



Memorandum

Date: 6/15/2021
Meeting of: City Council

File No. AM No. 21-083
Type: Staff Report

TO: Members of the City Council
FROM: Mayor Angela Birney
DEPARTMENT DIRECTOR CONTACT(S):

Planning and Community Development	Carol Helland	425-556-2107
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DEPARTMENT STAFF:

Planning and Community Development	Beverly Mesa-Zendt	Deputy Director
Planning and Community Development	Don Cairns, PE	Transportation Planning and Engineering Manager
Planning and Community Development	Tam Kutzmark	Senior Planner

TITLE:

Update on Scooter Share Pilot

OVERVIEW STATEMENT:

After launching in summer 2019, the scooter-share pilot was paused due to winter and COVID-19. Scooter service was resumed in November 2020, and staff will brief Council on the status of the pilot program.

☐ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☒ **Receive Information** ☐ **Provide Direction** ☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
Transportation Master Plan
Environmental Sustainability Action Plan
Long-Term Disaster Recovery Plan
Climate Emergency Declaration
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**
N/A

OUTCOMES:

The City launched a scooter-share pilot in summer 2019, supporting the Transportation Master Plan strategy to improve travel choices and mobility and reduce drive-alone trips. The original goal of the pilot program was to provide travelers a new option for making short trips (the average trip in Redmond is 2.2 miles, which is about a 15-minute scooter ride).

Recently, the City's COVID-19 Long Term Disaster Recovery Plan identified a role for scooters to provide safe local travel options for work, shopping, medical appointments, etc. In a time of pandemic, scooter-share offers a valuable service to residents, essential workers, and others facing reduced mobility options due to current transit reductions.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**

N/A

- **Outreach Methods and Results:**

Spring 2018 - Public Questionnaire

Fall 2019 - Let's Connect Questionnaire

- **Feedback Summary:**

Council initiated discussion of bike share in 2018 and decided in 2019 to allow bike and scooter share as a permitted right-of-way use during a pilot project period. Lime applied to operate scooter share and was permitted effective July 30, 2019. One additional vendor submitted an application for an operating permit but did not indicate an intent to continue with deployment.

Following the mid-pilot evaluation in Fall 2019, Council directed staff to return with a set of proposed program revisions that could improve scooter share through a second year of the pilot.

BUDGET IMPACT:

Total Cost:

Scooter share is provided by a private vendor at no cost to the City via a right-of-way use permit. Permit requirements and application fees are currently set to reimburse the City for costs incurred to issue and administer the permits, monitor the program, and respond to scooter-share issues.

Approved in current biennial budget:

☒ Yes

☐ No

☐ N/A

Budget Offer Number:

000343 - Mobility of People and Goods

Budget Priority:

Vibrant and Connected

Other budget impacts or additional costs:

☐ Yes

☐ No

☒ N/A

If yes, explain:

N/A

Funding source(s):

N/A

Budget/Funding Constraints:

N/A

☐ Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
1/14/2020	Committee of the Whole - Planning and Public Works	Receive Information
2/18/2020	Business Meeting	Receive Information
3/10/2020	Study Session	Provide Direction
6/8/2021	Committee of the Whole - Planning and Public Works	Receive Information

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:

N/A

ANTICIPATED RESULT IF NOT APPROVED:

N/A

ATTACHMENTS:

Attachment A: Presentation Slides