

INTERNAL COMMITTEE - PUBLIC SAFETY

Mobile Intergrated Health

January 27, 2020



MIH 2019 YEAR END REPORT

January 1, 2019 - December 31, 2019

- Decrease in 911 usage 55.9%
- Decrease in ED usage 39.5%
- Contact success rate 70.3%

MIH 2019 YEAR END REPORT

Total Referrals since inception 501 unique

- Kirkland 174
- Redmond 180
- Duvall (18) 63 interactions
- King County 62
- Other 28
- Undesignated 25



2019 YEAR END PILOT REPORT

Resources utilized to provide service:

- 3 EMTs and 2 Paramedics
- Aging Disability Services CM
- Medical Oversight Dr. Whorton

Referrals generated from:

- 911 calls
- Adult Protective Services
- King County Falls
- Department of Health
- Concerned citizens

MIH 2020 GOALS

- Connect our community members to the most appropriate health and social services
- Optimize availability of emergency services
- Position EMS as an integrated and interconnected link in the broader health and social service systems



MIH 2020 Plans

- 0.75 time contracted Case Manager through Aging Disability Services - Nancy Tillman
- Unique care plans for clients to provide consistent high quality care
- Outreach to Evergreen social workers
- Assisting hospice patients, making EMS more available
- Expanding complex patient program
- Adding 2 more EMTs to work as resource navigators
- Surveilling the system for fall patients on the first fall
- Working to increase availability of chemical dependency counselors on the Eastside
- Providing follow up and feedback to our reporting crews
- Training for our navigators and case manager
- Working with the city to increase citizen awareness about MIH program
- Be a reliable resource to our citizens and 911 crews



THANK YOU

Questions?

Liz Downs
ldowns@redmond.gov
425-951-3055

