Business Licensing Partnership Benefits

September 15, 2020 Ryan Spencer, Customer Service Administrator Denise Shinoda, Customer Service Coordinator





Purpose and/or Agenda

 Provide further details and clarity of the benefits the partnership with the State of Washington Department of Revenue will provide.

 Recommend approval of the Business Licensing Services Agreement.



Project Overview

- Business Licensing Program Partnership
- Targeted launch is March/April 2021



 Streamline and simplify the administration of municipal general business license.

 Provide a one-stop customer service center to quickly and efficiently issue business licenses.



Project Background

Selected Partner – State of Washington Department of Revenue

Partnering with the Business Licensing Service (BLS) of the State
of Washington has proven for more than 130 other cities to provide
substantial benefits to the business community and the partner.



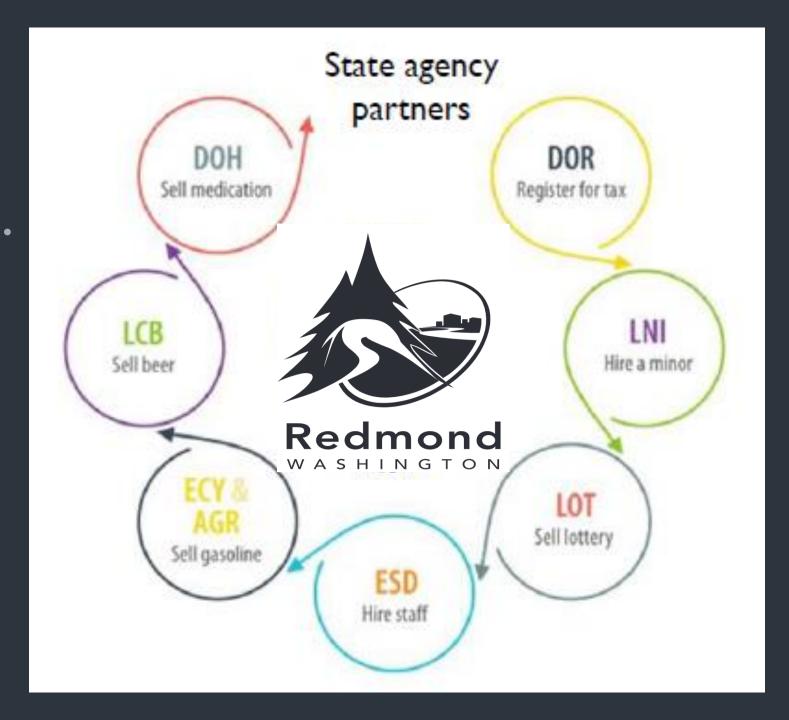
Business Community Benefits

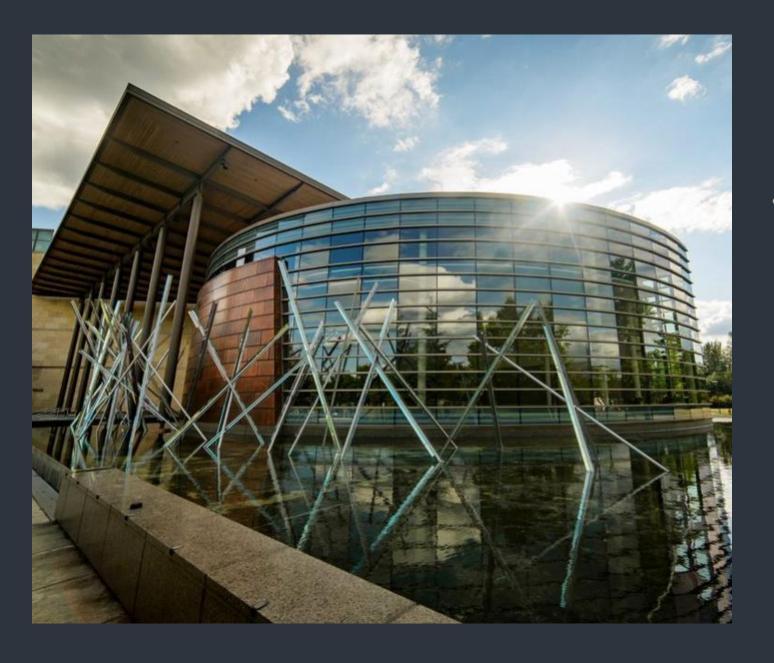
- One Application
- One license document
- One annual renewal
- One annual payment
- One anniversary date



Business Community Benefits

A Redmond business submits its online BLS application.





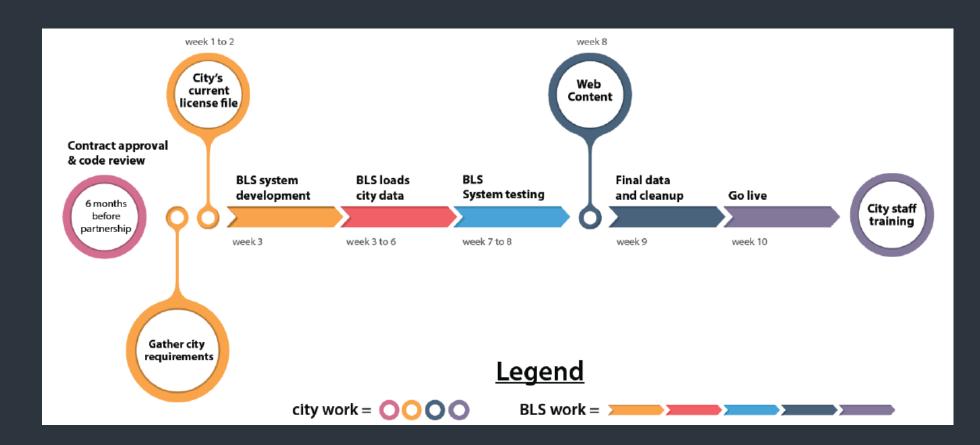
City of Redmond Benefits

- Application/renewal intake
- Print/mail licenses
- Collect/distribute fees
- Data access/reporting
- Compliance support
- Free



Timeline

- Agreement approval
- Implementation project work
- Launch





Recommendation

Recommend approval of the Business Licensing Services
 Agreement to enable the project to commence and achieve
 targeted launch.



Thank You

Any Questions?

