



## Memorandum

**Date:** 4/6/2021

**Meeting of:** Committee of the Whole - Parks and Human Services

**File No.** CM 21-102

**Type:** Committee Memo

**TO:** Committee of the Whole - Parks and Human Services

**FROM:** Mayor Angela Birney

**DEPARTMENT DIRECTOR CONTACT(S):**

|                                    |               |              |
|------------------------------------|---------------|--------------|
| Planning and Community Development | Carol Helland | 425-556-2107 |
|------------------------------------|---------------|--------------|

**DEPARTMENT STAFF:**

|                                    |                   |                               |
|------------------------------------|-------------------|-------------------------------|
| Planning and Community Development | Brooke Buckingham | Human Services Manager        |
| Planning and Community Development | Alaric Bien       | Senior Human Services Planner |

**TITLE:**

Hopelink Community Impact and COVID-19 Response Report

**OVERVIEW STATEMENT:**

Hopelink provides a network of critical social services through a number of different programs - including housing, transportation, family development, financial assistance, employment programs, adult education, financial literacy training and five food banks. The agency's service centers are located in Kirkland, Redmond, Bellevue, Shoreline and Carnation. As part of the Human Services Fund allocation, the City provides funding to Hopelink for the provision of food, financial assistance, housing, job support, and more. Executive Director Lauren Thomas and Vice President of Community Services Meghan Altimore, will be providing an overview of the impact of these programs, including information on shifts in community need and their service delivery model driven by COVID-19.

☒ **Additional Background Information/Description of Proposal Attached**

**REQUESTED ACTION:**

☒ **Receive Information**

☐ **Provide Direction**

☐ **Approve**

**REQUEST RATIONALE:**

- **Relevant Plans/Policies:**  
Human Services Strategic Plan
- **Required:**  
N/A
- **Council Request:**  
N/A
- **Other Key Facts:**

<https://www.hopelink.org/about-us>

**OUTCOMES:**

Hopelink's programs help more than 63,000 people every year. The City contracts with Hopelink to ensure that residents have access to critical services they need. Hopelink's mission is to promote self-sufficiency for all members of our community and to help the people they serve make lasting change.

**COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:**

- **Timeline (previous or planned):**  
N/A
- **Outreach Methods and Results:**  
N/A
- **Feedback Summary:**  
N/A

**BUDGET IMPACT:**

**Total Cost:**

The City's 2021 grants to Hopelink total \$246,347.

**Approved in current biennial budget:** ☒ Yes ☐ No ☐ N/A

**Budget Offer Number:**

000248

**Budget Priority:**

Vibrant and Connected

**Other budget impacts or additional costs:** ☐ Yes ☐ No ☒ N/A

*If yes, explain:*

N/A

**Funding source(s):**

General Fund

**Budget/Funding Constraints:**

N/A

☐ Additional budget details attached

**COUNCIL REVIEW:**

**Previous Contact(s)**

| Date | Meeting                                | Requested Action |
|------|--|------------------|
|      | Item has not been presented to Council | N/A              |

**Proposed Upcoming Contact(s)**

| Date | Meeting                    | Requested Action |
|------|----------------------------|------------------|
|      | None proposed at this time | N/A              |

**Time Constraints:**

N/A

**ANTICIPATED RESULT IF NOT APPROVED:**

N/A - this presentation is for information only.

**ATTACHMENTS:**

Attachment A: Hopelink's March 18<sup>th</sup> presentation to North and East King County Funders