

4 Year Technology Strategy

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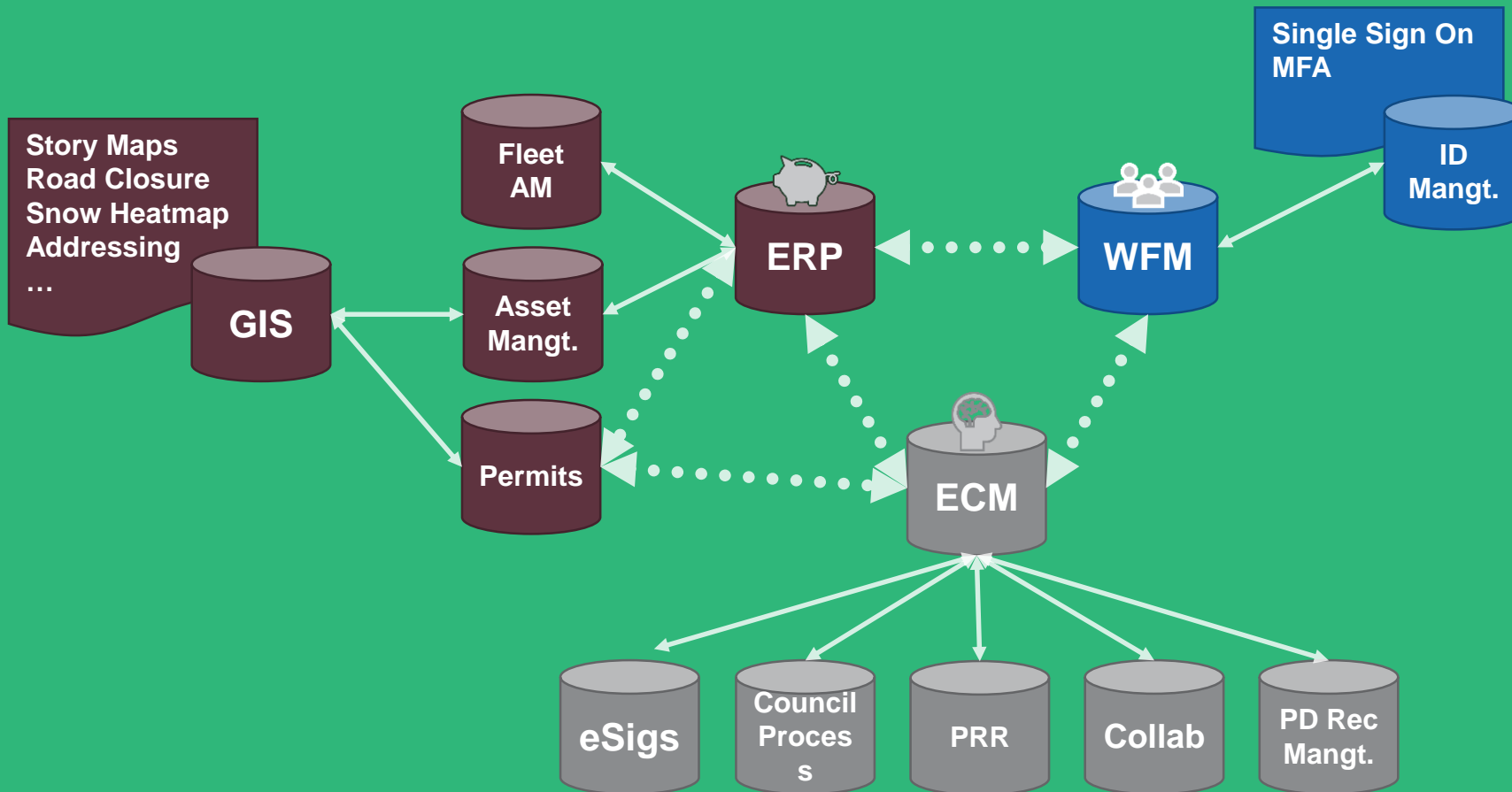




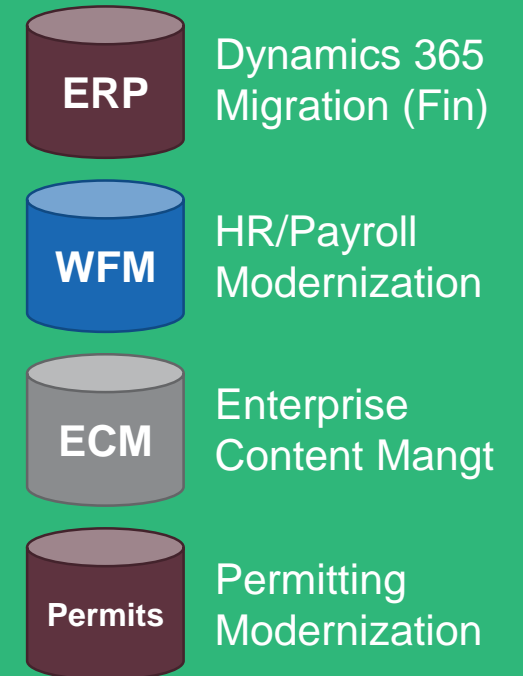
Purpose

- Why is this before Council tonight?
 - TIS would like Council input on our 4-year Technology Strategy
- Questions for Council:
 - Are we focusing on the right things?
 - Are we balancing internal and external efforts?

19-20 Summary Focus



The BIG4



BIG Four Resource Usage



- **35** unique individuals are part of a projects core team, **16** of which are TIS resources
- **130** staff across the City are directly involved in the implementation of projects as Subject Matter Experts
- Both ECM and WFM will have a daily impact on how over **700** City employees perform their jobs
- D365 migration will impact the way over **200** employees perform their jobs
- Energov modernization will impact the way over **150** employees perform their jobs
- A collective **\$12M** budget



Strategic Themes



Realizing the City Vision

Cloud Preferred

Public Cloud Adoption

Standards focus

Financial alignment





Data Informed

- Common data platform
- Standard tools
- Metrics aligned
- Raise organizational IQ

Customer Aligned

Good governance

PM tools and methods

IT Service Management

Partnership on intake

Rationalize if possible





Smart City Foundations

Deep partnerships

Ready building blocks

Standards focus

Pilots

Secure & Compliant

Tools

Training and awareness

Mitigation

Partnership



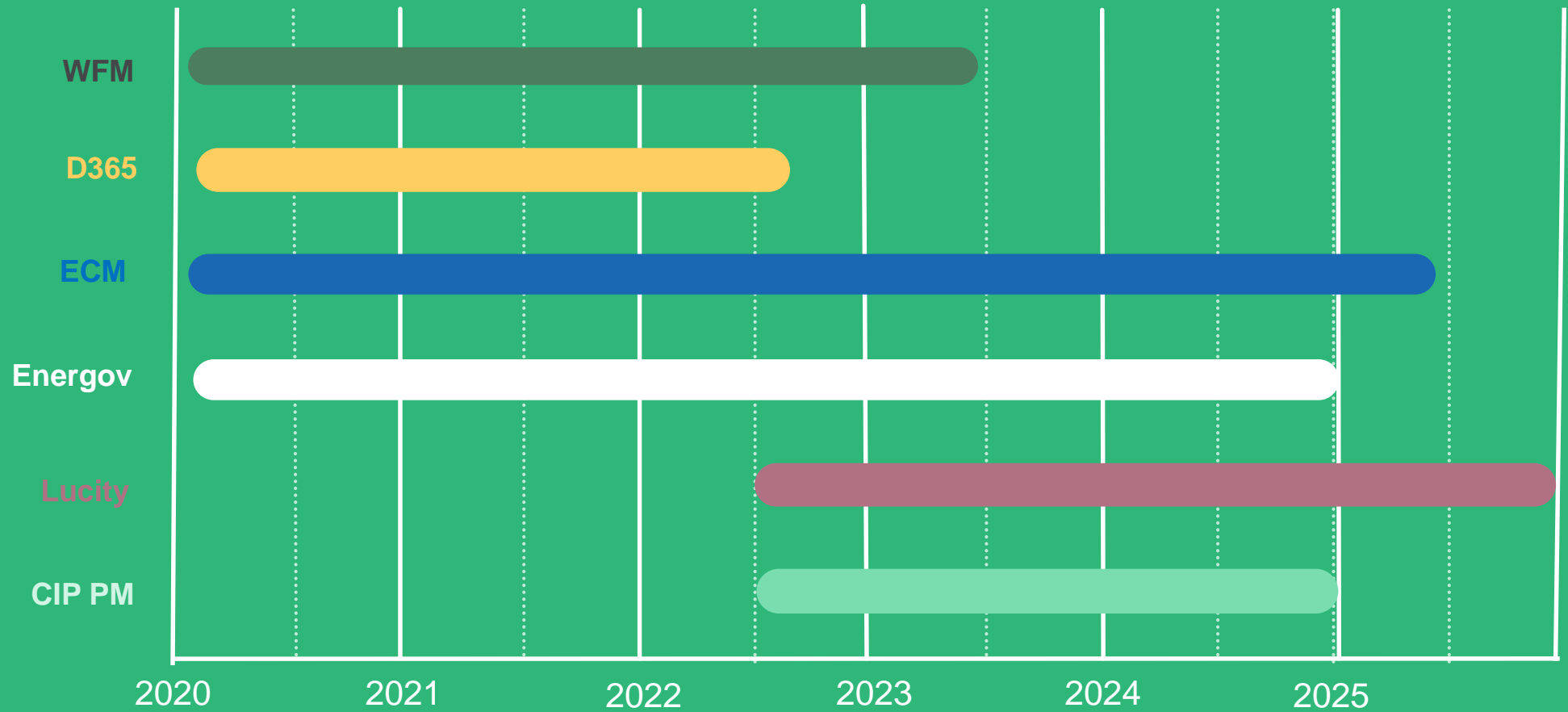


Business Technology Investment Program



...and beyond

Core Portfolio of Business Applications



...details to characterize TIS alignment/deliverables...

Objectives	TIS Deliverables
<p>Objective 1: Use the City's Police, Fire, Comprehensive Emergency Management, Transportation Management Plans, and the City's Comprehensive Plan to guide programs and develop partnerships</p>	<ul style="list-style-type: none">• EDM: Data-informed• IO: Explore connectivity and federation between City and partners• SAC: Conduct risk assessments on systems storing PII to ensure regulatory compliance with HIPAA, CJI and PCI security standards• SAC: Develop security policies and identity management standards to support federation between City identities and key partners
<p>Objective 2: Develop programs and seek opportunities to partner and collaborate with the community in creating a trusting, self-reliant and safety- community</p>	<ul style="list-style-type: none">• BSOL: Implementing tools to enable the public to interact with police services (Coplogic; <u>Permitium</u>; Lexipol, etc.)• BSOL: Public access to case reports Lexipol• IO: Integrate consumer management in

Getting it done!



Thank You



Any Questions or Input?

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