



Memorandum

Date: 1/12/2021
Meeting of: City Council Study Session

File No. SS 20-111
Type: Study Session

TO: Members of the City Council
FROM: Mayor Angela Birney
DEPARTMENT DIRECTOR CONTACT(S):

Technology and Information Services	Jonny Chambers	425 556 2160
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DEPARTMENT STAFF:

Technology and Information Services	Melissa Brady	Enterprise Data Manager
Technology and Information Services	Linda Hermanson	Customer Care Manager
Technology and Information Services	Keith Laycock	Infrastructure Ops Manager
Technology and Information Services	Simrat Sekhon	Security & Compliance Manager
Technology and Information Services	Dawn Johnson	PMO Manager
Technology and Information Services	Sue Meza	Business Solutions Manager

TITLE:

Technology and Information Services 4 Year Strategic Plan

OVERVIEW STATEMENT:

The purpose of this study session is to solicit feedback and input on the 4 year TIS Strategic Plan. The plan presents a review of work delivered in the 19-20 Biennium, and then strategic themes and planned work for 2021 through 2024.

☒ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☐ **Receive Information** ☒ **Provide Direction** ☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
21-22 Biennium Budget
Community Strategic Plan
2050 Comprehensive Plan
- **Required:**
N/A
- **Council Request:**
Agreement to proceed with this session was agreed at the 11/24 Finance and Administration Committee of the

Whole

- **Other Key Facts:**
N/A

OUTCOMES:

TIS is a full-service Information Technology department, and it serves the various needs of the City by supporting it with a range of technology solutions and services.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
1/25/2020 - Council Retreat
2/11/2020 - Public Smart City Symposium
- **Outreach Methods and Results:**
Presentations, discussions, surveys.
- **Feedback Summary:**
Interest in Smart City technology was assessed. Interests included Connected Vehicles, Smart Traffic Lights, Environmental Monitoring, Asset Monitoring and Management, 5G applications.

BUDGET IMPACT:

Total Cost:
N/A

Approved in current biennial budget: ☐ Yes ☐ No ☒ N/A

Budget Offer Number:
000230 (Strategic and Responsive: Technology Solutions) and the Business Technology Investment Program.

Budget Priority:
Strategic and Responsive: Technology Solutions

Other budget impacts or additional costs: ☐ Yes ☐ No ☒ N/A
If yes, explain:
N/A

Funding source(s):
N/A

Budget/Funding Constraints:
N/A

☐ **Additional budget details attached**

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
11/24/2020	Committee of the Whole - Finance, Administration, and Communications	Receive Information

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

- TIS 4 Year Strategic Framework document
- TIS 4 Year Strategy presentation