

Community Health Through THRIVE

September 12, 2023



THRIVE:

to prosper, flourish, grow, to progress
toward a goal despite circumstance

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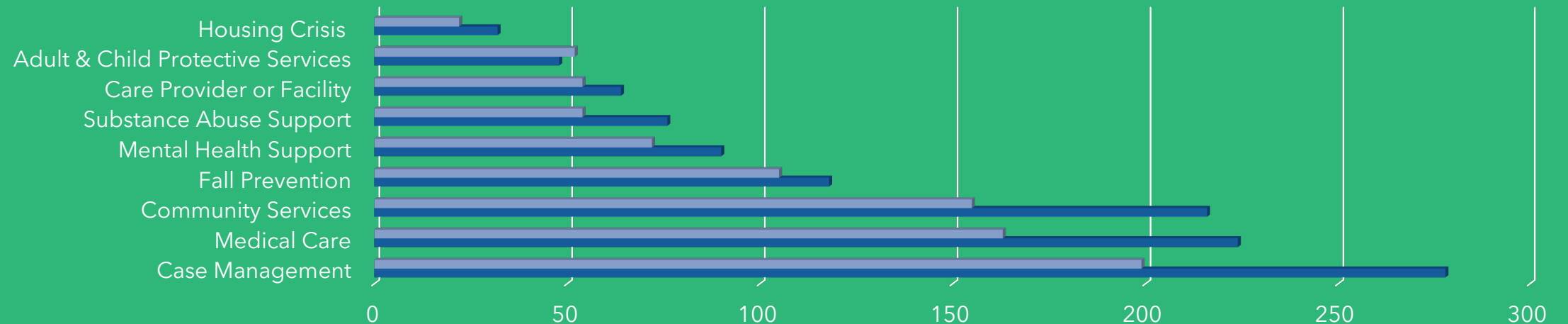
- Homeless Response
- Human Service Programs
- Mental Health Response
- Mobile Integrated Health
- Community Court





What Our Community Needs

Unique Client Services



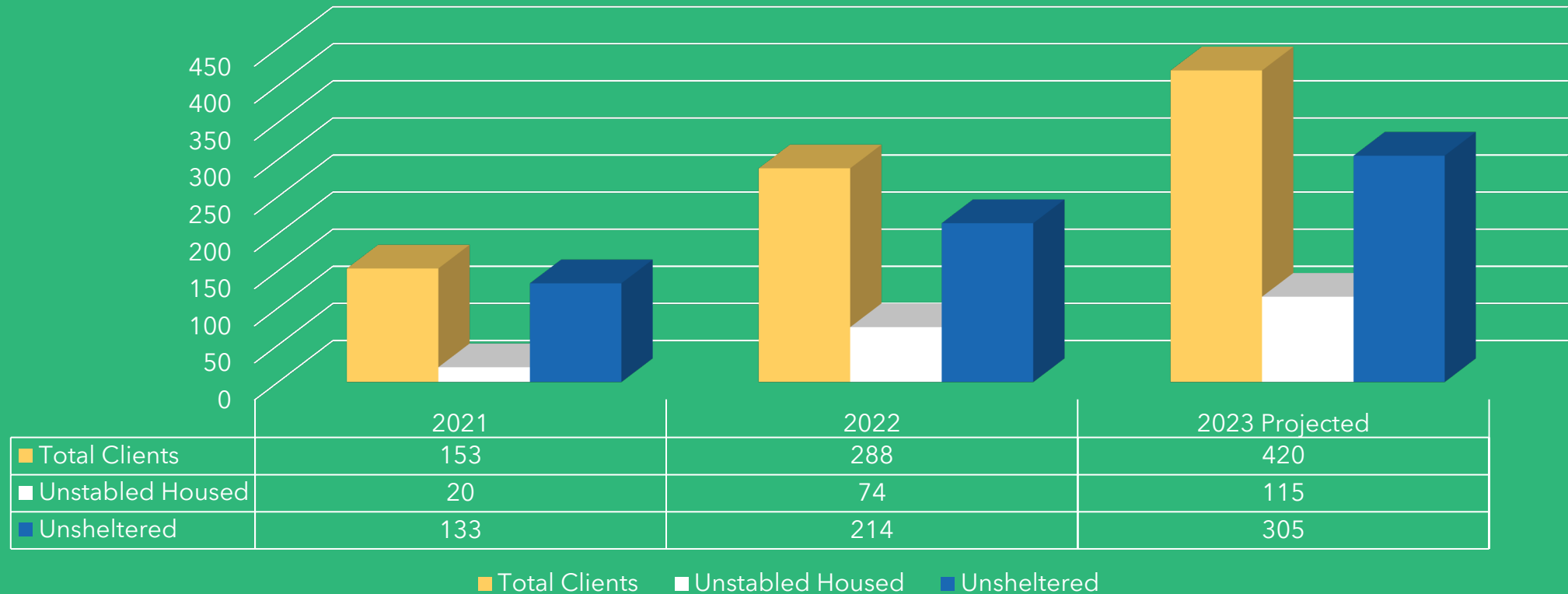
	Case Management	Medical Care	Community Services	Fall Prevention	Mental Health Support	Substance Abuse Support	Care Provider or Facility	Adult & Child Protective Services	Housing Crisis
■ 2022	199	163	155	105	72	54	54	52	22
■ 2023 Projected	278	224	216	118	90	76	64	48	32

■ 2022 ■ 2023 Projected

Homeless Outreach



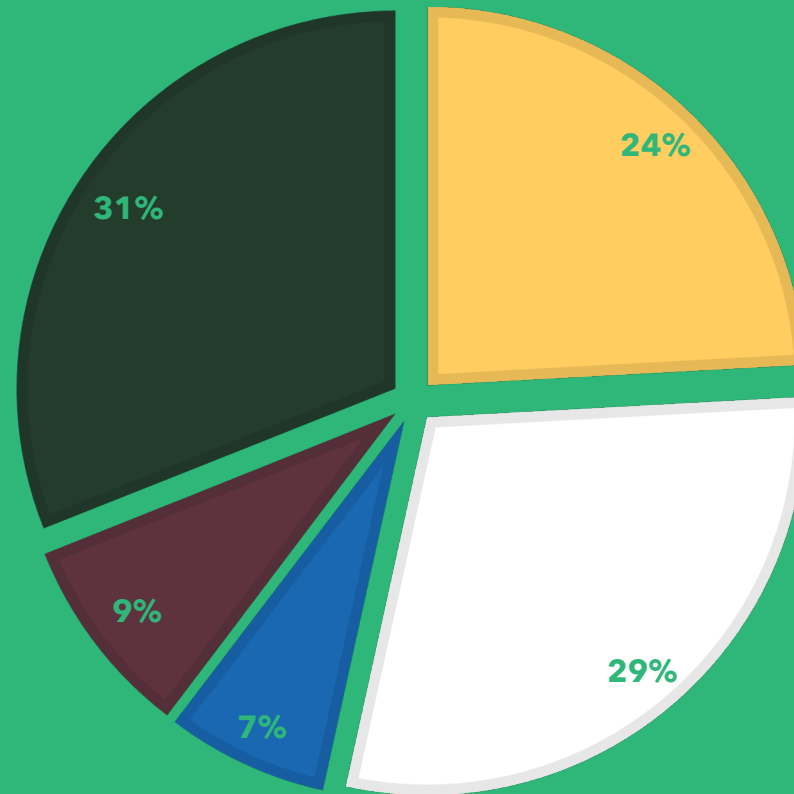
Number of Client Serviced





PD Co-Response

MHP Services Provided 2022 - July 2023



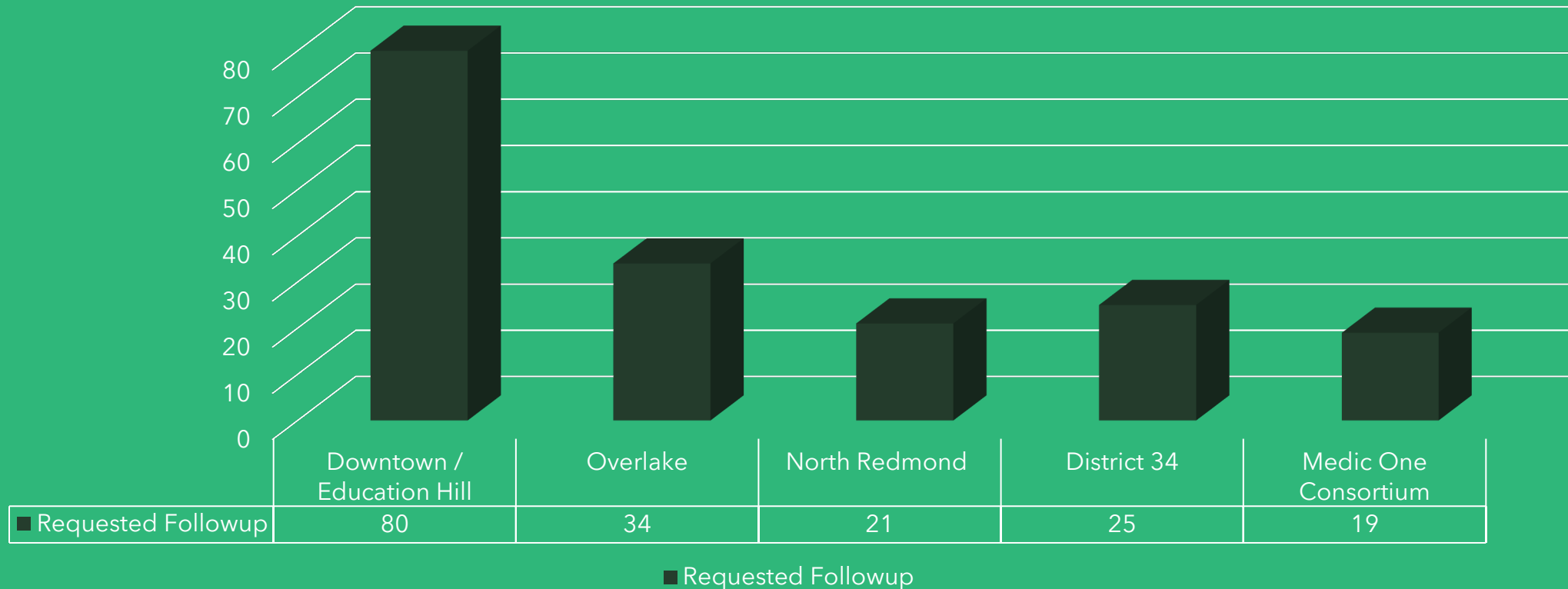
■ De-escalation ■ Community Support Services ■ Involuntary Treatment and Affidavits ■ Assessment of Behaviors ■ Social Services Referral

Unique calls for services: 1005 - Police, 1 - Fire, 6 - 988 Line referrals.

911 Fire Calls to MIH Referrals



July 2022 – June 2023



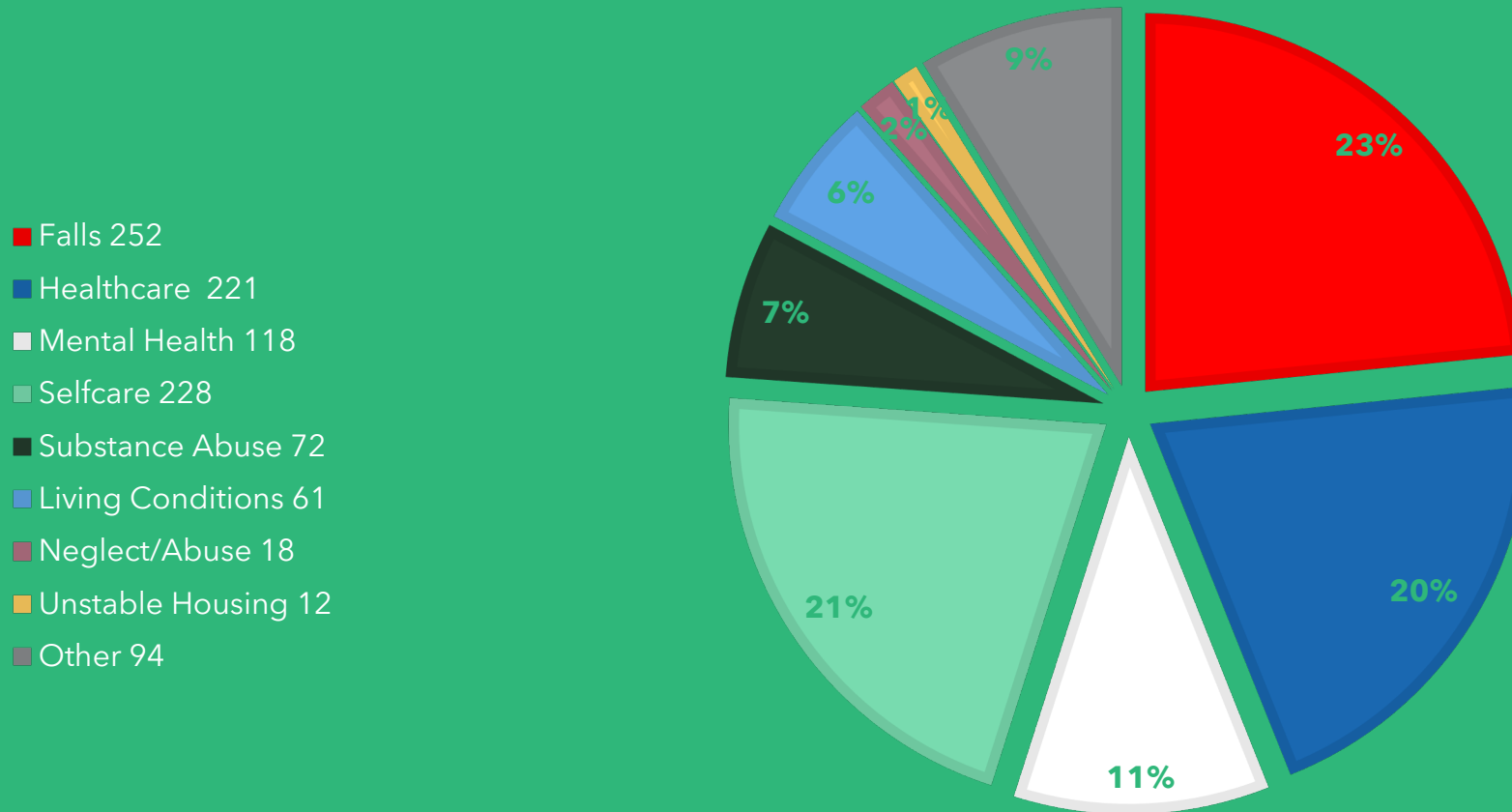
179 Total Responses, 400 Total Referrals, 118 Total Clients

All RFD EPCR Data - Responses disposition coded as Mental/Emotional: 487 2019, 321 2020, 642 2021, 692 2022



MIH Referrals

Health And Social Service Provided 2022 - July 2023



Reduction of System Utilization: 33% - 911 Activation and 20% - Emergency Room Admittance

Scaffolding For Future



Pyramid Concept to Success

Community Care Coordinator Activities

- Connect community members to social services
- Provide successful transition to services
- Assist community members application for services & intake paperwork
- Support data entry and tracking for service integration
- Call response for people requesting behavior health/social services connections
- Respond to calls at the request of police officers

Recommendation

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- 3.0 FTE Community Health Coordinators responsible for follow-up response
- Co-location of Thrive employees
- Technology
- Use of outside expertise where needed





Thank You

Any Questions?

<https://www.redmond.gov/1589/Redmond-THRIVE>

