



Memorandum

Date: 5/21/2024

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 24-244

Type: Committee Memo

TO: Committee of the Whole - Public Safety and Human Services

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

| | | |
|------------------------------------|---------------------------------------|--------------|
| Executive | Malisa Files, Chief Operating Officer | 425-556-2166 |
| Fire | Adrian Sheppard, Chief | 425-556-2201 |
| Planning and Community Development | Carol Helland, Director | 425-556-2107 |
| Police | Darrell Lowe, Chief | 425-556-2529 |

DEPARTMENT STAFF:

| | | |
|------------------------------------|----------------|-----------------|
| Fire | Jim Whitney | Deputy Chief |
| Planning and Community Development | Seraphie Allen | Deputy Director |
| Police | Brian Coats | Deputy Chief |

TITLE:

Community Health Through THRIVE

OVERVIEW STATEMENT:

Provide an overview of the progress and recent developments in our Community Health Program.

At the direction of the City Council, the Community Health Program has made significant strides in its structure and operations, including increased coordination and co-location of the teams that support a holistic approach to address various health needs within our community. Through a comprehensive approach, we have seen positive trends in data collection capabilities related to human services outreach, mobile integrated health services, and the forthcoming implementation of MHP co-response teams.

One of the key updates to discuss is the recent expansion of the Community Health program through the addition of three Community Care Coordinators. These coordinators add support for the THRIVE teams and bring specialized expertise in community housing, physical health, and mental health that is enhancing the program's ability to provide tailored and integrated care services that will support long term independence.

This strategic expansion aligns with the program's overarching goals of ensuring comprehensive and holistic community health services. It signifies the City of Redmond's commitment to meeting the diverse and evolving needs of our residents in a structured and effective manner.

☒ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☒ **Receive Information**

☐ **Provide Direction**

☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
City of Redmond Comprehensive Plan, Community Strategic Plan, Human Services Strategic Plan, Fire Strategic Plan, and Police Master Plans.
- **Required:**
N/A
- **Council Request:**
An update on the status of the Community Health Program.
- **Other Key Facts:**
N/A

OUTCOMES:

The supportive strategies implemented thus far have laid the foundation for the program's next steps, including the exploration of an alternative response model within the Community Health Program. The commitment to co-locating the THRIVE teams and adding care coordinators underscores the city's dedication to enhancing the health, well-being, and safety of the communities we serve. This work addresses diverse needs and ensures coordinated continuity of care across multiple health domains.

We highly value your collaboration as we enter the next phase of continuing the efforts of strengthening our Community Health Program. Our goal remains to uphold a holistic approach to addressing the health and safety of all residents. Key areas for discussion and direction include:

- Briefing on Regional Partners Status
- Third-Party Provider Programs
- Internal Development of Alternative Response Strategies
- Monitoring Status and Continuing Evaluation

Council input and guidance are crucial as staff work together to enhance the effectiveness and impact of the community health initiatives.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
Communication with regional stakeholders and potential partners related to crisis response collaboration. Continued review of jurisdictions throughout the nation understanding lessons learned.
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
- Supportive Services

Date: 5/21/2024

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 24-244

Type: Committee Memo

- Regional Approach
- Multiprong Disciplinary Connection
- No Wrong Access Point
- Wrap Around Support to Independence

BUDGET IMPACT:

Total Cost:

Continued work within the approximately \$905,000 that was allocated in the 2023-2024 Budget for behavioral health support.

Approved in current biennial budget:

☒ Yes

☐ No

☐ N/A

Budget Offer Number:

Fire Medical Operations (00017), Police Patrol and Response (00015), Housing and Human Services (00037)

Budget Priority:

Safe and Resilient, Vibrant and Connected

Other budget impacts or additional costs:

☐ Yes

☐ No

☒ N/A

If yes, explain:

Decisions related to regional availability versus City of Redmond specific programs and Council determination of application will determine future biennium budget impacts.

Funding source(s):

General Fund

Budget/Funding Constraints:

N/A

☐ Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

| Date | Meeting | Requested Action |
|-----------|---|-------------------|
| 7/18/2023 | Committee of the Whole - Public Safety and Human Services | Provide Direction |

Proposed Upcoming Contact(s)

| Date | Meeting | Requested Action |
|------|---------|------------------|
| N/A | | N/A |

Time Constraints:

There are no time constraints. Information provided and discussion about future direction and associated budget impacts.

Date: 5/21/2024

Meeting of: Committee of the Whole - Public Safety and Human Services

File No. CM 24-244

Type: Committee Memo

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

Attachment A: Community Health Through THRIVE - Update