City of Redmond

Memorandum

Date: 11/24/2020
Meeting of: City Council

File No. AM No. 20-A574
Type: Consent Item

TO: Committee of the Whole - Finance, Administration, and Communications
FROM: Mayor Angela Birney
DEPARTMENT DIRECTOR CONTACT(S):

Technology and Information Services	Jonny Chambers	425 556 2160

DEPARTMENT STAFF:

Technology and Information Services	Melissa Brady	Enterprise Data Manager
Technology and Information Services	Simrat Sekhon	Security & Compliance Manager
Technology and Information Services	Dawn Johnson	PMO Manager
Technology and Information Services	Sue Meza	Business Solutions Manager
Technology and Information Services	Linda Hermanson	Customer Care Manager
Technology and Information Services	Keith Laycock	Infra Operations Manager

TITLE:
Upcoming TIS Topics

OVERVIEW STATEMENT:
At the December 8, 2020 Council Study Session, TIS will provide an update on their 4-year strategy and are seeking Council input. In early 2021, TIS will run a session on City Data and Metrics and are seeking Council input.

☐ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☒ **Receive Information**   ☒ **Provide Direction**   ☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
  21-22 Biennium Budget
  Community Strategic Plan
  2050 Comprehensive Plan
- **Required:**
  N/A
- **Council Request:**
  N/A
- **Other Key Facts:**

N/A

OUTCOMES:

The 4-year TIS strategy sets the high-level direction for the work TIS will complete, in partnership with other City departments. It represents not only the well-known Big4 projects, but also the strategic guardrails that guide TIS's broader workplans. At the upcoming study session on 12/8/2020, TIS would like to hear any input Council might have on the presented strategy so that we may incorporate it into the final TIS 4 Year Strategic Framework document. The Strategic Framework will cover:

- Alignment with the 21-22 Budget - high-level projects
- Cloud Preferred - on the adoption of Public Cloud services
- Data Informed - how we process, surface, and use City data in decision making
- Customer Alignment - how we use tools and methods to align on projects
- Smart City Foundations - investments in and piloting of Smart City concepts
- Security and Compliance - keeping the City safe - assets, data, staff

TIS will also be working in 2021 and beyond to build out city metric dashboards that will provide transparency and insights into progress on the objectives and metrics relating to the 21-22 Budget Priorities and beyond. A Council Study Session on this is planned for early 2021, and again, TIS is seeking Council input on the topic so that we may incorporate it into our plans.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
  N/A
- **Outreach Methods and Results:**
  N/A
- **Feedback Summary:**
  N/A

BUDGET IMPACT:

Total Cost:
N/A

Approved in current biennial budget: ☐ **Yes**   ☐ **No**   ☒ **N/A**

Budget Offer Number:
N/A

Budget Priority:
N/A

Other budget impacts or additional costs: ☐ **Yes**   ☐ **No**   ☒ **N/A**
If yes, explain:

N/A

Funding source(s):

N/A

Budget/Funding Constraints:

N/A

☐ **Additional budget details attached**

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
12/8/2020	Study Session	Provide Direction

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS: