



An Update from EvergreenHealth

Redmond City Council

June 6, 2023

EvergreenHealth

Your Community-Owned Hospital



King Country Public Hospital District #2: EvergreenHealth

318-bed acute care hospital serving Kirkland, Redmond, Duvall, Woodinville, Sammamish, Bothell and Kenmore



4,529
Babies
Welcomed



15,000
Inpatient
Admissions



9,600
Home
Health
Patients



413,000
Outpatient
Visits



2 Emergency
Departments
7 Urgent
Care Centers



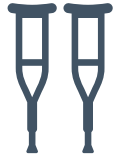
15-bed
Hospice
Care
Center



330-
physician
Multispecialty
Group



13
Primary
Care
Practices



48
Specialty
Practices

Post Acute Care – largest Home Health / Hospice Care in Puget Sound Region

- Home Care Services include Hospice, Home Health, Behavioral Health



EASTSIDE HEALTH
ALLIANCE

OVERLAKE
MEDICAL CENTER & CLINICS

EvergreenHealth



Recognition of Our Care



CARDIAC CARE DISTINCTION



FIVE-STAR RECIPIENT

- Treatment of Heart Failure (2011-2023)
- Pacemaker Procedures (2021-2023)

CRITICAL CARE DISTINCTION



FIVE-STAR RECIPIENT

- Treatment of Sepsis (2010-2023)
- EXCELLENCE AWARD**
- Critical Care (2015-2023)

Monroe



GASTROINTESTINAL CARE DISTINCTION



RANKED #1 IN STATE

- Gastrointestinal Medical (2023)
- Gastrointestinal Surgery (2023)

AMERICA'S 100 BEST

- Gastrointestinal Care (2014-2023)
- Gastrointestinal Surgery (2015-2023)

FIVE-STAR RECIPIENT

- Colorectal Surgeries (2014-2023)
- Treatment of Gastrointestinal Bleed (2014-2023)
- Upper Gastrointestinal Surgery (2023)
- Treatment of Bowel Obstruction (2015-2023)

EXCELLENCE AWARD

- Gastrointestinal Care (2014-2023)
- Gastrointestinal Surgery (2015-2023)

Kirkland



NEUROSCIENCES DISTINCTION



FIVE-STAR RECIPIENT

- Cranial Neurosurgery (2023)
- Treatment of Stroke (2010-2023)

EXCELLENCE AWARD

- Cranial Neurosurgery (2023)
- Neurosciences (2016-2023)
- Stroke Care (2010-2023)

ORTHOPEDICS DISTINCTION



FIVE-STAR RECIPIENT

- Spinal Fusion Surgery (2022-2023)



PULMONARY CARE DISTINCTION



AMERICA'S 100 BEST

- Pulmonary Care (2014-2023)

FIVE-STAR RECIPIENT

- Treatment of Chronic Obstructive Pulmonary Disease (2012-2023)
- Treatment of Pneumonia (2006-2023)

EXCELLENCE AWARD

- Pulmonary Care (2011-2023)

PATIENT SAFETY



Our Commitment to the Community

\$34 million total in Community Benefit programs

- Example of longstanding community programs, including:
 - Healthline, 24/7 nurse triage call line for everyone
 - Commitment to Youth Mental Health
 - Partnership with Northshore School District
 - Youth Mental Health Taskforce
 - Community Healthcare Access Team
 - Community Advisors Program
 - Community Health Education Programs
 - Support for Senior Centers on the Eastside



What's New?

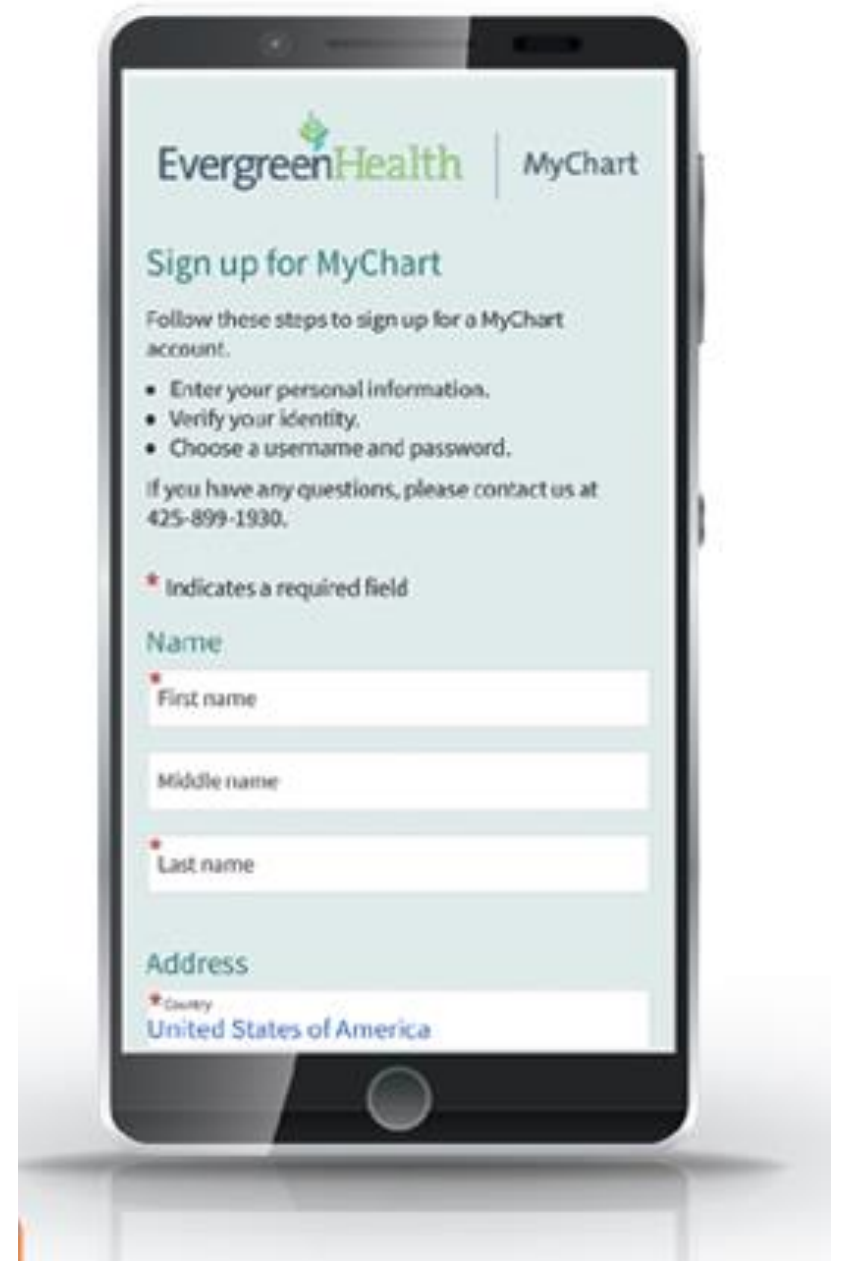
Family Maternity Center Construction Upgrades

- Renovation of Labor and Delivery Unit and OB Emergency Department
- Expansion of NICU beds
- Adding spaces: classroom, family lounge, and staff work rooms to support team-based care delivery model



New Software

- Last October, EvergreenHealth transitioned to a new electronic medical record (EMR) platform, Epic.
- Epic provides a seamless and integrated health care experience for patients and families.
- EvergreenHealth patients can now sign up for the online patient portal, MyChart.
- MyChart makes it easier than ever to communicate with your health care providers, schedule appointments and pay your bills – all from a single account, accessible from any device.



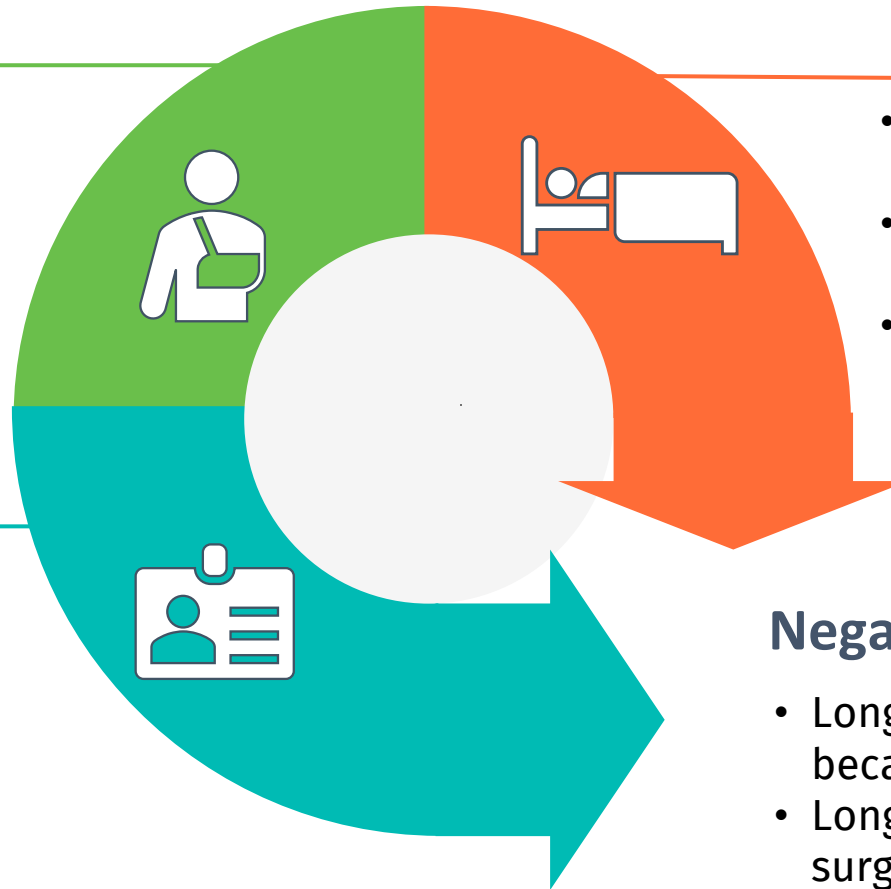
Access to Care is a Big Concern

Longer Stays

- Ageing population means sicker patients who need more care.
- Lack of post-acute care options creates a back-up in the hospital.

Staffing Constraints

- Professionals leaving healthcare faster than new people being trained.
- Labor costs are extremely high, causing an instability in hospital finances.



Limited Bed Capacity

- Puget Sound region is under bed capacity per capita.
- Population on Eastside continues to grow.
- Behavioral health patients don't have many other care options.

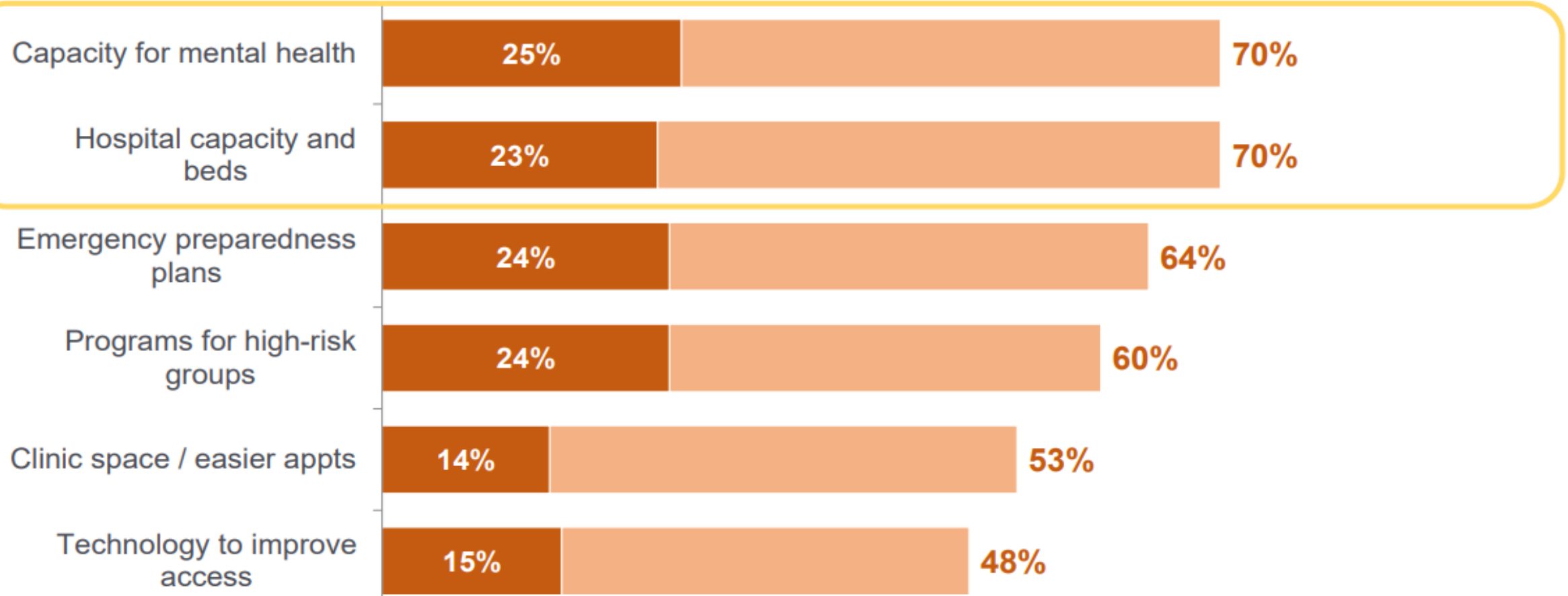
Negative Patient Impact

- Longer wait to be seen in the E.R. because of back-up in the hospital.
- Longer wait times to get apts. for surgeries.
- Potential for certain services to close.

Public Opinion Research (June 2022)

Residents are clear on funding priorities: expanding available beds and mental health care are top concerns.

EvergreenHealth priorities* Top priority | high priority



*If EvergreenHealth were to have more funding, here are some different ways that funding could be used. Please tell me how big a funding priority you think each of the following is...

EvergreenHealth Must Grow

- Inpatient and intensive care hospital bed capacity is currently inadequate in our region.
- We must also be ready for pandemics, earthquakes, mass casualty events and other emergencies.
- We need to start soon to be ready for the decade ahead.

Independent not for profit hospitals generate small margins. It's thus hard to do capital projects. But public hospital districts have a unique advantage - facility investments can be funded by taxpayers who care about having excellent accessible health care close to home.

The Board of Commissioners determined not to place a levy measure on the ballot until the hospital finances are more stable.

Questions?



We are a resource to you!

How can we best support you and our shared community?

- Speakers & Presentations
- Addressing Youth Mental Health Issues
- Sharing EvergreenHealth's service lines with your organization
- Volunteering

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