



# City of Redmond

# Legislation Details (With Text)

**File #:** SS 19-14

Type: Study Session Status: Presented

File created: 2/19/2019 In control: City Council Study Session

On agenda: 3/12/2019 Final action: 3/12/2019

Title: Technology Information Services (TIS) Strategy Update

Sponsors:

Indexes:

Code sections:

Attachments: 1. Agenda Memo, 2. Attachment A: Presentation

Date	Ver.	Action By	Action	Result
3/12/2019	1	City Council	presented	

**MEMO TO**: Members of the City Council

**FROM**: Mayor John Marchione

**SUBJECT:** 

#### **Technology Information Services (TIS) Strategy Update**

#### I. RECOMMENDED ACTION

Provide the Council with an update on the Technology Strategy identified in the Council's Strategic Plan.

#### II. <u>DEPARTMENT CONTACTS</u>

Jonny Chambers, Technology & Information Services Director; 425-556-2160

## III. <u>DESCRIPTION/BACKGROUND</u>

The Strategic Plan Identified Technology Information Services (TIS) as an integral part of developing and proactively facilitating the needs of a "City of the Future". To achieve this, the TIS strategy is focused around three key themes:

- Stabilization ensuring TIS has a solid platform of core systems and processes upon which we can build.
- Modernization adoption of up-to-date tools, solutions, and processes that support the City's business.

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• Innovation - progressing leading-edge investments that reflect a future-leaning city.

The City's 2019-20 Budget integrated TIS through multiple budget offers to support the business sectors, functions and processes.

The discussion at the study session will focus on the TIS organizational structure, the integration and synchronization of systems to support city operations and an overview of the 2019 TIS project portfolio.

#### IV. PREVIOUS DISCUSSIONS HELD

N/A

#### V. <u>IMPACT</u>

A. Service/Delivery:

N/A

**B.** Fiscal Note:

Budget allocation as identified in the 2019/20 budget

## VI. <u>ALTERNATIVES TO STAFF RECOMMENDATION</u>

N/A

#### VII. TIME CONSTRAINTS

N/A

#### VIII. LIST OF ATTACHMENTS

Attachment A: Presentation