

City of Redmond Human Services Strategic Plan

Community Engagement Plan



August 2021
Prepared by Equitable Future, LLC

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Introduction

The City of Redmond Human Services department seeks to develop its 2021 five-year Strategic Plan. They partnered with Equitable Future, a Tacoma-based anti-racism and justice consulting firm, to engage the Redmond community in building a plan that will document the department's values, priorities, and guide its investments. This document outlines Equitable Future's community engagement efforts.

Project Description

City of Redmond Human Services partnered with Equitable Future to facilitate community engagement and develop the department's five-year strategic plan. As noted earlier, this strategic plan will inform Human Services' values, priorities, and guide investments of their time and grantmaking. And most importantly, it will be informed by Redmond community stakeholders. Engagement methods include one-on-one stakeholder interviews, focus groups with local service providers and Human Services Commissioners, and a community survey.

Summary of Community Engagement Methods

Equitable Future will take a multi-pronged and multi-phased approach to engaging the Redmond community. Most importantly, the Equitable Future team will meet community members where they are and engage them in meaningful and productive conversations. Table 1, on page two, outlines each phase of our community engagement methods, its purpose, relevant materials, and anticipated timeline.

Table 1: Engagement Methods and Materials

	Stakeholder Interviews	Provider Focus Groups	Community Survey	Commissioners Focus Group	Strategic Plan Input
Purpose	These interviews will help inform the strategic plan’s values and will allow the EF team to gather insight on policy priorities and nuances of policy implementation.	These focus groups will help inform the strategic plan’s values and include a focus on the grantmaking process.	This English- and Spanish-language survey will gather insight from Redmond community members—with an emphasis on those who use or need services—regarding the plan’s values and policy priorities.	This focus group opportunity will focus on gathering input on the strategic plan’s values and grantmaking procedures.	This opportunity will allow the Equitable Future team to “gut check” the input gathered from the first round of community engagement.
Methodology	About ten (10) virtual one-on-one/small group conversations, audio recorded and auto transcribed. English, only.	Up to three virtual small to medium sized conversations, audio recorded, and auto transcribed. English, only.	Fielded online and in-person. Please see page eight for more details.	One focus group with available commissioners with the option for commissioners to email responses to open-ended questions.	One webinar for community members. And follow up emails to previously engaged stakeholders and providers.
	Interview guide with a set of the same questions for everyone and specific follow ups by individual.	Focus group guide with Miro frames for facilitation.	Survey questions in English and Spanish including messaging guidance for dissemination. For in-person dissemination we will also have tablets, paper surveys, pens, disinfectant wipes, and face masks.	Facilitation guide.	Facilitation guide (webinar only) and feedback questions (webinar and follow up email)
Timeline	Early- to mid-September	Mid- to late-September	Late-September to early-October	November 8	December or January

Contingency Planning and Risk Management

At the point of creating the Human Services Strategic Plan Community Engagement Plan (August 2021), the COVID-19 virus is surging due in part to the highly contagious Delta variant. The United States Centers for Disease Control and Prevention (CDC) is recommending all individuals regardless of vaccination status remain masked while visiting indoor public spaces. And on August 23rd, all Washington State community members must remain masked indoors and outdoors when social distancing isn't possible. The Equitable Future team is tracking changes to regulations regarding COVID-19. We will prioritize the health and safety of the Redmond community and our team throughout the community engagement process.

Everyone on the Equitable Future and City of Redmond Human Services team is fully vaccinated. When conducting any in person community engagement we will remain masked and maintain six-foot social distance between individuals. This includes outdoor and indoor engagement. We remain committed to effective, efficient, and equitable community engagement and will follow CDC guidance as required. The Equitable Future team will regularly communicate with the City of Redmond Human Services team throughout the community engagement process in case engagement plans require amendments.

Community Engagement Plan

Equitable Future will use multiple forms of community engagement throughout the strategic plan development process so that we can meet community members where they are and build a strategic plan that represents community needs. These methods include:

- 1. Pre-Engagement Activities:** Introducing Equitable Future team members to local service providers and small businesses. This will be done to gauge interest and availability to promote the community survey (i.e., posting a flyer, tabling, etc.).
- 2. One-on-One Stakeholder Interviews:** Engaging conversations with key community leaders who can inform the Strategic Plan's values, policy priorities, and answer questions policy implementation.
- 3. Service Provider Focus Groups:** Interactive small- to medium-sized conversations that will allow the Equitable Future team to gather input from providers who apply for and manage grant funding from City of Redmond Human Services.
- 4. Community Survey:** A brief and effective dual-language survey that will help us gather input and feedback from Redmond community members.
- 5. Continued Feedback on the Draft Plan:** Stakeholders and service providers who previously participated in engagement will have the opportunity to review a draft version of the strategic plan and provide feedback. Equitable Future

will also host one public webinar for community members to learn about on-going work, ask questions, and provide feedback. This webinar will be auto translated into the top five languages spoken by Redmond community members. Individuals who desire human translation can call the Human Services department 72-hours ahead of the event to make desired arrangements.

Pre-Engagement Activities

The Equitable Future team will conduct in-person pre-engagement activities to introduce ourselves to staff at local non-profits and business owners at local restaurants and hot spots. In building relationships with locals who host spaces that community members access we hope to find locations where we can post flyers about the community survey or table to gather responses in real time.

The list of potential destinations can be found in Appendix A.

One-on-One Stakeholder Interviews

Equitable Future will conduct one-on-one interviews with the key stakeholders listed in Table 2 on page seven. Human Services department staff will send an introductory email to these stakeholders (copying relevant Equitable Future team members) to facilitate the interview scheduling process. These conversations will be held virtually on Zoom and, if granted consent from participants, will be recorded and transcribed. City of Redmond Councilmembers will have the opportunity to participate in one of three small group interviews. Equitable Future aims to facilitate these one-on-one stakeholder interviews in early- to mid-September.

Interview questions can be found in Appendix B.

Table 2: Stakeholder Interview Participants

Stakeholder Department or Organization	Stakeholder Name(s)
City of Redmond Human Services	Brooke Buckingham and Alaric Bien
City of Redmond Parks and Recreation	Marty Boggs, Carrie Hite, Jeff Aken, and potentially a Senior Center Advisory Committee member.
City of Redmond Councilmembers	Jeralee Anderson (Position 6), David Carson (Position 7), Steve Fields (Position 2), Jessica Forsythe (Position 3), Varisha Khan (Position 1), Vanessa Kritzer (5), Tanika Padhye (Position 4)
City of Redmond Office of the Mayor	Mayor Angela Birney
City of Redmond Police Department	Chief Darrell Lowe and Lieutenant Julie Beard
City of Redmond Fire Department	Chief Adrian Sheppard
Lake Washington School District	Johnny Phu (Director of Student Services)
Local Faith-Based Leaders	Josh McQueen (Overlake Christian Church, Community Pastor), Rev. Lara Bolger (Redmond United Methodist Church, Pastor), and representatives from Hindu, Muslim, Veda, and other religions represented in the Redmond community.
King County Library System: Redmond	Mary Comstock or Marian LaBeck
King County District Court: Community Court in Redmond	Erika Cooley
Eastside for All	Debbie Lacy

Service Provider Focus Groups

Service providers at community-based organizations who have applied for funding from Redmond Human Services in the past two years will be invited to participate in a two-hour focus group with Equitable Future. Equitable Future will offer three focus group opportunities in late-September for service providers to select from. In early September, Redmond Human Services staff will send an email regarding the focus groups to these organizations. That same week, Equitable Future will follow up with individual invitations to participate in a focus group. Service providers who participate in a focus group will receive a \$50 honorarium. Participants will also be asked if their organization would be interested in spreading the word about the community survey. (More details regarding this strategy are on page 9).

The focus group screening form and question guide can be found in Appendix C.

Commissioners Focus Group

Equitable Future will invite Human Services Commissioners to participate in a two-hour focus group during their November meeting on the 8th. The timing of this focus group is important as the Equitable Future team anticipates being able to bring early findings from community engagement (which will inform the report on existing conditions and needs) for Commissioners to respond to. In addition to providing input on findings Commissioners can also answer questions about their grantmaking procedures so that Equitable Future can recommend improvements to their processes. The focus group guide will be developed after stakeholder interviews, service provider focus groups, and the community survey to incorporate initial findings into the discussion.

Community Survey

Equitable Future will launch a brief and effective survey (in English and Spanish) with for community members to share their priorities. To ensure Redmond residents see and respond to the survey we'll use a couple of dissemination tactics, outlined below.

Survey text is in development and can be found in Appendix D.

Survey Name: We will use a catchy survey name that translates into Spanish to garner attention for our work. Ideas include:

- Well-being for All
- Building Community Well-being

Survey Goal: We'll aim to reach between 500 and 600 Redmond community members through in-person and virtual engagement.

Community-Based Dissemination

We'll use the information we gathered and trust we built in our pre-engagement activities to inform where we will conduct community-based survey dissemination. The Equitable Future team will table or host pop-up survey fielding where community members access services, shop, or dine. This will help us ensure we connect to community members who are not connected to larger community-based organizations or other civic services. At these pop-ups we'll also bring a white board where visitors can respond to a larger question in case they do not want to respond to a survey. The first 200 in-person respondents will receive a \$15 gift card.

Let's Connect!

Equitable Future will work with Redmond Human Services to add information to Let's Connect. This information will include regular updates about the strategic planning

process and include a link to respond to our survey. Redmond residents can take the survey online.

Redmond residents who complete the survey via Let's Connect will be entered into a raffle for \$50. There will be three prizes. Winners can choose to have the money sent to their account (via CashApp, PayPal, or Venmo) or have it donated in their honor to a local community-based organization of their choice.

Service Provider Partnerships

Equitable Future will partner with local service providers to disseminate the survey. Equitable Future will connect with providers during the time of focus groups. Interested participants will receive a link to a sign-up form where they will share their organization name, weblink to their organization donation page, and a brief explanation of how they will share the survey with their clients and stakeholders. Organizations who sign up will receive a link to the community survey (Spanish and English) and information about the survey. Organizations are expected to make a good faith effort to disseminate the survey through their channels. In mid-October, Equitable Future will follow up with organizations. Those organizations who can provide proof of sharing the survey (i.e., screenshot photos of e-mails or social media posts) will receive a \$150 stipend.

We will also partner with the local school district to disseminate the survey to high school students. Ideas includes Latinos Unidos or other school clubs. Equitable Future and Redmond Human Services will work with RYPAC and Youth Eastside Services to share the survey.

Human Services Commissioners

Equitable Future and City of Redmond Human Services staff will ask Human Services Commissioners to share this survey with their networks.

Engaging the Advisory Committee

The Advisory Committee includes three Human Services Commissioners, one youth liaison, and Cecilia Martínez-Vásquez (City of Redmond Diversity, Equity, and Inclusion Manager). We will engage with them throughout the project timeline to leverage their expertise.

- **Late August:** Review community engagement plan and question guides
- **October or November:** Participate in conversation about initial findings and recommendations for strategic plan
- **January:** Participate in a conversation to review developed findings, recommendations, and draft Strategic Plan.

Appendix A: Pre-Engagement Activities

This is a growing list of places the Equitable Future team can visit during Redmond neighborhood walks. We will refine this list by mid-August and develop a plan for conducting this step of engagement.

Community Hubs

- Marymoor Community Center (programming will start in September)
- Hopelink (Food Bank services resume in September)
- Redmond Regional Library (NE 85TH ST)
- Redmond Senior Center (curbside lunch program)
 - Drop off paper survey day one, return filled out survey to receive a gift card
- Safe Parking – Overlake
 - Paper surveys with gift cards
- Avon Villa

Grocery Stores + Restaurants

- Shalimar Grocery
- Mayuri International Food Bazar (Redmond Town Center and Overlake)
- Latino Stores in Redmond:
 - La Quemada - 16260 Redmond Way #4, Redmond, WA 98052
 - La Superior - 17026 Avondale Way, Redmond, WA 98052
- Taquerias
 - Agave Cocina - 17158 Redmond Way #180, Redmond, WA 98052
 - Taqueria el Gallo - 16720 Redmond Way # A, Redmond, WA 98052
- Taco trucks
 - Bandido Mexican Grill - 8005 161st Avenue Northeast, Redmond, WA 98052
- Jawhara Cafe

Religious Centers

- Overlake Christian Church
- Iglesia Latinoamericano
- Iglesia Cristiana Creekside
- Open Kitchen at Redmond United Methodist Church

Appendix B: Stakeholder Interview Guide

Introduction

Welcome! Thank you so much for taking the time to chat with me. City of Redmond Human Services contracted with Equitable Future to help develop the department's five-year strategic plan. We've developed a robust community engagement plan that includes stakeholder interviews (like the conversation we'll be having today), focus groups with local service providers, and an online survey for Redmond community members. We're gathering this input to learn what values and priorities the Redmond community would like to see centered in the Redmond Human Services strategic plan.

Our conversation today includes a few sections of open-ended questions. There are no wrong answers; your unique perspective is exactly what we're looking for so please answer these questions in the way that resonates best with you.

I'll ask questions about what role you play in community here in Redmond, what you've noticed happening in the Redmond community over the past few years, and how you think Human Services can create a strategic plan that helps with the work you do. **Is there anything else you'd like to talk about today?**

Data Security

Information from all our community engagement efforts will be synthesized into themes. I may quote some of the people who participated in engagement if what they share resonates with the themes culled from all engagement efforts. If my team would like to quote you, we will reach out via email and ask for your consent and ask how you would prefer to be credited.

Our conversation will remain anonymous. But because of your visible role in community, I cannot guarantee confidentiality. Only members of the Equitable Future team will see the notes associated with this interview or listen to the audio (if you consent to an audio recording). Interview notes will be tossed away six months following the end of the project.

Do you have any questions about data security?

Do you consent to having our conversation audio recorded?

[Turn on Otter recording if you received consent]

Getting to Know the Stakeholder + Warm Up Questions

1. Please introduce yourself. Tell me your name and what role you play in the Redmond community.
2. How long have you been serving in this role?
3. What inspires the work you do?
4. When you think of the Redmond community, what comes to mind? What do you love? What do you wish were better?

Questions about Redmond

5. What do you think are the most pressing needs among Redmond community members?
 - a. PROBE: What about Redmond community members who fall below the poverty line or face the cumulative impacts of systemic marginalization (this includes people of color, immigrants, refugees, people with mental and physical disabilities, people with low or no incomes, and people who lack sufficient housing)?
6. What types of changes have you noticed among Redmond community members over the last two years (since 2019)?
 - a. PROBE: What about Redmond community members who fall below the poverty line or face the cumulative impacts of systemic marginalization?
7. How can Human Services play a role in mitigating the community's most pressing needs?

Questions for Library, School, and Police, Fire, and Parks Department Leads

8. What types of problems do you find your staff or team solving? Are they typical for the role you and your team play in Redmond?
9. What types of skills do your staff need to solve the problems they're facing?
10. Human Services serves a lot of needs for community, including some of the things you might work on in your role. How can Human Services better support these community needs so that your staff can focus on [original purpose of job here (i.e., librarian services, safety, education, etc.)]?

Questions about the Strategic Plan

13. What types of values might Redmond Human Services need to embody to implement a strategic plan that connects community members to the services they need?

14. What policy issues do you think will need more attention in the next five years?

Wrap Up

15. What do you envision for the Redmond community?

16. Is there anything else you'd like to share with me today?

Sharing Our Community Survey

I mentioned earlier that we're also fielding a survey to gather insights on how to generate community well-being. We're hoping that 600 Redmond community members will respond to our survey. This includes anyone who lives, works, worships, shops, or recreates here. **Would you be interested in sharing out our survey with your networks?** If so, I'll follow up via email with a survey link when it's ready.

Appendix C: Focus Group Guide

Focus Group Screening Form Questions

Equitable Future will send service providers an invitation to participate in focus groups. Those who are interested will be directed to a Calendly scheduling page where they can select one of three focus groups. Once they select a date and time, they will be asked the following questions.

1. We'll be hosting three focus groups. Please designate which focus group you'd like to attend below.
 - a. Option 1
 - b. Option 2
 - c. Option 3
2. Please enter your contact information
 - a. Name
 - b. Agency
 - c. Job Title
 - d. E-mail address
3. You will receive \$50 as a thank you for your participation. How would you like to receive your \$50 gift?
 - a. CashApp
 - b. PayPal
 - c. Venmo
 - d. I'd prefer a donation to my organization: (please share donation link here)
4. (If "a") What is your CashApp name?
5. (If "b") What is your PayPal name?
6. (If "c") What is your Venmo name?
7. (If "d") Please share the link to your organization's donation page.

Focus Group Guide

Introduction (2 minutes)

Welcome to our focus group. The purpose of today's conversation is to hear your thoughts and ideas for the City of Redmond Human Services Strategic Plan, which will

guide the work of the City over the next five years. We're interested in what types of actions Human Services can take to support your work. In addition to these focus groups with service providers we're holding one-on-one interviews with stakeholders like City employees and elected officials and fielding a community survey. We're hoping to reach 600 Redmond community members with a focus on community members who face the impacts of systemic marginalization or access services like the ones you all provide. The survey is in English and Spanish. At the end of our focus group, we'll share more about this survey and an opportunity for you all to earn \$150 for your organization if you help share out the survey!

Our focus group will take place here on Zoom. We'll also use a tool called Miro to gather input. Miro is an online and virtual white board and using it for our conversation today is optional. We'll go through a brief training on how to use the platform and then get started with the conversation. If you need help, please let us know and Adrienne will be available to help you. If you don't want to use Miro, that's okay! You can share your thoughts in the Zoom chat or out loud when we're all sharing ideas.

Expectations for Focus Group: Data Security and Stipend Payment (5 minutes)

- Today's focus group will be two hours. We'll have one scheduled break but please take additional space as you need it.
- Please minimize multi-tasking as much as possible! We know it's a challenge in today's virtual world. If you need to direct your attention elsewhere, please let us know by messaging us in the chat. That way we'll know not to call on you in discussion!
- To help retain the information you share with us, we'd like to audio-record this conversation. This will be a recording of audio, only. **Do we have your permission to audio record this conversation? Please let us know we have your consent by saying "yes" or displaying a thumbs up.**
 - Note consent. Start recording after introduction to Miro.
- The Equitable Future team members are the only people who will have access to the audio recordings and raw notes from this conversation.
- We'll compile what you share with us with what service providers in other focus groups share. We'll gather themes and only report information by theme. Your name will not be found anywhere in the final report. If we quote you, we'll attribute your quote to "service provider" or "focus group participant".
- You will receive \$50 to thank you for your participation.

Basic Engagement Process (5 minutes)

- We'll ask one question at a time, and you'll have about two minutes to think of your response. You can add your thoughts on sticky notes in Miro or send them via chat.
- Then we'll give you another two minutes to read what other people have shared.
- And finally, we'll open for conversation! We'll spend about 10-15 minutes talking through your responses for each question.

Miro Training (15 minutes)

- Share link to Miro board
- Walk through tutorial

Introductions: On one or more sticky notes, please jot down your name, pronouns, what organization you represent, and what your organization does within the Redmond community.

Draft Questions (1 hour 20 minutes, about 10-minutes per question)

1. What strengths or gifts does your organization offer?
2. What types of barriers make it challenging for your organization to serve its mission? Barriers can be anything from issues with facilities, funding, reaching out to your clients, etc.
3. What can City of Redmond Human Services do to remove those barriers? Try to think specifically within the context of what Human Services department has resources and authority to do. (List a few relevant examples from responses to question two).
4. City of Redmond seeks to be a true partner in the grantmaking process. Not only do they want to provide funding so you can provide services, but they also want to make sure you're connected to resources to make your work easier. What types of resources would make your work easier?
5. In an ideal world, what role does the City of Redmond play in supporting your work?
6. What types of supports does your organization need to remain resilient against COVID-19?
7. What types of supports do your clients need to remain resilient against COVID-19 and other systemic issues?

8. What else do you want us to know?

Sharing our Community Survey ["Survey Name"]

I mentioned earlier that we're also fielding a survey to gather insights on how to generate community well-being. We're hoping that 600 Redmond community members will respond to our survey. This includes anyone who lives, works, worships, shops, or recreates here. We're asking local organizations to share this survey with their clients and key stakeholders. Organizations who help will receive a \$150 stipend. We're hoping organizations can share the survey online to minimize paper use. If you're interested in sharing the survey with your stakeholders and clients please use the following link to sign up: [link to be created].

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Appendix D: Human Services Commissioner Focus Group Guide

Questions will be developed after Equitable Future develops initial findings from community engagement efforts with stakeholders, service providers, and via the community survey.

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Appendix E: Community Survey Questions

Strategic Planning Questions

1. What types of services do you think would help Redmond residents live safer, happier, and healthier lives? (Please select up to three options).

- Access to internet or technology
- Affordable child care
- Alcohol or substance use treatment
- Employment
- Food access
- Mental health counseling
- Medical or dental care
- Learning to read and speak English
- Legal counseling and representation
- Rent or Utility assistance
- None of the above
- Other: _____

2. Think back to the start of the Covid-19 pandemic (early 2019). Since then, what types of things have you needed help with? (Please select all that apply)

- Access to internet or technology
- Affordable child care
- Alcohol or substance use treatment
- Employment
- Food access
- Mental health counseling
- Medical or dental care
- Learning to read and speak English
- Legal counseling and representation
- Rent or Utility assistance
- None of the above
- Other: _____

3. In the last 3 months (since June or July 2021) what types of things have you needed help with? (Please select all that apply)

- Access to internet or technology
- Affordable child care
- Alcohol or substance use treatment
- Employment
- Food access
- Mental health counseling

- Medical or dental care
- Learning to read and speak English
- Legal counseling and representation
- Rent or Utility assistance
- None of the above
- Other: _____

4. Do you feel like you know how to access the services you need?

- Yes
- No
- I personally don't need to access these types of services.

5. (If no) Why weren't you able to access the services you needed? (Check all that apply)

- I didn't know where to go for help
- I wasn't eligible for services
- There wasn't any funding for the type of help I needed
- The services available weren't right for me
- I didn't have transportation to get to the service provider
- There was a language barrier
- I was uncomfortable (embarrassed) to ask for help
- Feared it would impact my immigration status
- Other (please specify):

6. What do you think are the biggest needs for Redmond area youth and young people?

- Mental health counseling
- Safer streets for walking, biking, and rolling (i.e., wheelchair access)
- Access to technology
- Homework help and extra help (i.e., help with studies and academics)
- Mentorship
- Job training or apprenticeships
- Extracurricular activities (i.e., sports, music, art, etc.)
- None of the above
- I'm not sure
- Other: _____

7. Climate change and resiliency to climate related emergency disasters is critical for Redmond to be a safe community for all. Do you feel the Redmond community is prepared for climate events in the next five years such as flooding, heat, snow, and smoke?

- Yes, we are prepared for flooding

- No, we are not prepared for flooding
- Yes, we are prepared for increased heat
- No, we are not prepared for increased heat
- Yes, we are prepared for smoke events
- No, we are not prepared for smoke events
- Yes, we are prepared for major snow storms
- No, we are not prepared for major snow storms

8. How has the Covid-19 pandemic impacted your sense of well-being and safety?

- Very strong negative impact
- Negative impact
- No impact
- Strong positive impact
- Very strong positive impact

9. How has COVID-19 impacted your income and employment status? (Please select all that apply).

- I lost my job
- I faced cuts to the hours I work at my job
- My income decreased
- My income stayed the same
- My income increased
- I got a new job in the same field
- I got a new job in a different field
- None of the above
- Other (please describe):

10. The number of hate crimes and discrimination based on race and perceived immigration status have increased greatly since the start of the Covid-19 pandemic. Please select all the statements that apply to you.

- I've heard of these types of hate crimes and discrimination happening in Redmond
- I've survived this type of hate crime or discrimination in Redmond
- I'm worried about this type of hate crime or discrimination happening in Redmond
- None of the above
- Other:

11. If you're comfortable, please tell us a little more about how Covid-19 has impacted you.

12. What are two things you love about the Redmond community?

13. What you think needs to happen to make Redmond a better place to live, work, play, worship, and gather?

14. When you imagine Redmond five years into the future, what characteristics (i.e., justice, sustainability, community, resilience, etc.) do you hope Redmond prioritizes?

Demographics

15. Which of the following best represents your racial or ethnic heritage? Please select all that apply.

- American Indian or Alaska Native
- Black or African American
- East Asian
- Latino/a/x
- Middle Eastern or North African
- Native Hawaiian or Pacific Islander
- South Asian
- White
- Open ended: please describe your nationality, race, ethnicity and/or underrepresented identity

16. What is your age?

- Below 15 years
- 15 to 25
- 26 to 26
- 37 to 47
- 58 to 69
- 70 to 80
- 80 +

17. What is your household's estimated annual income? (open-ended)

18. What type of housing do you have?

- I own my home ("home" refers to a house, duplex, apartment, etc.)
- I rent my home ("home" refers to a house, duplex, apartment etc.)
- I'm staying with friends or family
- I am unhoused
- I prefer to describe myself: _____

19. How are you connected to the Redmond community? (Please select all that apply)

- I live here
- I work here
- I worship here
- I socialize here
- I shop here (includes groceries, small stores, restaurants)
- I go to school here
- I access social services here

20. Would you like to enter our raffle? You'll have the chance to win \$50 or have \$50 donated to a non-profit organization of your choice!

- Yes
- No

21. (If yes): Please share your contact information

- Name
- E-mail Address
- Cash-App account
- Pay-Pal account
- Venmo account
- Non-profit donation link:

22. (If no): Thanks for taking our survey!