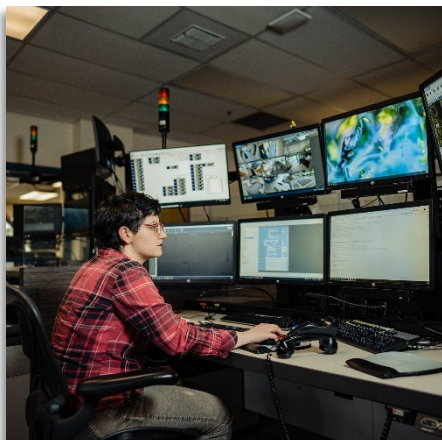




ANNUAL REPORT 2023

Redmond Police Department



Letter from Mayor Angela Birney and Chief Darrell Lowe



Mayor Angela Birney and Chief Darrell Lowe

Our Values

Respect: Willingness to show consideration regarding others with honor.

Professionalism: Work, deeds, actions, and presentation that demonstrate excellence.

Dedication: Practicing and promoting a high set of standards and values; walking the walk even when no one is looking; organization first.

The City of Redmond and the Redmond Police Department are excited to present the 2023 Annual Report. Our dedicated team of police officers and professional staff members made significant strides in enhancing community safety through collaboration, compassion, fairness, and technology.

We continue to refine and update our practices and policies to ensure we are operating consistent with or exceeding “best-practices” for law enforcement.

Our community-oriented outreach extends beyond Redmond. In 2023, Chief Lowe served as President-Elect on the Executive Board of the Washington Association of Sheriffs and Police Chiefs (WASPC) and as past president of the King County Chiefs and Sheriffs Association.

We are committed to actively participating in local discussions about alternative responses and expanding mental health service delivery to include a community response model.

We encourage community members to connect with us through our various programs and safety events, including Community Preparedness, Community Police Academy, Coffee with a Cop, National Night Out, Derby Days, Police Cadets, Community Equity Advisory Team, and more.

Our policing culture is one of inclusivity and openness, and we strive to be a safe and welcoming community for all. We appreciate your continued support and look forward to serving you.

Sincerely,

Angela Birney, Mayor
City of Redmond

Darrell Lowe, Chief
Redmond Police Department

A LOOK AT REDMOND POLICE

77,490

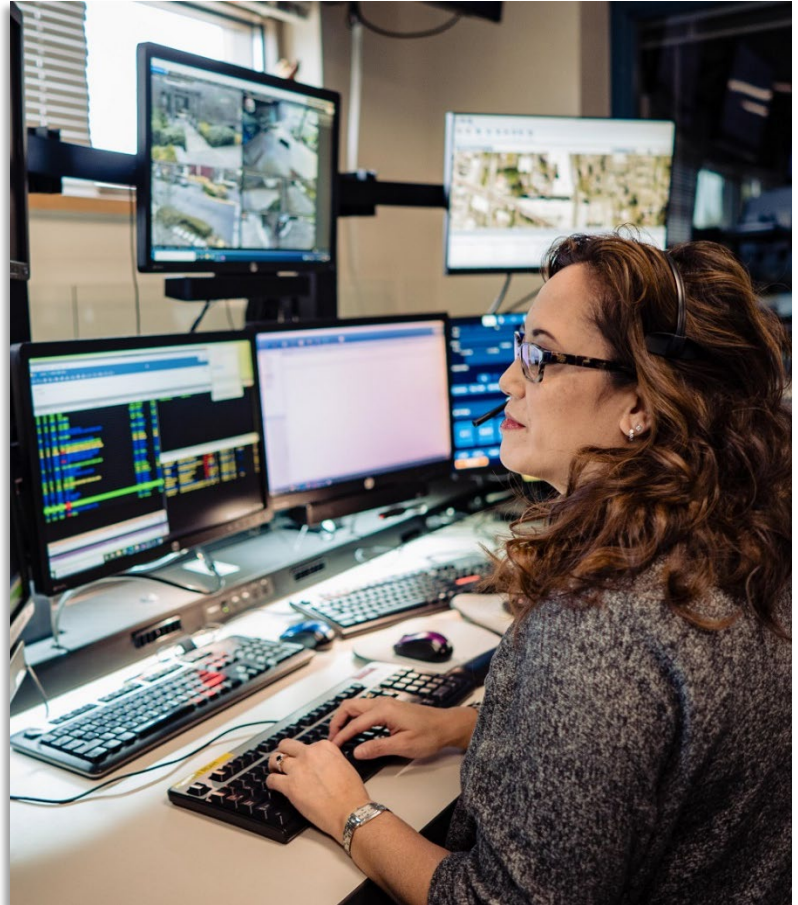
Population of Redmond (WA State Office of Financial,
Forecasting, & Research Division)

68,737

Total Calls to
Communications Center

38,892

Total Computer-Aided
Dispatch (CAD) Calls
Processed by
Communications Center



STATISTICS	2022	2023
Total calls to RPD Communications Center	68,679	↑ 68,737
Total 911 calls	18,088	↓ 17,835
Average 911 call answer rate (in seconds)	4.83	4.83



DEPARTMENT AT A GLANCE

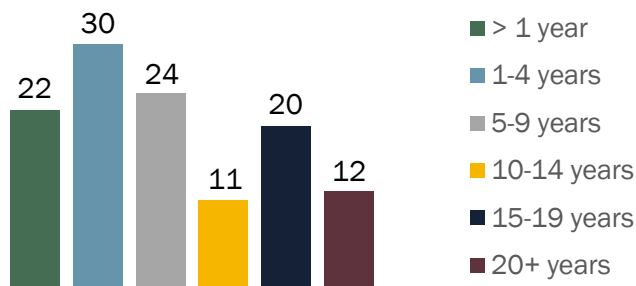
The Redmond Police Department is committed to providing quality service to community members by fostering relationships through collaboration, compassion, inclusivity, fairness, and communication. In 2023, the Redmond Police Department employed 119 personnel.

Employees

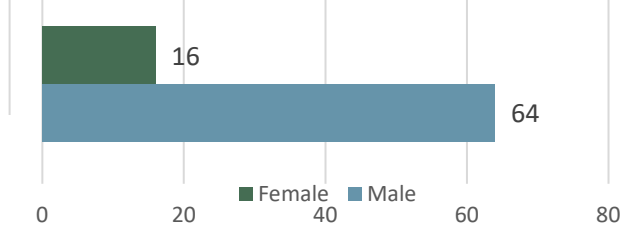
88 Commissioned personnel when fully staffed

39 Professional Staff

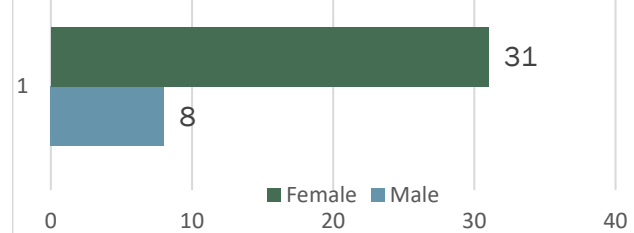
Tenure



RPD COMMISSIONED STAFF



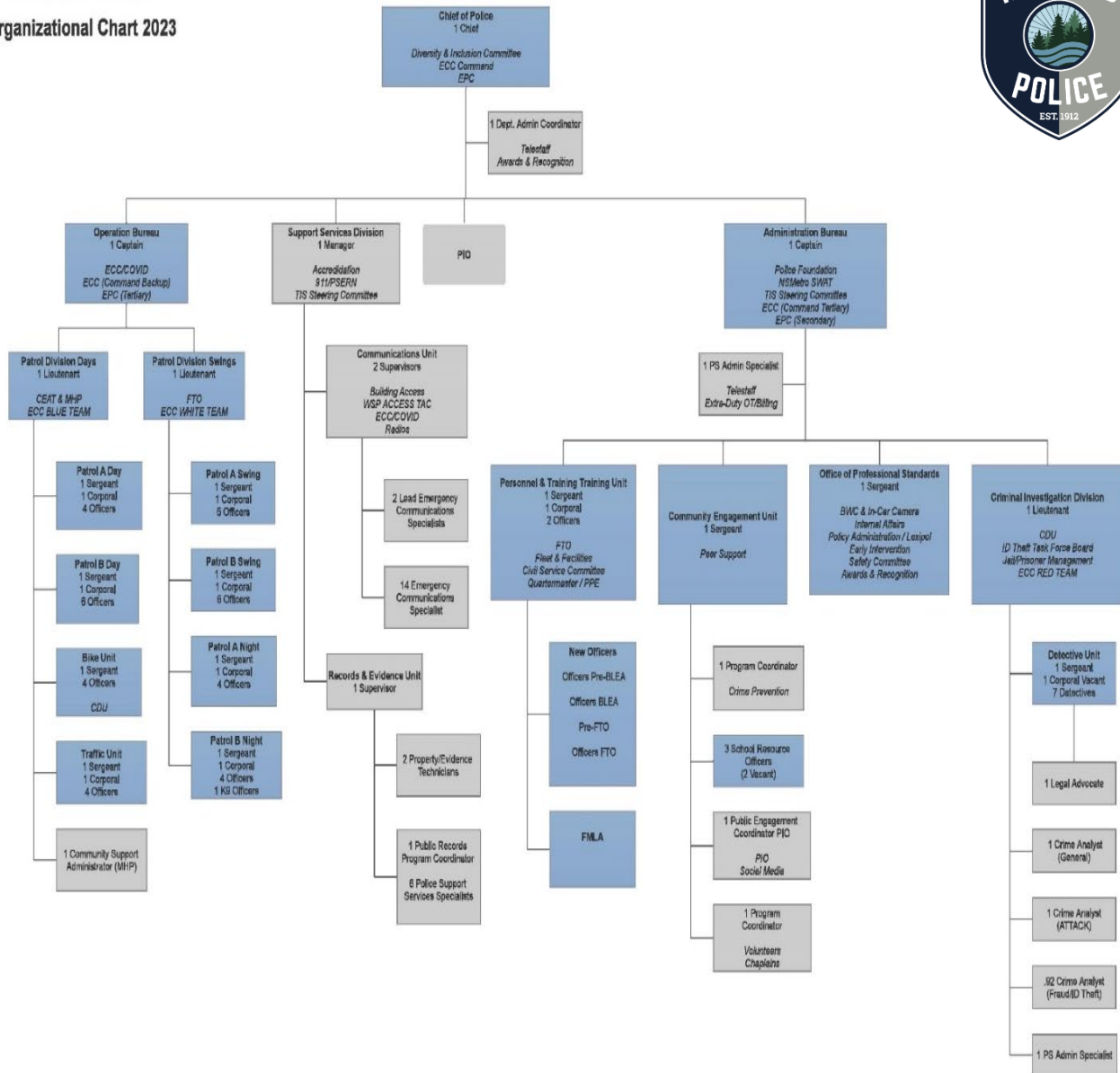
RPD PROFESSIONAL STAFF



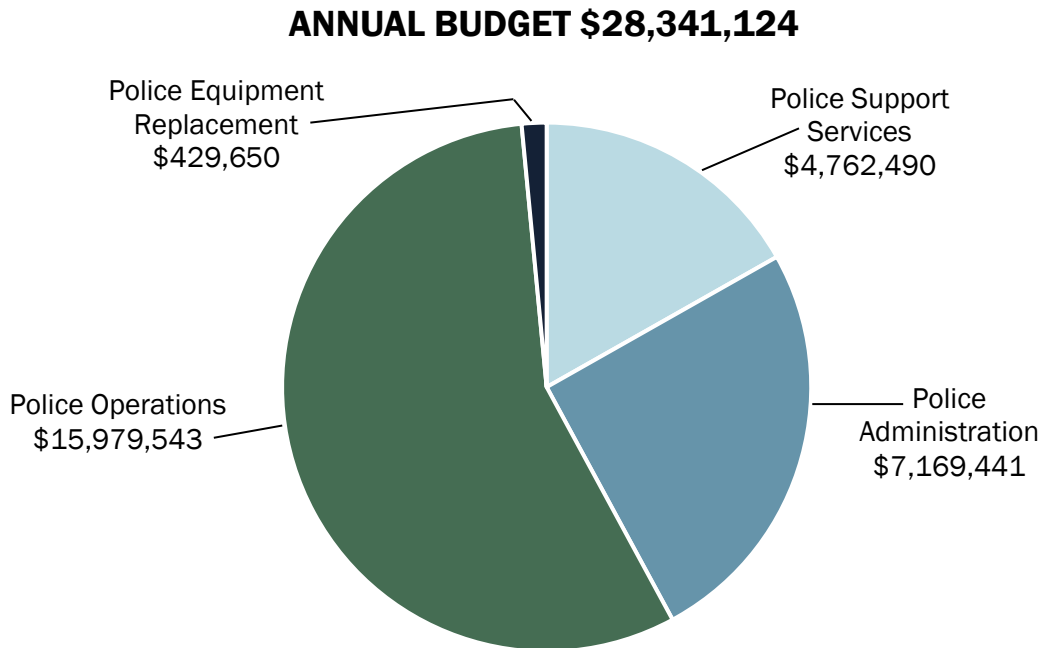
ORGANIZATIONAL STRUCTURE

The Redmond Police Department includes 80 sworn police officers, 39 professional staff members, and a cadre of dedicated volunteers.

REDMOND POLICE
Organizational Chart 2023



2023 ANNUAL BUDGET



In addition to the budgets for each of the departments, expenditures were broken down as follows:

- **Salaries and Benefits:** \$21,548,886
- **Office and Operating Supplies:** \$1,020,635
- **Outside Services – Including intergovernmental:** \$4,010,773
- **Capital Outlay:** \$138,338
- **Interfund Expenditures:** \$1,083,573

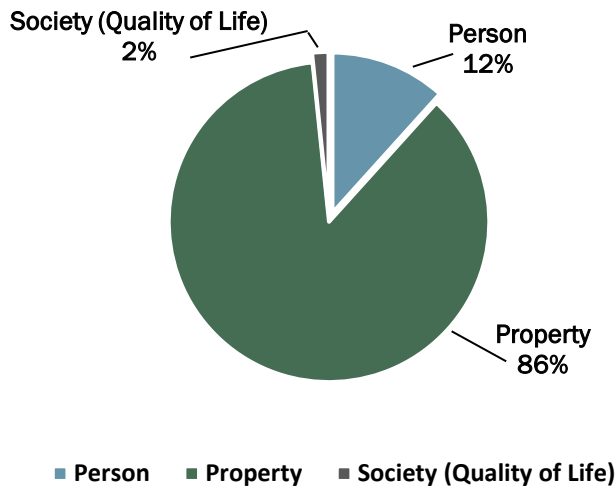
Most of the funding sources for the department are provided from the General Operating Fund. The Police Department also generated approximately \$1.25 million in revenue, primarily from general licenses and permits, fines, local and state intergovernmental revenue, grants, and general service charges.

CRIME AT A GLANCE

National Incident-Based Reporting System (NIBRS) Group A Offenses

We work around the clock to protect and serve our community. Overall, the city remains a safe place to live, work, and visit. In 2023 we saw a 5.5% increase in the number of crimes compared to 2022. This is consistent to the increase seen in many cities in the region. The highest crime trends we continue to see are property crimes, which include burglaries, larceny thefts, motor vehicle thefts, and property destruction.

2023 GROUP A OFFENSES

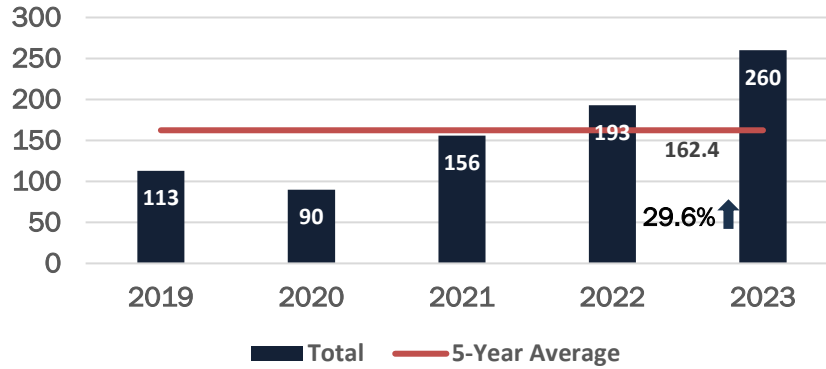


GROUP A OFFENSES				
Crimes Against	2022	% of Total	2023	% of Total
Person	391	9.3%	525	11.9%↑
Property	3,772	89.4%	3,821	86.5%↓
Society (Quality of Life)	55	1.3%	73	1.7%↑
Total Group A Offenses	4,218	100.0%	4,419	100.0%

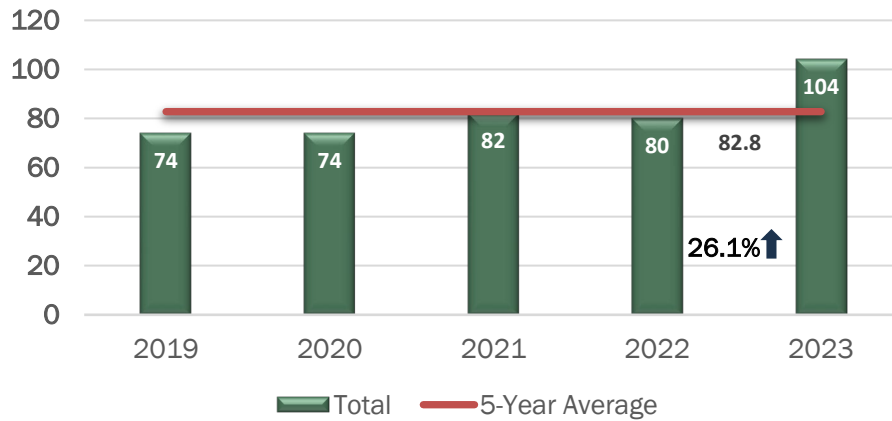
GROUP A OFFENSES	
Person	525
Murder	2
Manslaughter	2
Rape	17
Sodomy	3
Sexual Assault w/Object	1
Sexual Battery	13
Aggravated Assault	41
Simple Assault	268
Intimidation	63
Kidnapping	4
Incest	2
Statutory Rape	1
Human Trafficking Offenses	0
Violation of No Contact/Protect.	98
Property	3,821
Robbery	32
Burglary	247
Larceny-Theft Offenses	1,914
Motor Vehicle Theft	260
Arson	7
Destruction of Property	892
Counterfeiting/Forgery	17
Fraud Offenses	347
Embezzlement	8
Extortion/Blackmail	18
Bribery	0
Stolen Property Offenses	79
Society (Quality of Life)	73
Animal Cruelty **	1
Drug/Narcotic Violations	14
Drug Equipment Violations	22
Gambling Offenses	0
Pornography	14
Prostitution Offenses	0
Weapon Law Violations	22
Total Group A Offenses	4,419

CRIME TRENDS

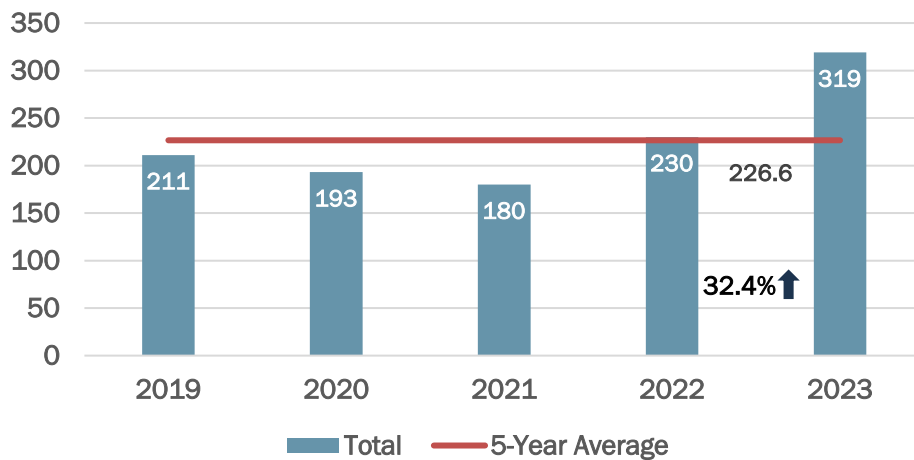
Motor Vehicle Thefts



Residential Burglaries

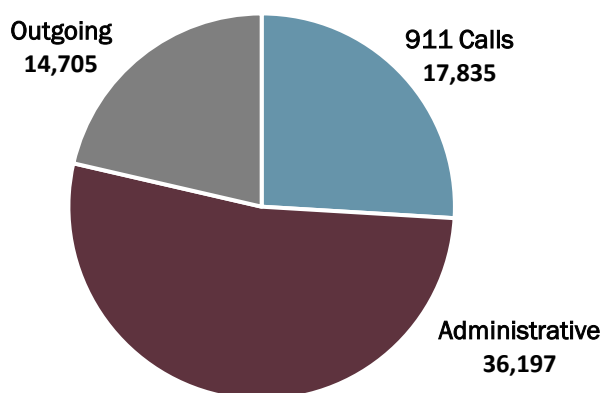


Assault



COMMUNICATIONS UNIT

CALLS PROCESSED BY COMMUNICATIONS CENTER



TOTAL NUMBER OF CALLS IN 2023: 68,737

The E-911 Police Department Communications Center is staffed 24 hours a day, seven days a week and handles 911 and non-emergency calls for the City of Redmond and the City of Duvall.

The Communications staff maintains radio communications with approximately 80 police officers. All activities are tracked in a Computer-Aided Dispatch (CAD) system. The Communications team fields and dispatches emergency and non-emergency calls and provides data for responding patrol officers. They handle anything from running license plates to checking a suspect's identity for warrants to calling tow trucks to clear collision scenes quickly. The Communications Unit provides guidance and instructions over the phone to people calling for help. They are truly the first responders to many critical incidents.

The Communications Center is the after-hours contact for public works, utility problems, and other City of Redmond emergencies. Other calls include internal department calls from officers or staff needing assistance and calls from other law enforcement agencies or government offices.

The Communications Team also enters stolen items, bench warrants, and court orders into local, state, and national databases.

The average 911 call answer rate was 4.83 seconds for the second year in a row. The national average standard for answering 911 calls is 10 seconds.

PATROL UNIT

Patrol officers are the first responders to incidents as they directly respond to calls for service from the 911 Center. The 36 officers, six sergeants, and six corporals who serve in patrol are highly trained professionals who keep Redmond safe by employing the latest innovative strategies based on current industry standards.

The Patrol Unit responds on a rotating schedule to emergency and routine calls for service reported by Redmond community members, businesses owners and employees, and visitors.



Officers are assigned to a specific patrol district based on the geography of the city. They are in tune with what is going on in their assigned area of responsibility and establish relationships within the district.

When not dispatched to calls for service, patrol officers make vehicle stops, check suspicious persons, perform welfare checks with persons who may be endangered or need assistance, and patrol their assigned geographic areas. Many patrol officers have specialized training and serve in additional capacities, such as instructors for firearms, defensive tactics, and emergency vehicle operations.

CALLS FOR SERVICE & RESPONSE TIMES

District	Count
City Center	11,161
Education Hill	8,207
Grasslawn	3,951
Overlake	5,827
Other	1,708
Total	30,854

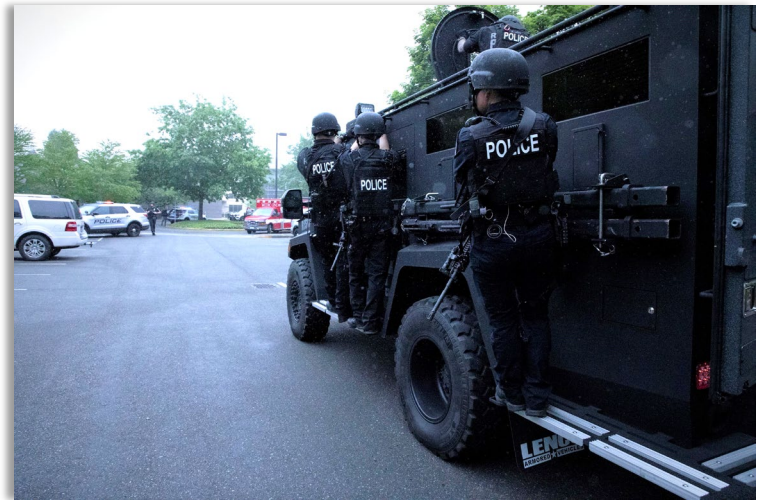
Officer Initiated	
District	Count
City Center	2,089
Education Hill	1,642
Grasslawn	418
Overlake	918
Other	359
Total	5,426

Citywide	Response	Times	(Minutes)
	Average Pending Time	Average Travel Time	Average Response Time
Emergency	2.12	4.27	6.38
Non-Emergency	12.51	5.21	17.72

TACTICAL UNIT

Redmond Police Department is a member of the North Sound Metro Special Weapons and Tactics (SWAT) and the Crisis Negotiation Team (CNT).

North Sound Metro is a multi-jurisdictional SWAT and Crisis Negotiation team comprised of officers from Redmond, Lynnwood, Edmonds, Mountlake Terrace, Bothell, Lake Forest Park, Kirkland, Mill Creek, Mukilteo, and Monroe. The team is trained to address potentially serious incidents such as volatile situations, arrests of violent and armed suspects, hostage situation, barricaded persons, and high-risk search warrants.



The SWAT and CNT teams work in partnership to resolve highly volatile incidents peacefully.

UNMANNED AIRCRAFT SYSTEMS

The Patrol and Traffic Unit deploys Unmanned Aircraft Systems (UAS) to search for suspects, missing and endangered people, and provide situational awareness for officers from an aerial perspective. UAS are also used for serious traffic collisions, criminal investigations, and fire scenes.

A UAS has been used for security overwatch and intelligence gathering during demonstrations and protests and Redmond UAS pilots have assisted neighboring jurisdictions on several occasions.



In 2023, RPD had 238 UAS deployments. This program is another example of how RPD leads the way in innovative policing.

In 2024 the Redmond police will pilot the UAS as a first response resource. This is known as DFR (Drone as First Responder). This utilization of the UAS has been proven to be very successful in other jurisdictions across the country, decreasing police response by up to 25% in some cases. DFR also provides real-time situational awareness for officers when they do need to respond to a call for service.

RECRUITING AND HIRING UNIT

The Redmond Recruiting and Hiring Unit consists of a sergeant, two recruitment officers, and an administrative specialist who are responsible for conducting background checks, recruiting, and hiring for all positions within the department.

The Redmond Police Department is a full-service agency comprised of an authorized 88 officers and 39 professional staff who enjoy the privilege of working within a supportive community. RPD is always seeking well-qualified entry, exceptional, lateral police officers, and professional staff.

Anyone interested in becoming an officer or applying for an open professional staff position, please contact Redmond's recruiting team at policehiring@redmond.gov or call 425-556-2530 to learn more.



Officers hired in 2023: 17
Professional Staff hired in 2023: 6

Officers attrition in 2023: 11
Professional Staff attrition in 2023: 3

5 years	10 years	15 years	20 years	25 years	35 years
Jamie Ford	Toni Bouwman	Rebecca Atkinson	JJ Perry	Greg Twentey	Doug Krueger
Stacy Hochhalter	George Downing	Ryan George			
Eric Rehaume	Beau Collins	Dan Smith			
Rashaun Sinclair	Victoria Jurek	Craig Werre			
Tiffany Stanley	Sasha Lian				
Ty Tomlinson					
Tyler Verwahren					

*Captain Tim Gately accepted a promotion to Chief of Police with another agency after 19 years of service with RPD.
 Lieutenant Julie Beard accepted a promotion to Deputy Chief with another agency after 19 years of service with RPD.*

RECORDS UNIT

The Records Unit assists the public and is responsible for various tasks and internal processes within the police department. Records staff works on police case report processing, entry of court orders and preparation of service documents, bench warrants, case filing and maintenance of cases, archiving and security. Records staff assists customers in the lobby and on the non-emergency telephone line and completes statistical reporting of crimes. Records staff reviews every written police case report for accuracy and submits to the National Incident-Based Reporting System (NIBRS), if applicable. The Records Unit is also responsible for reviewing and redacting all Body Worn and Fleet camera recordings prior to release to prosecutors, other law enforcement agencies, and the public.



The Records Unit handles all public records requests for the police department. Police records requests account for nearly 60% of all public records requests to the City of Redmond. The Records staff works efficiently to ensure the public receives case reports, 911 audio, photographs, and all other requested documents and materials in a timely manner. The Records Unit runs the Concealed Pistol License (CPL) and Firearms Transfer programs. Records employees evaluate every CPL applicant thoroughly due to the safety implications for the community. Records staff work closely with the Public Information Officer to provide data and information to the media.

Public Records Request Data	2021	2022	2023
PRR's Processed	1,449	1,603 ↑	1,914 ↑
Average Processing Time (days)	7.7	9.3 ↑	17.3 ↑

Firearms Data	2021	2022	2023
Firearm Transfer Applications Processed	1,088	1,187 ↑	874 ↓
Concealed Pistol Licenses Issued	518	433 ↓	412 ↓

Other Data	2021	2022	2023
Documents Scanned (pages)	42,538	39,717 ↓	44,908 ↑
Body-Worn / Fleet Camera Videos Reviewed	N/A	1,031	7,107 ↑

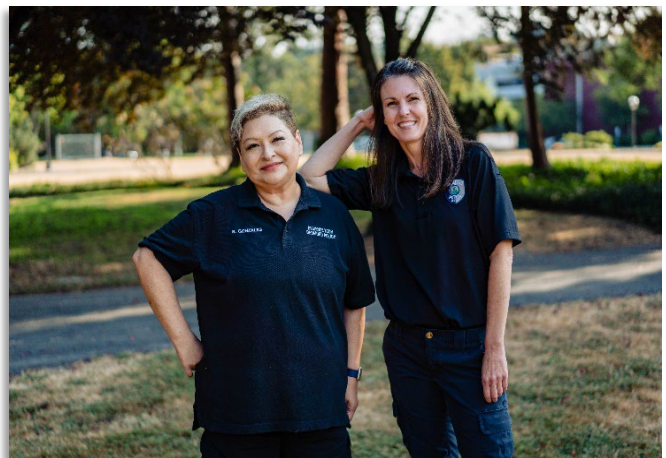
PROPERTY AND EVIDENCE

The Property and Evidence Unit primarily handles evidence relating to criminal investigations and is staffed by two full-time Evidence Technicians. The technicians are responsible for the intake, storage, security, and release of all property and evidence that is taken into custody. The technicians are also responsible for intaking and storing found property and the safekeeping of items held for arrestees.

Items found within the city limits are held for 60 days. If an owner cannot be located or the owner fails to pick them up, the items are donated, auctioned, or destroyed, depending on the item's condition, and in accordance with state law.

A strict chain of custody must always be maintained to ensure the credibility of criminal investigations and prosecution. Audits and inventories are performed throughout the year by a member of command. When property or evidence is no longer needed for a case, and there is no known owner, or attempts to contact an owner are unsuccessful, the property is destroyed, auctioned, or donated to non-profit organizations.

Evidence	2021	2022	2023
Items IN	2,688	2,446 ↓	2,995 ↑
Items OUT	4,358	2,806 ↓	3,186 ↑
ATF eTraces	80	33 ↓	20 ↓

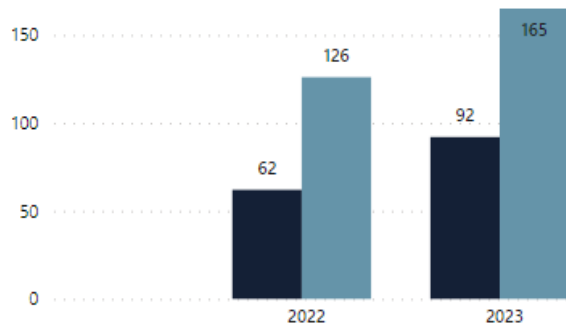


PROFESSIONAL STANDARDS

Use of Force Incidents

Uses of Force by Year

● Calls with Force ● Officers Used Force



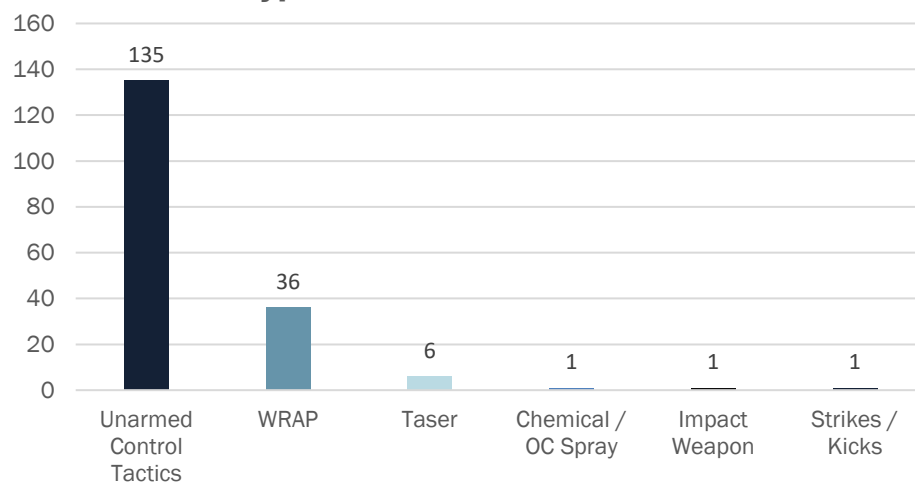
Police Contacts in 2023 = 30,854

- 92 calls involved force in 2023
(.30% of calls had force involved)

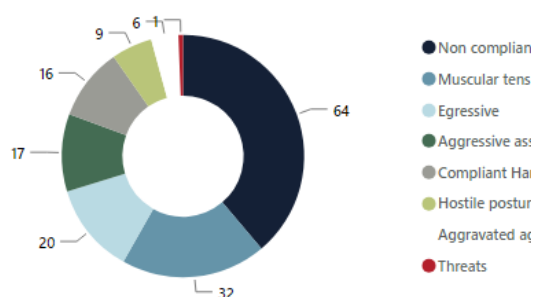
- 165 uses of force*

*Some incidents required more than one type of force to be used.

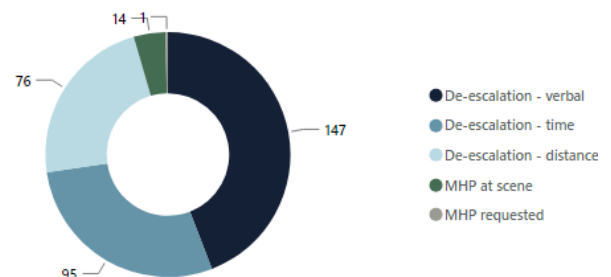
Types of Force Used in 2023



Reasons for Using Force



De-escalation Techniques Used by Officers



TRAFFIC CONTROL & ENFORCEMENT

The Traffic Unit conducts a wide variety of traffic-related calls for service within the city limits, such as collision investigations, parking enforcement, and traffic control. A Target Zero participating agency, the Traffic Unit participates in emphasis patrols for DUI, Distracted Driving, and Seatbelt Compliance. Motor officers are often seen in the area of schools conducting speed enforcement and education.

In 2023, the Traffic Unit was comprised of a sergeant and two motorcycle officers.



The Traffic team relies on data and complaints to identify problem intersections and corridors to reduce collisions and violations.

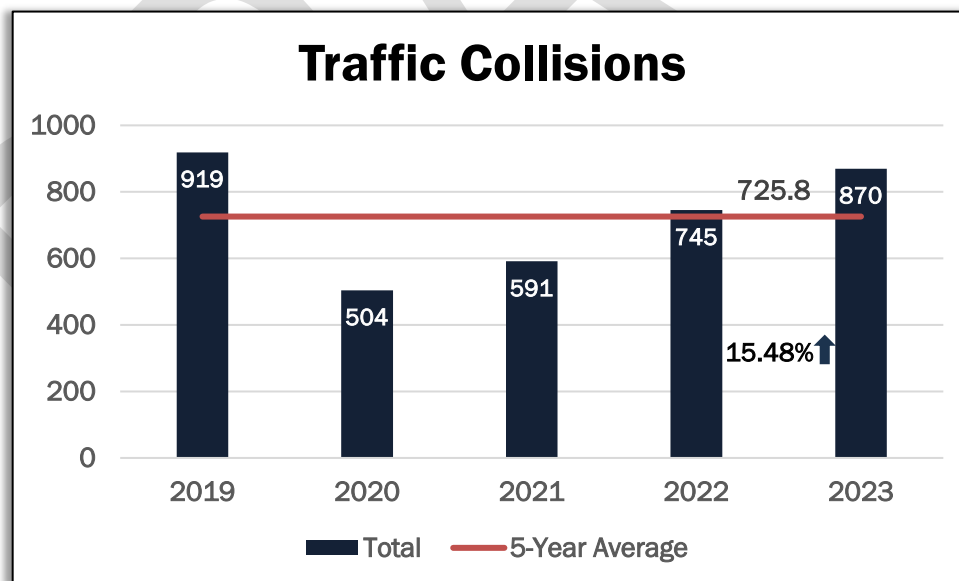
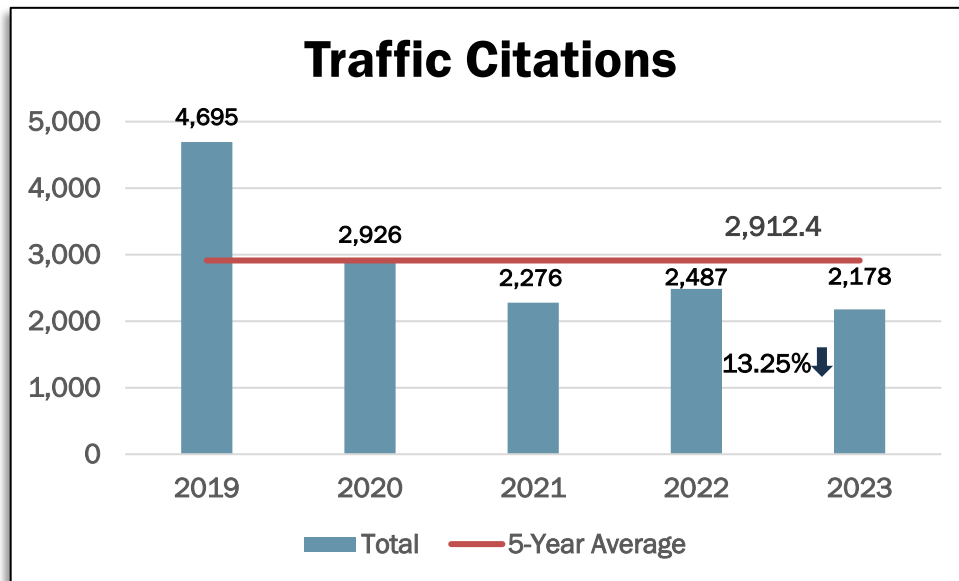
Their efforts are not solely focused on issuing citations for violations. Traffic officers often use traffic stops as an educational opportunity versus strict enforcement through citation. The goal is maintaining a safe driving community for vehicles, cyclists, and pedestrians throughout Redmond.

The Traffic Unit works closely with the City of Redmond traffic engineers to help design traffic infrastructure and signage. The Unit also provides special event management to help keep community members and tourists safe.

In 2023, the Traffic Unit investigated two high-profile hit-and-run cases.

- On March 14, Redmond police responded to a fatal hit and run involving a vehicle and pedestrian. There was no vehicle description and no video footage. The Traffic Unit continues to investigate the tragic incident.
- On Dec. 6, Redmond traffic officers investigated a fatal hit-and-run crash that killed a 40-year-old man who was on the sidewalk. After a thorough investigation, officers arrested a 15-year-old male on Dec. 20 in connection with the crime.

TRAFFIC OVERVIEW



*Please note: Citations include moving, non-moving, pedestrian, bicycle, and parking violations.

K-9 UNIT

Redmond's K-9 Unit combines a police officer with a highly trained canine. K-9 Officer Chewbacca, affectionately known as Chewie, had first deployment on May 4, 2023.

Chewie is the eighth K-9 officer in the history of the Redmond Police Department.

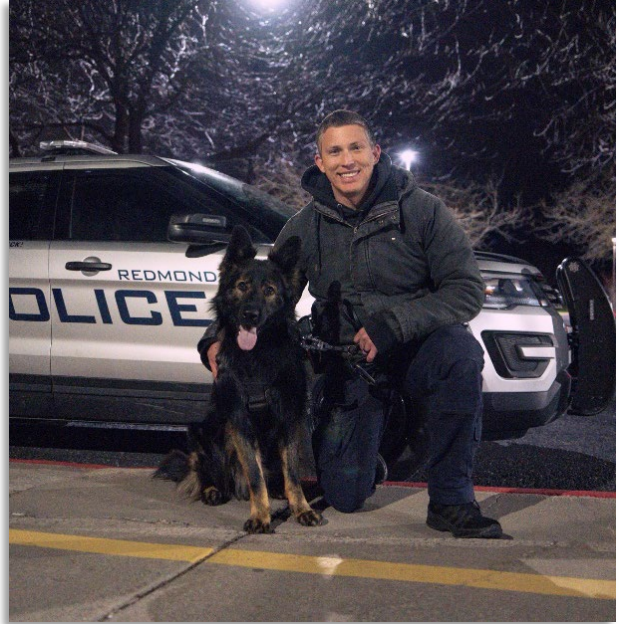
Chewie is a four-year-old long-haired pure German Shepherd born in Germany on November 16, 2019. He and his handler, Officer Zach Perkins, completed over 400 hours of comprehensive training together before his first deployment.

K-9 officers work and live with their dogs, so the training and socialization is continuous and ongoing. All K-9 handlers undergo specialized training to handle and work with their canine partners.

The K-9 Team is deployed to conduct building and area searches, evidence searches, and human tracking.

Chewie is certified by the Washington State Police Canine Association (WSPCA) in patrol work and trains regularly with other Eastside K-9 Teams.

Officer Perkins and Chewie also provide support for crime prevention programs and community events.



COMMUNITY ENGAGEMENT UNIT



The Community Engagement Unit facilitates relationships between the Redmond Police Department and the community through various programs and safety events. The Community Engagement Unit comprises a sergeant, crime prevention coordinator, community resource officer, and volunteer coordinator.



The Community Engagement Unit coordinates events such as Coffee with a Cop and National Night Out. The police department also offers classes and programs to educate community members and businesses on safety and crime prevention. Other opportunities offered to the community and coordinated by the Engagement Unit, includes the Community Police Academy, Youth Academy, Property Crime Prevention, Burglary Prevention, Personal Safety, and Preparing for a Violent Intruder.

The Police Department recruits volunteers to assist with many activities that helps make a difference in the community.



Throughout the year, the volunteers help deploy speed trailers and conduct disabled parking and fire lane enforcement, fingerprinting, and helmet fitting.

The Community Engagement Sergeant also oversees the Community Equity Advisory Team. This committee serves as an advisory council to the Chief of Police on equity, transparency, and community relations issues.



REDMOND POLICE CADETS

Redmond Police Cadet Unit 2913 consists of youth volunteers, ages 14 to 21, who are interested in the law enforcement field. No residency is required; current members hail from all over King County. Some Cadets aspire to become police officers, while others are merely interested in learning about the profession while gathering community service hours.

Cadets commit to volunteering with the post for at least one year, attend a minimum of two monthly meetings, and one event.



Cadets work at City events such as Derby Days and Redmond Lights, conduct traffic control, assist with police trainings, and go on ride-a-longs with patrol officers.

Outside of the City of Redmond, Cadets participate in several festivals to help support other posts and agencies. Redmond Cadets also participate in regional training alongside other posts.

Officers Tyler Verwaren, Holly Broughton, and Julia O'Toole are the current Police Cadet advisors. For more information, visit <https://www.redmond.gov/380/Police-Cadets>.

REDMOND POLICE FOUNDATION

The Redmond Police Foundation is a non-profit charitable organization established in accordance with the Internal Revenue Service code 501(c) 3 to assist the City of Redmond's police department with non-budgeted expenditures. A resident-based, volunteer board of directors governs the Foundation. All contributions, donations, and grants are used to meet the mission and vision of the Foundation.

The Foundation is the only community-based organization authorized to raise funds for the Redmond Police Department. It serves as a vehicle for tax-exempt gifts and grants from individuals, businesses, and philanthropists intent on providing better policing and a safer community. The grants they fund are intended to enhance overall public safety and build stronger relationships between the community and the police department.

The Foundation also focuses on supporting the welfare and health of officers and the community. They have funds dedicated to ensuring crucial programs are sustained and can grow to meet changing needs, including emergency housing for victims of crime, officer mental health support after critical incidents, explosive detection canine unit, positive recognition, and awards for officers and staff.

Learn more about the Redmond Police Foundation at www.redmondpolicefoundation.org.



CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division (CID) primarily investigates felony-level crimes and certain misdemeanor crimes, such as financial, property, and personal crimes.

The CID comprises one lieutenant, one sergeant, six detectives, one legal advocate, three crime analysts, and one police support administrative specialist.

The team develops additional leads in investigations, prepares and executes search warrants, prepares suspect montages, gathers and processes evidence, recovers stolen property, conducts surveillance, arrests suspects, and prepares cases for court proceedings.



The Criminal Investigations Division investigated 316 cases in 2023. Here are a few cases of note:

- On Feb. 22, Redmond police were dispatched to a report of an assault with a weapon. A man had reportedly walked up to another man and stabbed him from behind. After hours of investigating, detectives identified and located the suspect, who barricaded himself in the nearby apartment for several hours. The suspect was taken into custody without further incident by North Sound Metro SWAT.
- On March 10, Redmond detectives investigated a double homicide and suicide after a suspected stalker broke into a Redmond couple's home.
- On June 12, detectives arrested a man who attempted to kidnap two female juveniles at a skatepark. The suspect assaulted one of the teens and then left the area. He was identified and arrested later that morning.
- Detectives investigated 14 child exploitation cases and arrested seven suspects, including a higher profile case involving a Craigslist babysitter for hire who was sexually exploiting minors.

The Redmond Police Department employs a legal advocate who assists domestic violence victims with courtroom assistance, safety planning, and referrals for other services.

The crime analysis team researches and analyzes crime statistics to direct law enforcement activities and track crime patterns and trends. Crime analysts also work with regional law enforcement agencies to exchange crime information to help solve cases more efficiently.

STAY CONNECTED

We invite community members to participate in our various programs and safety events, including Neighborhood Watch and Community Preparedness, Community Police Academy, Coffee with a Cop, National Night Out, and more. Please engage with us on social media to help us build strong community and law enforcement partnerships.

Websites:

www.redmond.gov/police

www.redmondpolicejobs.com

Social Media Platforms:



Redmond WA Police



@RedmondWaPD



@redmondwapolice



@Redmond Police Department



Redmond Police, WA



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