



Memorandum

Date: 9/21/2021

Meeting of: Committee of the Whole - Public Safety

File No. CM 21-456

Type: Committee Memo

TO: Committee of the Whole - Public Safety

FROM: Mayor Angela Birney

DEPARTMENT DIRECTOR CONTACT(S):

Police	Chief Darrell Lowe	425-556-2529
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DEPARTMENT STAFF:

Police	Sheryl Mullen	Police Support Services Manager
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TITLE:

Mutual Aid provided for Issaquah Police Department 911 Communications

OVERVIEW STATEMENT:

The Issaquah Police Department 911 Communications Center no longer has sufficient staff to operate. Issaquah Police provides 911 call-taking and dispatch services to Issaquah and the contract cities of Snoqualmie and North Bend. Redmond Police Communications has agreed to provide mutual aid to Issaquah Police by hosting remaining Issaquah Police Communications personnel at the Redmond facility. Issaquah will continue to provide dispatch services as staffing allows and both cities will share responsibility for the answering of emergency calls. The term of this agreement is 5 months (9/1/2021 - 1/31/2022) while Issaquah considers long term plans for their communications function. Redmond is developing a long-term proposal to provide contract 911/dispatch services for Issaquah's consideration.

☐ **Additional Background Information/Description of Proposal Attached**

REQUESTED ACTION:

☒ **Receive Information**

☐ **Provide Direction**

☐ **Approve**

REQUEST RATIONALE:

- **Relevant Plans/Policies:**
King County ILA with City of Issaquah for PSAP Operations
King County ILA with City of Redmond for PSAP Operations
- **Required:**
N/A
- **Council Request:**
N/A
- **Other Key Facts:**
N/A

OUTCOMES:

N/A

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

- **Timeline (previous or planned):**
N/A
- **Outreach Methods and Results:**
N/A
- **Feedback Summary:**
N/A

BUDGET IMPACT:

Total Cost:

Proposed start-up cost for this project is \$34,018. Ongoing personnel costs and start-up cost will be reimbursed by Issaquah monthly.

Approved in current biennial budget: ☐ Yes ☒ No ☐ N/A

Budget Offer Number:

N/A

Budget Priority:

Safe and Resilient

Other budget impacts or additional costs: ☒ Yes ☐ No ☐ N/A

If yes, explain:

Additional costs may be needed to allow Issaquah, Snoqualmie, and North Bend field personnel to view incidents in real time. Any costs associated with that will be reimbursed by Issaquah.

Funding source(s):

General Fund

Budget/Funding Constraints:

N/A

☐ Additional budget details attached

COUNCIL REVIEW:

Previous Contact(s)

Date	Meeting	Requested Action
N/A	Item has not been presented to Council	N/A

Proposed Upcoming Contact(s)

Date	Meeting	Requested Action
N/A	None proposed at this time	N/A

Time Constraints:

The mutual aid began September 1, 2021.

ANTICIPATED RESULT IF NOT APPROVED:

Information Only

ATTACHMENTS:

None