



Legislation Text

File #: AM No. 19-189, **Version:** 1

MEMO TO: Members of the City Council

FROM: Mayor John Marchione

SUBJECT:

Agreement between the City of Seattle and the City of Redmond for Aging and Disability Services (ADS) Case Management Services

I. RECOMMENDED ACTION

Approve the continuation and expansion of the agreement between the City of Seattle and the City of Redmond for ADS Case Management Services for Redmond's Mobile Integrated Health program.

II. DEPARTMENT CONTACTS

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|---|--------------|
| Tommy Smith, Fire Chief | 425-556-2202 |
| Eric Timm, Medical Services Administrator | 425-556-2201 |

III. DESCRIPTION/BACKGROUND

In 2017, the City of Redmond Fire Department was awarded funds to develop a project for the King County Department of Health, Emergency Medical Services division (KCEMS) through a Community Services Agreement. The project was designed to perform all activities and duties of developing an EMS-based system that reduces emergent responses to non-emergent and low acuity calls for service using a proactive approach. The initial funding was designed to develop a pilot program only. This contract will fund that pilot program to the end of 2019. Beginning in the new EMS Levy (2020-2026), Mobile Integrated Health (MIH) will be funded as an ongoing program ending this pilot.

Using the data obtained during this pilot project, the Fire Department EMS Division is designing a comprehensive program and response model to meet the needs of the community MIH now serves. This community is comprised of low-acuity patients, vulnerable populations, and individuals in need of resource referral. By serving these community members through MIH we will reduce inappropriate use of 911 resources, allow for higher customer service, maintain independence longer and reduce overall healthcare costs. Where possible, this program will maintain regional integration, and resource sharing with other City departments within the policy requirements of KCEMS.

A key element of this program is the case management services provided by the City of Seattle through a professional services agreement. This agreement expires December 31, 2019. We need to extend and

expand this contract. This continuation will allow for the case manager to review response reports from our MIH staff, conduct patient assessments when appropriate, coordinate referrals to services to support the health, safety and wellbeing of patients, and improve the support of vulnerable adults accessing emergency services through the MIH program.

We currently have over 130 active cases requiring case management support. As we move from the pilot phase to a full-time program, it is clear additional case management hours are necessary to meet current and future projected needs.

IV. PREVIOUS DISCUSSIONS HELD

November 18, 2019 - Public Safety Internal Committee

November 19, 2019 - Public Safety Committee of the Whole

V. IMPACT

A. Service/Delivery:

None

B. Fiscal Note:

The new contract amount of \$99,000 will be paid for by KCEMS dollars received as a part of the new 2020-2025 EMS Levy. Our new 2020 annual program amount is projected to be \$265,924. This amount is plotted to increase by CPI +1 each year following 2020.

VI. ALTERNATIVES TO STAFF RECOMMENDATION

None

VII. TIME CONSTRAINTS

Current contract for services expires December 31, 2019.

VIII. LIST OF ATTACHMENTS

Attachment A - Agreement between City of Seattle and the City of Redmond for ADS Case Management