climbing equipment, space for play or picnics.
- I already mailed in my completed paper copy.
- Better trail signage at Watershed
- More open space, less development. When was the last time Redmond added any green space or a new park?
- More bathrooms would improve the parks.
- It would be excellent if dog-accessible trails had regular dog poop bag stations and potentially even signage about picking up after pets. For example, the trail that runs from Bridle Trails to Marymoor Park is often littered with dog poop. The section next to the golf course sometimes has piles every 10-20 meters, greatly diminishing the quality of the trail and the trail-walking experience.
- Restrooms added on trails
- A sidewalk on the south side of NE 95th St between Avondale Rd and Evans Creek Trail would make it much nicer to walk to

Bear Creek Park. Currently you have to walk on the road, which can feel unsafe as many vehicles exceed the 25mph speed limit considerably.

- I honestly don't know at this point
- Maybe add a couple of more art structures to the parks.
- More events
- Continue to extend trails
- Continue to look for ways to maintain the level of excellence currently happening.
- Re-open the indoor rental facilities (e.g., Adair House)
- Better cleanup of horse waste on trails
- have more programs (about once a month) and advertise them well too
- Reducing how much you see/hear the busy streets nearby
- My prime reason to choose Redmond suburb was its parks and trails. My family visits them more than twice per day. Although they are in great condition, my biggest disappointment is lack of playground in most of them. I would request for more play areas - if not big at least install few slides, swings, activity towers, sand play in more parks. Also, more pickleball courts will be a good add-on. Its popularity is increasing and more and more people are interested in it but the courts are in very few parks.
- Always plant more trees.
- Don't use any of the above!
- have more trails and add more picnic benches so that families can have picnics
- Could you please add a fenced small dog area in Marymoor or a separate free-run park for small dogs?
- Add more fenced green spaces for dogs around town—not just at Marymoor
- Provide places to sit on trails - as I age, I need more breaks during walks
- RE: new Sr/Comm Center - In the schematic drawings, design and amenities, please design the areas specifically for seniors: chair seat heights +1"-2" higher, chair arms to assist in rising from chairs. Concrete seating, the same - higher seat height = 19"-20". Rocking on the River: I see new schedule (applause), but note to have recommended low beach chairs. Know your audience. Seniors cannot sit in low beach chairs. Rope off a small area center/front for blanket and low seating. All other typical camping height chairs can then seat around the low ones
- Improve night time lighting along trails
- Less 5 story apartment complexes, more open park areas. Dog park in downtown Redmond. More usable public space around built complexes that are beyond concrete benches and/or park benches
- Grass lawn Park needs more parking space
- More trash cans would be great!
- Communication. I wasn't aware some of the programs listed here. Either a flier or letter with upcoming events will help.
- Create more parks with facilities for kids
- Small parks like Spiritbrook park doesn't have a restroom. It's a small park but I don't walk back home for 10 minutes to use restroom. Also, kids need a restroom more often so I wish there was a small restroom in the park.
- As we live in Southeast of Redmond it would be nice to have a park/playground here as well or at least kid and stroller friendly paths connecting the existing parks and trails (connection with Perrigo park, stroller friendly street crossing to Lk Sammamish trail).
- The Southeast Redmond Park and trails would be perfect here. Thank you!
- Open senior center with pool for water aerobics
- Continue safety (good currently). Continue maintenance. Advertise existence (include with water bill?)
- Return control of all the land back to its original caretakers, the Snoqualmie people, and an immediate moratorium on any further destruction ("improvements") of pre-colonial-contact conditions
- Get more land

- I love Redmond
- Plant more trees! Too many trees have been sacrificed in the name of growth. The sheer number of apartments has reduced the tree canopy and we could use more shade
- More open spaces in city of Redmond - too many apartments
- Get the senior center built. (and don't try to make it a community center)
- Most of every park I've been to is great, but I've noticed in my neighborhood park (Westside Park) has no lights. At night, it's pitch black. I feel like a couple lights would be great.
- Redmond does not seem to have a special needs program similar to Bellevue (Highlands Center, etc.). Also, we are far behind most areas in aquatic facilities
- On community trail used by walkers, bikes, etc., please post sign for proper side of trail for each mode (i.e. bikes, skateboards on right; foot traffic on left facing oncoming traffic. Vast majority get this wrong.
- Build a new community center similar to the Mercer Island Community Center
- fix and/or replace trail maps
- Connect the equine trail around Farrel-McWhirter to Juel and construct a perimeter equine trail at the Juel property park, so there is a larger "figure 8" equine trail
- Develop ways to minimize car trips, car speed and need for cars to enjoy parks/trails. Slow speeds to 20 mph like school zones
- It would be nice to see more garden spaces. Whether it's garden/flower bed with native plants in parks or community gardens
- Better landscape maintenance
- Walking on the many trails is often very dangerous because many bicycle riders go much much faster than the 15 mph speed limit. Sometimes they are 2-4 abreast. So dangerous for pedestrians like my wife and me
- The bathrooms are often pretty unappealing or nonexistent. It would be nice to have more (native) trees instead of fields of grass. Otherwise, the parks are pretty nice
- more arts please
- Give more information about availability of various arts and programs
- Provide more as they are already packed with people
- More - and places to park cars outside of neighborhood parks
- As light rail moves in, ensure they do not become homeless encampments
- Add some porta potties to the trails
- Have more events
- Ask horse riders to clean horse manure off the trail - they are sharing the trail with walkers and bikers
- Provide more space for teenagers. Almost every park has a playground, but nothing for teens - skate structures or some cool hangout space. Also, please install bike racks. I often bike from home to Idylwood, but have no space to lock a bike.
- Please take down the multiple eye sore "no lifeguard" signs at Idylwood Park that were put up in haste during COVID. Our community detests these. They are over the top. If there isn't a lifeguard, there isn't a lifeguard. The signage is pointless. One sign is enough. This matter is important and will pursued until they are removed.
- put fake grass (turf). Given the amount of rain we get, turf is safe for younger kids (eg. Totem Lake playground)
- Improve enforcement of leash and scoop laws
- More and improved indoor bathrooms on trails and in parks
- The Watershed trails are becoming unwalkable due to all the rocks. The Downtown Park is not safe for young kids and the profanity laced music at the Holiday Light Walk was inexcusable. Who clears your music?
- Redmond Parks and Trails is one of my favorite reasons for living here. Idylwood, Ardmore and Farrel McWhirter and Watershed are my favorites
- The pickleball/tennis court at Meadow Park pools up with water when it rains. If something could be done, that would be

nice

- I haven't lived here long enough to know the parks and rec areas in the area.
- Signage: especially re dogs. Example: Idylwood Park. Dogs are not allowed in water. Most people allow their dogs in the water. Dogs must be on leash. Many dogs are not. It is too easy to ignore/not see the posted rules re dogs
- Start and complete the senior center
- Enforce noise ordinance in Redmond downtown area. Ordinance limits are broken during all times of the day and night and weekends. Enforce "keep pets on leash" and "pick up after the pet". There is a lot of dog poop (residual as well) left around the park grounds. Health hazard.
- More space for off-leash dogs. More spaces for drones and other RC models without requiring club membership (currently just 60 Acre Park)
- More parking
- Trails can have drinking water ports at regular intervals.
- We love the parks + think the city is doing a great job! Continuing to preserve a peaceful, natural setting is our top priority.
- Upkeep and maintenance of sidewalks needs to be improved in terms of vegetation and safety issues. While the parks and trails are in good condition, getting to them as a pedestrian is not ideal
- Encourage people to put their trash in trash cans or take it home
- I played soccer a lot at Grasslawn Park/Hartman/Perrigo. Hartman Park is good since it just replaced turf two years ago, but Grasslawn/Perrigo definitely need a new artificial turf
- More small playgrounds (i.e., Downtown Park / City Hall). Address the homeless problem
- Need more parks, open space, less apartments with no parking
- Make more concert venues
- Include slides/swings in Redmond Downtown Park
- add off-street bike trails
- timely/continued maintenance, better advertising of various events/resources.
- Living on Education Hill we can hear the bass of music events at Marymoor. Not the music, just the bass. Please improve the sound stages, so the bass does not travel.
- Provide public restrooms
- The legs relaxing rocks which tells to relax your feet
- Keep them clean of overgrowth (trails in summer). Safety when attending venues at Marymoor is a concern. Dog park can be too crowded. Activities for children I could attend as they occurred while I was working
- Our use of Redmond parks and trails has been very limited. We have not utilized any of the programs or community centers even though we lived in the area for over 30 years. This is partly due to our kids and grandkids living out of state and also being so close to Bellevue city limits (one block)
- Quit building huge monstrosities without any aesthetics (in particular one directly west of Downtown Park!) just to name one! The city of Kirkland does a much better job of melding condos/apartments into existing neighborhoods than does Redmond. You really let the seniors down when you let the senior center rot! Less money to fix than build a new one! Shame on you!
- Provide more benches. So many trails and places to walk, nowhere to sit. No programs are available for black people. Programs should be added for that portion of the community. Every race is represented except black people
- Need the Senior Center back. No sharing!
- Limited spending. Don't waste money, so can lower tax rate
- More music, more terraces, more use of the downtown park, more shops, more funky
- Keep trash cleaned up in and around parks. Keep homeless or campers out of parks
- Work with King County to get disc golf at Marymoor
- Make parks/trails less polluted

- More tennis courts. Lighting at night for tennis court
- More owls please! More animals to pet at Farrel-McWhirter Park
- Better signage on watershed trail. More adult craft courses - beading, glass making, painting, etc.
- More focus on enjoying nature - less focus on sports teams
- Our main complaint is that the trails and parks are often too crowded.
- Not enough cut-throughs to the road on parts of the central connector/sammamish river trail
- too hard to get to marymoor from sammamish river trail. you have to be on the highway side which is inconvenient if you're further down towards the mall
- More events like the So Bizzare events a couple of summers ago
- Expand/create more inter urban trails
- More pools
- Install night time lighting on trails
- Some more playground for young children would be great, also the Redmond city park looks really dull
- Continue to plan for future parks and natural areas/open space as residential growth continues. Consider if it is feasible to have a walking bridge over highway 520 to allow a direct walking connection between downtown Redmond and Marymoor park.
- More connected trails between parks. I really enjoy Marymoor Park and Wilmot Gateway Park in Woodinville because they are accessible from the Sammamish River Trail.
- Keep the space clean
- Make sure they are safe. A lot of these parks feel unsafe at times. This includes, people, maintenance and keeping landscaping up.
- Provide more restrooms
- Improved maintenance within right of way and more art with public infrastructure,
- More bike trails
- More pottery classes for kids. More nature preschools. The program at Farrel-McWhirter is excellent and more kids need to benefit from this experience
- Extend the Willows Rd. bike trail to the stoplight that will be across from Meta's Building X. Riding on Willows Rd. is dangerous & in a year there will be a lot of people in the new building.
- Have more available events for adults without kids
- Run the Redmond Pool on their own. Wave aquatics is horribly managing this amazing pool.
- May be it will be useful to add some kind of canopy/gazebo/shelter to open space sites. It will protect from rain in winter and from too bright sun in summer. May be it is worth adding restrooms and drinking water fountain.
- Improve access by bicycle to Redmond Central Connector from South Rose Hill. In the 2017 plan, project TR14 (from description on p28) is an item to create at-level crossing with traffic light:
 - 154th Ave. NE Trail to Old Redmond Rd. (TR14)
 - An alternative (albeit more expensive) would be an additional pedestrian-cycle bridge from Old Redmond and to W Lake Sammamish Pkwy NE to Luke McRedmond Landing.
 - Thanks for considering this specific bicycle accessibility project with high importance - the benefits to the broader community (including users of Kirkland Cross-Corridor via pedestrian bridges over 405 and bike lanes on Old Redmond Rd) will be significant.
- I'd love to see more sports facilities: pull-up bars and dip stations.
- More information to the public about what's available
- It would be cool to have solar lighting along the paths.
- get community input
- Cleaner restrooms. More paved walking paths in parks.

- Increase notification of events/programs at the senior center
- Prevent pets from pooping on grass lawns
- Are sure they build bathroom facilities at parks. They did not at Westside Park.
- Improvements and updates for community centers and rec centers such as the pool.
- Trails don't seem to get the same level of maintenance and repair as other Parks facilities. City could do a better job of keeping trails in like-new condition.
- More family programs for parents + kids of all ages (not just babies or toddlers) and better communication of such program options
- Improve the safety of shared pedestrian/biking traffic on Sammamish river trail.
- I see kids running along Bel Red road from the rowing club to the river trail all the time. The river trail should be extended, protected from the road, as far as the rowing club, or possibly even Idylwood if there's room for it.
- It would be nice to have more swings at parks. Adults enjoy swinging too!
- More public trash, recycling, AND compost bins! There's a decent amount of the former two, but compost bins are sorely missing! This is also just a general feedback for the whole city.
- Continue to keep it clean and sanitary
- Keep investing in maintaining and updating. We love the new Westside Park overhaul and see so many more neighbors enjoying it!
- A dedicated bicycle lane on the roads with separation (e.g. curbstone) to road
- There could have one place for table tennis.
- more trash cans and recycling cans at parks, more treatment for water runoff/less puddles
- Keep them and/or add to the open and green space.
- Make sure they don't become homeless encampments
- Restrooms and parking. Some of these have restrooms that close in the winter and yet they are a ways out of town.
- I'm not sure about other locations but the downtown park (very frequently) and skate park (less frequently) have issues with people smoking cigars, which is very uncomfortable for people.
- Have more open space. Due to recent developments everything is being eaten up. Children should have more options to play in the park for their growth.
- Add pickleball courts
- Nothing - very satisfied with everything
- Playground at Farrell McWhirter park
- Shoreline/beach in Idlewood park could be cleaner
- Enforce scoop law better.
- Don't waste money on art, keep the facilities clean and working
- Preserve and build more of them in the city. Make sure urbanization does not take over the entire city and we reserve large lots of land for public/open spaces/parks, etc.
- More bathrooms
- Need more up-to-date swimming facilities similar to City of Bellevue project. More tennis courts similar to Grasslawn Park.
- Scare off some geese from Idylwood, there's a lot of poo
- Downtown city park needs to be enclosed to be adequately available and safe for young children.
- More local off leash dog parks - Marymoor is great but too big for the dog. More seating and benches along paths. More garbage cans along trailways for dog poo (too many people bag and let it sit on the path. More bike paths away from the road. Volunteer program to help with trail maintenance, waterway cleanup
- There is going to be a need for more parks do to the increase in population from all the apartments being built.
- Keep them safe! Don't let Redmond parks devolve into homeless encampments and drug use and crime magnets like

happened to Seattle's parks.

- Pool needs repairs and longer hours. Too expensive— it was cheaper for us to join a private gym with a pool.
- Install paid EV chargers on the parking lot
- Pickleball court in Meadow Park has some cracks. If the courts could pave again, that would be great.
- Create more parking spaces in city parks with water area. It is very hard to find a parking spot in summer, for example, in Idylwood Park.
- In winter, increase water temperature and room temperature in Redmond pool during family swim time. Quite some time my kids couldn't finish family swim because the water temperature was too low and they felt too cold.
- Not all parks have restrooms, please install at least Honey Buckets. Redmond pool schedule is not convenient. Please return old tire swing seat to Meadow Park. Why change working seat to a worse (smaller) one? Install missing footstep protector in Nike park.
- More programs and activities for kids and adults, concerts, fairs.
- Mejoras (Improvements)

Online Survey

- Continue to incorporate ways to help people connect with the natural environment and with the healthy lifestyle of being outdoors and in our parks.
- I'm glad we're building a gym but it will still take a long time. I wish we could use our existing community centers to have more opportunities for indoor sports like volleyball and basketball. I don't like how I have to go and pay at other cities to use their indoor facilities since we don't have those things. I am also disappointed with the summer camps offered, even at a resident rate they were high in price, so I booked elsewhere. For some camps it is cheaper to book with City of Bellevue and pay the non resident rate than to pay the resident rate at Redmond. It's terrible. I would much rather support my city but I still need to be cost conscious. There needs to be more free activities at the community centers, south Bellevue community center has free basketball open gym for families on Saturday mornings and crossroads community center allows kids to use their facilities after school for no charge. What a great way to support their community!
- Provide more pickleball courts
- add dedicated pickleball courts.
- Add more street lights around many of the smaller parks. It's hard to navigate at night.
- There are a lot of root growth under the trails that has caused lifting in some spaces on the different trails. Can be rough when riding a road bike along.
- Also the trail has a noticeable lean to one side. Makes it slightly uncomfortable when running on.
- Would love to have a small/medium fenced dog park in Redmond
- Dedicated walking trail along river (no bikes/wheels)
- aquatic center
- Rugby fields
- Need a open swimming pool
- Need some benches along the river
- need pickleball courts
- Create dedicated Pickleball courts
- Add pickleball courts
- An indoor swimming pool that is:
 - is not deep, "shallow" (4 feet max perhaps), has a shallow end for children, has a gradual sloping entry to get into the pool with guard rails,
 - Can accommodate the elderly, the disabled, children, people who do not necessarily swim that is kept warm enough so the previous groups do not get cold and can easily stay in the water for an hour.

- (Bellevue Aquatic Center's Warm Springs pool is fantastic. We would go Friday nights, last a whole hour and my little ones did not get cold.)
- Warm locker rooms with a bank of private showers
- The City would make lots of money if there was a party room attached on the same level as the pool the could hold 30 people comfortably.
- Implement a pickleball support effort
- Parks and outdoor spaces have always been great. Facilities on the other hand are terrible. The new community center barely scratches the surface for available space. Redmond has plenty of money but lacks creativity, innovation and indoor space when compared to other communities.
- Paved trail all the way around lake Sammamish and a big Pickleball facility at Marymoor park (now that it's the state sport and all :)
- I'm excited to use the Redmond community center again soon for fitness again(went to indoor Zumba classes there pre-covid) please bring back indoor Zumba in the evening.
- Much more outdoor pickleball courts
- Have designated courts for tennis and Pickleball
- Think through the different groups who will use them, from families to senior citizens. Then make sure you know that each area will have adaptations to make it usable for all Redmond citizen groups.
- Pool - provide hair drying and warmer kid friendly pool.
- Local parts - invest in facilities, like playground, interesting trails, etc. in local parks to minimize need to drive to larger parks.
- Need more and better community centers, like Bellevue. Always can use more trails.
- More Pickleball options
- Providing more places to dispose waste, like trash, recycling, and compost
- More partnerships for children's activities to provide more programs
- Love to see more pickleball courts.
- Add indoor tennis and pickleball and have the ability to stent outdoor tennis and pickleball courts for community events.
- Clean up services done by volunteers would make the City of Redmond seem like a cleaner place.
- More communication to Redmond public.
- Add lights to trails, namely the power-line trail between Education Hill and North Redmond. It's way too dark and a bit dangerous at night since I can't keep eyes out for coyotes or bears while walking home after getting off the bus
- Removal of more invasive species
- More accessible recreation and art programs and community centers
- nothing :)
- South bathrooms at Hartman park don't have locks on the stalls?? I'm not sure if there's a good reason for it, but I do know how inconvenient it makes bathroom breaks.
- Be more proactive in invasive species removal. For example, knotweed on the Powerline trail is spreading rapidly, and I've begun seeing knotweed shoots in nearby parks and neighborhoods. While I'm confident in manually removing noxious weeds (Himalayan blackberry, English ivy, etc.) from neighborhood parks, the knotweed is growing on erosion-prone gravelly slopes and needs professional attention.
- Bouncing off of invasive plant removal, there are a concerning number of eastern cottontail rabbits nesting along the Powerline trail. We have reduced numbers of predators, and there's more rabbits every year with little news on what's to be done.
- To sum up: the Powerline trail functions as a wildlife corridor. It should not be optimized for invasive species. The same applies to parks.
- More flowers
- incorporate more trash cans to prevents loose trash and litter

- Incorporate trash cans to prevent litter and loose trash
- Better promote them and preserve their spaces
- More fun infrastructure
- Add more!
- I think that the teen center can use a little love. Expanding it or making it like a stem center / maker space, might bring more people. Also offering more community classes there would be awesome! Think financial aid, college app help, SAT prep, Italian, coding basics, etc. Things that some students may not have available to them.
- Make more off leash dog parks scattered about. Even just small ones. Especially on education hill. Just walkable to them, no parking needed. I suggested and think it would be a really good use of space to have it under the Puget power trail, that way it could be long/bigger. Another thing that should be fixed is allowing dogs on a portion of trail from Redmond ridge to access the power trail. I also wish you'd make a trail from 104th running north- south behind the houses, in the green belt area. There's actually two spots it would be good to make trails. I'd also like the perrigo park trail to connect better on both ends: to education hill or at least Farrell McWhirter, and on the other end up to the neighborhood SE of Costco. So many possibilities but nothing!
- Add more objects of interest like statues related to our history or community art projects. These objects could educate about important topics like climate change and social issues.
- just make more of them :)
- add more arts
- stop taking the boof shacks
- Clean up areas, plant more native species and work on invasive species removal
- Expand or add more activity's
- Add more parks!
- Add pickle ball courts
- Add more natural parks
- Redmond needs more locations with multiple pickleball courts and one location with 12 dedicated pickleball courts.
- Need pickleball courts
- More pickleball designated courts!
- Create more space for pickleball, indoors and out.
- Create more pickleball courts
- We desperately need dedicated pickleball courts and facilities. The sport has gotten so popular that find places to play has gotten very difficultly.
- Add specific pickleball courts as this is the state sport. Do not just reline tennis courts.
- Dedicated pickleball courts complex.
- Improve cleaning, signs
- More space for Senior Programs
- I am looking forward to the new senior/community center! I wish we had a better aquatic center.
- Playground near Bella Bottega area, perhaps in the city hall campus area?
- Also, ensure safety on Sammamish river trail. This includes helping to move homeless on the trail to housing, and stopping bikers that speed through high traffic areas.
- I'm not sure how you get people to litter less, but there's been a ton more litter the past 2 years on the neighborhood trails.
- Gates at the Marymoor dog park. I'm fearful of having my dog hit or hitting another dog.
- Continue the Mixed Media classes/Group!
- Putting growth mindset posters in public places helps people of all ages
- Please create more!

- More pickleball courts
- Stop destroying old growth, tall trees which give shade, wind protection, beautiful landscape of traditional Redmond. Replace old trees cut. Protect trees from beaver destruction.
- I would really love to see mileage markers on the Redmond trails through the city and along the Slough. Ideally in quarter mile intervals, e.g. starting at Marymoor and heading towards Woodinville on the Slough. And then whichever direction for the walking trails through the city and along the old railroad tracks.
- Need an adult intermediate tap class that will be ongoing.
- We need a first base line bullpen at Hartman park (Les Dow) field. We do not need new cages at Hartman. The outfield could use a new drainage plan as if it rains the outfield is extremely soft. The light fixtures at Les Dow field need to have a light pointing up because if the ball goes above the lights currently the ball disappears. The dugouts could use a renovation as well, changing them to the big league style dugouts with a 3/4 height fence in front (about 4 feet high). this would improve the safety of the dugouts because currently players cannot see the game adequately from the dugout so they stand in the doorways or on the field where they are completely exposed.
- Downtown park needs more "all seasons" areas. Covered areas / Fire pits. Go visit Totem Lake Village and get inspiration.
- Provide more pitches to play cricket.
- More cricket grounds
- More pickleball courts
- Cricket Ground
- I'd like to see music or art events.
- Improve parking
- Build more party , covered shelters since it's always raining
- Add more community pools
- Add more sports grounds for variety of sports like Cricket, tennis etc.
- Open more cricket fields given the overwhelming interest in the sport!
- Cricket facility
- More cricket grounds
- More cricket grounds
- A playground within walking distance of downtown park would be nice.
- more opportunities for indoor pickleball
- More concerts, better publicized. Better publicity for events downtown. More food/arts/street events. Music! Music! more music!
- Create more of play spaces / green spaces which are safe and less of expensive structures.
- Can we get cricket friendly grounds?
- Downtown has no parking and the park is useful only to the condo dwellers
- Keep grass slightly more maintained for cricket ball to travel further.
- Make a Cricket ground
- Juel Park
- Add Cricket Field
- Cricket facility
- Create more cricket fields... on the latest survey cricket is fastest growing sport in US and there is a lot of traction given 2023-24 T20 worldcup will be in US.
- Water fountains, more space for kids to play
- More art related classes
- Cricket facilities

- Investment in more indoor sports parks (basketball, indoor flag football, micro soccer, cricket)
- investment in dedicated cricket facilities.
- Notice board of events happening at the park throughout the month
- Monitor/Remedy the mold/fungal growth on the new natural wood playground equipment at Westside Park.
- Cricket field and infrastructure
- Cleaner restrooms
- With growing interest in cricket in the community, I request to consider investing into cricket fields and nets.
- Clean up the community teen center, do a small renovation on walls, ceiling, carpet/ floors, and doors. Better maintenance on the trails, like cutting/shaving down bushes and vines that cover up walkways.
- Build Cricket Grounds, as there are lot of people who love Cricket and its sad to see very few Cricket Grounds in Redmond
- Make some cricket grounds
- More ground to play cricket
- Add more outdoor sports like cricket for kids to engage and do team building activities
- Have more grounds dedicated for the game of Cricket!
- More outdoor gyms, Pickleball courts. Also, I know there are professional instructors but community driven recreational learning events like how to safely kayak in sammamish river trail or learn fishing for kids etc. also there are not enough instructors for swimming pools for kids during summers or otherwise. More camps over weekends for kids through out the year not just summers.
- More diverse recreational programs and games
- Since lot of our kids and parents in the community are interested in promoting Cricket as a sports and make it easy for kids play cricket in some of the community ground we would like to see how remind city is planning to accommodate the growing demand and need to have dedicated facilities for Cricket through out the year . We are seeing big investments from city councils in California in cricket and with growing popularity and demand of Cricket as a sports in the community we will appreciate City making concentrated effort to build facilities in partnership with private companies .
- Given more interest in cricket in the region, it would be nice to provide more options for kids and adults to practice by allowing the groups to practice in the Redmond parks with proper infrastructure being provided. At a minimum, please provide a pitch (90' x 8' strip) with nets so that teams can practice.
- Setup Cricket field for kids to practice
- Cricket Grounds & cricket batting cages
- Can we add more slides and swings for kids, cricket and badminton courts.
- More support for cricket sports fields
- More restrooms
- Moore dog parks
- Make a cricket ground for all the cricket players who struggle every weekend playing in poor grounds that basically serve as gardens.
- Have more cricket grounds
- Help and develop cricket fields around the area
- Need cricket grounds. Cricket is the fastest growing sport and we have scarcity of grounds for youth to learn and grow
- Make a cricket ground
- Please provide more cricket playing fields
- PLEASE add facilities/ground for playing CRICKET! This sport has thousands of lovers, and ground availability extremely low.
- We need more grounds for kids to play cricket. It is very limited at the moment
- Pickleball courts! Please install more pickleball courts in the parks. I am in a pickleball group in Redmond and when we show up to play, the courts are often taken by other players. We drive to another court, and that court is also busy. In addition, the Meadowland pickleball court (south one) has tree roots growing up through the blacktop, making issues for

that court.

- More parks or grounds for cricket
- I struggle to connect with my neighbors. I'd be interested in activities built around connection between people/families.
- Stop trying to be a mini Bellevue / Kirkland...
- Additional parking for grass lawn park maybe? Gets very crowded on weekends/nice weather
- I wish there was more public events in downtown redmond city park area (city hall, etc.)
- more senior programs
- more garden spaces like the ones at Juel park
- They're mostly great. You're doing a great job.
- Get out the news about events - news letter etc.
- More Pball courts- fast growing sport played by all ages State sport but poor facilities
- Smith woods really need a lot of improvements.
- Stop canceling classes when you have less than 5 people!!!
- More pickleball courts.
- Please upgrade the playground structures in local parks.
- It would be great if there were more social options for adults in their 30s and 40s, esp outdoors, that aren't high-intensity exercise.
- Use electric maintenance equipment. It's not worth having manicured parks when it means we are burning down our planet.
- I had to return through about 11 pages to get back to this question, since is the only place you allow me to add a comment. Why not add request comments at the end? Anyway, Redmond does not need a cricket field, obviously, just as it does not need a field for Quidditch, cheese rolling, wife carrying, or camel wrestling. Cricket? Really? Why on earth are you asking if we need more cricket fields? Is the one on Microsoft campus going to be enough?
- More big band dancing, dedicated ping pong room instead of pool tables, bike rentals near trails
- Redmond Pool is pretty much impossible to book for lessons for the kids and adults. It would be great to open up options and hours if at all possible. We haven't been able to visit since the reopening.
- Less homeless!
- More mulch on trails to prevent mud
- I would like to see more playground space for younger kids (about 2 years old) and possibly a playground that is fenced in.
- Let's begin with having more events, there are none to 1 events for kids in Redmond, my friends and I actually think that this is intentional by the city since they focus is only on housing and not to create a community. Any event will do music, art sport, for any age.. why do we need to go to Bellevue or Kirkland for urban fun??
- Remove invasive species
- If we could have outdoors but a shelter on top like a open tent that would be amazing
- Please develop Redmond SE Park, (beside Woodbridge, Evans Creek Apartment) at 188th Avenue NE; no development except for the sign board. It is close to so many communities whose kids do not have access to any park within 1 mile radius.
- Refreshed signage does a lot to make the space feel more polished and designed - I encourage maintaining and adding more visual/text resources to help visitors engage with their parks!
- Improve wooded trail between Nike Park and Hartman Park.
- More outdoor concerts and festivals.
- Separate bike/walk paths, away from roads, due to drivers in the bike lane and not alert while driving.
- Finish the missing links, i.e., ELST to central connector.
- Not have a lot of potholes on the trails, because it is a nuisance, especially when you are biking or moving fast.
- More art installations

- Have more art programs for kids. Have more event in general for kids. Summer camps are filled up really quickly and we are always on a wait list.
- A regional connection trail linking Marymoore to Perigo to Ferrel Macwhirter park.
- A covered set of courts to play pickleball year around. Pickleball is the official state sport and people currently play pickleball in rain and freezing temperatures
- I'm looking forward to a new community center with larger rooms for exercising. The Marymoor Village room for jazzercise is tiny and cramped for the demand.
- Add capacity for popular recreation programs. Update and maintain older tennis courts (ex. Marymoor)
- More informational emails and signage, perhaps.
- We love Redmond's parks, and enjoy them regularly! Even more facilities for kids (playground equipment, climbing structures, etc.) would make them even better (e.g. at our neighborhood park, Smith Woods!)
- Love all the Parks. The trails are great too!
- 1) people leave so much dog waste (in bags) on the trails; 2) sand needs to be regularly refilled at Spiritbrook; 3) so many car breakins at Watershed
- Waiting for the new senior center
- update some kids playground
- Need More pickleball courts
- Can create more activities for kids
- Continue Senior curbside lunch. Segregate bikers from walkers spaces.
- Create a fenced in dog park, or dog agility area. Expand horseback and pony riding options for kids.
- Repurpose downtown redmond park into more usable space for kids to play
- Be sure to have adequate, low cost exercise classes for Seniors.
- We love cultural events! How can we know when they're coming up?
- Would be great to see the Parks dept actually employ Redmond residents!
- Provide a kayak or canoe launch at the north end of the lake without having to carry or cart over 200 hundred yards. Idylwood park is a long walk & Sammamish added a fence to the small park across the lake so its no longer accessible.
- Maintain a valid maintenance program . . . don't neglect them or allow for deferred maintenance like the Redmond Senior Center.
- More community gardens, there have been wait lists for years! More awareness of the environment, and MUCH less use of roundup and other chemicals.
- Having fire pits would be great.
- Take a page from Bellevue -- add water play features to neighborhood/community parks were appropriate. Update/modernize wherever possible as many of the Center(s) and Trails are quite out-dated.
- stop shading it all with tall buildings, there is hardly any sunlight left downtown
- Unlock the restrooms. Or make access to restrooms available
- Can you put in a few pickleball courts by Juel Park? We love that there is a garden and public frisbee golf, and it would be amazing to have sport courts there where we can all walk from 116th and education hill.
- Enforce leash/cleanup laws, or create them if they don't exist. Way too many off-leash dogs (or really long leads that the owners have no control over) in areas that aren't off-leash dog parks that feel entitled to my personal space. Having to spend too much time looking at the ground to make sure I don't step in waste; I've definitely lost interest in doing things like picnicking.
- Build a community center suited for all age groups
- I hope there can be more recreation or sports programs for youth, like skate boarding, rock climbing, natural classes, youth basketball etc.
- Fountain, restroom, trash

- Provide consistent updates on what is going on with them. Hours, availability, events, etc. A blog, a dedicated Instagram or Twitter account, etc.
- More basketball courts (outdoors)
- Build an enclosed, fenced, gated area in Marymoor dog park for dogs that are a flight risk.
- Improve trail signage
- I would love to see a park similar to Totem Lake Park in Kirkland that is bright, colorful and good for all ages from toddler to elementary school. Love the rubber(?) ground and fun playground elements like an elevator and climbing structures as well as the community table. <https://www.kirklandwa.gov/Government/Departments/Parks-and-Community-Services/Online-Parks-Guide/Totem-Lake-Park>
- Redmond Pool - needs more kids swim lessons and family open swim times! It is a great resource and the limited swim lessons have been booked for months with not even a waitlist, family swim times are very limited and fill up quickly.
- Pay their Police Officers better.
- I have lived in the Cleveland condominium on Cleveland Street directly across from the downtown park. I am all for supporting buskers, but not a supporter of someone coming in to just play loud music through speakers. This is a horrible waste of a beautiful Park. I have contacted the city and the police to no avail.
- We could definitely use more community garden space, like in Juel Park.
- Update playground equipment, add some on small neighborhood parks. Not only equipment for younger kids but 8-12 year olds. Swimming pool is extremely badly managed and there is no accessible time after school hours for recreational and family time, price is also the most expensive \$10 instead of 3-7 in nearby pools who seem to manage just fine to have staff on deck. We are charged more, paid for the remodel and we have no access at any hire anyone? Seems like the pool is extremely badly managed.
- Work with King County to improve bus service throughout Redmond. As of now, facilities are spread far & wide & if one doesn't have a car, then say, reaching the pool from Overlake can take up to 2 hours. So please -- PLEASE -- work with King County Transit to improve bus service around Redmond
- We need more indoor spaces for teenagers to exercise. With bowling alleys and roller skating rinks closing in neighboring cities, I'd really wish that city Redmond could do something like this, partner with a vendor lease out space at a decent rate so that we can have a roller rink or bowling alley or something in our community. Hey City of Redmond is really good job with outdoor recreational spaces. However, we live in the northwest where it rains a lot and teenagers and families need more indoor places to gather
- Trail maps and more parking
- City of Redmond could have less garbage on some areas by having people pick trash up.
- Redmond consistently does not ADEQUATELY consider the needs of HANDICAPPED residents in everything from parking to facilities and activities. A park you can't use is a refuge for trees, which are rapidly disappearing, but it isn't a facility for anyone with trouble walking.
- Redmond parks are not meant for specially baked kids. Most of the neighborhood parks don't have a restroom and if you have a kid who is toilet training, it's a nightmare. None of the current facilities in Redmond hold big gatherings which means to plan a big event we have to look at different city. The downtown park is a hazard for children who are in spectrum, parking sucks at those events.
- We need a playground between ne 78 ct and ne 77th st. Look up "Armstrong parsons photography" on Google maps for the exact location
- More pickleball/badminton courts.
- Tennis hitting wall
- Construction has made a mess of the trails
- recreation programs
- Please ensure safety of tennis courts in Grass Lawn Park. Often baseballs come flying in from the adjacent baseball field. It will cause a serious injury (or death) some day if the baseball hits someone
- West side park- a crosswalk where NE 59th st meets 156th NE would be good to have. That point is used heavily by pedestrians to cross over to the park and is missing crosswalk. It will be good to let the drivers know that people cross here.

- Sadly, parking at the Preserve resulted into the car being broken into and needing to replace 4 windows. I'd gladly pay a security person at parking lots.
- I'm afraid to go to Watershed Preserve because of all the car break-ins. I feel like I can't use any local parks for fear of getting my car window smashed. Security is needed.
- More wooded space
- It is awful how you let the senior center fall into disrepair. It is shameful. How can anyone be satisfied with how our public places are kept with this record. I am very dissatisfied with the city of Redmond and have lived here for 22 years. Bellevue where I lived before has you beat by a mile
- Finish the senior center
- More garbage cans or more frequent emptying of cans.
- Please make biking lanes and walking lanes separate in areas that there is congestion. It's terrible to walk with bikers riding too fast.
- More walking and hiking trails.
- More multicultural events.
- More adult art and fitness classes.
- Not use gas-powered leaf blowers and plant more native trees!
- Stop cutting trees, stop using gravel, invite artists/visual designers to design signs. Stop using weed killers and chemicals.
- Develop a better way to control off-leash dogs. Inform better people who feed birds everyday at local parks.
- Put some community spaces inside of the new apartment buildings that are going up.
- It usually feels dark and overgrown. Not safe, even in the daytime.
- Add an outdoor community pool!
- Parks can more actively help build community if people gather regularly and chat. This doesn't happen much in the suburbs, but it could in the neighborhood parks if food trucks, police/fire and small informal discussions lead by local community leaders were a regular thing on summer evenings.
- Maintain them to the current high standard.
- Restrooms
- Additional parking at Idylwood Park
- More sports fields and more indoor gym space.
- Community center at Marymoor isn't easy to access
- Have more light at night and add splashpads for the summer. It would be great if local parks (e.g. spiritbrook) could have lights that turn on at night (even something like someone pushes the button and it stays on for an hour) to facilitate evening walks. In the summer, some mini splash pads where the water comes on by pushing a button would be great too. These small things were done in my parks back home in Canada and significantly increased usage during winter nights and summer nights.
- Each and park contain at least one toilet/restroom...
- Have a good playground for kids in downtown Redmond like in the backside park of Cleveland condo.
- Consider building more pickleball courts. They take less space than tennis courts and the game itself is less demanding and more inclusive than tennis
- Watershed needs to be left natural so animals can survive and people can see natural lanscapes.
- Parking, more sheltered space for family gatherings, preserve nature
- more options for recreation programs
- Do more to encourage bikes to slow down on paths when a lot of pedestrians or kids on bikes are present.
- Add cricket grounds
- We need grounds where kids can play cricket as a sport.
- More playgrounds for kids and adults

- None of the Redmond parks are designed to support youths playing one of the growing popular sports called cricket. Given there is strong cricket playing community exists in Redmond with some of the youths are national champions, it will be great if City of Redmond can develop cricket play grounds. This will help the youths represent USA in international matches and make us proud.
- Cricket Fields
- Build sport parks for kids. Specially cricket
- Let public have their normal live once again and never close any park
- Add walking pathway on NE 128th street. Add more pickle ball courts. PICKLE BALL is official game of WA but it is sad to see we do not have enough courts and summer leagues for pickleball
- Remove invasive plants like ivy
- I wish they had more recreation programs and classes for kids age 4-6.
- I don't feel particularly comfortable as a pedestrian walking along Redmond Way. It's not particularly dangerous; it's just loud and busy and I try to avoid it. Since I access most places by foot, any work that can be done to make the streets themselves more peaceful would go a long way. I'm not sure if that's within this department's purview.
- Improve kid stuff
- More camps for older teens on breaks
- Parking is always a problem especially at Idylwood during the summer. I won't know how to rate the community centers because they've never really been or seen as an option to do anything. Public pool access is nearly impossible/nonexistent
- More indoor activities based on weather
- More of the outdoor stuff!
- maintain them, inspect the parks
- Build more pickle ball courts
- Add more pickleball courts
- Need a lot more PickleBall courts! Covered and with lights preferably. It has been the fastest growing sport for years and now is WA official sport!
- Clearly mark rules for bikers and walkers etc. on the shared paths. MORE/BETTER PICKLE BALL COURTS...with again, posted rules. And LOTS more night lights everywhere (courts, paths etc.) Dragonboating at Lake Sammamish. Pop-up cafes/pubs. More live music. Off-leash dog parks (even popups) that divide big dogs from little dogs. Men on bike trails must wear signs that make it clear if they are single/available. Get rid of the eagle's nest in Marymoor - yeah, I used to like them too, but not since watching them dive at little dogs and massacre the heron babies last year. ...Uh oh, did you say ONE thing? Hmmm, I was just taking a breath before starting in again. Oh well. Consider this a multi-part single thing that would bring happiness all around and perhaps even World Peace.... Well....Putin. Yeah. Okay, not that then yet for awhile. But Redmond Peace. (Time for caffeine. Sorry.)
- Make paved trails safer and easier to use for inline skaters and skateboarders. Replace old pavement, don't use permeable pavement on trails, avoid gravel shoulders.
- I would like to see Juel disc golf course expanded towards FMW park and a turned into an 18 hole course.
- More pickleball courts with permanent stripes and nets as well as indoors forts. Not just for seniors...
- Clean up litter
- More pickleball courts and lit courts for evening playtime, I have made so many friends of all nationalities thru the sport, a tremendous sport for building community so needed now more than ever!
- More pickleball courts. More stripping of pickleball courts at current courts.
- More pickleball
- Not really in your control, but dog poop on the ground is an issue
- More art by local artists
- Keep trails open, cleared of large branches; trees. We moved here to be near an equestrian community that keeps open and maintains equestrian arenas, other equestrian events and equestrian trails.

- More bike lanes
- Provide more open space, parks and trails, close to neighborhoods so the need for parking is lessened. For parks where large gatherings can occur, (like Grasslawn park), supply more parking to keep cars out of neighborhood close by.
- Open the Senior Center
- Continue to dedicate needed funding and staff to maintain and enhance existing city park spaces.
- Marymore Park is overcrowded & not the family friendly park it used to be.
- for special need kids (ASD) they have to put different play types of equipment .
- Create more incentives for artists to contribute to the city's cultural life
- Give more incentives, cash grants to arts organizations like ours to come to Redmond and provide support in finding facilities or build one.
- Meadow park. the walk has a lot of disconnected point. walkers have to cross to the other side without proper walkway
- no comment
- more public art, more wayfinding signage
- Ensure that all locations are accessible for disabled people.
- improve paved trails for safety (annual repaving is critical);
- added signage for trail users (locations/routes ; and safety & proper etiquette use)
- Protected bike/walk lane between rowing on W. Lake Sammamish and Marymoor Park. It's unsafe to have so many kids running along side the road next to cars.
- I want to see a greater volume of open space parks mixed into the housing development we're seeing. The downtown park is a great start, please more like it! And more like the retired railroad park!
- Make Marymoor accessible by foot and bicycle to reduce reliance on cars!
- Play areas for adults, children have more options but it would be nice to have one for adults too
- More garbage bins on trails
- Little fenced in dog parks along trails or community parks. To give dog owners/ walkers a chance to meet neighbors and allow pets to meet as well
- Really great work you guys already doing please continue the same. Thanks a lot for your efforts
- Safety and no homeless people
- More playgrounds within walking distance of downtown.
- More electric charging stations along the trails please
- It would be nice if parts of the park were dog-free zones
- I always walk my dog and sometimes there are very long stretches of trails with no place to throw away doggy bags.
- Renovate neighborhood and community parks. Bellevue has nicer parks than ours.
- Make sure there is at least one bathroom or porta-potty at every park/spaced every few miles along trails
- PB Lines on tennis courts, more PB courts, cricket, metal table tennis, volleyball sand pit, concessions stand with healthy food, free movie night at Grasslawn or by City Hall, and wayfinding and solar lights to trails, add dog large park, free music/art events at downtown park with food trucks. More free exercises classes, compositable plates,utensils at all City events, add lights at PB courts, create a Redmond Foundation for corporate and individual donations to go towards future amenities. Connect Marymoor to Idlewood, provide a way for people to plant a tree in memory of a loved.one or animal...list on the web site what parks are in need of trees...
- Add: Cluster pickleball courts, crickets, lacrosse, badminton, metal table tennis, volleyballs and pits. Add cultural music events at parks..add solar lighting to trails. Add interim trails until Oregon permanently constructed trails can be made. More free classes or opportunities to work.out as costs WAY more than gyms. Compostables at all park events. Add water bottle filling stations, not drinking fountains. Add lights to pickleball clustered courts. Add pickleball striping to tennis courts. Parks should have something for all ages and cultures not just playgrounds for traditional families. Create a RedmPark Foundation for private and corporate donations to expedite amenities. New restrooms to Idylwood. Connect Marymoor to Idylwood. Having fee for private private tree removal fund tree Canopy.

- Add pickleball courts, especially to existing tennis courts.
- Rehabilitate old pickleball court surfaces. Some are in terrible shape.
- Safety of the Sammamish River Trail when it crosses under Leary Way. Very accident prone section when cyclists and skaters come through especially when children or pets are on the wrong side of the road where visibility is limited. (I realize this may be a King County issue not City of Redmond issue.)
- I know there is signage already, but further efforts to slow down speeding bikes on the main trails off of Sammamish River Trail and other trails would let walkers, etc. enjoy these spaces more.
- A year-round rugby facility like the one at Sandpoint in Seattle. A field that has official lines and turf so it won't be muddy and dangerous - like my child's injury recently on the slippery field.
- Our team practices and plays in Redmond but have to limit the time because it is unsafe for part of the year. I would love for lights and an appropriately sized and lined field.
- Don't overspend on capital parks projects like the Downtown Park. Have King County educate people in multiple languages on how to use the Burke-Gilman trail safely- be aware of others, get off the path if not moving, stay on the right, alert people when passing, etc.
- Make sure that all parks and trails have plenty of restrooms or outhouses.
- Build a real, 21 Century aquatic center
- "The last year the parks haven't been taken care of. Don't take my dogs there
- the grass is in bad shape. A little better now."
- Create more green space: we need more green, especially as downtown has turned into an apartment village. Downtown park is great (thank you for the public bathrooms and bandstand) but is NOT at all big enough for the density of buildings (and people) the city has allowed to be built. Adopt city policies that protect green space (the city allowed a years-long battle for protected green space with Emerald Heights in favor of commercial construction in a neighborhood). How can residents trust the city when you choose \$ over neighborhood green space? Provide park/trail maps, and suggested seasonal walks.
- Curate a playlist for a promoted walk or loop, or for occasions. MLK day, Juneteenth, Solstices, winter... really missed the luminaria and tree lighting last year.
- Offer more forest bathing, mindfulness walks or MindTravel events. Have a wishing tree like Bloedel Reserve.
- More good stroller paths / paved
- An addition of portable restrooms to the neighborhood parks would be great. Sometimes you walk a mile with a toddler in a stroller to a neighborhood park (like Meadow) and it would be nice if there was a restroom
- Add more lights
- Not sure. Most problems are with users who leave trash or have their dogs off leash in an area not for that purpose so not really much that the parks dept can do
- Have more programs. I haven't heard of any events since Redmond lights in December.
- Art and recreation programs
- I've been an active participant in Deb Alonzo's Zumba classes for several years. Moving the program around to several different locations is disruptive and frustrating. I understand the move from the Senior Center (when it was unsafe and then torn down), but the new Marymoor Community Center was and is an unsuitable location for the program. There is not enough parking, the room is too small, and the location is too far away from central Redmond. Perrigo Park is not ideal either, as rain causes cancelled classes.
- We want to go back to the Old Redmond School House. There are volleyball and dance classes there, so we know the location is being used by the Parks and Rec program.
- The teen center is not enough to supply safe activities for our teens. Low key sport activities such as bowling, year round skating could be beneficial
- Add pickle ball courts. Redo pickle board court at view point park. Relay the asphalt/concrete as the tree roots have made it very bumpy! Level it if with concrete.
- More off-leash spaces! Marymoor is great, but it would be nice to let our dog run off leash for a couple minutes without

having to go all the way to Marymoor.

- Build a community garden!!
- More soccer fields and multi-purpose sports fields
- Make more trails!
- More clear information on when bathrooms / water fountains are going to be open & functional
- More outdoor benches to sit
- More bathrooms and reduce harassment from homeless people that makes you feel unsafe when they ask for money. Also afraid of the growing smash and grab incidents.
- Have more shelters/roofed areas for free public use. It's a rainy part of the world, help people enjoy the outdoors more of the time.
- Also, have more programmes operating on weekends esp in the afternoons.
- More non paved trails
- Provide doggie poop bags
- Keep them free of litter and campers with restrooms available and water filling stations in addition to drinking fountains. Bring more activities and outside festivals back. I miss the sense of community these brought.
- Allow dogs on certain trails in Redmond Watershed Preserve. For instance the power line trail. This would allow dog owners to connect to other trails in the area without having to walk on busy streets like Novelty Hill.
- I mostly go to Redmond Watershed, and it's already great!
- Finish the central connector's north segment.
- Encourage their use!
- 1) Redmond downtown park - Put fences or something which comes in between the street and park. Dangerous for children under 3.; 2) More events at any parks at spring and fall. Why does everything just happen at summer??; 3) Can we get better play structures like the ones at Grasslawn to other parks such as Marymoor?
- Don't build on every single little space there is put more green spaces in for example where you tip tore down the guilt trip would make a nice little Park but you're already planning on putting more buildings there seems like a waste we need more green space water already collects where it shouldn't and they're pumping under our buildings more buildings will mean more water runoff in the wrong places. Have the courage to put a green space not more buildings that you can tax.
- Other than police patrol more frequently the bus stops. I have been made to feel uncomfortable at the bus stop at the skate park , due to intoxicated and rambunctious skaters at the stops. Also will the bus that comes to that stop also serve the lite rail? Thank you. Mary
- Offer public transportation to parks from outer parts of Redmond. I have no access to public transportation in East Redmond
- More activities for 18-35 year olds (i.e. basketball league)
- Waste less money on "cultural & diversified" events. It can never be done equitably. Aren't we all supposed to be the same?
- Need more community activities and sports in downtown park (like adding a basketball court, soccer field, etc.). Pickleball open play seems to only be available for ages 40 and older. Other sports are offered for 18 and under. Us in the age group 18-35 need more open play sports/community activities offered (like pickleball, year round basketball, etc.)
- Connect more of the bike trails, nature trails, etc., as well as interconnect them with city sidewalks especially in multiple downtown areas - Old Redmond, Downtown City Park/ Town Center area, City Hall/ Bella Bottega area, and new Marymoor Village area near the light rail station. These interconnections should be as traffic separated as much as possible with more tree lining and natural vegetation.
- organize more community events, fairs, free movies in parks
- Snyder's Corner Park should be improved (that might technically be Kirkland by that block. Not sure). Also, there is not much to downtown park. It is clean, but not much entices people to spend time there.
- More efforts to protect healthy forests from invasive species and development. Support expanding tree canopy. Reduce greenhouse gas emission from facilities/park vehicles to help prevent climate change.

- Don't flood the open air space with views of apartment/condo balconies, they're becoming an eyesore.
- year-round rugby field use, additional lighted fields for evening use, fields with durable wintertime use
- Add several dedicated pickleball courts at Marymore Park. The official state sport is growing rapidly, especially for seniors.
- The two old courts at the torn-down senior center are not enough.
- We LOVE how Redmond has been focusing on parks and especially trails, like Smith Woods, Farrel-McWhirter, Powerline, Watershed. Wondering if the highly successful Avondale Bear Creek wetland space will have a trail component?
- As a low income, young, single parent without a vehicle or supportive family to spend time with/do activities with and the amount of rain we get 8 months of the year, it would be amazing to have Free undercover/dry/"open gym"/covered playground spaces where any families can access (accessibility physically is another barrier) most of the year. I find myself looking for something to do with my kid on rainy days. If we had dry spaces to get out of the house, we would be much healthier. Accessing these kinds of spaces is much easier for folks with money to pay for such spaces as well as transportation (car) . A simple covered playground or covered gym with activities would be life changing. Marymoor community center is hard to access especially when it's raining with kids, unless you have a car. Have you had any low income folks access that space? If so, how many?
- Dedicated rugby pitch under lights would be incredible. Shared facilities are wonderful, but niche sports get crowded out without a primary devotion or place to call one's own. Sharing with soccer players is fine, but the wear from soccer play puts a distinctive set of ankle breakers in the best maintained turf. Consider the greater cost of synthetics in favor of the non-stop use that any new field in Redmond will see.
- Trail and park maintenance, capital improvements, not continuing maintenance, could be improved. For instance, black berry bushes on the Powerline trail encroach onto the trail in certain areas on an annual basis. Meadow Park pickleball court needs replacement.
- We need an aquatic center and outdoor water based parks for play in the summer. The current pool doesn't have frequent enough open swim for families (when it's even open!)
- Improve access to trails from neighborhoods and connect those trails to regional trail networks
- Lighted rugby fields at Marymoor Park
- Widen trails and add many more. make sure you can get anywhere in the city on trail.
- Horse poop on Farrel-McWhirter's non-horse trails remains a problem
- What is really need is a quality field for rugby players. They need a tournament quality field. There are many teams and Redmond is the perfect middle point for teams that travel. The current fields are almost dangerous as just a grass field with unsteady footing and no lighting. There is no field for play during winter time and the bathroom facilities and storage facilities are non-existent. This is a fast growing sport in the U.S. and Redmond needs to be on the front end, not lagging behind.
- We play rugby and would love a tournament-quality rugby field or a multi-use field with Rugby lines and posts so we can play. There are plenty of soccer fields but a lack of rugby fields, particularly with lighting/turf.
- Add a rugby field. Somewhere.
- Bring in some color! Interesting ART! The downtown park is so BORING. All of the concrete surfaces could be covered in mosaics, for instance. People could purchase. There is so much that could be done with that park, with all parks. Everything doesn't have to be boring. Get some interesting park benches and tables. They can be concrete but covered in paint or mosaics. SOMETHING to jazz things up and even some controversy so people are talking.
- Include rugby facilities - tournament quality, winter use, multi-use that includes rugby lines and posts.. and all the other facilities that go with that, bathrooms, clubhouse, etc.
- Multi-use field with Rugby lines and posts, that can be used year-round.
- Tournament quality rugby field
- Designated community center to host large events, proper gym space for activity, etc. Which the new RSCC will provide.
- continue to provide diverse arts and music
- More covered open spaces for roller skating please
- Add a rugby field/sports facility

- tournament-quality rugby field
- tournament-quality rugby field”, “multi-use field with Rugby lines and posts”, “year-round rugby field use”, “lighted fields”, “durable winter-time playing surface”, “bathroom facilities and storage facilities”, “club house”, etc.
- A tournament-quality rugby field with multi-use field with Rugby lines and posts
- Would really appreciate if there is a tournament quality rugby field(year round rugby field use with bathrooms facilities and storage facilities. My son has been training for rugby in a park twice a week which he would do it more often if there is a rugby field.
- Better bathrooms-open year round-don't close in the winter, clean (like the Downtown Park), gender neutral/single stall, and have a door-Anderson Park toilets are like a prison when they're open.
- They can rebuild the Senior Center. It's been tooooooo long! I don't see any measurable progress.
- They can resurface the pickleball courts at Meadow Park, build new pickleball courts at Perigo (WITHOUT taking away any tennis courts). And do a better job of keeping the Hartman park tennis courts clean.
- They can work with the Redmond High School to install lights on the 6 tennis courts.
- Downtown Central Park is an embarrassment. Ugly and inadequate. Redmond Lights there was underwhelming. It needs more greenery; it'll possibly be better when the street trees get bigger.
- Stop closing them for Covid reasons. Being outdoors/fresh air/exercise best way to combat Covid.
- Parks: keep clean, maintain benches/sheds, add pickleball courts, add volleyball courts.
- Recreation programs: add softball classes for adults (not leagues); add affordable (\$10/class) ballroom/social dance classes for adults (swing, rock 'n roll; LATAM dances, etc.)
- Open space: add an outdoor swimming pool.
- Tell a story of sustainability/environmental impact and how the parks in Redmond contribute positively to these global issues.
- Open more rental areas
- I don't know what programs exist and what is going on at the community centers. I know there is an event signup website but it's one huge list with many entries for reach program and it's hard to get a grasp of the different options available.
- Connect the different trails (RCC, Evans Creek) into a contiguous trail system
- More all year playing fields for a broader variety of sports, e.g. Rugby (Disclaimer, I am a Rugby coach)
- More events
- More playgrounds and parks suitable and safe for little children in the downtown area.
- Build a new community center for centralized programs including a gym, drop-in play for kids, activities for teens and seniors
- A dog area seems to be needed. Maybe more than one. Other outdoor activities where appropriate. Some of us don't play base ball, soccer, lacrosse, tennis, or other field or court sports. Some of us like archery, shooting sports, horse shoes, and various other sports. As I said "where appropriate."
- I'd like to see more streets closed to automobiles and converted to pedestrian use only, making room for art installations and better walkability.
- Adding a rugby complex
- I have refereed many rugby games in the Redmond area in the last 20 years. There has been some hit&miss efforts to establish a tournament-quality rugby or multi-use fields that could have more utility for Rugby. I think that construction or establishment of a year-round rugby field with lights and a durable playing surface would be a very positive contributor to increasing the accessibility of rugby to the youth and population of Redmond....of course, with development bathroom facilities and storage areas would be helpful. If there were were rugby compatible fields available this sport could find fertile ground amongst the growing interest in Rugby in Seattle & Redmond. Good luck with all future improvements and i look forward to participation in more Redmond Rugby in the future.
- Some areas have really good parks, while some don't. For example, there are not many parks in the Avondale Road. The closest one is the Hartman park which is pretty old and small.
- Get Senior Bus trips back. Since Covid myst seniors vacinated and need to get out and have these trips to look forward to.

- More planned activities now that covid is heading behind us
- Prioritize funding
- Really don't like the Redmond downtown park. Cant think of useful suggestions for improvement, but it is such a large, bare space surrounded by high rise buildings - seems like a waste of space.
- More knowledgeable City staff and other information resources to help aid in use of the facilities.
- Establish an off-leash dog park area, and better restrict off-leash dogs in other parks.
- Make improvements to modernize existing parks, more indoor space
- Add more indoor facilities.
- I'd really like to see the continuation of the trail on West Lake Sammamish NE so it doesn't end at Tosh Rd but continues down to Bel-Red Road. The current shoulder is very narrow in spots and is heavily used by both bicycles, runners and pedestrians. This would have to be done in coordination with King County but it would be nice to see some other trails taking off of it into Marymoor park.
- Improve walkability of trails, especially those prone to flooding and water-logging. Improve signs that designate pedestrian-only trails from those that allow bikes, horses, etc.
- Have an arts center and more opportunities for artists based in Redmond
- Continue maintaining trails that are washed out. Improved signage at trails, especially marking which are for pedestrians / hikers only, and which are shared use trails. Replace any old, decaying wooden picnic tables. Signs near park bridges / streams (thinking of Farrel-McWhirter) asking or reminding people not to dam up the streams with forest debris.
- Please add more dog poop stations in parks.
- Redmond needs more bike parks and pump tracks. The one skate park is always too busy
- Make the parks more accessible to individual with disabilities and for older seniors (79+)
- More mountain bike trails! And more mountain bike trails that allow riders to progress their riding skills - not just beginner trails, but more advanced trails for riders to continue their mountain bike journey.
- We would love some Rugby fields for the kids. Our local team is thriving and it would be so nice to be able to host events.
- More connector trails, connecting to bike trails east as well would be great. More open space added. Once it's gone to development it cannot return! The city pool is awful despite its remodel.
- Don't know. Managed well - good job!
- Finish the Redmond Connector Trail along Willows Road, please!
- I would like to see Hartman Park upgraded as a high quality baseball/softball park (H1-4)
- A fenced dog park.
- Keep the homeless away from them.
- Audit sidewalks and close missing bike links to make it easier to get there
- Please plant more trees in downtown. In the last few years large buildings are built and we lost so many nice big trees. We have plenty of options to make downtown more green.
- It will help cooling the city and it looks way more natural.
- A bigger bike park that has a paved pump track for teens and adults.
- Designated mountain bike trails!
- Add an archery range in Marymoor park
- not closing bathroom during winter.
- public amenities such as water fountains
- More restrooms.
- Offer park for small dogs 🐶...I'm honestly pretty happy with the parks !!! Lots to offer . Community centers , concert spaces seem to be lacking
- Context: I'm a cyclist living in downtown Redmond, so most of this feedback will be about trails, and cyclist access to them.

- 1. Create a temporary alternate bike route around the section of the Redmond Central Connector closed by the light rail work. It's the main way to travel East/West through downtown Redmond on a bike without mixing with cars, and half of it is closed.
 - 2. Improve the connection between the 520 bike trail / Sammamish river trail and the Redmond Central connector. The sidewalk on Leary Way narrows around the 159th PL NE crossing, and having to weave around lightposts and stop to press the crossing button before being able to proceed (even when the light is green) reduces it's effectiveness as a bike connection. A dedicated bike lane would be much better IMO.
 - 3. The connection between the Redmond Central Connector and the East Lake Sammamish Trail can't come soon enough.
- I'm not entirely sure there is much to improve. Obviously there is some serious growth happening. Where possible always add greenery like trees, shrubs, bulb flowers, and other things that bring bees and other strained insects and animals back. There has to be some low maintenance stuff that doesn't cost a fortune.
 - purchase more land. use native plants, more trees, create things for all. Grass lawn is the best park in the city.
 - Keep them true to their natural state don't over developplease!
 - Like to see Redmond offer indoor tennis courts and lessons. Also like to see summer camps and private lessons to help kids improve swimming skills.
 - More year round Rugby facilities/ rugby facilities with lights, bleachers club house etc. We are at the parks almost every weekend for Rugby and would love to see more effort put towards this community .
 - Add a rugby field
 - We would love to see more sports venues available for Rugby. We have 2 local youth clubs and an adults club that could really benefit from the city/ parks help. The spaces are there we would love to see this sport grow with the city and become a huge opportunity for both.
 - More pickleball, basketball with lights, and more rugby fields
 - We moved to the region 3 years ago choosing to live in Redmond partially because of the plentiful City and County parks, however now that my son has begun playing competitive rugby, the need for fields with rugby lines and posts has become apparent. He is currently playing at least three times per week. In addition, he likes to practice individual skills, however not having a field with posts/poles, he is forced to try to find vacant football field time at RHS. In the region rugby can be played year round, so a facility that has a durable full year surface as well as locker room type facilities for hosting tournaments and games.
 - He is also a daily bike rider and wishes there were more trails available, both paved and unpaved.
 - Would love to have tournament quality rugby fields and facilities. Even just a place with uprights and rugby markings would be a huge step forward, but ideally there could also be changing rooms/shower facilities
 - Continue whimsical and authentic public art pieces in all parks and centers and open spaces. I think nature sculpting like the Salmon at 95th St intersection in City Campus trail is delightful, dancing girl on City Campus and the girl pitching at one park. These are nice examples.
 - Each park should furnish some experience that is different from all the other parks. Some people are really creative at designing distinctive parks, and you should hire them to do that. Otherwise they all look the same.
 - Dog parks!! It is incredible Redmond does not have a single dog park and relies only on the county's Marymoor that is maintain via donations and volunteers.
 - Clearer instructions on how one can rent the spaces within these facilities.
 - I really appreciate the way the Parks Department keeps adding new rec options (camps, programs, single-session lectures/classes, leagues, etc.) to make use of our existing space. Keep it up!
 - One thing I would love is if Redmond leaned into options to reduce car travel and parking. Opt-in carpool lists? (Especially for kids sports!!) Schedule around bus info (and publish the line, stop, & schedule with the class listing?) Study & improve neighborhood paths that lead to activities, so walking/biking is a safer, easier option? Create a ""plan"" of ""how to walk here"" and ""how to bike here"" for common city recreation destinations (including where to lock your bike, bus travel, grade of nearby trails, if the option is adult only, or usable by kids, teens, or less-fit adults.
 - More programs at community centers, playground downtown.

- Dedicated rugby pitch
- we lost the Friday night movies I'd love to have those back and then live music in other places than the senior center (can't wait for that to be rebuilt), main area and the Thursday night jams.
- promote them better
- Love love love the trails and use them daily. I appreciate the upkeep especially in the watershed.
- Downtown park? It's not appealing to me in the least. Would love to see classes at the swimming pool, and would love to see a community Rec center like Lynwood, or a fitness center like YMCA in Sammamish.
- Different opinions on community center (poor) - new equipment that gathers dust without the ability to shower and classes for kids that are aren't very interesting. They don't need more school, they need recreation. Maybe get some fun, diverse parents on staff for ideas? Fire House has great opportunity for teens not available elsewhere - recording, performance stage, space to not have mom or the teacher say clean up your mess. This is one of the best things in Redmond, where teens can be free to be teens and be loud and messy in creating and expression. The pool is too old and small for the community. I thought most people voted for a new aquatics center.
- Pickle ball courts
- Fix current Pickleball courts (meadow) and put in more, they are packed and much more accessible sport than tennis.
- Pickleball courts are degrading and the ones in good shape are too crowded to use. We need more, good condition courts.
- Fix the pickleball courts (Meadow, Nike) and add more pickleball courts.
- Redesign Idylwood park as it is the only access to lake Sammamish in Redmond. Add more picnic spaces, shelters, parking, water access for boating, swim feature like floating platforms, etc.
- We would like to see water parks more of them! After being in Denver this last year with our grand kids what a hit with the kids.
- Add fields for rugby
- The direction plaques in the Watershed Preserve are upside down. North faces south and vice versa.
- We could use more sitting areas to have picnics and more green spaces in general. Downtown park is a sad concrete jungle, so more green is important.
- Properly maintained, flood-lit, grass fields dedicated to field sports like rugby which include storage and changing facilities would be a huge benefit. Rugby in particular is a growing sport and to continue that growth dedicated year-round fields are necessary.
- Add more pickleball courts
- I honestly can't think of anything.
- I think you are doing a great job.
- Remove invasive species (ivy specifically), plant for resilient to climate change/increased shade areas, put down gravel or wood chips for muddy paths, prevent illegal dumping. Redmond parks are really amazing.
- Community centers
- Expand the trail network to fill in gaps. Include bike tools and pumps on the trails. Include more bike parking at parks.
- no comment
- Teen center is great. We really need a better community center, and we need a senior center as well. In the last few years, we lost both, and the space at Marymoor entrance really doesn't compute.
- Trail maps/signage at trailheads
- REALLY missing the Sr Center where we could hold fitness classes. The RCC is not adequate for classes. It's really sad we don't have the space for classes like Rumba or Jazzercise.
- More parks that are only grass and trees and walkways and more flowers - no bicycles, no runners, no ball fields caged off, no tennis courts, no music or speeches, no activities - just nature and quiet and walking. Like Butchart gardens in Vancouver. And nice above-ground parking.
- We do not need to spend any more money on parks and trails.
- The city desperately needs more playgrounds in downtown Redmond (currently there is only one). Housing in this area has

expanded an enormous amount. Many, many families live in the apartments downtown. I believe it is an equity issue that very few of these apartments have a playground within walking distance. Redmond already owns many parks and public spaces in the downtown core. A playground should be added to at least one of these parks or public spaces, preferably to two or more! The water feature at downtown park is only usable for a third of the year- children need a place to play the other 9 months!

- Remove emphasis' on grass. Costly upkeep. Grass alternatives or more native plantings. Know in Viewpoint Park the grass is used for dogs chasing balls. Kids use play structures, think trails throughout would benefit environment.
- The young adults can show their talents through performances (like downtown park or Redmond Town Centre, or across City hall). Performances not only boosts their motivation, but is also a platform for them to broaden their network; Also creates lighter environment for people who are gathering (Redmond Smiles!)
 - Wish: Another (low prio) thing I wish could happen is, since Redmond is the Bicycle capital of the NW, I wish there are more cycle work points (pump, spanner, screw driver etc.. like the one we have across library/Marymoor park/Redmond Towncentre etc.)
 - Wish: I wish the truck day comes back :)
 - Suggestion: If the Downtown park had spots for food trucks (may be 2 days a week - coz it should not affect the other local businesses in Redmond), it would not only support businesses but also would help people come out try something different.
 - Suggestion: A large display reading out the history of Redmond (flashes - ""Did you know"" kind of displays), foto displays (from Redmond), future plans of Redmond (expansions/ projects etc..), time/weather, spirits of culture (like up coming Easter wishes), advertisements of restaurants/shops etc. across Redmond (will help generate (ad based) revenue) etc..
- Bathroom access
- Improve connectivity via bicycle and walking
- More outdoor covered spaces. Would love to see outdoor exercise equipment. This is really popular in parks in China, and it gives neighbors a way to congregate and meet outside in a non weird way.
- Parking is always an issue. We need more parking like Kirkland has adjacent to their library where you can park for four hours for free. And it's big enough to accommodate a reasonable crowd in downtown Kirkland.
- Add more of them!
- Free Public transport from downtown to avoid having to drive and park
- I'd like to see better maintenance of trails, and more of them.
- Mud-puddle-free trail access (eg to Bridlecrest Trail, still a lot of poor drainage that entails slogging through mud in order to get to the trail)
- Stairs on steep inclines, keeping brush back from the trail so it doesn't encroach
- Add more trails and bike paths/lanes to make it easier and safer to go car-less. Add more river access for kayaks. Add more outside exercise equipment for adults (ex: pull-up and parallel bars).
- PLEASE PLEASE PLEASE keep dogs out of the Watershed Preserve.
- Make Redmond Parks a destination. Create a unique offering like the Hoopfest in Spokane. Focus on something like Pickleball or Cricket that will draw people to Redmond.
- Local neighborhood options for off-leash dogs. Redmond has Marymoor, which is great, but is lacking in smaller local options like those available in all(?) nearby cities. Something like Beaver Lake dog park in a space like Hartmann would be a great way for the community to connect and ease some of the pressure on MM (we've proposed this via Your Redmond and know there are considerations for pop-up tests this summer - great to hear!)
- More programming for youth that is free or low cost. The Old Fire House Teen Center is a great resource but clearly underfunded. Teens needs a place to go where they feel safe and welcome after school and on the weekends.
- It would be really great to have more mileage markers on the trails. Preferably every half mile just to help with various walking routes and whatnot. This would primarily be for the paved trails, not necessarily for trails at the Watershed, etc. But along the Slough, the trail on the old Railroad route, etc.
- Please take better care of the grass fields at Marymoor park, Field 7, 8, and 9 are absolute garbage and you use them as

parking lots during the summer time and then expect adults and kids to go and use them for their rugby field after it's been covered in oil, gas, ruts from tires, etc.. then you don't do anything to help make the field useable..

- The City of Redmond could offer a multi-sport field with rugby lines and posts where kids and adults can play year-round after school (lights needed) and organize clinics and tournaments. My son plays rugby year-round and would love to have a rugby field to convince his classmates to join: having to play on a baseball surface with no rugby lines or with soccer goals instead of rugby posts does not help him recruit his best buddies to play the sport he loves.
- Build quality rugby fields.
- Redmond's natural areas are often overrun by ivy, reed canary grass, and other weeds. This degradation makes people value them less, and erodes the respect they deserve.
- The sporting facilities could be updated. I have been to other sport parks in Renton, Seattle and Snohomish which had a lot more fields for different sports.
- Improve field conditions at Marymoor
- open access to more trails and open space, don't build over every square foot of the city
- I would like to see the City of Redmond invest and create state-of-the-art rugby fields for the Eastside and the King County. To continue the growing sport, we need fields that can help with it.
- Connect them in some over arching way, physically as can be, socially in some community fabric, so that those of us residents, who find and enjoy one resource, are enjoined to seek out the next, in particular those we don't normally gravitate too due to cultural influences, age, and more.
- Would like to see tournament-quality rugby fields, which include multi-use lighted fields with Rugby lines and posts suitable for year-round rugby field use. Permanent bathroom facilities and storage facilities are ideal in parks including Marymoor." We practice and play youth and adult rugby, especially in Redmond and it is a fast growing sport. Let Redmond take the lead on these fields!
- Having a year-round multi-use field with Rugby lines and posts that is lighted and has a durable winter-time playing surface would be amazing. My son plays and practices rugby in Redmond 3 days a week, year-round.
- As a rugby fan and mother of a rugby player who plays all year long at Marymoor Park I would say : tournament-quality rugby field, multi-use field with Rugby lines and posts, year-round rugby field use, lighted fields and durable winter-time playing surface. Panthers rugby club is an amazing growing rugby club. They would deserve to have at least a real rugby field. The club would get even bigger and better with a rugby dedicated area within the park.
- The rugby fields need lights so the kids can play at night. Rugby is growing so much and for how many kids are on the youth team they deserve a safe place to practice and have games.
- Add dedicated Rugby fields.
- tournament-quality rugby lighted fields
- Invest in rugby as there is a big community of rugby players and aficionados/ a rugby field
- More natural grass sports fields and ones specifically designated for rugby with posts. More pickleball specific courts (not tennis courts converted over)
- Get things that more cultural diverse and include everyone. Also, swings and play structures should be in each park for kids.
- Build more indoor community gathering places.
- I know it's an endless, thankless task, but the cleaning up of graffiti needs to be done much more quickly. Leaving graffiti in place for long periods of time merely encourages these idiots to quickly return.
- For one thing some of the trails could be paved, or connected. I'm thinking of things like education Hill where Hartman Park and Nike Park could be made to connect to Avondale way in such a way that strollers and wheelchair users can get through. I'm just using that as an example. We also could use a trail from marymoor Park to the marymoor community Center there is no access without walking on the street. Just another example.
- There is a lot of 'lawn' or open space that I think could be better used. Like gardens, natural areas (instead of just manicured grass) or providing equipment to make them play areas and still be able to keep some play areas.
- Make it more colorful with local artists painting murals. When we visit other countries and come back to Redmond or Seattle areas, it feels so color deprived. Colors would make the place more fun and more beautiful.

- I would love that Redmond invests in Rugby facilities. I play touch rugby and my son play contact rugby with Panthers Youth Rugby Club located in Redmond, and there is no rugby field in Redmond.
- It would make sense for the city of Redmond to transform one of his multi-use fields into a tournament-quality rugby field and offer at least one rugby field with lights that can be used for practice and play. We would truly enjoy a proper rugby playing surface properly marked with posts installed and bathroom facilities nearby.
- It would make a huge difference for the whole rugby community of the Eastside and beyond to practice, organize games and invite other teams to stay and play in Redmond for friendlies and tournaments. Rugby is a very international sports and Redmond would certainly benefit from the growing popularity of the sport locally and the sport would be a driver for business growth within Redmond.
- More off leash dog parks
- Clean the trails more
- More connecting trails! (gaps in Powerline trail, trails in East Redmond (Keller wetlands Bear Creek trail, East Redmond Corridor)
- More trees, less multi-use apartment complexes, unless you can plant trees on top of them.
- Community Centers - not know much about them and how our families can enjoy them
- We'd like more hiking trails.
- Create connectors that link major trails and/or improve existing social trails so I don't have to go onto streets or sidewalks when running or biking.
- Badly needed: dog parks. dedicated areas for off leash play. Community Parks are default dog parks, and they are getting dirty. Please find two locations for dog parks. This is best for all users. Don 't know why Redmond is behind Bellevue and Kirkland on this.
- Expand P Patch capacity
- finish the senior center
- Have a plan for dealing with pot use in public.
- Spacing - while walking dog, bicyclists are not careful or courteous about those who are walking/hiking with an animal.
- More parks/open space and trails that connect the community with the parks. At some point a real performing art center would be great.
- Update the buildings - Farrel-McWhirter, Idylwood and Old Fire House Teen Center all need significant updates.
- A destination indoor water park/pool as part of a community center!
- Protect and maintain the equestrian culture Redmond originated with. The city had horse amenities with in the area, such as tie
- posts, mounting blocks and trails. Appreciate the high button crossing at Marymoor. Would love the west side horse trail along the slough (to be installed by KC regional parks but city should support and help coordinate). Horse troughs with water along trails as well as mounting blocks would be lovely. Maintaining equestrian connection through Westside Park to State Bridle Trails Park via Bridle Crest Trail (over city owned bridge over I520 on NE 60th Street) is imperative. Continue to work with horse owners to protect the utility horse trail corridors. Keep bikes and horses separate when possible. Help protect the equestrian recreation activities as our city continues to grow and become more populated.
- Better signs and maps at trailheads, especially at Hartmann Park
- Improve overall parking, road safety and neighborhood safety around Idylwood Park by instituting overflow parking for Idylwood Park at Marymoor Park, starting a shuttle bus service between Marymoor and Idylwood, and VIGOROUSLY enforcing No Parking laws around Idylwood Park, especially considering the impending King County Sewer Replacement project.
- Add secure playgrounds for toddlers and preschool children. These would have fenced areas with single gate entrances that could easily be monitored by parents while children were allowed to play freely.
- Keep up the good support for the Senior/Community Center and work on improving RCCMV. It needs larger community space not classrooms.
- Add more native trees and native plants to all the parks for people, climate, and for birds!

- I've noticed that running and biking erode trails and make them not-enjoyable. I've also noticed that people tend to ignore signage (for example at Watershed). Accessibility aside, I would increase the use of chicanes and gates on certain trails to slow people down and allow a real appreciation of the forest without having to worry about being run over or run into or yelled at to move over.
- I have no idea how you can get people to stop littering, but it's sad how much trash I see on the trails.
- signage and security (ok that's two things)
- Continue to find ways to connect parks together for easy walking/access particularly in east Redmond. Connecting the PSE trail in a safe manner between the Watershed and Avondale.
- It is in the works, get a true multi-purpose community center with large gathering spaces, fitness facilities, a gym, etc. Too long we have only had an old school type facility, with just a bunch of classrooms, so happy a City of our size and stature will finally have a true center bustling with activities and community members.
- Senior center's class fee is too high for senior which come to class every week.
- Would like to get better basketball field in grass lawn park
- Fix our town center please.
- En el Spiritbrook Park, faltan baños. (More bathrooms are needed at the Spiritbrook Park.)
- Estaría muy bien que haya más eventos musicales en el Downtown o en los parques de Redmond (It would be great if there were more music events in Downtown or at the Redmond parks)
- Estaría bien que haya más actividades gratis (o a precio accesibles) indoor, sobre todo para otoño e invierno que hay lluvia. (It would be great if there were more free indoor activities (or at affordable prices), especially in the fall and winter when it rains.)
- Falta una pista de tartán para correr (We need a track field for running)
- Muchas gracias, los parques estan muy limpios, muy seguros y los mantienen en buen estado, mis hijos los disfrutan mucho (Thank you very much, the parks are clean, safe and they are well maintained. My kids really enjoy using them.)
- En caso de haber algún evento hacerle mas publicidad ya que generalmente nos enteramos solo si pasamos y vemos algo (Need more publicity for events. We generally only find out about events if we are passing by and notice something is going on)
- Preciso melhorar o acesso de Marymore Park (Need to improve access to Marymore Park)
- Limpieza de los senderos y señalamientos (Trial cleanliness and signage)
- Más señalización, las bicicletas en el sendero de River trail van muy rápido y es difícil para los peatones o personas con carriolas cuando pasan al lado tan rápido y hay que compartir el Trail (More signage The bikes on the River trail go too fast creating a difficult situation when they pass by pedestrians and people with strollers. We need to share the trail.)
- не хватает детской игровой площадки в Farrel-McWchirter Park (Lacking a children's playground at Farrel-McWchirter Park)
- летом очень жарко гулять с детьми в Downtown Park (необходимы какие-либо навесы или где можно укрыться от солнца) (In the summer, it is very hot to walk with children in Downtown Park (there should be some sort of canopy or a place to shelter from the sun))
- не хватает пешеходного тротуара по NE 95th street (каждый день много человек идут вдоль дороги от Avondale rd до трейла который ведёт в Perrigo park). Мы с детьми ходим очень часто этой дорогой чтобы поиграть в Perrigo park и это опасно когда прям рядом едут машины. (Lacking a pedestrian sidewalk along NE 95th Street. (Every day many people walk along the road from Avondale rd to the trail that leads to Perrigo Park). Me and the kids often go down this road to play in Perrigo park, and it's dangerous when there are cars driving right next to us.)

Question 11. Please CHECK ALL the reasons why your household does not use Redmond's Parks & Recreation more often, including visiting trails, attending recreation programs and activities, community events, or visiting community centers. (Check all that apply) (open-ended "other" responses)

Mail Survey

- I live here and have permit street parking. There is absolutely no parking when I get off work if there's an event.
- Not sure, need to think about that
- We arrived here in October 2021
- More activities for toddlers and young children please
- Working full-time. Many of the classes are held during work hours
- child with special needs
- Lack of a new community center
- sport fields rented for organized sports. Unaware of offerings (I literally JUST found out about the 50+ indoor pickleball yesterday and was looking for this)
- Bicycle riders on trails speeding dangerously
- Belong to gym/pool silver sneakers
- Lack of indoor restrooms
- I am 88 and disabled
- We live on the very south border of Redmond. Our kids and grandkids live out of state
- We are 80
- It's raining and cold!
- Too crowded in the park
- Senior center closed. I am newly retired and ready to take classes
- Crowding
- worried about safety if attendance is low
- If it were easier to get from South Rose Hill area of Redmond where I live to downtown (TR14), I would ride into downtown on my e-bike 2 or 3 times per week when the weather is nice for lunch/exercise/enjoyment.
- How do I even find out about these things?
- No way to actually join a team (adult soccer) other than figure it out ourselves. Tried last summer and got nowhere so was unable to participate.
- With Redmond's housing expansion events are often overcrowded. We stopped going as a result.
- Recently moved here

Online

- I just don't think about it
- Two of my daughter are now in college. My disabled autistic 21 year old son is at home. No Supported Living yet. He would love to go to some kind of day activity camp or job. Pre-COVID there really wasn't must for him.
- It seems like you cater to the same group of people and rarely introduce new offerings. When the new community center opened I was disappointed not to see new camps. I stopped using your services and went to the YMCA, City of Bellevue and City of Issaquah
- I play tennis and pickleball

- Our household uses parks primarily for pickleball, walking and gardening.
- Not enough designated pickleball courts inside or out
- live too far away
- More needed for special needs people
- Redmond Men's wood bat league is 21+, should be 18+
- Redmond needs to do a better job of letting us know what is going on in a TIMELY manner.
- Summer camps are not full day and working parents cannot use them. As a non resident I can't sign up and they fill up anyway. Pool is a joke. There are many residents east of 195th who have a Redmond address but are screwed by your services.
- Need safer Bike transportation options and bike parking.
- Cricket
- Looking for more space and opportunities for Cricket playing for kids and adults.
- When I sign up class is canceled because less than 5 people! Very annoying
- I am not a player of cricket, so I guess I will not using the new Redmond cricket fields. I am also not a supporter of cricket, so I will not be watching any cricket games on Redmond cricket fields. If you do build cricket fields, make sure they are multi-use, so we can also cheese roll, wife carry, and camel wrestle on the cricket field.
- because of age difficult to get around
- No classes are available at Redmond pool for registering my kids. It's sad that we have to go to either Sammamish or Kirkland to get classes. All programs by Wave aquatics are full. There is no park nearby our home for kids to play despite having more than 100 kids who live in the neighborhood. Our kids play games on the side walks and streets, as there is no park to play nearby. It's a pity that anything we need to access is situated only at driving distance from home. Equestrian classes usually are sold out as soon as they get listed. Skate park or downtown park is a nightmare to access because of the metro rail construction work.
- Lack of information.. need programs for spl need kids
- Cost
- Not enough variety of kids camps, same thing every year.
- Lack of parking
- Weather!
- can't utilize summer camps because hours are not long enough for families with 2 working parents. Many camps are 1/2 day or 9-3. Camps with extended day option are really needed in order to serve families with 2 working parents.
- The Parks and Recreation website is confusing, difficult to navigate, and poorly organized
- Some events get too crowded. We loved when the additional days were added to Redmond Lights!
- We moved here last year and this place is not designed for new people. It's too hard to figure out how to use the trails, where they are, etc. Evans Creek has a very nice layout of the trail numbers, that's a good example of how to make the trails accessible for new visitors.
- Once the senior center is rebuilt I hope to take part in more activities. It's hard to figure out what is offered and where it's being held.
- I'm 62, just retired. I do not play bingo. People in my age group are not playing bingo. Also, the quilting group needs a decent, spacious room. Like an art studio.
- Need more grounds for kids to play cricket
- Crowded on weekends
- Pickle ball courts too crowded on weekends
- we use it
- do not live in Redmond, only work here
- I am using

- Covid
- Need group activities with pets.
- Taking care of my husband. He is in bad health.
- I live in Seattle
- WE use the trails (for example) everyday, but never knew about all of the rec programs available.,
- Smash and grab incidents
- Need better transportation/shuttles for seniors.
- We live near Redmond not in it. Traffic is awful
- I'd like to see indian dance classes for adults, more steam camps for children ALL YEAR, more sports classes for children 5-6 ALL YEAR. Why does everything die down at winter and fall?
- I just retired and the COVID reasons, I have not but plan to.
- prefer to look at recommendations from those that have done it in the past to see both the good and not so good things before I sign up/participate.
- Too much focus on seniors and young children, nothing worth doing for adults
- Children are grown and out of the house and my partner doesn't prefer crowds. We do love waking the trails, seeing nature, Shakespeare in the park and seeing the holiday lights and art installations. Absolutely support activities for other folks even if we don't participate. You're doing great!
- Low income, reduced fare doesn't apply, transportation is non existent . Please make arts and indoor spaces accessible to all. It creates healthier communities! Encourage it
- I would use them more often if there were rugby fields available to train and play on, all year long.
- Traffic to get there.
- Need rugby fields (at least 1!)
- I would use Redmond Parks and Recreation more often if there were rugby fields available to train and play on.
- If rugby field is available
- Do not live in Redmond city limits, but work in Redmond.
- Programs tend to be in Redmond core and I live in southeast Redmond so it is difficult to access
- I think its a real shame that the Redmond Downtown Park has no playground. There is NOTHING for children to do in the park which is a real shame
- Would use Redmond Parks and Recreation more often if there were rugby fields available to train and play on.
- Closure of the Senior Center by City Hall eliminated many services near me
- Odd to not have this list correspond to specific events
- inadequate facilities for rugby and lacrosse seem to be endemic and persistent, i.e. lack of facilities at Marymoor and inconsistent grounds preparation for matches, sometimes we have had to play a rugby match on a cricket field, or had to move a rugby match due to inadequate scheduling or ground preparation(i.e. lack of goal posts
- Need more indoor activities. Winters in Redmond need help.
- You didn't hold a lot of these during covid. Please bring them back soon.
- lack of mountain bike trails
- Classes are quite expensive
- Need a mtn bike fest at the redmond bike park
- Many events are catered to the general population--which often isn't capable of really cool stuff. We usually do our own thing because it's way more fun.
- I moved here just as COVID hit so have not built a social community and am single
- No off leash areas for my dogs
- Not enough offered for my kids ages (infant and preschool)

- right now not having the senior center really limits senior classes and offerings that happened there
- I know it is expensive but I miss the magazine park and Rex used to send out.
- Have my own events that I attend
- Too crowded and unsure if there will be space to use them. Need more space and transparency on when things will be available to the community vs reserved.
- Need lots more variety of offerings
- I only recently began working in Redmond. I live elsewhere.
- I did not know about these programs. Now I'm going to look them up
- work here, do not live here. Go home after work
- Events with large crowds and few places to sit and enjoy activities
- Time. For some, age, but then again 70 year old guys don't usually go to the skate park, but kids do, and it is a good thing.
- (1) Marymoor monthly membership is not affordable for senior citizens. if paid for by our taxes, it should be free. There should be no memberships for all of us paying all kinds of taxes. (2) Too much politics in arts and culture events, especially foreign policy. (3) Trails too crowded with bicyclists and runner not wearing a mask. Nowhere to just walk in nature without ball games, bicycles, runners and loud music or speeches. (4) Scholarship money for classes is too limited. (5) Everything is designed for young men working at Microsoft, not for senior citizens.
- To busy working to pay taxes. Please do not spend more.
- Lived in redmond 35 years, moved to Issaquah but still volunteering with green redmond. Sad no newsletter to let us know what is available.
- Too difficult to access without a car. Easier bike/pedestrian access to all facilities would be appreciated.
- Lack of parking
- Family is really into rugby and if there were a rugby field we would be there every day. Also not always aware of the offering for other activities.
- Need higher quality sports fields- Rugby especially
- No appropriate field for rugby
- I live in Bellevue now and I am not always aware of all that is offered in Redmond - I previously lived in Redmond and it was easier and I was paying more attention with younger kids.
- my household uses the park system for nature exposure-trails, meadows and swim beach
- We try to use Parks and Rec activities frequently. There have been times we didn't know about something happening in time.
- Live on Redmond Ridge; therefore, most activities are not convenient.
- We use them and LOVE them, especially Farrel-McWhirter Farm - it's GREAT!!!
- Not into sports or senior programs and don't have kids. Love farm and equestrian
- Not sure how to join or aware of offerings.
- Prefer other activities
- too many people/too random interactions
- I don't live near Redmond, only work out here, so just too far from home to use more than while at work or immediately after work, periodically (don't like to stay in Redmond often after work and get home really late)
- Mi hijo tiene discapacidad, pero no he encontrado equipo de basketball por él, eso me puso muy triste.. Aunque las actividades no son muy caras, al sumar 4 integrantes de la familia una o 2 veces por semana, la suma de dinero si se gastante el gasto. En lo particular a nuestra familia nos gusta el arte pero para que los niños lo hagan, no como exposición. Y los eventos de musicales son lo que más nos gustan, pero no nos hemos enterado de cuando ha habido. Solo nos enteramos de la celebración del 5 de MAyo que estuvo muy muy bien! Gracias! (My son has a disability but, due to this, I have not been able to find a basketball team for him. That made me very sad. Even though activities are not too expensive, it can become expensive when it's for 4 people in the family and doing these 2 times per week. In our family we like art, that is, for our kids to do art, not exhibits. And music events are what we like the most, but we don't find out when they are

happening. The only event we found out about was the 5 de Mayo celebration, which was great! Thank you!)

- совсем мало программ для тоддлеров и прескул возраста (very few programs for toddlers and preschool age kids)

OTHER WRITE-IN COMMENTS

Mail Survey

- FIRST, I, perhaps predictably, notice there is a lack of concern in all the arenas discussed of facilities for those of us who are out of shape or who have handicaps.
- I wanted to go to the launch of the downtown park, for example; several thousand people were expected. But there were less than a half dozen handicapped spaces adjacent to the park. I was told, “but you can go to the Town Center where there is handicapped parking.” I explained that if I could walk from Town Center to the park, I wouldn’t have needed handicapped parking. So I could not go to the party.
- I need to get out in the fresh air just as much as my buff neighbors – maybe even more. But it is so difficult to find spaces to sit quietly in natural settings and yet still be close to available handicapped parking.
- SECOND, I am astonished at the number of facilities and activities you list that I had NO IDEA that the City provided – or where these facilities and offerings are. So, from my perspective, they aren’t opportunities. Parks need to do a FAR BETTER job of helping people be aware of all involved and easy ways to sign up and find locations.
- THIRD, our tree canopy is disappearing all over the place so that McMansions can be built to yield more property taxes and lift the cost of living for long-time residents. Just next door to me significant protected trees that I warned the city about the owner wanting to cut down now are lying on the ground instead of reaching the sky. This changes the character of our neighborhood, increases noise, temperature, stress, drainage & flooding issues, crime, congestion – and depletes our oxygen supply. Toy trees do not meet the same needs that mature trees provide. Once those serious sentinels are gone, it will take 150 years to get them back – 3 human lifetimes, basically. And there is some concern that the massive cutting of trees we’re seeing may make it impossible for our tree canopy to be restored. (For starters, check National Geographic for two issues addressing these sorts of problems.)
- So seize EVERY opportunity to make parks from any lots that have stands of mature trees. Make them meditation and calming spots, picnic areas, par courses, dog walk areas. Protect the kind of life that has made this area unique. This should be at the top of your priority list.