

## **Health Through Housing, report to Redmond City Council**

Haven Heights in Honor of Bruce Thomas

1/21/2025

Per section 4 of the Operational Agreement executed by the City of Redmond and King County pertaining to the Health Through Housing site within the City, this document and corresponding City Council briefing fulfills the commitment to provide a report 6 months following the initial resident entry to Haven Heights in Honor of Bruce Thomas on June 28, 2024.

The Salvation Army is the operator of this Emergency Housing resource, which will be converted to Permanent Supportive Housing through renovations occurring in 2025. From initial resident move-ins to present Haven Heights has had a capacity of 15 residential units, which will increase to 100 units in incremental phases during site improvements. The County is in process of finalizing the general contractor procurement process, and anticipate construction mobilization in March 2025. The renovation will be completed in phases, with partial completion planned for mid-summer 2025 to increase occupancy to 60+ units. The final phase and full project completion is planned for mid-Q4 2025.

Monthly community meetings open to the public, which are also attended by Haven Heights residents, have occurred from opening through 2024 and are transitioning to a quarterly cadence in 2025. In general community feedback has focused on the positive impact of the program in addressing local need for affordable and supportive housing for people experiencing homelessness.

Per The Salvation Army, the majority of residents are connected to primary healthcare and other essential resources through both on site case management and service connections external to HTH, many of which pre-date their entry Haven Heights. In addition to 3 meals per day, residents receive HTH supplemental services of transportation and employment supports on a weekly or multiple days per week basis. Additionally on-site services include individualized case management, weekly soundbaths provided by a community volunteer, game, bingo, and movie nights, arts and crafts activities, grocery store trips, and outings in the community.

As requested in the operational agreement, the following data summarizes key metrics, resident demographics, and service information available for the small number of residents and short period of time of this review.

The following information was obtained from Homeless Management Information System (HMIS) data as of 12/18/2024.

### **Overview of Residents Served**

Since the program's start on June 28, 2024, through the end of the reporting period on December 18, 2024, 17 residents have been served at Haven Heights. As of December 18, 2024, 12 residents were being served, while five residents have exited the program.

### Demographics of Residents Served (n=17)

BIPOC	Percent
BIPOC	41%
Not-BIPOC	59%

Gender Identity	Percent
Male	53%
Female	47%

Average Age in Years	62.4
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Ties to the Community	100%
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### Health Insurance Enrollment Among Residents

- All clients reported some type of insurance coverage at program start, with 94% covered by Medicaid, Medicare, or both.

### On-Site Services and Resident Supports

- Metro Mobility Supports: 201 transit boardings have been completed since the program's start, according to Hopelink HTH Orca Usage data as of November 19, 2024.
- Employment Resource Program: Five residents have enrolled in the Employment Resource Program (ERP) since the program's start, according to HMIS ERP data as of December 9, 2024.

### Residents Maintaining Housing or Transitioning to Permanent Destinations

- 93% of residents (n=13) have either maintained their housing at Haven Heights or moved on to other permanent destinations.

## Emergency Medical Response

EMS responses to 2122 152nd Ave NE Redmond, WA from June through December 2024

- Basic Life Support: 11 responses (9 Bellevue FD and 2 Redmond FD) for the following primary impressions resulting in 9 transports.

### Primary Impression

	Frequency
Abdominal Pain	1
Chest Pain / Discomfort	1
Diabetic Hyperglycemia	2
Injury	2
No Complaints or Injury/Illness Noted	1
Obvious Death	1
Pain (Non-Traumatic)	2
Skin infection	1
Total	11

- Advanced Life Support: 4 responses (3 Bellevue ALS and 1 Redmond ALS) for the following primary impressions resulting in 2 transports.

### Primary Impression

	Frequency
Abdominal Pain	1
Cancelled on Scene	1
Chest Pain, Other (Non-Cardiac)	1
Standby/Unit Assist	1
Total	4