



Memorandum

Date: 9/5/2023
Meeting of: City Council

File No. AM No. 23-121
Type: Staff Report

TO: Members of the City Council
FROM: Mayor Angela Birney
DEPARTMENT DIRECTOR CONTACT(S):

Planning and Community Development	Carol Helland	425-556-2107
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DEPARTMENT STAFF:

Planning and Community Development	Seraphie Allen	Deputy Director
Planning and Community Development	Vangie Garcia	Transportation Planning and Engineering Manager
Planning and Community Development	Francesca Liburdy	Senior Transportation Planner
Planning and Community Development	Kim Keeling	Senior Program Administrator

TITLE:

Update to Bike and Scooter Share Pilot Program

OVERVIEW STATEMENT:

After launching in summer 2019, the micromobility pilot (also known as the bike and scooter-share) was paused due to winter and COVID-19. Scooter service was resumed in November 2020, with updates on the pilot program in June 2021 and July 2023. The City and the pilot program vendor have adapted program processes in response to community input to improve program performance and community satisfaction. This Staff Report update is to get feedback from Council on the characteristics of a proposed permanent micromobility program. Following direction from Council, we will return for approval of the permit requirements in early 2024.

☐ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☐ **Receive Information** ☒ **Provide Direction** ☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
Transportation Master Plan, Environmental Sustainability Action Plan, Long-Term Disaster Recovery Plan, Climate Emergency Declaration
- **Required:**
N/A
- **Council Request:**

N/A

- **Other Key Facts:**

N/A

OUTCOMES:

A successful micromobility program advances the City's goals by addressing mobility, climate, equity, and safety. The program advances a viable first-last mile mode that is available for all in the City of Redmond. This supports the Transportation Master Plan strategy to improve travel choices by reducing drive-alone trips.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**

N/A

- **Outreach Methods and Results:**

Spring 2018 - Public Questionnaire

Fall 2019 - Let's Connect Questionnaire

- **Feedback Summary:**

Council initiated discussion of bike share in 2018 and decided in 2019 to allow bike and scooter share as a permitted right-of-way use during a pilot project period. Lime applied to operate scooter share and was permitted effective July 30, 2019.

Following the mid-pilot evaluation in Fall 2019, Council directed staff to return with a set of proposed program revisions that could improve scooter share use and community support.

BUDGET IMPACT:

Total Cost:

Bike and scooter share program is provided by a private vendor via a right-of-way use permit. Staff working on this program are funded through the adopted budget.

Approved in current biennial budget:

☒ Yes

☐ No

☐ N/A

Budget Offer Number:

0000034 Mobility of People and Goods

Budget Priority:

Vibrant and Connected

Other budget impacts or additional costs:

☐ Yes

☐ No

☒ N/A

If yes, explain:

N/A

Funding source(s):

General Fund

Budget/Funding Constraints:

N/A

☐ **Additional budget details attached**

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
1/14/2020	Committee of the Whole - Planning and Public Works	Receive Information
2/18/2020	Business Meeting	Receive Information
3/10/2020	Study Session	Provide Direction
6/8/2021	Committee of the Whole - Planning and Public Works	Receive Information
6/15/2021	Business Meeting	Receive Information
7/20/2021	Committee of the Whole - Public Safety and Human Services	Receive Information
7/25/2023	Study Session	Receive Information

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
	Nothing currently scheduled	

Time Constraints:

The existing Micromobility Permit is in a pilot status. By transitioning from a pilot program to a permanent program, the City of Redmond can receive revenue from the City's chosen vendor. In its current pilot program state, the City is not able to collect fees from its micromobility vendor.

ANTICIPATED RESULT IF NOT APPROVED:

If the pilot program is not approved, the vendor will be required to remove all scooters within a period of time. This would impact residents and visitor's ability to move around Redmond and challenge commuters who have become accustomed to this service.

ATTACHMENTS:

Attachment A-Issue Matrix

Attachment B-Current Pilot Permit

Attachment C-Lime Access

Attachment D-Presentation