



Asset Performance Management

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Public Works: Asset Performance Manager

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The Vision!

By 2028, establish a world-class asset performance management program that achieves American Public Works Association accreditation (APWA) and ISO55000 standards by adopting **a long-term perspective** and applying **consistent stewardship** aligned with Redmond 2050 to **realize maximum value** over the total life cycle of our long-lived infrastructure assets.

Things to Know (it's not software).

- Asset Management is a **coordinated business process** that involves various disciplines.
- Asset Management **involves resolving conflicting objectives**, risks, opportunities, and costs over varying time frames.
- Realizing value over an asset's life cycle **requires a long-term perspective** and consistent stewardship aligned with organizational objectives.

Why Do It?

- **Outcome:** Realize maximum value from our assets and support the Comprehensive Plan.
- **Benefits:**
 - Improved Financial Performance
 - Better Decision-Making
 - Managed Risk & Opportunity
 - Greater Participant Satisfaction and Confidence
 - More Evident Organizational Responsibility
 - Demonstrated Compliance
 - Enhanced Reputation
 - Improved Efficiency and Effectiveness
 - Improved Coordination and Communication
 - Increased Value From Innovation

Where Are We?

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- ~~2024 – [Complete] Charter the Program, Set the Conditions~~
 - ~~Key Deliverables: Program Charter, Municipal Asset Management Policy (Draft)~~
- **2025 – [IN-PROGRESS] Build Capability, Progress Planning**
 - Key Deliverables: Public Works Strategic Asset Management Plan, “Big 4” Asset Management Plans, Municipal Asset Management Policy Adoption
- **2026 – Audit Performance, Adapt to Scale**
 - Key Deliverables: Tactical Asset Lifecycle Management, Integration With Capital Planning Processes, Infrastructure Scorecard / State of the Asset Report
- **2027 – Scale.**
 - Key Deliverables: Deploy to Other Departments, Launch Public Facing Asset KPIs⁵