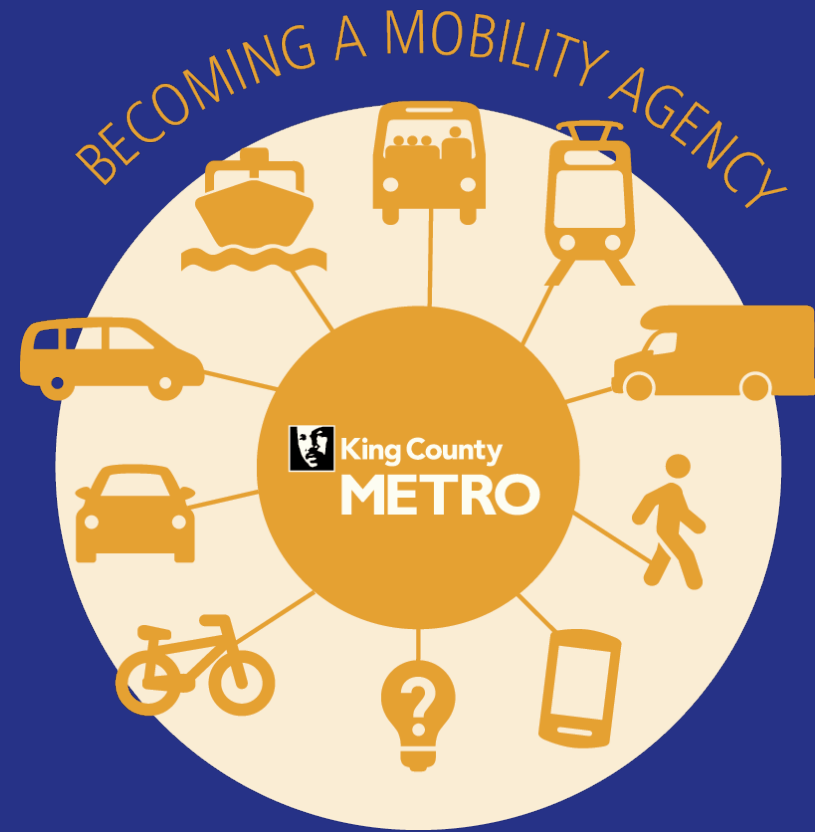


King County Metro Updates

Redmond City Council
October 6, 2020



September 2020 Service Change

- ~85% of pre-Covid-19 service levels
- Renton-Kent-Auburn Area Mobility Plan implemented
- Service suspensions and reductions
 - Continued suspensions respond to Covid-19 and decreased ridership
 - Some permanent reductions due to loss of STBD funding



2021 Bus Network Changes

- COVID-19 service response and restoration
- STBD Reductions
 - STBD-affected routes operate largely within Seattle
- North Link Connections (September 2021)
 - Integrate bus with rail at three new Link stations
 - Final phase of engagement this fall



Responding to Covid

What Metro is doing



Daily disinfecting



Requiring masks



Safety partitions



**Ready when
you are.**
A healthier Metro is here.

kingcounty.gov/HealthierMetro

What riders should do



Wear a mask



Maintain physical distance



Pay with ORCA card

 **King County
METRO**
Moving forward together

Upcoming in Redmond

- Restoration & recovery planning
- East Link Connections project start-up

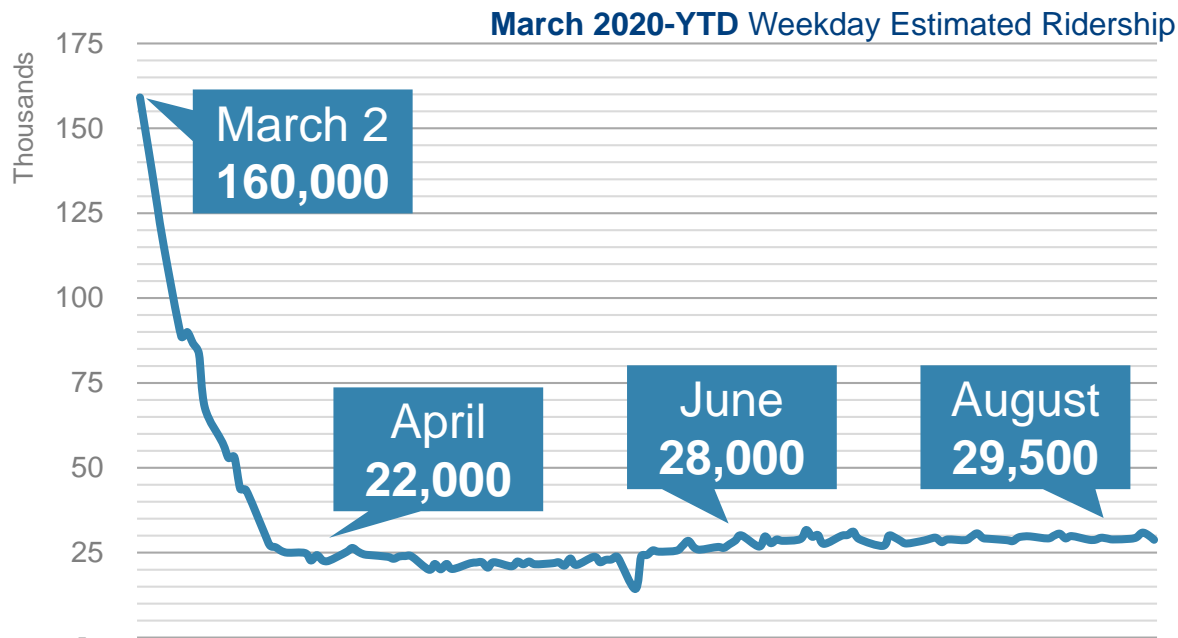


Sound Transit Update

*Redmond City Council
October 6, 2020*



Ridership changes



Planning 2021 Service

What we're assuming

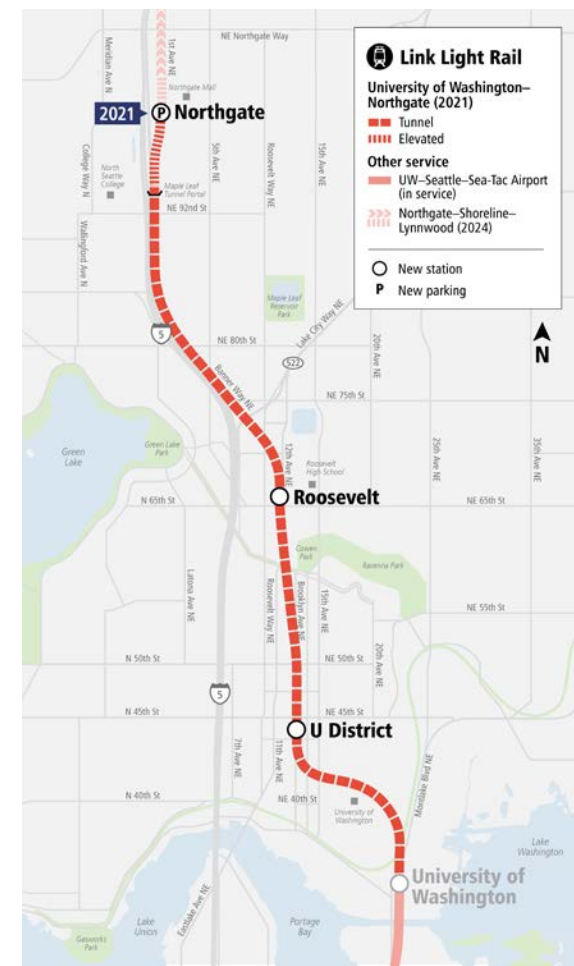
- Pandemic impacts will most likely continue through 2021
- Decline in revenue and ridership requires \$23 million cost savings in purchased transportation services
- Flexibility is key: if ridership returns, Sound Transit will need to add service

What we don't know

- How ridership may change throughout the year
- How social distancing needs will change
- When major employers and schools will return in-person

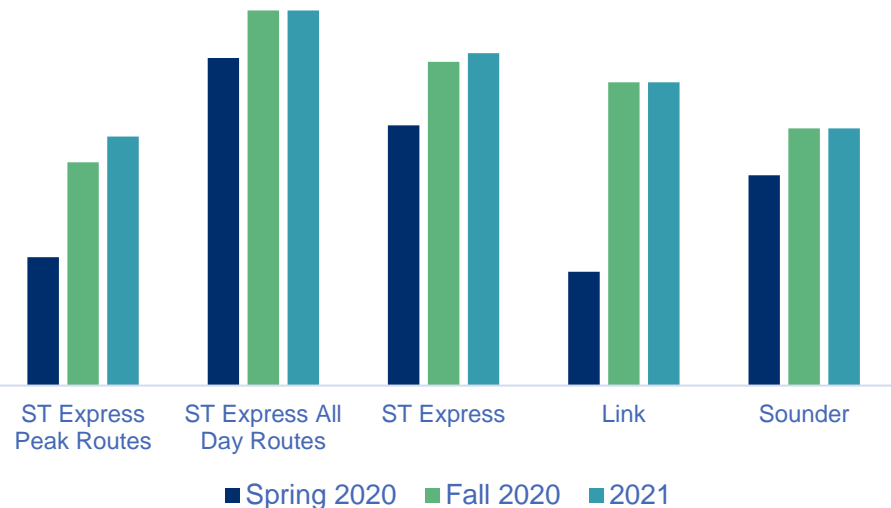
Restructure service with Northgate Link opening

- 3 New Link Stations
- ST Express routing changes to feed expanded Link system brings increased reliability, regional access



Proposed 2021 service levels

Weekday Trips



Link – 8 min peak, 15 min off-peak/weekend, 30 late night



Sounder – 9 roundtrips in South, 2 roundtrips in North



Tacoma Link – continue full service



ST Express – restore some trips & continue some route suspensions

Keeping riders safe

Action Plan

- Achieve 100% passenger and employee face covering compliance.
- Increase cleaning protocol.
- Communicate passenger loads by route and time of day.
- Increased passenger communications.
- Mask distribution pilot.
- Testing feasibility to provide hand sanitizer.
- Analyze opportunities to increase airflow and filtration.

Passenger communications

We got you covered.



**Cover your face
when
you ride.**

Protect yourself and others.



We got you covered.



**Touch-free
payment and
fare checking.**

*Ride touch-free with ORCA or
Transit GO Ticket.*



Passenger communications

We got you covered.



Keeping you safe.

All stations and vehicles are sanitized daily.

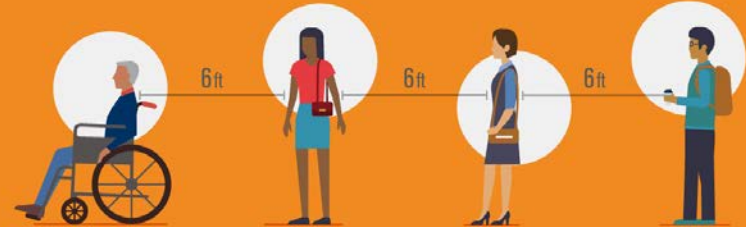


We got you covered.



Maintain social distance.

Protect yourself and others.



Thank you.



 soundtransit.org

