Attachment C

# COMMITTEE OF THE WHOLE

# D365 Implementation

## City Council
## August 25, 2020

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- D365 Financial System Upgrade
  - History of Dynamics upgrade
  - Actions to date
  - Outcomes
  - Budget
  - Next Steps

# HISTORY OF DYNAMICS (DAX)

## Began in 2009

- New product development

- 2011 Go Live on release to market version

- Upgrade of RTM version
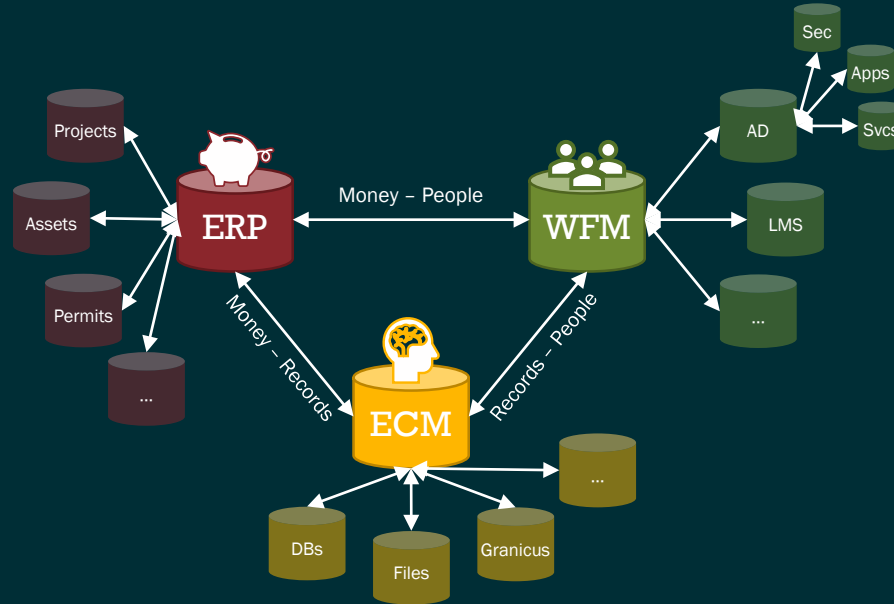
- Now running DAX 2012

- *Upgrade to D365*

Release to Market (RTM)

Dynamics (DAX)

Dynamics 2012 (DAX 2012)

D365

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# D365 PROCESS

**Analysis**

- Business Requirements Document Complete
- Statement of Work finalized
- Workshops

**Design**

- Demos
- Solution creation and review

We are here

**Develop**

- Reviewing customizations
- Preparing data
- Conference Room Pilot

**Deliver Business Release 1**

- User acceptance testing

**Deploy Business Release 1**

- Final reviews
- Go-Live

**Deliver Business Release 2**

- User acceptance testing

**Deploy Business Release 2**

- Final reviews
- Go-Live

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# BENEFITS/OUTCOMES

Streamlines business processes

Enhances user experience

Improves productivity

Enhances Accessibility to data

Replaces outdated system

Continues strong accounting practices

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# RETURN ON INVESTMENT EXAMPLES

| Processes | Annual Hours Saved | Annual Cost/Effort Savings | 5 Year Cost/Effort Savings |
|---|---|---|---|
| Project Management & Accounting | 591 | $22,639.98 | $120,198.73 |
| AP Automation | 4264 | $256,403.68 | $1,361,281.96 |
| Accounting Accuracy (ALE corrections) | 129 | $4,494.33 | $23,861.03 |
| **Total** | **4984** | **$283,537.99** | **$1,505,341.72** |

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# BUDGET

| Budget Summary | |
|---|---:|
| One Time Implemenation | $3,867,346 |
| Ongoing Licensing and Maintenance (2021-2022) | 813,435 |
| Contingency | 447,576 |
| Total | $5,128,357 |

\* Budget represents the 2021-22 timeframe
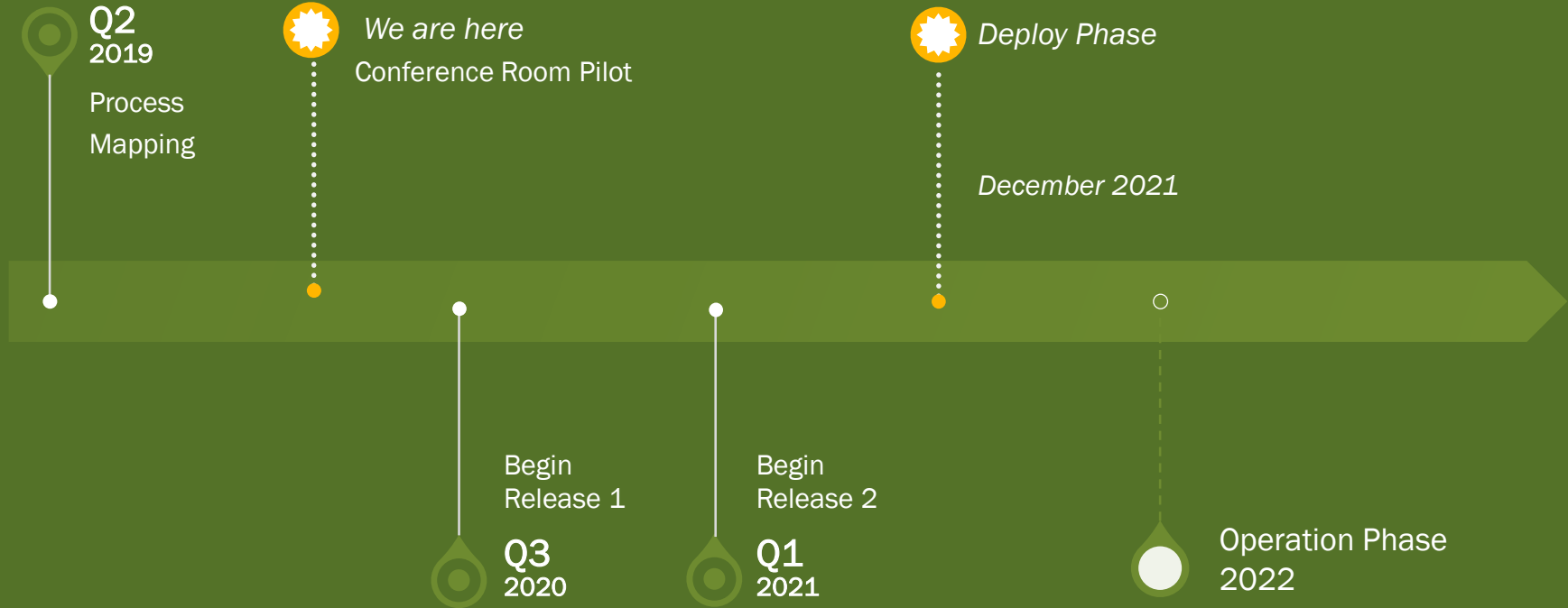
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# ESTIMATED TIMELINE

**Q2**
2019

Process
Mapping

*We are here*
Conference Room Pilot

*Deploy Phase*

*December 2021*

Begin
Release 1

**Q3**
2020

Begin
Release 2

**Q1**
2021

Operation Phase
2022

THANK YOU

# Questions?

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