

City of Redmond

Legislation Details (With Text)

File #: SS 21-004 Type: Study Session						
File created: 11/17/2020	File #:	SS 2	21-004			
On agenda: 1/26/2021	Type:	Stuc	dy Session	Status:	Passed	
Title: City of Redmond Utilities Strategic Plan Sponsors: Indexes: Code sections: Attachments: 1. Agenda Memo, 2. Attachment A: Draft Utilities Strategic Plan, 3. Attachment B: Presentation Date Ver. Action By Action Result 1/26/2021 1 City Council Approved for Consent TO: Members of the City Council FROM: Mayor Angela Birney DEPARTMENT DIRECTOR CONTACT(S): Public Works Dave Juarez 425-556-2733 DEPARTMENT STAFF: Public Works Anne Dettelbach Senior Planner Public Works Steve Hitch Interim EUSD Division Manager Public Works Andy Rheaume Maintenance Manager TITLE: City of Redmond Utilities Strategic Plan OVERVIEW STATEMENT: At an upcoming Council study session, Public Works staff will provide City Council an update on the City of Redmo Utilities Strategic Plan provides a roadmap that will direct utility activities through 2050. The Plan builds the Utilities Strategic Plan provides a roadmap that will direct utility activities through 2050. The Plan builds the Utilities Strategic Plan provides of the services provided by the City Council in Fall 2019. At this session, staff will: a) provide an overview of the services provided by the four City-run utilities, b) describe the Plan's contents, and c) c) discuss how the Plan integrates with other City strategic planning efforts. The Utilities Strategic Plan will be finalized following City Council review and discussion. Additional Background Information/Description of Proposal Attached	File created:	11/1	17/2020	In control:	City Council Study Ses	sion
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File #: SS 21-004, Version: 1

REQUEST RATIONALE:

Relevant Plans/Policies:

The Utilities Strategic Plan will support implementation of the Redmond Comprehensive Plan, the City of Redmond 2021-22 Budget, the Community Strategic Plan, and the Environmental Sustainability Action Plan. The Plan will provide guidance that informs the development of Water, Wastewater, and Stormwater Utility functional plans, and the Solid Waste Master Plan and contracts.

• Required:

N/A

Council Request:

N/A

• Other Key Facts:

N/A

OUTCOMES:

The City of Redmond Utilities Strategic Plan will guide utility work from now until 2050. The plan includes a single mission statement for all four City-run utilities, and operating principles created to complement the City's Values. It identifies six objectives that the utilities must achieve to ensure the City continues to provide high quality utility services to the Redmond community. These include:

- Safely and responsibly manage City utility assets.
- Protect and restore the natural environment.
- Provide outstanding customer support and equitable services.
- Be the employer of choice for Utility staff.
- Coordinate City programs and processes to prepare for the future.
- Demonstrate regional leadership.

Each objective is accompanied by a set of specific strategies. There are 20 strategies in total. Each strategy includes a performance target that defines a desire outcome and a performance measure that will enable the City to evaluate our success in achieving that outcome.

COMMUNITY/STAKEHOLDER OUTREACH AND INVOLVEMENT:

Timeline (previous or planned):

January 2020-Community Survey on the Utilities Strategic Framework September 2020-Community Survey on the Utilities Strategic Plan

Outreach Methods and Results:

The City used the *LetsConnect Redmond* website to conduct the community surveys. The first survey received 200 visitors, with 40 individuals participating in the survey. The second community survey was viewed by 260 visitors and completed by 55 individuals.

Feedback Summary:

Overall, feedback indicated that the Redmond community supports the Utilities' proposed Mission, key objectives, and targeted 2-year actions. Survey findings are summarized in an appendix to the Utilities Strategic Plan.

BUDGET IMPACT:

File #: SS 21-004,	Version: 1				
Total Cost: All action described Redmond 2021-22		Action List hav	ve been approv	ved for funding as part of	he adopted
Approved in currer	nt biennial budget:	⊠ Yes	□ No	□ N/A	
Budget Offer Numl N/A	ber:				
Budget Priority: Healthy and Sustair	nable; Capital Investment F	Program			
Other budget impa f yes, explain: N/A	ects or additional costs:	□ Yes	□ No	⊠ N/A	
funding source(s):					
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ANTICIPATED RESULT IF NOT APPROVED:

N/A - this study session is for information only

ATTACHMENTS:

Attachment A: Presentation