

# Redmond Teen Services Engagement Summary

September 9, 2025



**Redmond**  
WASHINGTON

# Project Background



## Comprehensive Engagement

Launched engagement process in spring 2025 to understand teen needs and priorities.



## Audiences

Engaged current and future teens (11-19 years), parents and families, teen service providers, and community members.



## Future Planning

Feedback will inform teen services planning and Stakeholder and Focus Group process

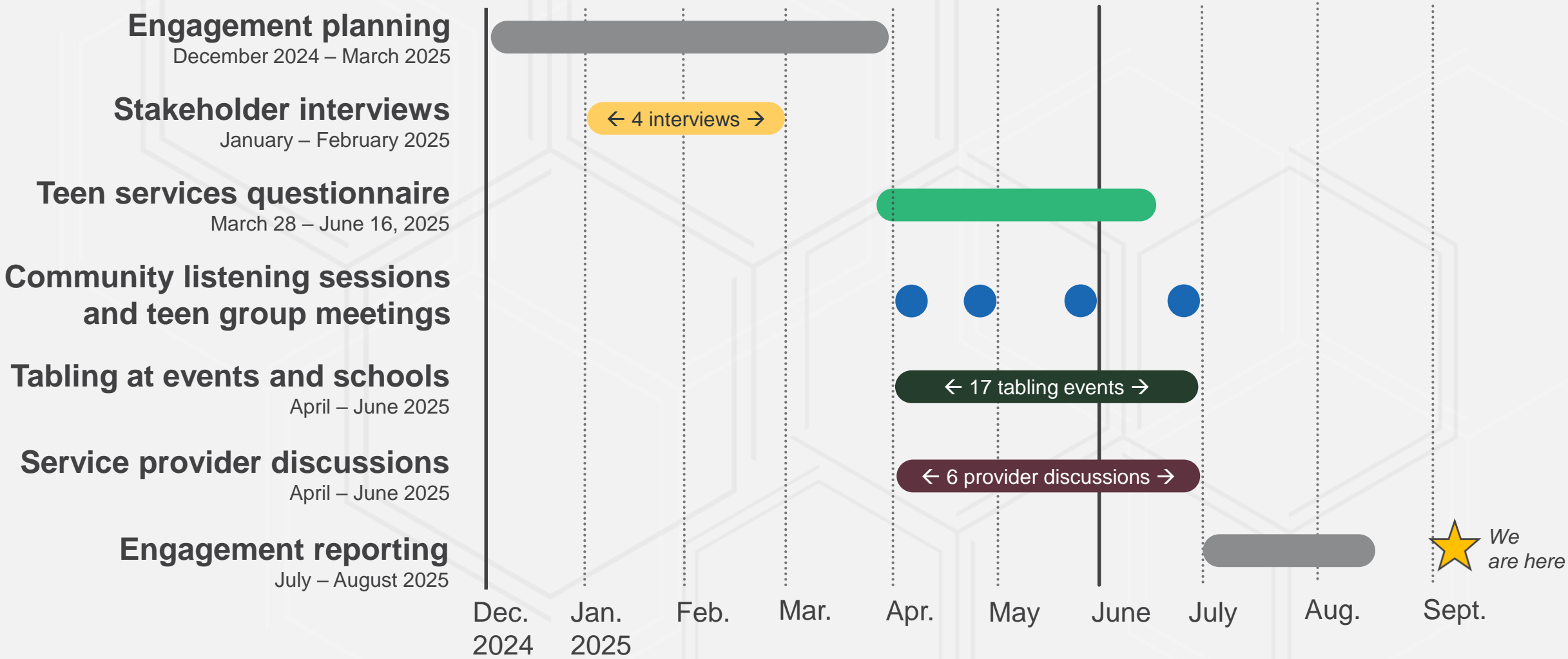
# Engagement Purpose

Gather insights on:

- **What** Redmond teens need
- **How** teen services and programming can meet teens' needs
- **Where** and how teens access services and programs
- **How** the City can better support teens



# Engagement Timeline

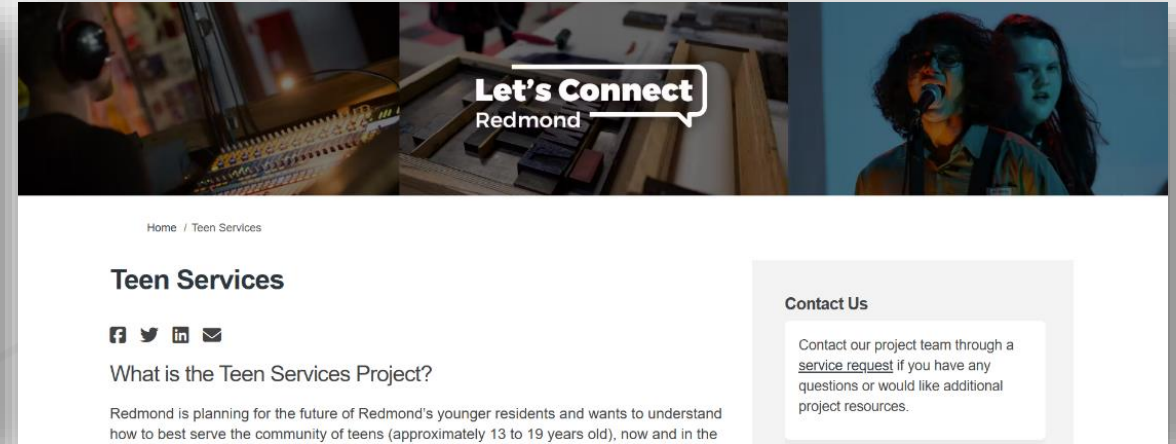


# Community Engagement at a Glance



## In-Person Engagement

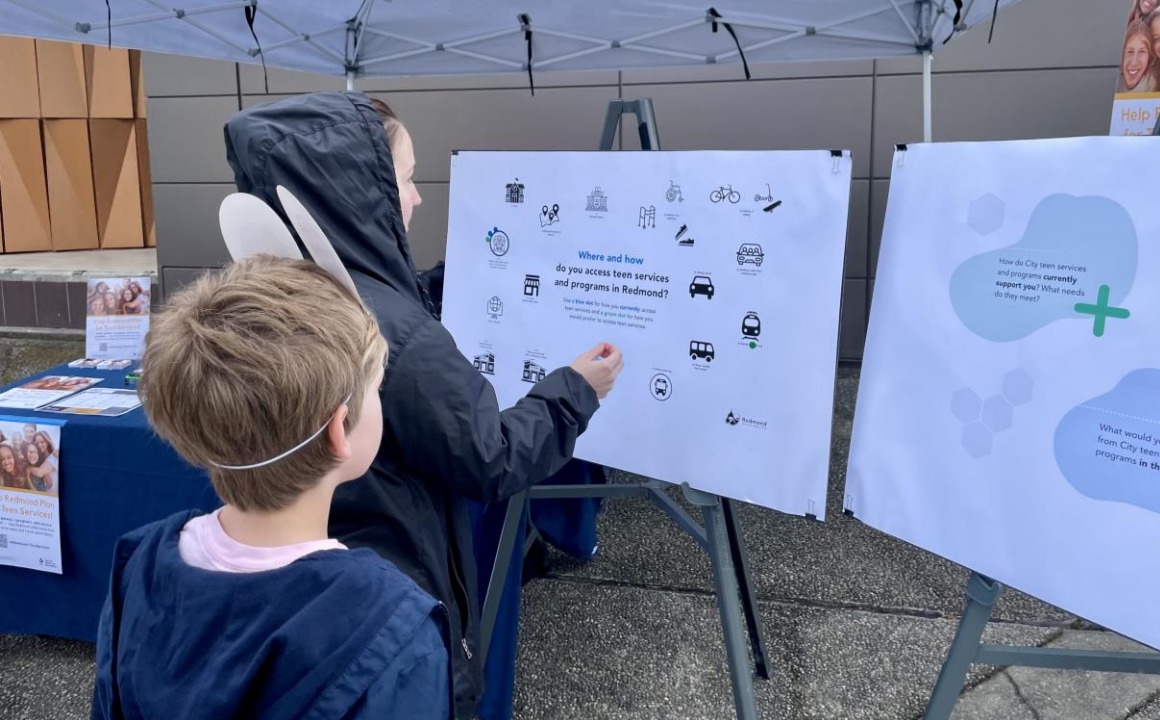
- 4 stakeholder interviews
- 2 meetings with members of RYPAC and Redmond Library Teen Advisory Board
- 2 community listening sessions
- Conversations with 6 service providers
- 17 events and school tabling sessions



## Online Engagement

- Let's Connect Redmond webpage with Questionnaire receiving **317** responses
- Service request platform with **28** comments and questions





# What We Heard



## Teens' needs:

- Safe, teen-only spaces that create connection and belonging
- Outlets for creative expression and development of life skills
- Programs designed and led by teens
- Free or low-cost services and programs
- Empathetic city teen services staff

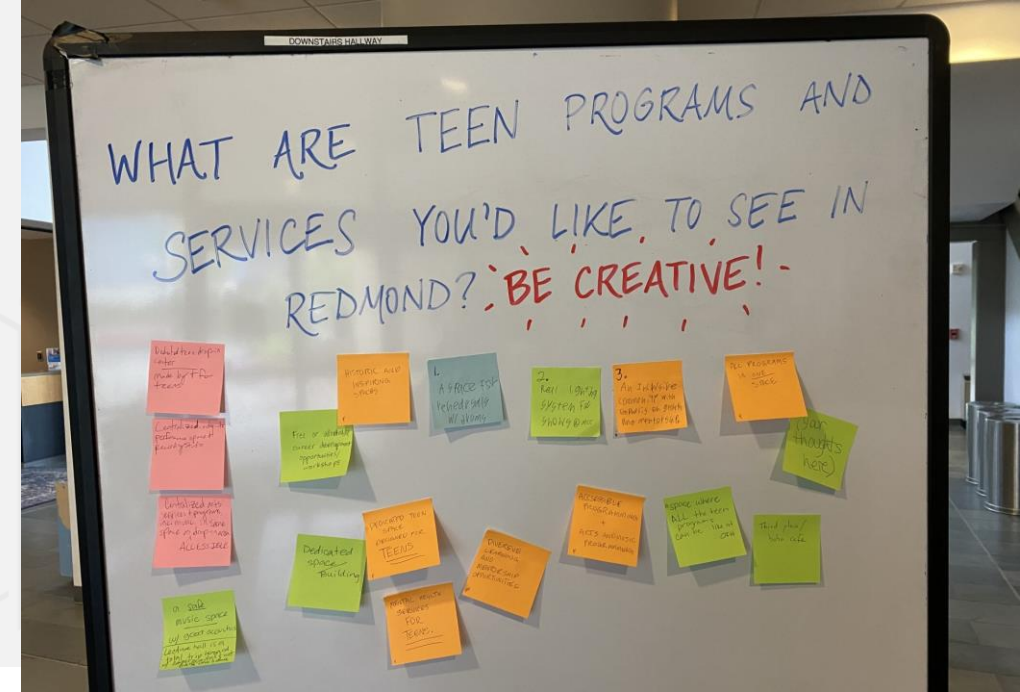


# What We Heard (cont.)



## Preferred services and programming:

- Expanded music and creative arts programming
- Increase existing program frequency and variety
- Mental health services and resources
- Culturally responsive programming reflecting diverse identities and backgrounds
- Career preparation, leadership and volunteer opportunities, life skills education, and academic support







## What We Heard (cont.)



### Preferred locations and transportation methods:

- Old Fire House Teen Center (while in operation), Redmond schools, and Redmond Library
- Being driven, shuttles from school, and active transportation (e.g., walking, cycling)
- Services and programming along existing public transit routes and accessible via multiple transportation modes
- Services and programs both in a downtown location and throughout city neighborhoods



# What We Heard (cont.): Related Topics



## Old Fire House Teen Center (OFH):

- Requests to re-open OFH for teen services and programming
- Teens' strong sense of ownership and belonging at the OFH
- Social and creative hub for teens
- Strong emotional connection to OFH, recognizing its historical legacy of music and teen support



## Drop-In Space at RCCMV:

- Increased engagement on items that impact teens
- Ensure a safe, supportive, inclusive, and creative environment
- Expand resource navigation (e.g., mental health support)
- Establish formal teen involvement

# What We Heard (cont.)



## How the City can better support teens:

- Maintain transparency about how input informs outcomes
- Increase transportation access
- Reach teens through social media, school events, and in-person channels
- Tailor programming to meet distinct needs of each user group





# From Engagement to Action



- **Incorporating feedback into implementation**
- **How this will guide OFH scenario planning**
- **Lessons learned throughout the process**



# Thank you

Any Questions?



# Agenda

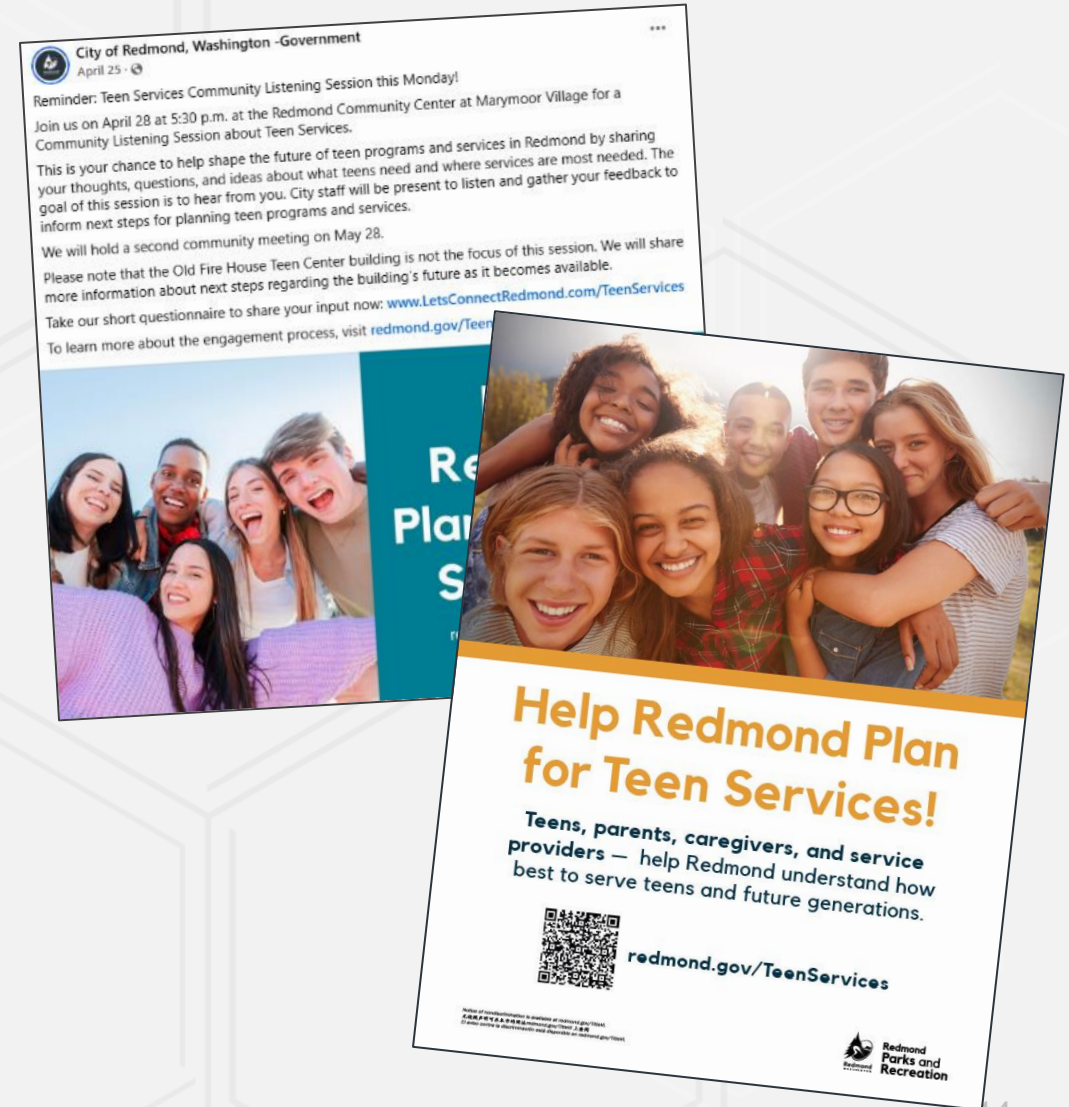


- Overview of teen services engagement process
- What we heard from the community
- Next steps



# Outreach and Communications at a Glance

- Project webpage
- **2** news releases
- **7,800+** utility bill inserts
- Posters in **10+** public places
- **55+** social media posts
- **11** Email updates and city videos
- **3** city teen programming calendars
- Emails to **64** service providers and school groups
- Promotions through Redmond school channels
- **17** event and school tabling sessions





# Next Steps



- **Incorporating feedback into implementation** of future teen services and programs.
- **Further conversations with teen service providers** to explore collaboration opportunities and better support for Redmond teens.
- **Integration of feedback into OFH scenario planning** and community engagement process in fall 2025.