



Data Sharing Agreement

Between
Redmond 911 Communications & Dispatch
and
Crisis Connections

This Data Sharing Agreement (“DSA”) is entered into between **Redmond 911** a governmental administrative agency and **Crisis Connections**.

Redmond 911 Communications & Dispatch

Contact Name: _____
Title: _____
Address: _____
Phone: _____
Email: _____

Crisis Connections

Contact Name: Carolyn Levitan
Title: VP of Clinical Care
Address: 2901 3rd Ave., Suite 100, Seattle, WA 98121
Phone: 206-461-3210
Email: clevitan@crisisconnections.org

1. PURPOSE OF THE DSA

The purpose of the DSA is to provide the requirements and authorization for **Redmond 911** to exchange confidential information, as defined herein, with **Crisis Connections** and to maintain sharing of data as allowed by and subject to any limitations in Chapter 42.56 RCW or other applicable state or federal law in the handling of information.

DEFINITIONS

“Agreement” means this Data Sharing Agreement, including all documents attached or incorporated by reference.

“Confidential Information” means the information described in Section 4 below.

“Data Transmission” refers to the methods and technologies to be used to share data or to move a copy of the data between systems, networks and/ or employee workstations.

“Data Storage” refers to the place data is in when at rest. Data can be stored on removable or portable media devices such as a USB drive or **Redmond 911** managed systems.

“Data Encryption” refers to enciphering data with an approved algorithm or cryptographic module. Encryption must be applied in such a way that it renders data unusable to anyone but authorized users.

2. PERIOD OF AGREEMENT

This DSA shall begin on its effective date and end when **Crisis Connections’ agreement with Redmond 911** terminates, unless terminated sooner by the parties’ mutual written decision.

3. JUSTIFICATION FOR DATA SHARING

Crisis Connections operates critical public safety services for its jurisdiction. **Redmond 911** as the operator of a regional 911 service, carefully coordinates its public safety services with **Crisis Connections**. In the course of providing, monitoring, and assessing its provision of those services, each party needs access to data as described below in Section, during the course of its operations.

4. DESCRIPTION OF DATA TO BE SHARED

A. The data to be shared is limited to the following:

- i. Monthly total 911 calls received by Redmond 911.
- ii. Monthly total mental or behavioral health related calls.
- iii. Monthly total calls transferred to Crisis Connections 988 Diversion.
- iv. Monthly total calls transferred back to Redmond 911 from Crisis Connection that resulted in a 911 dispatch.

B. The data listed in Section 4(A) above may include the caller's first name, last initial, incident number, and last four digits of phone number.

5. DATA TRANSMISSION

Transmission of data between **Redmond 911** and **Crisis Connections** will use a secure method that is commensurate to the sensitivity of the data being transmitted.

6. DATA STORAGE AND HANDLING REQUIREMENTS

All confidential data provided by **Redmond 911** will be stored with access limited to the least number of **Crisis Connections** staff needed to complete the purpose of this DSA.

7. CONSTRAINTS ON USE OF DATA

Crisis Connections will strictly limit the use of information obtained under this DSA for the purpose of carrying out its public safety obligations.

8. SECURITY OF DATA

Crisis Connections will exercise due care and take reasonable precautions to protect **Redmond 911's** data from unauthorized physical and electronic access. **Crisis Connections** will comply with industry standard practices and policies for data security and access controls to ensure the confidentiality and integrity of all data shared.

9. NON-DISCLOSURE OF DATA

Crisis Connections staff shall not disclose, in whole or in part, the data provided by **Redmond 911** to any individual or agency, unless this DSA specifically authorizes the disclosure. Data may be disclosed only to persons and entities that have the need to use the data to achieve the stated purposes of this DSA. In the event of a public disclosure request for the party's confidential data, the party subject to the request will promptly notify the other party. In addition, **Crisis Connections** will comply with the following:

- i. **Crisis Connections** will not access or use the data for any commercial or personal purpose.
- ii. Any exceptions to these limitations must be approved in writing by **Redmond 911**.
- iii. **Crisis Connections** will ensure that all staff with access to the data described in this DSA are aware of the use and disclosure requirements of this DSA and will advise new staff of the provisions of this DSA.

10. OVERSIGHT

Redmond 911 will have the right, at any time, to monitor, audit, and review activities and methods used to implement this DSA to ensure compliance.

11. NON-WAIVER OF OBLIGATIONS

If this DSA is terminated for any reason, once data is accessed by Crisis Connections this DSA is binding as to the confidentiality, use of the data, and disposition of all data received as a result of access, unless otherwise amended by the mutual agreement of both parties. This provision will survive the termination or expiration of this DSA.

12. DISPUTE RESOLUTION

If a dispute arises under this DSA, resolution of the dispute must be resolved as provided by the terms of the Memorandum of Understanding between the parties.

13. SEVERABILITY

If any part, paragraph, section, or provision of this DSA is adjudged to be invalid by any court of competent jurisdiction, such adjudication shall not affect the validity of any remaining section, part or provision of this DSA.

14. AMENDMENT

This DSA only may be amended by the mutual consent and approval of both parties. No additions or alterations of this DSA's terms will be valid unless made in writing, formally approved, and executed by each party's duly authorized agents.

15. NO WAIVER

No term or provision of this DSA shall be deemed waived, and no breach excused unless the waiver, excuse, or consent is in writing and signed by the party or parties claimed to have waived or consented. Waiver of any default of this DSA shall not be deemed a waiver of any subsequent default. Waiver of breach of any provision of this DSA shall not be deemed to be a waiver of any other or subsequent breach. Waiver of a default and waiver of a breach shall not be construed to be a modification of the terms of this DSA.

16. NO ASSIGNMENT

Neither party may transfer or assign part or all of its responsibilities or rights under this DSA without the other party's prior written consent.

17. ENTIRE AGREEMENT

This DSA, including any attached exhibits, constitutes a single, integrated, written contract expressing the entire understanding and agreement between the parties. No other agreement, written or oral, expressed, or implied, exists with respect to the subject matter of this DSA.

18. COUNTERPARTS

This DSA may be executed in any number of counterparts, each of which shall be an original, but taken together, those counterparts will constitute one and the same instrument.

19. SIGNATURE AND EFFECTIVE DATE

By signing below, the parties acknowledge their acceptance of this DSA, which will take effect on the last date signed below.

Redmond 911 Communications & Dispatch

Signature: _____

Name: _____

Title: _____

Date: _____

Crisis Connections

Signature: Michelle McDaniel

Name: Michelle McDaniel

Title: Chief Executive Officer

Date: June 2, 2026