

# Utilities Strategic Plan

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# Presentation Purpose

- Utilities Strategic Planning drivers and process
- Overview of Redmond's four Utilities
  - Water
  - Stormwater
  - Wastewater
  - Solid Waste and Recycling
- Review Utilities Strategic Plan (USP) document contents

# Project Drivers



## Build Strategic Roadmap to 2050

- Unify Utilities
- Grow efficient, resilient organization
- Foundation for work planning





# 4 Utilities Across 4 Departments

# Project Timeline



# Connections

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USP is aligned with key Redmond Plans

Citywide Budget Offers

Community Strategic Plan

Capital Investment Program

Utilities Strategic Plan

Transportation Master Plan

Environmental Sustainability Action Plan

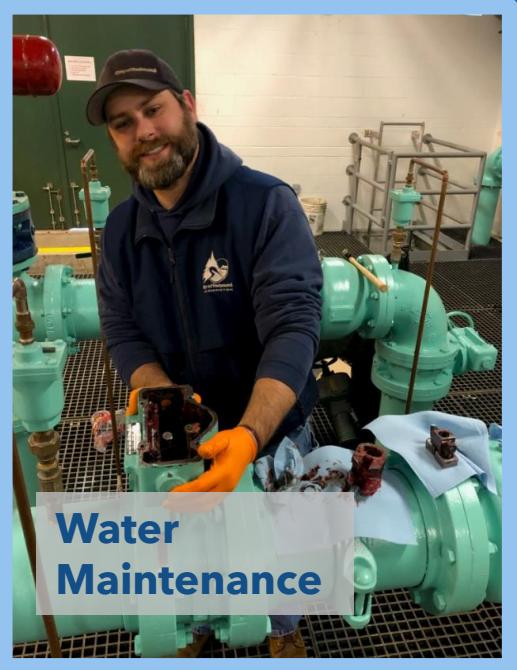
Redmond Comprehensive Plan



# Utilities Core Services



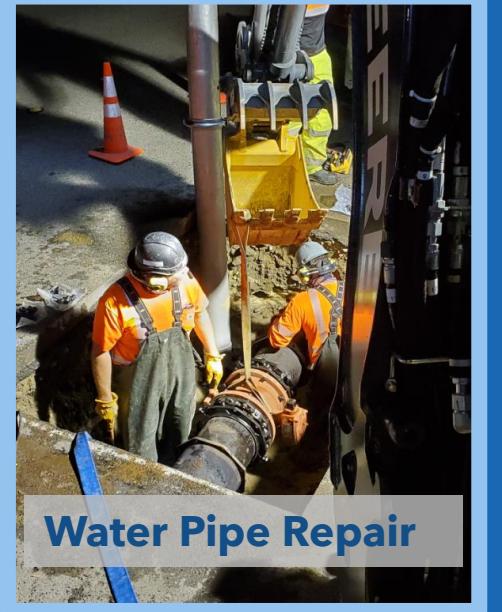
# Maintenance and Operations



**Water  
Maintenance**



**Wastewater Pipe  
Inspection**



**Water Pipe Repair**



**Drinking Water  
Treatment and  
Production**

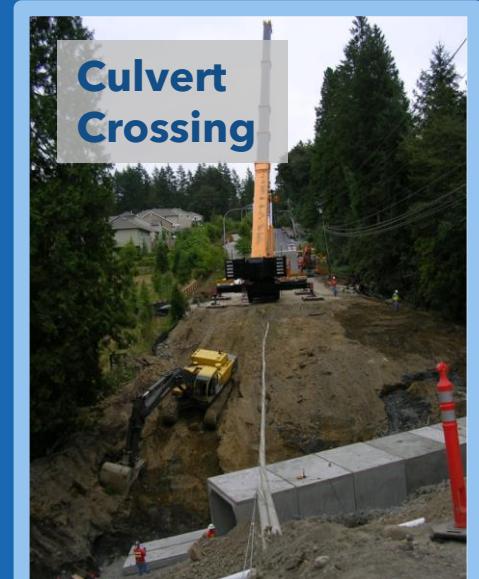


**Flood  
Response**

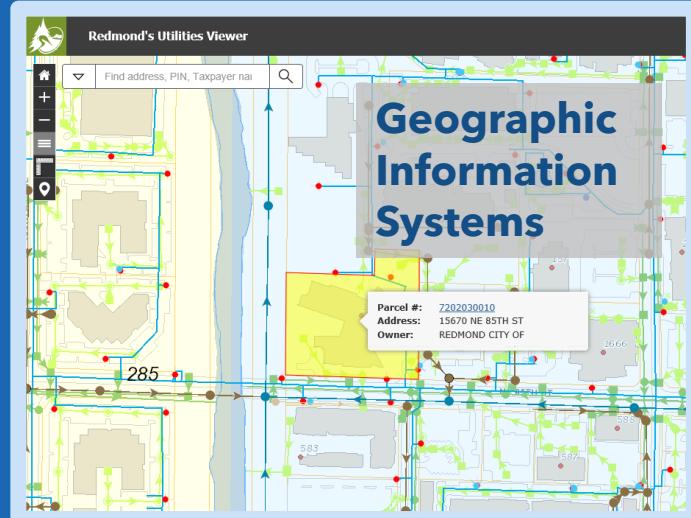
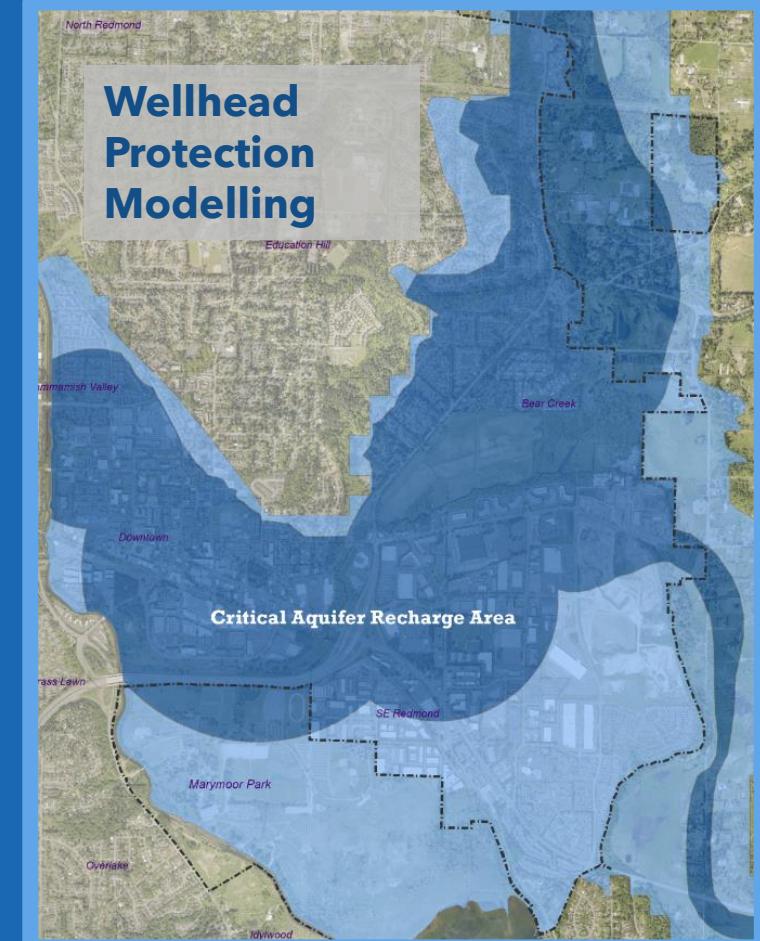


**Stormwater Pond  
Maintenance**

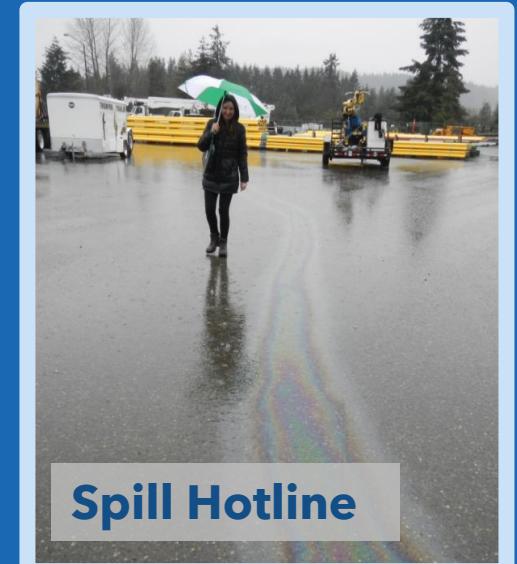
# Project Delivery and Engineering



# Technology and Science



# Pollution Prevention and Environmental Planning



# Business Management



## UTILITY BILLING PAYMENT OPTIONS

 PAY UTILITY BILL

The City of Redmond offers a wide range of convenient payment options. Choose the method that works best for you.

**Online Payment**  
You may [pay your bill](#) using Visa or MasterCard, view account history and activity, and sign up for electronic bills. Learn more about [online payments](#).

**Direct Debit Payment**  
Automatically pay your utility bill directly from your bank account. Payment is deducted from your bank account on the due date shown on your statement. After signing up for this payment option, you will still receive a utility statement.

Complete and submit the [direct debit application \(PDF\)](#) by following the instructions provided on the form. If you have difficulty downloading the form, call 425-556-2152, or [email Utility Billing](#).

 MEMBERS NEWS CONTACT



Water For Today...  
And Tomorrow

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**Asset Management**

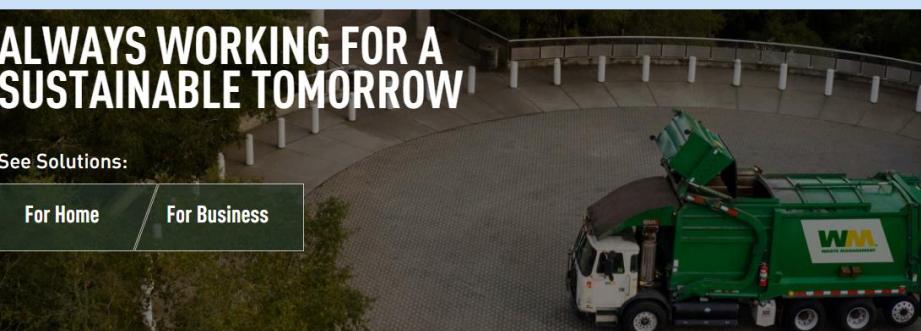
**Open Work Orders**

- Work Orders by Category and Task (1745)
- Work Orders by Cat. and Supervisor (1745)
- Work Orders by Task and Supervisor (1745)
- Work Orders by Supervisor (1745)
- Work Orders by Priority (1745)
- George's Open Work Desktop (24)

ALWAYS WORKING FOR A SUSTAINABLE TOMORROW

See Solutions:

**For Home** **For Business**



 **King County**

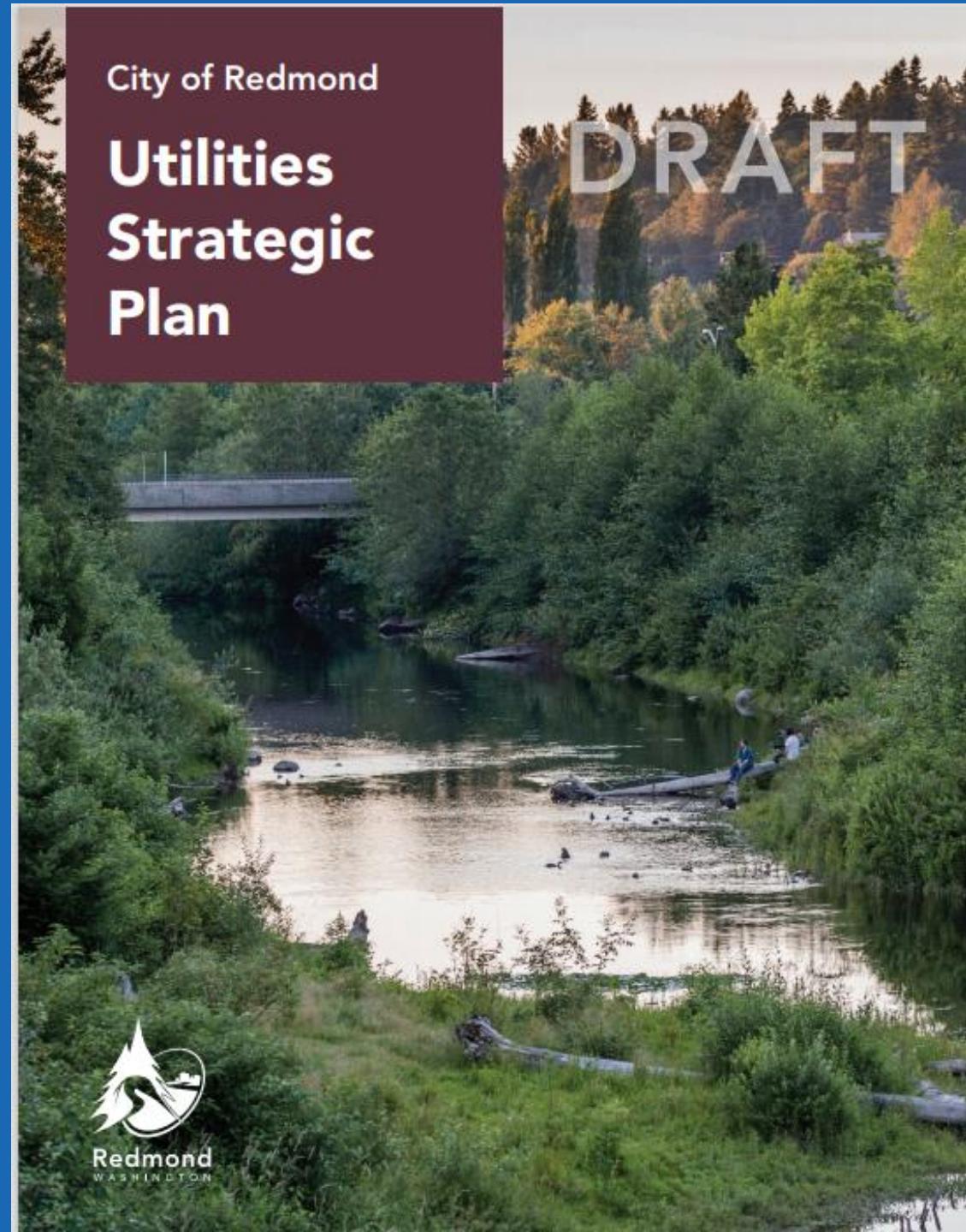
**Wastewater services**

- Capacity charge
- Combined sewer overflow status
- Conveyance system improvement
- Duwanish Waterway
- Education programs
- Industrial Waste
- Infiltration and inflow control
- Local Public Agency Program
- Mitigation and Monitoring Program
- Metropolitan Water Pollution Abatement Advisory Committee
- Protecting Our Waters (CSO control)
- Regulatory compliance and land acquisition services
- Resource Recovery
- Sediment management
- Septage Disposal Program

# USP Contents

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- Mission Statement
- Operating Principles
- 6 Objectives
- 20 Strategies
  - Performance measures
  - Targets
  - Baseline conditions





# Thank You

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Any Questions?

