



Hope. Healing. Recovery.

MOBILE RAPID RESPONSE CRISIS TEAMS

The SOUND Mobile Rapid Response Crisis Teams are specially equipped two-person units, traveling in vans, staffed by behavioral health professionals and certified peer counselors. They are designed to de-escalate mental health and substance use crises, provide immediate support, and connect individuals to long-term care.

WHO THESE SERVICES ARE FOR

These teams are for adults aged 18 and older experiencing mental health crises such as, but not limited to: self-harm, suicidal ideation, or signs of psychosis. The teams will respond to situations that don't require law enforcement or emergency medical intervention and are dispatched through King County's 988 Suicide and Crisis Lifeline. This care is available to all who seek it, regardless of insurance or financial status.

WWW.SOUND.HEALTH

APPROACH TO CARE

The teams take a compassionate, barrier-free approach by bringing care directly to individuals in crisis. Their customized vans provide a safe, dry, comfortable space for triage and immediate support, with tools and resources to quickly connect individuals to ongoing services. Vans can even accommodate clients' pets.

GOALS

The program aims to provide the right response at the right time for individuals experiencing a mental health or substance use crisis. It seeks to de-escalate crises, connect individuals to immediate care, reduce reliance on law enforcement and emergency medical services for non-emergency situations, and streamline access to behavioral health support with fewer barriers.

LOCATIONS

The Mobile Rapid Response Crisis Teams operate countywide across King County. SOUND Behavioral Health specifically provides coverage in the North, East and South parts of King County. The Central and Western King County mobile teams are managed by a different agency.

CONTACT:

JOE VELA, M.Ed

Director of Crisis Services

6400 Southcenter Blvd., Tukwila, WA 98188

D 206.302.2772 **E** Joe.Vela@Sound.Health

WWW.SOUND.HEALTH

**TOGETHER
WE CAN
CHANGE
LIVES**

