

MEMO TO: Finance, Administration, and Communications Committee of the Whole

FROM: Jonny Chambers, Technology & Information Services Director

DATE: February 26, 2019

SUBJECT: TIS Strategic Plan

I. RECOMMENDED ACTION

Present for information and discussion.

II. DEPARTMENT CONTACTS

Jonny Chambers, Technology & Information Services Director; 425-556-2160

III. DESCRIPTION/BACKGROUND

The Technology & Information Services (TIS) mission is to connect people, process, and technology in effective and innovative ways that enable the City to meet the needs of the community. To achieve this mission, TIS strategy is wrapped around three key themes:

- Stabilization – ensuring TIS has a solid platform of core systems and processes upon which we can build.
- Modernization – adoption of up-to-date tools, solutions, and processes that support the City’s business.
- Innovation – progressing leading-edge investments that reflect a future-leaning city.

The City’s 2019-20 Budget relating to Information Technology Strategic Plan builds upon these themes through the Major Strategies identified therein, including, but not limited to:

- Responsible Government: Technology and Data Systems
- Clean & Green: Parks, Trails, & Open Space
- Diverse & Connected Community: Recreation Connects Community
- Infrastructure: Parks Infrastructure/Amenities; Municipal Building Management
- Responsible Government: Fiscal Stewardship; Executive Management

Discussed in tonight’s Study Session are the topics of: a high-level look at the TIS organizational structure, TIS – made real through the recent snow event response, and an overview of the 2019 project portfolio.

IV. PREVIOUS DISCUSSIONS HELD

N/A

V. IMPACT

A. Service/Delivery:

N/A

B. Fiscal Note:

N/A

VI. ALTERNATIVES TO STAFF RECOMMENDATION

N/A

VII. TIME CONSTRAINTS

N/A

VIII. LIST OF ATTACHMENTS

Attachment A: Presentation