

City of Redmond

15670 NE 85th Street Redmond, WA

Memorandum

Date: 10/21/2025 Meeting of: City Council	File No. AM No. 25-158 Type: Staff Report		
TO: Members of the City Council FROM: Mayor Angela Birney DEPARTMENT DIRECTOR CONTACT(S):			
Public Works	Aaron Bert	425-553-5814	
DEPARTMENT STAFF:			
Public Works	Jesse Dunbar	Program Administrator	
Public Works	Aaron Moldver	Division Manager	
TITLE: Progress of the Waste Hauler Contract 1 Recology	Transition for Garbage, Recyc	cling, and Compostables from Wast	e Management to
In 2023, Public Works began a procurer Council approved the contract at the Al 2026. Attached is a summary of progres Redmond. Additional Background Informa	ugust 5, 2024, Special Meeti ss made in the implementati	ng. The new contract goes into ef on of this contract and its impact o	fect on January 1
REQUESTED ACTION:			
☑ Receive Information	☐ Provide Direction	☐ Approve	
REQUEST RATIONALE:			
 Relevant Plans/Policies: King County Comprehensive Sol Environmental Sustainability Ac Required: N/A Council Request: N/A Other Key Facts: N/A 	_	King County Solid Waste Interloca	l Agreement,

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OUTCOMES:

The new waste contract is setup to help residents in many ways; rates, while increasing, will be lower than if other haulers were selected and have a 5% cap on CPI increases. Customer service will improve with a local Recology call center and a Recology Store that residents can visit to address issues in person. One free bulky item pickup is available for residential customers and additional pickups can be scheduled for a fee. Formerly hard-to-recycle items like household batteries, block Styrofoam, textiles, fluorescent bulbs, hard cover books, small electronics and small appliances can be taken to the Recology Store or placed by their waste carts on pickup day for recycling. Two Waste Zero specialists will focus on increasing diversion by working with commercial and multifamily customers.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

• Timeline (previous or planned):

August - Recology Redmond website published

September - Focus on Redmond feature, postcards from Recology to introduce Recology as new waste hauler, Recology outreach to commercial customers continues,

October - Recology store opens, ribbon cutting scheduled for 10/22 at 10:00 AM, Transition FAQ added to website, commercial organics outreach to customers begins, social media updates begin

November - New rate packets sent to customers, social media campaign continues

December - All customers receive updated haul schedules and customer service contacts via mail, social media continues.

January - Social media updates daily during first week of service

• Outreach Methods and Results:

Press release, postcards, packets, ribbon cutting, social media, phone calls, websites,

Feedback Summary:

N/A

BUDGET IMPACT:			
Total Cost: N/A			
Approved in current biennial budget:	☐ Yes	□ No	⊠ N/A
Budget Offer Number: 0000006			
Budget Priority : Healthy and Sustainable			
Other budget impacts or additional costs: If yes, explain: Revenue generated through franchise fees. This	★ Yes ★ Contract will max ★ Contract	□ No aintain stable rev	□ N/A Venue for the Solid Waste Fund.
Funding source(s): N/A			

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Budget/Funding Constraints:

N/A

 $\ \square$ Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
7/2/2024	Committee of the Whole - Planning and Public Works	Receive Information
7/16/2024	Business Meeting	Receive Information
8/5/2024	Special Meeting	Approve

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

- Attachment A Presentation
- Attachment B Recology Contract