

City of Redmond

15670 NE 85th Street Redmond, WA

Memorandum

Date: 5/18/2021 File No. AM No. 21-071
Meeting of: City Council Type: Consent Item

TO: Members of the City Council **FROM:** Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

| Executive | Mayor Angela Birney | 425-556-2101 |
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DEPARTMENT STAFF:

| Executive | Malisa Files | Chief Operating Officer |
|-----------|--------------|-------------------------|
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TITLE:

Approval of the Addition of Executive Deputy Director Position to the Non-Represented Pay Plan

On April 6, 2021, staff recommended adding two Deputy Director positions to the non-represented pay plan. When assessing the need for Deputy Directors, staff analyzed the administration of the departments, the span of control for directors, and succession planning. All departments in the City have either one or two Deputy Directors with the exception of the Executive and the Technology and Information Services (TIS) Departments. Council approved the TIS Deputy Director. The Executive Department Deputy Director will play a significant role in the department structure, including:

- Providing administration and management of department day-to-day operations, leaving the Chief Operating Officer (COO) able to concentrate on policy, strategic, personnel, and regional issues.
- Supporting the COO by managing five divisions within the Executive Department, including: City Clerk;
 Prosecutor's Office; Communications, Marketing, and Community Outreach; Environmental Sustainability; and Diversity, Equity, and Inclusion.
- Overseeing internal communications and providing support for the Mayor's external communications.
- Allowing the COO to focus on the management of seven Department Directors and move citywide programs, included in the Community Strategic Plan, forward to support the City's vision. The size and breadth of the COO workload is problematic without having additional management support (please see Attachments A and B for current and potential future organizational charts of the Executive Department).
- Ensuring succession planning is a goal of the City and is a best administrative practice. The City has experienced the difficulty of personnel transitions, at the director level, when a director leaves and there is no qualified individual to take their place. The problem is solved, in the short term, by asking a Director of another department to act as interim management while the City chooses a new leader. Given the size and complexity of departments, it is challenging for one director to wear two hats and make sure each department continues to make progress on their workplan.

☑ Additional Background Information/Description of Proposal Attached

REQUESTED ACTION:

| | /18/2021 g of: City Council | | | File No. AM No. 21-071 Type: Consent Item | |
|---------------------------------------|--|---|--|--|----------------------------|
| | Receive Information | ☐ Provide Direction | × | Approve | |
| REQUE: | ST RATIONALE: | | | | |
| • | and salary ranges for each off thereof. However, salaries may salaries and positions are atta present the pay plans in the bu | ashington (RCW), 35a.3 fice, position or job class be set out in total amore ached and made a partudget, they are approved ate Auditor's Office. In | 4.070 requir sification to unts under each of the bud by Council | res the City Council to "set forth the sa gether with the title or position designal ach department if a detailed schedule of s get document." Although the City does by ordinance, which is an acceptable prace e City's Personnel Manual 7.10 also requ | tion uch not tice |
| The De reorgar Deputy as men | ccome sought from Council is to partment is not asking for an nization ideas and were able to role without requiring addition | additional FTE. The Midentify efficiencies that all staffing. The new pos | ayor and Ch allow the De tion will mar | uty Director to the non-represented pay p lief Operating Officer have analyzed sev epartment to free up an FTE to move into nage the five Executive Department Divisions and work to move the goals established | eral the ons, |
| сомм | UNITY/STAKEHOLDER OUTREA | CH AND INVOLVEMENT | : | | |
| • | Timeline (previous or planned N/A Outreach Methods and Result N/A Feedback Summary: N/A | | | | |
| BUDGE | T IMPACT: | | | | |
| Total C o Under t | | employee who is promo | ted receives | a 7% increase in their base salary. | |
| Approv | ed in current biennial budget: | □ Yes | ⊠ No | □ N/A | |
| Budget | Offer Number: | | | | |

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|---|--|
| The Executive Department budget is represented in several budget offers, including: • Offer No. 220 Environmental Sustainability | |
| Offer No. 141 Criminal Justice | |

- Offer No. 323 Diversity, Equity, and Inclusion
- Offer No. 234 Citywide Communications
- Offer No. 233 Community Outreach and Involvement
- Offer No. 237 Executive Leadership
- Offer No. 238 City Council

Budget Priority:

The budget offers above are represented in the priorities of Healthy and Sustainable, Safe and Resilient, and Strategic and Responsive.

| Other budget impacts or additional costs: <i>If yes, explain</i> : N/A | □ Yes | □ No | ⊠ N/A |
|--|-------|------|-------|
| Funding source(s): The Executive Department administration is supported by the General Fund. | | | |
| Budget/Funding Constraints: N/A | | | |
| ☐ Additional budget details attached | | | |

COUNCIL REVIEW:

Previous Contact(s)

| Date | Meeting | Requested Action |
|-----------|--|-------------------|
| I | Committee of the Whole - Finance, Administration, and Communications | Provide Direction |
| 4/6/2021 | Business Meeting | Approve |
| 1 ' ' | Committee of the Whole - Finance, Administration, and Communications | Provide Direction |
| 5/11/2021 | Committee of the Whole - Planning and Public Works | Provide Direction |

Proposed Upcoming Contact(s)

| Date | Meeting | Requested Action |
|------|----------------------------|------------------|
| N/A | None proposed at this time | N/A |

Time Constraints:

The Executive Department would like to put the organizational changes in place as soon as possible to make sure the programs, issues, challenges, and initiatives move forward in an appropriate manner.

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ANTICIPATED RESULT IF NOT APPROVED:

If this proposal is not approved, the Executive Department organization will not be changed, and activities will be analyzed to determine what programs will be put on hold or moved to the next biennium.

ATTACHMENTS:

Attachment A: Current Executive Department Organizational Chart

Attachment B: Revised Executive Department Organizational Chart with Deputy

Attachment C: Non-Represented Pay Plan