


City of Redmond
**Community
Strategic Plan**
2019

DRAFT



City of Redmond
WASHINGTON



Alignment of the organization's vision and mission today provides the roadmap to create a better tomorrow.

City Vision

To create a city with two vibrant urban centers in Downtown and Overlake, to enhance the livability and connections between our neighborhoods, and to deliver high-quality services in partnership with our community.

Mission

To collectively deliver our community's priorities in support of a dynamic community where we can all live, work, play, and invest.

Community Strategic Plan



Mayor John Marchione

A Message from the Mayor

As Redmond continues to transform in both big and small ways, the City remains focused on being a welcoming and inclusive community for all. Fostering Redmond's growth while continuing to encourage a connected and collaborative community is a delicate balance that the City's leadership holds in high regard. We continue to work together and unify our efforts in the areas identified in this strategic plan and beyond so that Redmond will remain the beautiful and vibrant City where so many of us are proud to live, play, work, and invest.

The Redmond City Council's outcome-driven plan strategically advances the City's vision and is based on priorities established by years of community involvement and through the budgeting by priorities process. The Community Strategic Plan will be implemented during the 2019/20 biennium, and quarterly progress reports and an annual update to the plan will be provided to the community, Mayor, and Council during the biennium.

Values

Commitment to Service

We are dedicated to seeking solutions for our community.

Integrity

We demonstrate sound, honest, truthful, and consistent actions.

Accountability

We take ownership of our actions and responsibilities.

Welcoming

All residents are able to fully and effectively access city services, influence city policy and direction, and feel a sense of belonging in Redmond.



Your City Council



Jeralee Anderson **Position #6**

Term Expires 12/31/21

Jeralee Anderson is the President/CEO and Co-Founder of Greenroads Foundation, a Redmond nonprofit

organization focused on sustainability education, performance management, and strategic programming for transportation capital projects. She received her doctorate in sustainability and civil engineering from the University of Washington in 2012 and is a licensed professional engineer. Ms. Anderson worked in a variety of structural, geotechnical, green building, and construction engineering positions after receiving her undergraduate engineering degree from Cal Poly San Luis Obispo with a minor in music performance. She was recognized in 2013 by the Obama Administration as a Transportation Champion of Change for the 21st Century for her domestic and international work with Greenroads. Ms. Anderson has been a resident of Redmond since 2010 and is an active volunteer for Seattle Beagle Rescue. She enjoys reading, health and nutrition, crochet, weightlifting, cycling, teaching, and walking her dogs. She currently represents the City as an alternate on the Cascade Water Alliance (CWA), and she serves as an Association of Washington Cities (AWC) representative on the State Public Works Board.

Angela is a Washington native and grew up in Eastern Washington. She moved to Redmond in 1998. Formerly a middle school science teacher, Angela has a Master's degree in Education from Heritage University and a Bachelor's degree in Biology Education from Eastern Washington University. She lives on Education Hill with her husband and daughters.



David Carson **Position #7**

Term Expires 12/31/19

Vice-President, City Council

David moved from Southern Oregon to Redmond to work for Microsoft in 1991 and works as a Software Test Engineer.

He graduated from Oregon State University with a Bachelor of Science degree in Business Management. His hobbies are riding motorcycles, cooking and playing in Redmond's recreational softball league. He lives with his wife Danielle and pets in the Viewpoint neighborhood of Redmond.

He currently represents the City on the Economic Development Council (EDC) of Seattle and King County, the Emergency Management Advisory Committee (EMAC), the Eastside Transportation Partnership (ETP), and as the chair of the Redmond Lodging Tax Advisory Committee (LTAC).



Angela Birney **Position #5**

Term Expires 12/31/19

President, City Council

Angela began serving her first term on the Council in 2016. Prior to that she served as the chair of Redmond's Parks

and Trails Commission. She currently represents the City of Redmond on the Cascade Water Alliance (CWA), the King County Board of Health, the King County Regional Policy Committee (RPC), the Eastside Rail Corridor Regional Advisory Council, and Redmond's Disability board. She also serves as an alternate representative on the Sound Cities Association Public Issues Committee (SCA PIC) and the Eastside Transportation Partnership (ETP). Additionally, she serves as Chair of Hopelink's Board of Directors.



Steve Fields **Position #2**

Term Expires 12/31/21

Chair of the Public Safety Committee

Steve Fields has lived in Redmond for over 30 years. He worked across all functions of government in his positions

at King County and the City of Seattle in the Executive offices. Fields guided elected officials on policy, budget, and operational improvements. He advised department heads and their staff to help the government perform better. He currently represents the City of Redmond as a member of the Eastside Transportation Partnership (ETP). Fields is also a Redmond small business owner with his wife.



Dayle (Hank) Margeson
Position #3

Term Expires 12/31/19

Chair of the Finance, Administration, & Communications Committee

Hank was honored to be elected to represent his fellow residents on

Redmond's City Council in November 2007 and is now serving his third term. He has represented the City at the Sound Cities Association Public Issues Committee (SCA PIC) since 2009. During his tenure he served a term as the Vice-Chair and chaired the SCA PIC Nominating Committee until 2015. In December 2017 he was reelected to represent the Northeastern King County cities on the SCA Board of Directors for another two years, where he's served on the Finance Committee and Board Nominating Committee. Hank is in his seventh year on the Puget Sound Regional Council's Growth Management Policy Board, serving as the Board's Vice President and as the SCA Caucus Chair. He was appointed as a member of the King County Regional Transit Committee in 2018 after serving two years as an alternate representative. He currently represents the City on Redmond's Disability Board, and he has represented the City and SCA on numerous other committees and boards during his tenure as Councilmember.

He also serves as President for the Northwest Baseball Umpires Association board and is a former president of the Eastside Timebank board. Prior to election to the City Council he served on the Parks and Trails Commission and was the Vice-Chair for the Education Hill Citizens Advisory Committee. Hank works for Liberty Mutual (Safeco) Insurance as a Senior Compliance Analyst and holds a bachelor's degree in Criminal Justice from Washington State University and a Master's degree in Public Administration from the University of Oklahoma. He earned his Chartered Property and Casualty Underwriter designation from the Society of Chartered Property and Casualty Underwriters in 2003.

Hank is married to Patti and they raised their two adult children in Redmond over the past 25 years. They recently completed adding an accessory dwelling unit onto their Education Hill home where their son, daughter-in-law and wonderful grandson now reside. He and Patti also own acreage in the Sammamish Valley where they keep their three horses. Active in local sports, he coached youth soccer, baseball, basketball and currently umpires local high school, youth and adult baseball games.



Hank Myers
Position #1

Term Expires 12/31/19

Chair of the Parks & Human Services Committee

Hank has served on Redmond's City Council since January 2008 and is now serving his third term. He has served on advisory boards for Metro Transit and the Bellevue School District. Councilmember Myers is a Transportation Economist working in all modes of transportation including experience in commercial aviation, public transit, and passenger ferry service. Hank began his professional career with Hughes Airwest as a regulatory affairs specialist before moving to the northwest to become Director of Government Affairs and Pricing for Alaska Airlines. He has a Bachelor's degree in English from California State University. Hank currently represents the City on the Local Hazardous Waste Management Coordinating Committee (LHWMCC) and on the Water Resource Inventory Area 8 (WRIA 8) Salmon Recovery Council. A 42-year resident and living in the Viewpoint area of Redmond, Hank is married to Christine and has two grown children. He likes to spend time volunteering with Green Redmond and at the Center for Wooden Boats.



Tanika Padhye
Position #4

Term Expires 12/31/21

Chair of the Planning & Public Works Committee

Tanika Padhye was appointed to the Redmond City Council in March 2017. Prior to council, Tanika served on the Planning Commission and Parks & Trails Commission.

Tanika is originally from Houston, Texas. She graduated from Texas A&M University with B.S. in Psychology and then went to Northeastern Law School for her J.D. During her legal career she worked in the public sector for the City Attorney's Office in Berkley, San Francisco Public Utilities Commission, and the Seattle Office for Civil Rights. Tanika currently represents the City on the Domestic Violence Initiative Regional Task Force (DVI) and on the Eastside Human Services Forum (EHSF). She moved to the Pacific Northwest for her husband's job at Microsoft and has lived in Redmond for 13 years. Tanika lives on Education Hill with her husband Jitu and their two sons.

Roles & Responsibilities

Mayor


- Executive Branch
- Leads and directs staff
- Makes personnel decisions
- Proposes policies to achieve the city vision
- Chief representative to other governmental entities
- Face of the City
- Proposes the budget
- Responds to residents' requests for service
- Partners with Council to create consensus
- Represents the community interest

Council

- Legislative Branch
- Provides to the Mayor direction on policy goals and objectives for long-term vision based on community values & needs
- Adopts the budget, sets fees, accepts grants, and oversees financial and performance measures
- Adopts codes, zoning, and standards in city law and regulations
- Approves contracts, real estate transactions, claim settlements, and interlocal agreements
- Approves pay ranges and union contracts
- Advises Mayor to support staff implementation of policies
- Represents the majority position of the Council to the public

Together the Mayor and Council...

- Create a shared vision for the City
- Build relationships with the community
- Serve on regional boards on behalf of the City or Sound Cities Association
- Represent the community on policy issues



Redmond's decision-making is informed by **robust community involvement that meaningfully and effectively engages the community** early and often, focusing on key topics of interest in a manner that is **equitable, barrier-free**, and recognizes the needs and interests of both the community and the City.

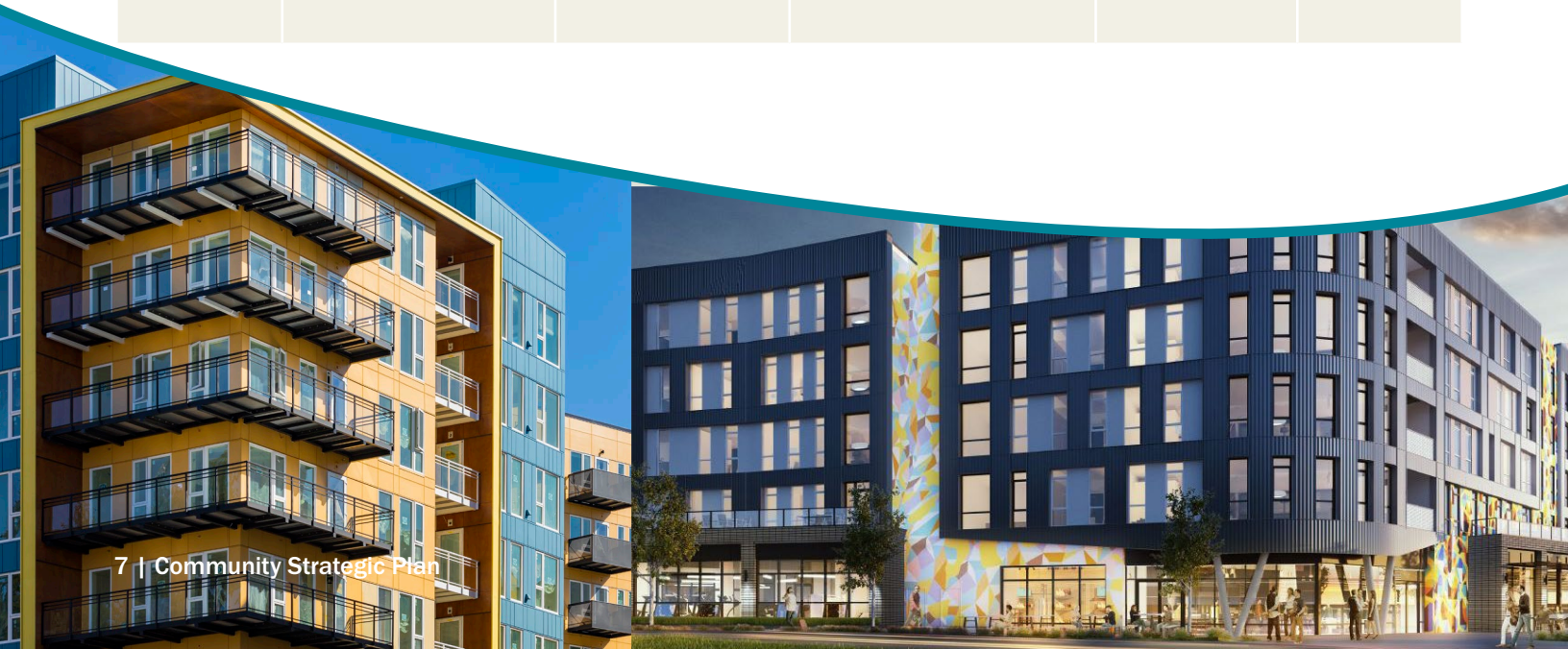


Housing Choices

Program Vision:

A Redmond with a variety of housing choices for all income levels that reflects our community.

Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Increase units of housing supply accessible to all income levels that is better aligned with anticipated demand	<ul style="list-style-type: none">• Update Redmond's Strategic Housing Plan to reflect current market conditions and planning horizons• Streamline Zoning Code to:<ul style="list-style-type: none">– Support increased range of housing products– Increase regulatory predictability– Reduce permit review costs• Evaluate and amend Zoning Code and/or standards, as appropriate, to reduce costs related to:<ul style="list-style-type: none">– Required parking– Required infrastructure	<ul style="list-style-type: none">• Number of housing units, by type• Income levels, residents, and workers (by job type) in Redmond• Permit timelines	<ul style="list-style-type: none">• Update data on housing supply, demand, and forecasted need• Update data on workforce profiles in Redmond (by job type)• Update Strategic Housing Plan• Seek partners for pilot projects to showcase innovative housing types not currently available in Redmond• Explore infill housing options and retrofits to increase dwelling units within existing building envelopes• Facilitate construction of 260 units of affordable/workforce housing at Esterra Park 6B• Streamline Accessory Dwelling Unit (ADU) permitting• Decrease required parking at sites proximate to light rail stations	<ul style="list-style-type: none">• Update Comprehensive Plan for 2050 population, employment, and housing forecast• Launch program to pilot new housing types	Update Strategic Housing Plan to reflect Vision 2050 Comprehensive Plan Update
Increase housing unit variety					
Foster 10-minute communities* (*where work, shopping, schools, and play are within 10 minutes of where people live)	Reduce need for vehicle trips and/or vehicle ownership (increasing potential budget share for housing)	Number of vehicle trips	Evaluate options and create a program to pilot 10-minute communities that reduce vehicle reliance	Launch pilot program	



Housing Choices



Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
<p>Increase affordable and workforce housing unit supply</p> <p>(Workforce - 60-120% AMI – Area Median Income)</p> <p>More deeply affordable housing unit supply (< 60% AMI)</p>	<ul style="list-style-type: none"> • Provide incentives for developers to build new affordable housing • Preserve existing housing stock • Provide emergency, transitional, and permanent housing through a coordinated and regional approach to homelessness 	<ul style="list-style-type: none"> • Increase workforce (60-120% AMI) housing by 1,300 units (2030) • Increase more deeply affordable housing (<60% AMI) by 750 units (2030) • Increase number of households served by human services programs to access shelter or remain housed 	<ul style="list-style-type: none"> • Identify publicly owned land that can be offered at a discounted price to support development of deeply affordable housing • Multi Family Tax Exemption (MFTE): <ul style="list-style-type: none"> – Promote use of MFTE – Evaluate expansion of/ changes to MFTE program • Study Affordable Housing Pilot Project in Downtown • Evaluate addition of Section 8 subsidies to inclusionary program • Explore rezones that allow increased density in return for increased affordable housing production • Identify opportunity sites and work with regional and private partners to preserve affordable multifamily housing • Provide human services options to help prevent currently housed residents from falling into homelessness 	<ul style="list-style-type: none"> • Acquire surplus light rail property • Facilitate construction of affordable housing proximate to light rail stations: <ul style="list-style-type: none"> – Overlake Village – Redmond Technology Station • Create additional incentives for construction of affordable and workforce housing in Downtown, Overlake, and Marymoor Village • Enhance Homeless Outreach Program 	<p>Facilitate construction of an Affordable Housing Pilot Project on the parcel acquired in Downtown</p>





Environmental Sustainability

Program Vision:

A Redmond that creates a healthy, sustainable environment for all generations and conserves our natural resources, affords a high quality of life, and draws from scientific evidence-based data.

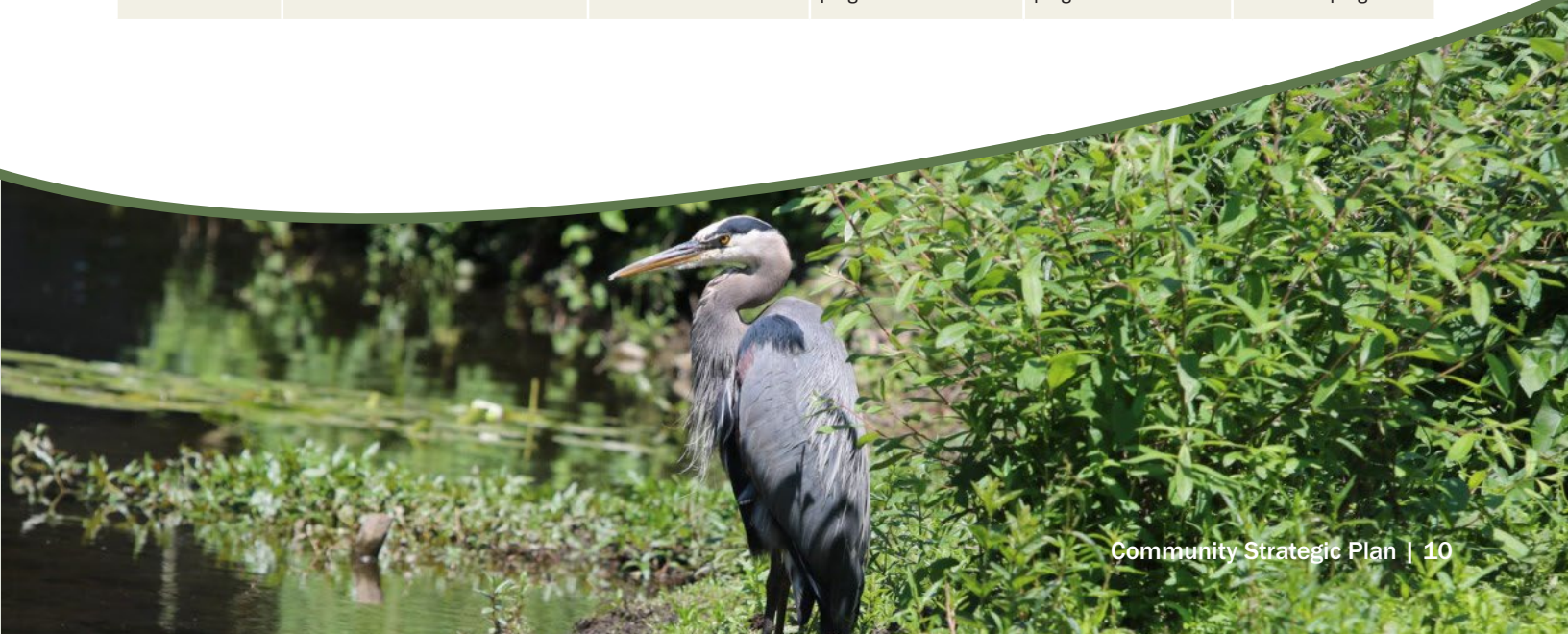
Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Decrease carbon footprint	Establish systematic program operations and reporting on our factors that contribute to our carbon footprint		<ul style="list-style-type: none"> Obtain baseline measures Organize and staff ongoing Environmental Sustainability Program Conduct audit for best opportunities 	<ul style="list-style-type: none"> Implement capital and program improvements to reduce energy consumption Develop and adjust measures as needed 	
Provide access for business and community programs to reduce our carbon footprint	Align on regional/external partner strategies and projects - e.i., Cascade Water Alliance		Establish the external steering committee	Report measures and progress	Report measures and progress



Environmental Sustainability



Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Align and implement sustainability programs across programs, projects, and services	<ul style="list-style-type: none"> Implement the fleet greening strategy – complete policy Implement the tree canopy strategy Complete the city facility projects (e.i., lights, etc.) TIS Data strategy Finance/funding strategy 	<ul style="list-style-type: none"> Percent reduction in greenhouse gas emissions from city operations in alignment with the City's Climate Action Plan Increase the tree canopy to 40% Increase the number of healthy streams (BIBI Index over 35 for 12 streams) Percent of water quality tests that meet compliance regulations Establish benchmarks to decrease the waste stream Establish benchmarks to increase recycling rates 	<ul style="list-style-type: none"> Plant 4 acres of trees (~\$240k) Work on 1 stream to upgrade BIBI index Build program plan Plan and implement the 6-year Capital Investment Program: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement Update the mid and long-term Capital Investment Strategy: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement Develop and implement standard for creating project specific Business Case Analysis and Return on Investment determination 	<ul style="list-style-type: none"> Work on 2 streams to upgrade BIBI index Plan and implement the 6-year Capital Investment Program: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement Update the mid and long-term Capital Investment Strategy: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement 	<ul style="list-style-type: none"> Work on 2 additional streams to upgrade BIBI index Plan and implement the 6-year Capital Investment Program: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement Update the mid and long-term Capital Investment Strategy: Stream and Habitat Restoration, Energy Efficiency, Environmental Protection and Enhancement
Increase community awareness and education level	Build the community outreach and education plan		Provide a minimum of 4 community outreach and education programs	Provide a minimum of 5 community outreach and education programs	Provide a minimum of 6 community outreach and education programs





Technology & Information Services (TIS) Infrastructure

Program Vision:

A Redmond that is connected, smart, and future-focused, with highly-engaged users (internal & external) and easily used products.

Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Implement a standard approach to program, project, and portfolio management methodologies throughout the City	<ul style="list-style-type: none">• Implement a standard for business case submittal and format• Implement a standard for program and project team structure• Define governance structures• Implement a standard for a project or team charter• Implement standard project management tools• Implement standards for program and project reporting• Implement standards for establishing Return on Investment and tracking benefit realization metrics	<ul style="list-style-type: none">• All programs and projects utilize standardized methodologies• Project are delivered on time and within budget	<ul style="list-style-type: none">• Establish Project Management Office• Establish Project Management Office communications• Establish standard program and project management methodologies	Implement portfolio reporting	
A solid platform of internal systems that support and directly align with city business	<ul style="list-style-type: none">• Work with the business owners to prioritize technology initiatives through IT Governance• Involve department or division in the implementation of the systems supporting their functional areas• Partner with department or division team to better align business processes with business system functionalities• Drive security program that is aligned with business and industry best practices• Ensure department or division sponsorship for all business systems implementation projects• Create reporting mechanism to measure work in real time• Implement a data analytics solution which allows for reporting across business environments	<ul style="list-style-type: none">• Internal customer satisfaction• Customizations to commercial software solutions are minimized• Business users' functional requirements are met• Offline data management, shadow systems, and manual processes are reduced• Business area is working in conjunction with TIS to implement new technologies			

Technology & Information Services (TIS) Infrastructure



Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
A partnership with Public Works and Planning that drives Smart City strategy	Align business solutions with Smart City initiatives		Complete a Smart City opportunity assessment	Build preliminary Smart City Work Plan	
Modernization of key business applications and external facing systems	<ul style="list-style-type: none"> • Implement Systems Security program • Implement cloud policies • Eliminate redundant business systems • Shift to an agile approach to project delivery • Retire all outdated and unsupported technology platforms • Put a staff development program in place which focuses on new technologies • Partner with local technology experts to expand the application of technology in the community 	<ul style="list-style-type: none"> • All critical systems upgraded to latest version within 90 days of release • All outdated and unsupported technology platforms have been retired 	<ul style="list-style-type: none"> • Finalize 5-year strategic technology plan • Support website update • Mobilize service workers in Parks and Public Works • Modernize the permit/plan tracking solution in GIS • Modernize the City's SharePoint environment • Implement ArcGIS Portal • Implement eWaiver support for Parks and Recreation • Implement Workforce Management • Implement Records Management Phase 1 	<ul style="list-style-type: none"> • Collaborate on an Asset Management Program • Implement Records Management Phase 2 • Modernize finance system 	





Cultural Inclusion

Program Vision:

A Redmond in which all residents can fully and effectively access city services, influence city policy and direction, and feel a sense of belonging and safety.

Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Provide programs, strategies, and activities to increase our ability to provide excellent service to our diverse community	Train staff, leadership, and elected officials on awareness and sensibilities	Percentage of Redmond residents very satisfied or satisfied with their overall sense of connection to the community	Coordinating/partnering with other organizations on events that are happening here	Engage the culturally diverse community regularly through programs, public engagement activities, marketing ,and news releases.	The City delivers services equitably, and the services are adapted to meet the needs of our changing community.
Provide forums and activities for our diverse community to interact and learn with each other	<ul style="list-style-type: none"> Establish a Community Equity Action Council Ongoing accessibility and ADA improvements 	<ul style="list-style-type: none"> Percentage of Redmond residents agreeing that Redmond welcomes a diverse community Percentage of parks facility improvements completed 	<ul style="list-style-type: none"> Identifying things others are doing like Bellevue's Cultural Conversations Complete park improvements (\$250K allocated) 		Establish affinity groups



Cultural Inclusion



Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Strengthen the City's relationship with communities of diversity	<ul style="list-style-type: none"> • Addition of "Welcoming" to city values • Year round outreach, dialogues, and interactions • Staff participation in regional efforts focused on equity and inclusion • Priority message translation in multiple languages • Expand translation service at Council meetings and community events • Website accessibility compliance • Evaluate hiring practices and onboarding to ensure a welcoming community 	<ul style="list-style-type: none"> • Percentage of community responding they feel safe and welcome in their neighborhood during the day and at night • Number of total residents participating in community events and activities • Percentage of community members rating their customer service experience as good or outstanding 	<ul style="list-style-type: none"> • Research how to measure gaps in connections • Promoting cultural inclusion events (i.e., Welcoming Week, Downtown Park Community Picnic) • Create connection through Lunch and Learn, etc. • Develop an implementation plan for delivering city communications in appropriate foreign languages • Introduce team/initiative to City and establish ongoing communications with quarterly updates • Title VII compliance • Train city staff on value of welcoming 	<ul style="list-style-type: none"> • The City sets an example to the broader community in providing a welcoming environment for all residents regardless of race • Form subgroups with internal and external members • Educate, convey importance, definitions, systemic issues • Assess and review procedures for recruitment and retention, and implement recommendations as necessary • Ongoing training through refresher courses 	<ul style="list-style-type: none"> • Evaluate diversity on boards and commissions • Diversity, equity, and inclusion training for boards and commission members





Infrastructure

Program Vision:

A Redmond that is safe, multi-modal, smart, green, and has high value for long-term infrastructure investments that support the future needs of Redmond.

Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Invest in infrastructure preservation and replacement across the City to maintain the current level of service, the reliability of capital assets, and provide timely and cost effective replacement	Develop and implement a 6-year CIP that results from proactive project prioritization and alignment of delivery commitments with our funding and resource capacity	<ul style="list-style-type: none"> Maintenance Report Card: Pavement condition, incidence of water main breaks, and sewer overflows Report to Council on project updates on a quarterly basis 	Plan and implement the 6-year Capital Investment Program: Transportation, Parks, Facilities, General Government, Utilities	Plan and implement the 6-year Capital Investment Program: Transportation, Parks, Facilities, General Government, Utilities	Plan and implement the 6-year Capital Investment Program: Transportation, Parks, Facilities, General Government, Utilities
Continue infrastructure design and construction in Overlake, SE Redmond, and Downtown to prepare for light rail and support development of livable urban neighborhoods	Provide good stewardship of existing city infrastructure to ensure that these assets are well maintained and reliable	Mode Split: Percentage of Redmond commute trips using alternative to single occupancy vehicles	Update the mid and long-term Capital Investment Strategy: Transportation, Parks, Facilities, General Government, Utilities	Update the mid and long-term Capital Investment Strategy: Transportation, Parks, Facilities, General Government, Utilities	Update the mid and long-term Capital Investment Strategy: Transportation, Parks, Facilities, General Government, Utilities
Invest in neighborhoods with key projects that increase transportation choices and connections, enhance safety and environmental sustainability, and improve opportunities to recreate	Use functional plans and Redmond's Capital Investment Strategy (CIS) as the primary source of planned capital investments	Mobility Report Card: Ratio of Redmond's transportation supply to transportation system demands (i.e., concurrency)	<ul style="list-style-type: none"> Develop and implement standard for creating project specific Business Case Analysis and Return on Investment determination Conduct process improvement efforts: <ul style="list-style-type: none"> Contingency policy Long-term maintenance costs Approval process for new projects Process review 	<ul style="list-style-type: none"> Conduct process improvement efforts: <ul style="list-style-type: none"> Automation Project readiness Approval process for new projects Asset Management data management 	<ul style="list-style-type: none"> Conduct process improvement efforts: <ul style="list-style-type: none"> Implement software Asset Management data management



Infrastructure



Objectives	Strategies	Measures	2019-2020	2021-2022	2023-2024
Continue investments in key opportunity projects that support economic and community vitality	<ul style="list-style-type: none"> Continue to strategically leverage funds and capital investment opportunities working in partnership with other agencies and the private sector when consistent with the capital investment priorities of the City Develop innovative strategies to fund infrastructure and strategically use all available resources Maintain an impact fee, capital facility charge, and connection charge system that ensures that growth pays a proportionate share of the cost of capital facilities related to new development Take advantage of outside funding opportunities when available 	<ul style="list-style-type: none"> Facility Maintenance: The number of facilities that meet operation standards Percentage of Redmond residents that rate Redmond's different modes of transportation as excellent or good: <ul style="list-style-type: none"> Pedestrian Cyclist Single-occupancy Bus Carpool or van pool Walkability: Percentage of population with convenient access to parks and trails (ability to walk less than 1/4 mile to a park or trail from home or office) 	<ul style="list-style-type: none"> Light Rail Integration Microsoft Refresh Complete Plans: <ul style="list-style-type: none"> North/South Corridor Study Wastewater Comprehensive Plan Facilities Strategic Plan Utilities Strategic Plan Fire Strategic Plan Citywide ADA Compliance Plan Improve Maintenance and Operations Center (MOC) operations: <ul style="list-style-type: none"> Management of vegetation control Develop maintenance workplans with defined and approved levels of service Complete small Parks Department and Public Work Department infrastructure projects Develop a long-term plan to address sidewalk deficiencies Address interim MOC facilities improvements Link policy to infrastructure (policy, plan, infrastructure) – i.e., parking Update engineering standards Improve GIS data and use: <ul style="list-style-type: none"> Capture missing asset and real property and lidar data Integrate CCTV with GIS Create Park Atlas to communicate park information to the public Create Story Maps for Wellhead Protection and Overlake development Integrate NextGen Project Viewer into the new Redmond.gov website 	<ul style="list-style-type: none"> Light Rail Integration Microsoft Refresh Complete Plans: <ul style="list-style-type: none"> Transportation Master Plan Improve MOC Operations: <ul style="list-style-type: none"> Address interim MOC facilities improvements Lean business processes before beginning MOC Master Plan Improve GIS data and use: <ul style="list-style-type: none"> Capture missing asset and real property and lidar data 	<ul style="list-style-type: none"> Light Rail Integration Microsoft Refresh Complete Plans: <ul style="list-style-type: none"> Water Comprehensive Plan Improve MOC Operations: <ul style="list-style-type: none"> Lean business processes before beginning MOC Master Plan Update engineering standards Improve GIS data and use: <ul style="list-style-type: none"> Capture missing asset and real property and lidar data





Involving the Community

The Redmond City Council is committed to creating meaningful interactions with residents and business owners through transparent communication and community involvement that results in a connected and informed community.

Implementation Strategy

The following represents how the programs will be implemented with an emphasis on community involvement.

Identify Initiative

- Begins with City Council and Mayor
- Establish vision and objectives

1

Assign Team

- Appoint Program Manager
- Assemble cross-departmental team

3

Gather Stakeholder Input

5

Report Program Performance

Follow-up with stakeholders to share results, outcomes, and next steps

7

2

Identify Stakeholders

Includes the Mayor, Council members, partner organizations, community members, policy/regulatory representatives, etc.

4

Create Strategic Workplan & Initiate Project

6

Implement Project





The City of Redmond assures that no person shall, on the grounds of race, color, national origin, or gender, as provided by Title VI of the Civil Rights Act of 1964 and the Civil Rights Restoration Act of 1987, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. For more information about Title VI, please visit redmond.gov/TitleVI.

无歧视声明可在本市的网址 redmond.gov/TitleVI 上查阅 | El aviso contra la discriminación está disponible en redmond.gov/TitleVI.