



## AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc. with offices at One Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and the City of Redmond, with offices at 15670 NE 85<sup>th</sup> Street, Redmond, Washington 98073 ("Client").

WHEREAS, Tyler and Client are parties to an agreement dated May 16, 2020 ("Agreement"); and

WHEREAS, Tyler and Client desire to amend the terms of the Agreement as provided herein.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and Client agree as follows:

1. The services set forth in the Investment Summary attached hereto as Exhibit 1 are hereby added to the Agreement. Services added to the Agreement pursuant to this Amendment shall be invoiced as provided and/or incurred and shall not exceed the amount reflected in the Investment Summary without Client's prior written approval.
2. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
3. Except as expressly indicated in this Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

City of Redmond

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_



## **Exhibit 1**

### **Investment Summary**

The following Investment Summary details the software and services to be delivered by us to you under the Agreement. This Investment Summary is effective as of the Effective Date. Capitalized terms not otherwise defined will have the meaning assigned to such terms in the Agreement.

In the event a comment in the following sales quotation conflicts with a provision of this Amendment, the provision in this Amendment shall control.

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Quoted By: Andrew Meyer  
Date: 6/11/2021  
Quote Expiration: 12/31/2021  
Quote Name: City of Redmond-EnerGov-Configuration Services  
Quote Number: 2021-127291  
Quote Description: Online Services & Workflow Improvements

### Sales Quotation For

City of Redmond  
15670 NE 85th St  
Redmond, WA 98052-3584  
Phone +1 (425) 556-2186

### EnerGov Professional Services

Description	Hours/Units	Unit Price	Extended Price	Year One Maintenance
Professional Implementation Services - Remote	330	\$185.00	\$61,050.00	\$0.00
Project Management Services	60	\$185.00	\$11,100.00	\$0.00
TOTAL:			\$72,150.00	\$0.00

### Summary

	One Time Fees	Recurring Fees
Total Tyler Software	\$0.00	\$0.00
Total Tyler Services	\$72,150.00	\$0.00
Total 3rd Party Hardware, Software and Services	\$0.00	\$0.00
<b>Summary Total</b>	<b>\$72,150.00</b>	<b>\$0.00</b>
<b>Contract Total</b>	<b>\$72,150.00</b>	

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held for six (6) months from the Quote date or the Effective Date of the contract, whichever is later.

Customer Approval:	_____	Date:	_____
Print Name:	_____	P.O. #:	_____

All primary values quoted in US Dollars

## Comments

Invoice terms are Net 30. Professional services are billable and invoiced monthly as consumed.

Tyler staff will work with the City of Redmond to perform the following type of reimplementation of processes identified in spreadsheet Redmond PermitPlanTypes\_210615. Within spreadsheet, anything with an X next to it in plans is either already having to be duplicated in permits for issuance or needs to move to permits. Vast majority are duplications that would be absorb by just being available only permits All permit types will be analyzed/included.

Implement eReviews process that utilizes the configuration built in workflow template "167" also known as "Best Practice Workflow 2021".

1. Update workflows of all active work classes to reflect the workflow 167 with minimal variations as needed such as addition of permit creation, inspections, or other minimum necessary variations for basic functions in alignment with City business practices
2. Reconcile work classes identified during implementation that will no longer be in use and just remain as historical records
3. As part of 167, include any necessary configuration to implement non-Silverlight dependent eReviews with integrated BlueBeam Sessions. This would mirror what has been configured as part of Workflow 167 and implemented within the Land Use SPE workflow
4. Target completion date Sept 2021 (*note: issues may arise such as resourcing or unknown risks that may impact date*)

Ensure processes are now available online for CSS 3.

1. Configure necessary changes all active application types to be applied for via CSS
2. Work with staff to revise content and create standard guidance within the portal
3. To be completed in full by the end of 2021

The Tyler team will review, assess, and provide an agreed implementation roadmap, with a timeline to execute on the processes identified. On a monthly basis, the hours used during the iterative approach can be reconciled with the monthly invoices. The Tyler Project Manager will run service detail reports that can be verified by the Redmond team.

The Tyler team will take an iterative approach to implement the processes to be configured, tested, and approved by the City of Redmond. Once approval is provided by the City, the Tyler team will make the appropriate adjustments in production and deem that process live.