



Memorandum

Date: 10/21/2025
Meeting of: City Council

File No. AM No. 25-158
Type: Staff Report

TO: Members of the City Council
FROM: Mayor Angela Birney
DEPARTMENT DIRECTOR CONTACT(S):

Public Works	Aaron Bert	425-553-5814
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DEPARTMENT STAFF:

Public Works	Jesse Dunbar	Program Administrator
Public Works	Aaron Moldver	Division Manager

TITLE:

Progress of the Waste Hauler Contract Transition for Garbage, Recycling, and Compostables from Waste Management to Recology

OVERVIEW STATEMENT:

In 2023, Public Works began a procurement process for a new Garbage, Recycling, and Compostables Service Contract. Council approved the contract at the August 5, 2024, Special Meeting. The new contract goes into effect on January 1, 2026. Attached is a summary of progress made in the implementation of this contract and its impact on the residents of Redmond.

☒ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☒ **Receive Information** ☐ **Provide Direction** ☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
King County Comprehensive Solid Waste Management Plan, King County Solid Waste Interlocal Agreement, Environmental Sustainability Action Plan
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**
N/A

OUTCOMES:

The new waste contract is setup to help residents in many ways; rates, while increasing, will be lower than if other haulers were selected and have a 5% cap on CPI increases. Customer service will improve with a local Recology call center and a Recology Store that residents can visit to address issues in person. One free bulky item pickup is available for residential customers and additional pickups can be scheduled for a fee. Formerly hard-to-recycle items like household batteries, block Styrofoam, textiles, fluorescent bulbs, hard cover books, small electronics and small appliances can be taken to the Recology Store or placed by their waste carts on pickup day for recycling. Two Waste Zero specialists will focus on increasing diversion by working with commercial and multifamily customers.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
August - Recology Redmond website published
September - Focus on Redmond feature, postcards from Recology to introduce Recology as new waste hauler, Recology outreach to commercial customers continues,
October - Recology store opens, ribbon cutting scheduled for 10/22 at 10:00 AM, Transition FAQ added to website, commercial organics outreach to customers begins, social media updates begin
November - New rate packets sent to customers, social media campaign continues
December - All customers receive updated haul schedules and customer service contacts via mail, social media continues.
January - Social media updates daily during first week of service
- **Outreach Methods and Results:**
Press release, postcards, packets, ribbon cutting, social media, phone calls, websites,
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:

N/A

Approved in current biennial budget:

☐ Yes

☐ No

☒ N/A

Budget Offer Number:

0000006

Budget Priority:

Healthy and Sustainable

Other budget impacts or additional costs:

☒ Yes

☐ No

☐ N/A

If yes, explain:

Revenue generated through franchise fees. This contract will maintain stable revenue for the Solid Waste Fund.

Funding source(s):

N/A

Budget/Funding Constraints:
N/A

☐ **Additional budget details attached**

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
7/2/2024	Committee of the Whole - Planning and Public Works	Receive Information
7/16/2024	Business Meeting	Receive Information
8/5/2024	Special Meeting	Approve

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:
N/A

ANTICIPATED RESULT IF NOT APPROVED:
N/A

ATTACHMENTS:

- *Attachment A - Presentation*
- *Attachment B - Recology Contract*