Redmond Community Van Information

The Community Van Program provides vans for Redmond Community members to use for prescheduled trips as both a driver or passenger.

Rides can either be one-time or reoccurring and at minimum must include a volunteer driver and two passengers. Destinations can be anywhere within a two hour drive of Redmond and can occur anytime of day any day of the week. This will act as a great way for community members to plan customized trips when bus service can't meet their needs.

There is no monetary exchange between the City and King County Metro for this program. King County Metro will hire Hopelink to act as a Community Transportation Coordinator that will do all outreach, recruiting, and events related to Community Van. Any spending that happens from marketing will come out of the Go Redmond 118 budget for Pilot Projects.

We are looking to have a full launch ready for early fall with all 3 van locations determined.

City of Redmond Provides

- Participate in Advisory Committee that will provide CTC with direction and program guidance.
- Provide/locate parking and signage for Community Van vehicles.
- Keep residents informed of the program through print, website, social media, mailings, posters, etc.
- Serve as a liaison between KCM and elected officials/management.

Metro Provides

- 3 vans 1- 12 passenger and 2- 6 passenger with ADA Accessiblity.
- Gas and vehicle operations.
- Perform driver record screening (for volunteer drivers) and approve all drivers before the can operate a Community Van.
- Sub contracts with Hopelink for a Community Transportation Coordinator.

Hopelink Provides

- Hires Community Transportation Coordinator and provides benefits.
- Workstation, computer and phone for CTC.
- Day to day supervision of CTC.